

Wendell Municipal Light Plant Confidentiality Policy

The Municipal Light Plant (MLP) Board Members and the MLP Manager (collectively referred to as the “MLP Parties”) are responsible for overseeing the operations, management, and maintenance of the Wendell Net fiber optic network, which is administered by Whip City Fiber. In fulfilling these responsibilities, the MLP Parties may gain access to certain information related to Whip City Fiber subscribers (hereinafter referred to as “Subscriber Data”).

Subscriber Data includes, but is not limited to, personally identifiable information such as subscriber names, residential and mailing addresses, email addresses, telephone numbers, financial information including credit card numbers or other payment details, as well as billing records, payment history, and other data associated with the subscriber's account.

The MLP Parties acknowledge that all Subscriber Data is confidential and private in nature. Accordingly, they agree to treat any and all Subscriber Data obtained in the course of performing their official duties as strictly confidential. The MLP Parties shall not disclose, share, distribute, or otherwise make available Subscriber Data to any individual, entity, or organization, except as required by law or as necessary to carry out the official responsibilities as an MLP Party.

This obligation of confidentiality shall remain in effect during and after the term of an individual's service as an MLP Party. Unauthorized disclosure or misuse of Subscriber Data may result in disciplinary action and/ or legal consequences, as appropriate.

