

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**  
**Monitoring Reporting Requirements Not Met for**  
**WHITE SULPHUR SPRINGS WATER WV3301314**

Our water system violated drinking water monitoring requirements. Even though these were not emergencies, you, as our customers, have a right to know what happened and what we did to correct the situation.

*We are required to monitor your drinking water on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During periods listed in the table below, we did not monitor or test as required and therefore cannot be sure of the quality of our drinking water during that time.*

**What should I do?**

At this time, there is nothing you need to do.

The table below lists the monitoring we did not conduct, other violations, and the associated compliance period.

Monitoring Violation	Year-Fed Report #	Monitoring Frequency	Compliance Period
31, MONITORING, RTN/RPT MAJOR, CHLORINE Missing Chlorine Residuals for 4-log Determination	2025 – 534279	MONTHLY	OCT 2024
WB, CHLORINE, MOR Incomplete/Not submitted as Required or Missing Res. Cl from Coliform Result	2025 – 534278	MONTHLY	OCT 2024

**What happened? What is being done? (Describe corrective action)**

The MOR (monthly operational report) was not received by the state by the due date resulting in this violation. In the future we will be sure the mor reaches the state on time

For more information, please contact Alex Nichols at 304-866-2853  
(Contact Name) (Phone Number)  
or waterplot304@gmail.com  
(Mailing Address)

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

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