



NEWS FOR THE CITIZENS OF WARR ACRES



ANNUAL THREE MONTH AVERAGE WATER USAGE

Every year the City of Warr Acres recalculates the next year's sewer rates based on a report from the Oklahoma City or Bethany Water Departments listing

a three month average consumption of water usage for each residential property. This means that your sewer bill from May 2017 to April 2018 could have an increase, decrease, or your rate could remain the same depending on how much water consumption you had during December 2016, January and February 2017. These new rates will be reflected on your May 2017 bill, which will be sent out around the 20th of May.

If your May 2017 bill reflects a substantial increase, it may be because you had a water leak, a toilet or faucet that continually ran during those three (3) winter months. If you have a plumber repair one of these problems during these months, then you can bring in the plumbing repair bill to Warr Acres City Hall. Our utility billing clerk can recalculate your average water usage for a lower sewer rate. But you **MUST** have a plumbing repair invoice indicating the problem occurred during the months stated above in order for your sewer rate to be recalculated.



E-BILL MEANS NO PAPER BILL

Please be aware that if you sign up for E-Bill on the website, you will receive **NO** paper bill or newsletter in the mail. Your bill will be transmitted **ONLY** via the internet to

your email address.

You can view the newsletter on www.warracres-ok.gov.



WARR ACRES COMMUNITY CENTER is located at 4301 N. Ann Arbor Ave and hosts many activities including field trips for our

seniors. The center is open 8:00 am to 3:00 pm Monday through Thursday and 8:00 am to 12:00pm on Friday. Lunch is served daily at 11:30 am.

Please call 789-9892 if you have any questions or want more information.

TEMPORARY CHECKS NOT ACCEPTED FOR PAYMENTS

Please remember that the City of Warr Acres does NOT accept temporary checks in payment of any utility bills or licensing fees. Checks must be pre-printed with the name, address, routing number, and account number and be completely filled out. The City is also unable to process payments over the phone or credit/debit cards.

FEBRUARY, 2017

Helpful Phone Numbers		
City Hall	789-2892	
Fax	787-5432	
Police Department	789-3329	
Fire Department	789-5912	
Animal Control	789-9025	
Municipal Court	495-3032	
Inspections & Permits	789-2892	
Sanitation Department	491-6474	
Streets & Parks	787-1404	
Sewer Department	491-6478	
Community Center	789-9892	
Putnam City Schools	495-5200	

City Council Members

Mayor	
Patrick Woolley	409-4944
Ward 1	Ward 3
Bo Broadwater	Jimmy Bullen
517-0289	412-2318
James Mickley	John Knipp
760-0401	789-4690
Ward 2	Ward 4
Stephen Fuhrman	Glen Lipinski
537-5415	789-8640
Dlavna Allaun	Donnia Duan
Blayne Allsup 202-1584	Donnie Ryan 831-6483
202-1304	031-0403

Winter Storm Safety Tips

- Winterize your vehicle and keep a full tank of gas
- Insulate your home including windows and doors
- Maintain heating equipment and chimneys by having them cleaned and inspected every year
- Put together a supply kit including enough food and water for each person and pet
- Have flashlights and batteries handy
- Have extra sets of warm clothes and blankets

Recycling

Recycling dumpsters are available at Dorothy Cavener Park, in the area of NW 52nd and Hammond Avenue on the first Saturday 8-12 and Sunday 1-3 of each month. Recycling includes plastic, glass, aluminum and tin cans. Closed during inclement weather. Warr Acres Recycle Committee 720-2949



EMSA AMBULANCE FEE ON TRASH/SEWER BILL



This is a Residential Ambulance and Commercial Ambulance Fee that entitles all permanent **residents** of your household to TotalCare membership benefits.

Utilities customers and/or their insurance providers are responsible for payment of ambulance services provided to them by EMSA. It is the responsibility of

customers to provide EMSA with insurance and third-party payer information pertaining to them or anyone living in their household who <u>received</u> EMSA services; failure to do so nullifies this agreement. In consideration for payment of the EMS fee, customers hereby assign to EMSA all ambulance benefits that they or any member of their household may otherwise be entitled to receive from any insurance or other third-party payer for services provided under the TotalCare program. <u>EMSA will accept this assignment as payment in full for emergency transports</u>, and for non-emergency transports <u>IF</u> insurance or other third-party payer coverage provides benefits for the non-emergency transport. EMSA will file ambulance insurance claims for each covered person and is entitled to receive payment from all insurance or other third-party payers up to the amount of EMSA's usual charges. If no insurance or other third-party payer benefits are available or if the insurance company or other third-party payer denies payment for <u>non-emergency</u> service, customers will remain responsible for payment of a reduced fee of 40% off EMSA's standard non-emergency rate.

TotalCare members pay **NO** out-of-pocket costs – copayments, deductibles or other expenses – for **emergency** EMSA service. The amount paid through your utilities bill is considered payment in full.

The City of Warr Acres is **NOT** currently offering an Opt out option.

Any questions regarding an EMSA bill incurred by you or another resident in your household should be directed to EMSA at 405-396-2888.

GARAGE SALE AND OTHER MISCELLANEOUS SIGNS

Please do not place signs of any type in the City's new decorative landscaped beds. They are located in the areas of NW 50th and MacArthur, extending south to NW 47th St. and north to NW 51st St. The City not only wants these beds to look nice but they have watering systems in them that can be damaged by signs being placed in them. Thank you for your cooperation.

HOUSEHOLD HAZARDOUS WASTE COLLECTION is on 1621 SOUTH PORTLAND

Residents with left over paint, stripper, drain cleaners, old batteries and other hazardous waste may load these items

up and bring them to the Household Hazardous Waste Collection Facility at 1621 South Portland and they can be contacted at 682-7038. The Center is free for residents of Warr Acres, however you **must take a water bill or trash/sewer bill with you as proof of residency**.



SANITATION DEPARTMENT – ICE AND SNOW

The sanitation department has always attempted to provide garbage service throughout the city regardless of the weather. When the city experiences ice storms, we must alter the way we gather the garbage for the safety of our workers. For the safety of our citizens, it is suggested that they hold their trash until the next scheduled pick up day. When there is **ICE on the ground**, garbage "will not be picked up." When there is **SNOW on the ground**, garbage **will be picked up Curbside only.**

PEDDLER ALERT!

The police department would like to remind residents to be wary of persons selling items door-to-door. Residents should be careful in purchasing from someone selling in this manner. The incidents of Identity Theft are high with these types of transactions. If you give anyone a check or credit card for a purchase, you have given them all the information they need to counterfeit your checking account or make fraudulent purchases with your credit card. By City Ordinance, ANYONE selling items door to door MUST apply at City Hall. They must show identification and be bonded by an insurance company. They must have a permit issued by City Hall to solicit. If they do not have a permit, contact the police department. Officers will check their permit status and can issue a citation or arrest the person.

This newsletter is produced by City Hall and is included in each monthly billing according to municipal ordinance. If you have any articles comments, concerns or other Information that you would like to have appear in this newsletter please bring your information to City Hall, email the editors at newsletter@warracres-ok.gov or call City Hall at 405-789-2892. The newsletters will also be viewable on the city website at www.warracres-ok.gov including previous issues.