TAMALPAIS COMMUNITY SERVICES DISTRICT
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RESOLUTION NO. 2024-23

RESOLUTION OF THE BOARD OF DIRECTORS OF THE TAMALPAIS COMMUNITY SERVICES DISTRICT

WHEREAS, one of the Board's 2024 goals is to "Conduct Community Survey;" and

WHEREAS, FM3 Research (FM3) conducted the community survey between April 22 – May 2, 2024; and

WHEREAS, FM3 found that "TCSD voters have a very positive view of the District and are highly satisfied with the services offered, although they are most familiar with the solid waste services. Those who have had contact with the District are very satisfied with the service they received;" and

WHEREAS, the survey found that voters widely approve of the job being done by TCSD with 84% expressing "strong" or "somewhat" strong approval. For those residents (144 of the 263) who had contact with the District in the last 12 months, 95% indicated they were either "very" (66%) or "somewhat" (29%) satisfied with the services received; and

WHEREAS, the survey responses can be correlated to the customer service provided by TCSD staff; and

WHEREAS, TCSD appreciates the effort and dedication of staff to provide a high level of service to its customers.

NOW, THEREFORE, BE IT RESOLVED that the Tamalpais Community Services District authorizes the General Manager to do everything necessary and appropriate to provide a one-time benefit of eight (8) hours of additional holiday pay to full-time staff in recognition of the excellent customer service responses from the community survey conducted in spring 2024.

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The foregoing resolution was duly passed and adopted by the Board of Directors of the Tamalpais Community Service District at a duly noticed meeting held in said District on the 13th day of November 2024 by the following vote:

AYES: 4 (Bartshat, M. McMahon, J. Brown, J. Jacobs)

NAYS:

ABSENT:

ABSTAIN: 1 (S. Levine)

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Steffen Bartschat, President

ATTEST:

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Secretary, Tamalpais Community Services District