

### **What is the Knox Rapid Entry System?**

The Knox Rapid Entry system is a secure emergency access program developed for property owners and the West Carrollton Fire Department. When a fire breaks out, or there is any emergency, the Knox Box Rapid Entry System allows firefighters and paramedics immediate entry into buildings and property without forced entry damage or delay. Property owners store keys, access cards, gate keys, etc. in high security Knox-Boxes mounted near building entrances. Each Knox-Box purchased by a property owner is keyed to a master key controlled by the West Carrollton Fire Department.

### **How does the Knox Rapid Entry System benefit property owners?**

When an emergency occurs, the Knox Rapid Entry System will allow the fire department to spend less time and fewer resources gaining access to your building. This faster access will result in a more rapid control of the emergency situation. This could mean faster fire control or more rapid shut off of a sprinkler system, resulting in less water damage.

In addition, the Knox Rapid Entry System allows access without damage to the building. Without this system, the fire department will gain access by forcible entry. This generally results in damage to doors or windows and their associated facings. After forcible entry, it is generally difficult to secure a building again after the emergency has been controlled. Repairs made after a single forcible entry will likely pay for the purchase and installation of a Knox-Box. With the Knox-Box Rapid Entry System, property owners save in two ways; first, with more rapid control of emergencies and second, with less damage caused by fire department entry.

### **What about Master Key security?**

Security of the West Carrollton Fire Department master key is a major concern. The fire department has chosen the Knox Master Key Retention system to help insure security of the master keys. The key can only be released when a West Carrollton Fire Department member activates an identification number to release the Master Key.

### **Does the City make any money off the sales of the Knox Box?**

No. The West Carrollton Fire Department has absolutely no financial interest in the sales of the Knox Company. The only purposes in requiring the Key Lock System is to improve access in emergency situations and to reduce property damage caused by forcible entry.

### **How much does a Knox box cost?**

You can click on this link to find out the current price:

[http://www.knoxbox.com/store/Store.cfm?conf\\_eapp=1](http://www.knoxbox.com/store/Store.cfm?conf_eapp=1)

### **Where should my Knox box be mounted?**

Key boxes should be mounted near the main entry door to your building. The West Carrollton Fire Department recommends that the box be mounted on the right hand side of the door, no higher than five feet above the ground. We also realize that this may not be possible in all applications, so we would recommend calling the West Carrollton Fire Department for advice in some situations.

### **How do I lock my keys in the Knox Box? I did not receive a key?**

Property owners do not receive keys that will open their Knox Box. Any key that will open your Knox Box will also open other Knox Boxes in the City. For that reason, only the West Carrollton Fire Department has the master key. When your box is mounted and ready to install keys, call the non-emergency number at 847-4645 and we will come out and lock your keys in the Knox Box.

### **What keys need to be installed in my Knox Box?**

The West Carrollton Fire Department can assist you with that information. Keys required will vary from one business to another.

Keys for the exterior doors, and all interior doors which control access to shared systems such as HVAC (Heating, Ventilation, and Air Conditioning), Sprinkler systems, Alarm and electrical panels.

### **What do I need to do to get a Knox Box?**

Business and home owners can find the link at:

<http://www.knoxbox.com/store/Store.cfm?category=100907155822940710&resetDept>

After receiving the online order request, the West Carrollton Fire Department will approve the application, which permits the purchase and installation.