

Introducing Online Payments



The City of Streetsboro now provides customers a fast, easy, and safe way to conveniently pay your bills Online. Payment methods include: Visa, MasterCard, Discover, Electronic Check, Apple Pay and Google Pay.

Other convenient bill pay options include:

- **Pay by phone:** Make a secure payment by phone any-time 24/7. Using your landline or mobile device to pay using our automated system by calling: (844) 943-3983.
- **Pay by Text:** On the go? Sign up to get text notifications about your bill and have the option to pay through text. You may enroll in Pay by Text when making an Online payment or by accessing your account and selecting the Pay by Text option. A confirmation will be sent to complete your enrollment.
- **Pay in Person** at 555 Frost Road from 8:15am - 4:15pm
- **Mail** to the City of Streetsboro 9184 St. Rt. 43.

More convenient features to pay your bill:

- **Auto Pay:** Even better – don't worry about paying your bill at all, enroll in Auto Pay. Your bills will be automatically paid on the due date of each billing cycle, using your default credit card or bank account. This will avoid any late fees and free you from having to remember when to pay. Login to your account and click on Auto Pay to enroll.
- **Scheduling Payments:** You choose when to pay. Scheduled payments are individual payments that you schedule for any date you designate prior to the bill due date.
- **Paperless:** Go paperless to receive bills, reminders, and receipts via email.
- **Remind Me:** Our Remind Me feature adds an alert to your calendar. You can also get email & text (optional).

How to enroll:

For more information and enrollment options - please visit www.cityofstreetsboro.com and navigate to "Water Bill Payments."

Applicable fees:

There is a 2.95% or \$2.95 service fee on non-water payments for making credit card payments on this site. Your card will be charged the higher amount.

For Water Payments, there is a 2.75% or \$2.75 service fee, whichever is the higher amount will be charged.

EFT/ACH payments using your bank account and routing number will be charged a service fee of \$1.50.

In addition, there is a \$0.95 surcharge if the pay by phone feature is used.

Questions?

Please contact the Streetsboro Water Billing Department with questions regarding Online bill pay at (330) 626-4942 Monday - Friday 8:15am - 4:15pm.

We accept:



City of Streetsboro Sample Water Bill



CITY OF STREETSBORO
WATER BILLING DEPARTMENT
9184 STATE ROUTE 43
STREETSBORO, OH 44241-5322
330-626-4942 EXT 4112

MESSAGES

John Doe
1234 Your Street
Streetsboro, OH 44241

OFFICE HOURS
MONDAY-FRIDAY
8:15 A.M. - 4:15 P.M.
PHONE
330-626-4942 X 4112
AFTER HOURS
EMERGENCY
330-626-4976

FOLD

SERVICE TO: 1234 Your Street

FOLD

FROM		TO		ACCOUNT NUMBER	
07/01/2020		10/01/2020		02.00000.1	
PREVIOUS READING	CURRENT READING	CONSUMPTION	CODE	AMOUNT	
<p>KEEP THIS PORTION OF THE BILL FOR YOUR RECORDS</p> <p>CREDITS WILL BE APPLIED TO ACTIVATE ACCOUNTS. NO REFUNDS WILL BE GIVEN ON AN ACTIVE ACCOUNT.</p> <p>ADDITIONAL INFORMATION IS LISTED ON THE BACK OF THIS BILL</p>					
DUE DATE		PAY AFTER DUE DATE		PAY BY DUE DATE	

PLEASE WRITE YOUR WATER ACCOUNT NUMBER ON YOUR CHECK

MAKE CHECKS PAYABLE TO:
CITY OF STREETSBORO WATER

AMOUNT ENCLOSED
\$

ACCOUNT NUMBER	DUE DATE	PAY AFTER DUE DATE	PAY BY DUE DATE

DO NOT WRITE BELOW THIS LINE - RETURN THIS PORTION WITH PAYMENT IN ENVELOPE PROVIDED

DO NOT WRITE IN THE AREA BELOW