



City Wide Meter Change-Out Program



The City of Streetsboro is implementing a City-wide mass meter change out program.

To schedule, please call Envocore/ RTS at 888-632-9628- 8:30am – 5:00pm, Monday-Friday, after hours, please leave a message and a representative will call back to schedule.

- **There is NO CHARGE for the replacement (conversion) of your meter.**
- **There is a \$75 cancellation fee if an appointment is cancelled within 24 hours of the scheduled appointment.**
- No plumbing work is involved in most cases (it is the homeowner's responsibility to correct any plumbing deficiencies)
- The meter replacement will take approximately **20-30 minutes** to complete, during which time you will be without water.
- All Conversion Program representatives will be properly identified with a photo City ID badge.

Thank you for your cooperation and we apologize for the inconvenience during this process.



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