



To: Miami Valley Communications Council (MVCC) Electric Aggregation Communities
From: Jay Weiskircher
Subject: MVCC Aggregation Program Questions

The Miami Valley Communications Council (MVCC) is a Council of Governments and anticipates its newly formed electric aggregation program will save residents an average of \$300 a year on their energy bill.

With the new aggregation program may come questions, please see the resources listed below for program information and contact numbers.

For information specific to each community in the MVCC program, users can go to the following link and type in their Community name. Please note that Eaton and Union are not live yet based on the delayed start, and Troy reflects the 12-month deal that runs through April 2024.

<https://energyharbor.com/en/community-programs/find-your-program>

For general information on aggregation in Ohio, the Public Utilities Commission of Ohio has the following resource page:

<https://puco.ohio.gov/utilities/electricity/resources/government-aggregation>

Energy Harbor also has a few helpful pages on aggregation and general FAQ:

<https://energyharbor.com/en/community-programs/about-community-aggregation>

<https://energyharbor.com/en/for-home/faq/community-aggregation>

The main point of contact for eligible residents and small commercial customers:

Contact Energy Harbor, via:

-Call Center: 1-866-636-3749 (M-F, 8AM-5PM)

-Email: firstchoice@energyharbor.com

-Online 'Contact Us' Form: <https://energyharbor.com/en/contact-us>

For eligible customers that require additional assistance please Call 1-877-410-5214, select extension 300 and someone will assist you with your questions.