



John Sample
123 Any Street
Any Place, US 12345-6789

**This notification is in regards
to your gas service at:**

123 Any Street
Any Place, US 12345-6789

September 12, 2023

Dear John Sample,

In Nov 2007, City of Streetsboro voters authorized the creation of a natural gas aggregation program. Your community selected Constellation NewEnergy-Gas Division, LLC ("Constellation") as the preferred supplier for its natural gas aggregation program. This program offers a fixed rate of \$4.38 per Mcf from October 2023 (November 2023 billing) through September 2024 (October 2024 billing).

You're Automatically Enrolled

As an eligible City of Streetsboro residential or small business customer, you are automatically enrolled unless you decide to opt-out. To learn more about the program, please see the enclosed General Terms and Conditions and Frequently Asked Questions.

How To Opt-Out

You don't need to do anything to get this new rate; however, if you decide not to take part in the program, please respond with one of the options below by October 3, 2023:

- 1. Mail:** Return the form below in the pre-addressed stamped envelope
- 2. Phone:** Call Constellation at (844) 516-5255
- 3. Web:** Visit www.constellation.com/oh-streetsboro

To learn more:



Visit us online at
[constellation.com/
oh-streetsboro](http://constellation.com/oh-streetsboro)



Call (844) 516-5255
24 hours a day, 365 days a year

We look forward to providing this program.

Sincerely,

Kevin Klages
SVP Mass Markets
Constellation

City of Streetsboro

The rate offered does not include taxes, Dominion distribution or other Dominion fees, charges or credits. If you are already enrolled with another natural gas supplier, a cancellation fee may apply to end your agreement with that supplier. The General Terms and Conditions govern your participation in the Program. Please do not contact the community. If you have additional questions about this offer, contact Constellation. Ohio Supplier License #09-153G(6)



John Sample
123 Any Street
Any Place, US 12345-6789



Constellation.

1-000001

I do not want to participate in the City of Streetsboro Natural Gas Aggregation Program

Q: How is my community able to choose a certified natural gas supplier on my behalf?

A: Residents voted to allow the community to negotiate a contract with a natural gas supplier on their behalf.

Q: How do I enroll?

A: Enrollment is free and eligible residential and small business customers will be automatically enrolled.

Q: Who is eligible for the aggregation program?

A: Most residential and small business customers residing within the community receiving natural gas from the local utility are eligible.

Q: Who is not eligible?

A: Residential and business customers who are not eligible for automatic enrollment in the program include:

- A customer that is not located within community boundaries.
- Percentage of Income Payment Program (PIPP) customers.
- A customer who is under contract with another natural gas provider.
- A customer who has a special contract with the natural gas utility company.
- Customers who are behind on their payments to the utility.
- A mercantile customer that has not provided consent to join the program. "Mercantile customer" means a commercial or industrial customer if the natural gas consumed is for non-residential use and the customer consumes more than 500 Mcf per year or is part of a national account involving multiple facilities in one or more states.

Q: When will I see my new rate?

A: You can expect to see the new rate one to two billing cycles following your enrollment in the program. Please note: supply rates do not include taxes, delivery service charges or other utility fees.

Q: Who will bill me for natural gas?

A: You will continue to receive one monthly bill from your local utility.

Q: What if my business qualifies for tax exemption status?

A: Tax exempt customers should send their most recent tax exempt certificate to Constellation NewEnergy-Gas Division, LLC, 1001 Louisiana Street, Suite 2300, Houston, TX 77002 or via email to CNETaxForms@Constellation.com, or fax to 877-243-4968, to avoid sales tax charges.

Q: Can I still have my payment automatically deducted from my checking account as I do now?

A: Yes, how you pay your natural gas bill will not change.

Q: Who do I call if I have a problem with my natural gas service?

A: To report service problems, a gas leak and for billing questions, contact your local utility company.

Q: What if I have already selected another supplier?

A: Based on the records provided by the utility, we assumed you are not with another supplier. However, if you recently signed up with a new supplier, carefully review the terms and conditions of that agreement before proceeding as your ability to terminate early with that supplier may be restricted.

Q: Is there an early termination fee for leaving the program outside of the 21 day opt-out period?

A: No, there is no early termination fee.

Q: Who do I contact if I have additional questions about this offer?

A: If you have additional questions about the program, please contact Constellation.

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natural gas to the utility. "Taxes" means all taxes, duties, fees, levies, premiums or any relating to the sale, purchase or delivery of natural gas, together with all interest, penalties not limited to gross receipts, sales, consumption, use, value added, per Mcf, commercial whether in effect as of the effective date of this agreement or thereafter) imposed by any iral gas distribution utility owning and/or controlling and maintaining the distribution system s). "Market Price" means the current price at which natural gas can be bought or sold by atural gas market prices to move in a particular direction over time. ered by hand, first class mail, or by express carrier to our respective business addresses. other pursuant to this paragraph. ur natural gas needs or classifications. If a change in or implementation of law, rule, nistrative order, Utility tariffs, or the like causes our costs under this Agreement to increase, s on to you. The changes described in this Section may change any or all the charges

ontrol. If something happens that is beyond either of our reasonable control that prevents ons under this Agreement, then whichever one of us cannot perform will be relieved from as of such events include: acts of God, fire, flood, hurricane, war, terrorism; labor disputes; ir the Utility; curtailment, disruption or interruption of natural gas transmission, distribution or on, or action or restraint by court order or other governmental entity; and actions taken by ie Utility. However, such events shall not in any event excuse any failure to make payments ou. The parties shall notify each other immediately of an operational flow or curtailment I take all required steps to comply with such orders. ns. We will deliver natural gas to the Delivery Point. Title and risk of loss related to the l you are responsible for all transmission, distribution, and other costs (including Taxes and ies to which the Account(s) relate as well as your use of the natural gas. While we will ir Utility, we will have no liability or responsibility for matters within the control of the Utility, , service interruptions, loss of service, quality of the natural gas, deterioration of services, or ING PARTY") WILL DEFEND, INDEMNIFY AND HOLD THE OTHER PARTY HARMLESS IS FOR PERSONAL INJURY, DEATH, OR PROPERTY DAMAGE), LOSSES, EXPENSES , DAMAGES, SUITS, CAUSES OF ACTION AND JUDGMENTS OF ANY KIND ARISING RE VESTED IN THE INDEMNIFYING PARTY. ITH OTHER PARTY OR ITS AFFILIATES, OWNERS, OFFICERS OR DIRECTORS BE LIABLE :IAL, INCIDENTAL OR PUNITIVE DAMAGES, INCLUDING, WITHOUT LIMITATION, LOST s total liability related to this Agreement, whether arising under breach of contract, tort, strict al damages. Each party agrees to use commercially reasonable efforts to mitigate the UTY, OR REMEDY, WHETHER EXPRESSED, IMPLIED OR STATUTORY, ON NDED TO ARISE OUT OF THIS AGREEMENT, INCLUDING ANY WARRANTY OF AL OR SPECIFIC PURPOSE OR USE. WILL BE GOVERNED BY AND INTERPRETED IN ACCORDANCE WITH THE LAWS OF TO ANY CONFLICTS OF LAW PROVISIONS. WE ALSO BOTH AGREE IRREVOCABLY TO A TRIAL BY JURY OR TO INITIATE OR BECOME A PARTY TO ANY CLASS ACTION OR PROCEEDING DIRECTLY OR INDIRECTLY ARISING OUT OF OR RELATING TO NTEMPLATED BY THIS AGREEMENT. entent contractor, and nothing in this Agreement establishes a joint venture, fiduciary ou will not rely, and have not relied, on us in evaluating the advantages or disadvantages future energy prices, or any other matter under this Agreement. Your decision to enter into ou may take are and will be based solely upon your own analysis (or that of your advisors) : is no guarantee that the program you chose will guarantee any price advantage or savings.

transfer any of your rights or obligations under this Agreement without our prior written co We may assign our rights and obligations under this Agreement to a qualified natural gas su any such assignment. This Agreement contains the entire agreement between both of us understandings (whether oral or written) regarding the subject matter of this agreeeme contemporaneous oral or written agreement. A facsimile copy with your signature will amendment to this Agreement will be valid or given any effect unless signed by both of us. in effect after termination or expiration of this Agreement to the extent necessary, incli indemnification, limitations of liability, and dispute resolution. Constellation shall have Customer against any amounts owed to it by Customer under this Agreement or any other and Constellation is a "forward contract merchant" under the U.S. Bankruptcy Code, as regarding "commodity interests", including futures contracts and commodity options or is not speculation, but rather price volatility control and/or budget management for procure Customer represents that it qualifies as an "eligible contract participant" as the same is d order (PO) you send to us or any alterations, additions, or modifications you make to the p without any effect unless and only to the extent we agree in writing to such alterations, additi

IN THE EVENT OF AN EMERGENCY OR SERVICE INTERRUPTION, CONT.

Utility Name	Utility Abbreviation
Dominion Energy Ohio (The East Ohio Gas Company)	DEO/EOG