



Kimble Recycling & Disposal, Inc.

P.O. Box 448

Dover, OH 44622

Phone: (800) 201-0005

Fax: (330) 343-0411

www.kimblecompanies.com

September 23, 2021

**RE: IMPORTANT NOTICE ON
REFUSE/RECYCLING SERVICE**

Dear City of Streetsboro Resident,

Following a competitive bid process, the City of Streetsboro awarded an exclusive contract, effective **October 1, 2021**, for all residential refuse and recycling collection to Kimble Recycling & Disposal, Inc. (Kimble). Kimble is a local family-owned business with 69 years of experience in the refuse industry. (*Learn more about Kimble at kimblecompanies.com*).

In addition to a reputation for excellent service, Kimble will utilize trucks powered by natural gas which operate more quietly and efficiently. Natural Gas is a cleaner burning fuel (less emissions) which improves the environment of the City's neighborhoods. The natural gas is also generated here in Eastern Ohio, which helps the local economy and reduces dependency on foreign oil.

Please take time to read this information carefully, as it may answer many of the questions you may have regarding how to participate in the collection program provided by Kimble. Please note your service day will remain the same, and the time of service on your collection day may be different than in the past so please have all your solid waste and recyclable materials at the curb for collection by 7:00 A.M. on your collection day. If you do not have your carts placed out timely for collection you will have to wait for your next regularly scheduled pick up day for collection.

YOUR COLLECTION DAY REMAINS UNCHANGED

(Your refuse collection will remain unchanged and the recycling collection with Kimble will begin the week of October 4, 2021.)

KEY COMPONENTS OF THE REFUSE PROGRAM

Three Service Options Available: (There is no need to contact Kimble regarding your service option unless you wish to make a change.)

Standard Service – This service is available at a cost of \$19.31 per month for weekly refuse and recycling collection. The service includes the contents of your Kimble dark green 95-gallon refuse cart and up to an excess of 4 cubic yards (6 feet wide, 3 feet high and 3 feet depth) of contained solid waste or bulk items. If residence exceeds 4 cubic yards of solid waste or bulk items, the excess items will be left at the curb. Residence may call Kimble Customer Service and prepay for excess material set out based on the enclosed "Extra & Bulk Item Material List".

Limited Service – This service is available at a cost of \$17.31 per month for weekly refuse and recycling collection. The service includes the contents of your Kimble dark green 95- or 65-gallon refuse cart. Residence may call Kimble Customer Service and prepay for excess material set out based on the enclosed "Extra & Bulk Item Material List".

Limited Walk-Up Service – This service is available at a cost of \$36.27 per month for weekly refuse and recycling collection. The service includes the contents of your Kimble dark green 95- or 65-gallon refuse cart placed for collection in front of the garage or home, visible from the street. Residence may call Kimble Customer Service and prepay for excess material set out based on the enclosed “Extra & Bulk Item Material List”. *Excess materials and bulk items must be taken to the curb by the resident.*

- **Extra/Bulk Item Collection** – (All Service Levels)
 - Residents wanting to place Extra/Bulk material in excess of their selected service must call Kimble Customer Service at 800-201-0005, at least 24 hours prior to their next scheduled collection day to prepay for the excess based on the enclosed “Extra & Bulk Item Material List”.
 - Bulk items include stoves, appliances, hot water heaters (water removed), washers, dryers, furniture, chairs, and carpet (4 feet in length).
 - Appliances containing freon are not collected unless tagged by a certified technician that the freon has been removed.
 - All mattresses, box springs and upholstered furniture infested with bed bugs **MUST** be wrapped and sealed in plastic.
 - The excess bagged refuse and yard waste should be in 30-gallon bags and have enough strength to maintain their integrity when lifted from the top.
 - Bagged or bundled refuse/yard waste should not exceed 4 feet in length or weigh more than 50 pounds per bag or bundle. (With the exception of Christmas trees)
 - Cardboard boxes, 55-gallon drums, or barrels cannot be used as waste receptacles.

KEY COMPONENTS OF THE RECYCLE PROGRAM

Recycle Carts – The Portage County Solid Waste District has agreed to allow the city residents to continue to use the Portage County Recycle carts. Beginning the week of October 4th, Kimble will provide recycling service using these carts.

Recycle Service – All levels of refuse service will include weekly recycling collection. Cardboard, steel cans, aluminum cans, newspapers, office paper, junk mail, glass bottles, and plastic bottles (see Plastics Recycled below) can all be placed in the recycle cart. Recycle service will occur on the same day as refuse collection. Please do not use your recycle cart for refuse. Recycle carts containing refuse or recyclable items that are contaminated with food, liquids or other non- recyclable materials will not be emptied and will be tagged to notify the resident of improper use. Contaminating the recycle cart can damage other recyclables during the sorting process. As a result, we ask you to be conservative in your decision to recycle. When in doubt throw it out!

Plastics Recycled - Most plastic products are labeled on the bottom with a recycle symbol consisting of arrows that cycle clockwise to form a rounded triangle and enclosing the number 1 or 2. Any clean and empty plastic bottles or jugs labeled in this fashion can be included for recycling. **Plastic items not acceptable include plastic bags, shrink wrap, Styrofoam, toys, motor oil and antifreeze containers.** There is a tremendous amount of material which can be diverted from your refuse cart to your 64-gallon recycle cart. Recycling a ton of plastic saves the energy equivalent of 1,500 gallons of gasoline!

Single Stream Recycling – Do not bag or bundle your newspapers, cardboard, or any other materials separately. The bags and materials used to bundle your recyclables can become entangled in the recycling sorting equipment causing damage. They may also contaminate the contained recycling materials making them unrecoverable. All recyclable materials can be mixed together in the recycle cart as a “single stream” of recyclable material. The individual

components of the mixed recyclables or “single stream” will be segregated and prepared for market at Kimble’s automated recycle facility. See the enclosed list of all the items which can be placed in the recycle cart to be recovered and returned to markets.

USE OF THE REFUSE & RECYCLING CARTS

Extra Carts - Extra refuse carts are available for Standard Service customers for an additional cost of \$3.25 per month. Extra Recycling carts are available to all customers for an additional cost of \$3.25 per month. All extra carts will have a one-time delivery fee of \$15.00 per trip. Please call Kimble Customer Service to request any extra carts.

To use the carts, simply place your household refuse into the dark green Kimble supplied refuse cart and place your loose (no need to bag) recyclable materials into the bright green Kimble supplied recycle cart. On your collection day, pull both your refuse and recycle carts within 2-3 feet of the street with the lid openings facing the street. The carts should be at least 3 feet from one another and other objects such as parked cars, mailboxes, trees, other refuse bags, or bulky refuse items. Though refuse and recycle services are provided weekly, it is only necessary to place your carts to the curb when they are full.

SLOW DOWN TO GET AROUND

If you are driving behind one of our collection vehicles, we ask for your patience and please remember that Ohio law requires you to slow down before passing any refuse hauling vehicle. The safety of our employees and the general public are a top priority for Kimble.

REFUSE AND RECYCLING COLLECTION GUIDELINES

Consistent with previous services, the weekly collection DOES NOT include tires, batteries, automotive/truck parts, paint, oil, fluorescent bulbs, gas cans, propane tanks, hazardous/infectious waste, flammable liquids, and any waste prohibited from disposal in a municipal solid waste landfill. (Call the Portage County Solid Waste District for information on disposal of these items at 330-678-8808.)

Kimble does not operate on the following Holidays: New Year’s Day, Martin Luther King Day, Memorial Day, July 4th, Labor Day, Thanksgiving Day, and Christmas Day. If a Holiday falls on a Monday thru Thursday, service for that day and the rest of the week will be delayed by one day. If a holiday falls on a Friday, Saturday or Sunday, your collection day will not be delayed (collection day will remain the same).

If you should have any further questions regarding service or would like to select a different service level, please contact Customer Service by phone at 1-800-201-0005, live chat on the website at www.kimblecompanies.com or email at customerservice@kimblecompanies.com.

Finally, please review the enclosed “Instruction for Cart Placement” and “Easy Recycle Guides”. Kimble Recycling & Disposal, Inc. is pleased to add the City of Streetsboro residents to our family of customers.

Sincerely,

Your Kimble Service Team

EXTRA & BULK ITEM MATERIAL LIST
City of Streetsboro
Citywide Waste and Recycle Collection Services

Unit Price - \$5.00	Unit Price - \$25.00	
Bundled Yard Waste	Air Conditioner*	Shower / Tub Unit
Chair (Wooden)	Bathtub	Sink
Holiday Tree	Box Springs (Must be wrapped in plastic)	Sofa (Must be wrapped in plastic)
Loose Material (Per Container)	Bulk Material (Per Container)	Stationary Tub
Bagged Yard Waste (Plastic Bags)	Chair (Upholstered)	Stove / Oven
	Dishwasher	Table (End)
	Dryer	Table (Kitchen)
Unit Price - \$75.00	Freezer	Television - Single person collection
Television - Double person collection	Hot Water Tank	Toilet & Tank
	Mattress (Must be wrapped in plastic)	Washer
	Refrigerator*	

*Appliances must be tagged by a certified technician that the refrigerant has been removed
 **Loose material must in 30-gallon bags/containers or less – weigh no more than 50 pounds



CART PLACEMENT GUIDE

1-800-201-0005

www.kimblecompanies.com

PLEASE DO NOT BLOCK

With the automated collection trucks we need some room to reach the cart. Please do not park vehicles in front of the cart on collection day.



CART SHOULD OPEN TOWARDS THE STREET

Cart should not be placed at the curb sideways or backwards. The lid should open towards the street.



PLACEMENT OF CART

Each cart should have nothing sitting nearby... Mailboxes, telephone poles, trees, additional carts, etc. must be a minimum of 2-3 feet from the cart.



The best placement for a cart is at the end of the driveway or on the grass within 2-3 feet of the road.



LOADING YOUR CART

TRASH - Place items into trash bags to keep your trash cart clean.

RECYCLING - Place approved items in your recycling cart loosely (no bags). Breakdown boxes to save room.