

Dear BMES Parents,

Your school photos are done and ready to be viewed online for purchase.

On-time orders should be placed by: Oct 8th 2024 (turn around time delivery by Thanksgiving, orders placed after the due date and makeup/retakes will be delivered by December break.)

PLEASE NOTE !!! THERE IS SOMETHING NEW THIS YEAR .

For this years photos you will be given a choice...You may get your photos as a 3/4 length image (the one seen in the proof) or you may have it "cropped" into a head & shoulders version of the same photo. The photo you see is just a sample image (see below) and you will not see your child's photo cropped anywhere in the checkout process. The background will NOT be like the one in the sample but exactly what you see on your proof. When you get your final product it will be cropped to your desired choice.

Hair and minor acne retouching will be fixed & is done complimentary.

The spelling of the name under the photo does NOT reflect the spelling in our records & was for barcoding purposes only.

Visit [www.cassidaystudios.com](http://www.cassidaystudios.com) and click order photos. Please click ordering for 1st time. You will be prompted for a school code which is 500.

Your password is your student ID # which can be found on the parent portal where your child's teacher, transportation info, etc is located.

You may order a a package from one image and a discounted option from another. You will need to make a yearbook selection otherwise one will be made for you & there will be a \$10 charge for changing it after.

If you are unsatisfied with the pictures there will be a makeup day, but once you have a retake you will not be able to order form the original photos. You will have the opportunity to make a yearbook selection from the reshoots.

If any parents need customer service you can either:

1-open a ticket on our help desk ----<https://www.cassidaystudios.com/helpdesk.php>

2-Use our main phone line 800-377-3254

After you have put your first student's order & credit card information in you will see an option to add another student to your order.

If you have more than 2 children in the school Cassiday Studios has been generous enough to offer free packages of equal or lesser value for you 3rd and 4th child. In order to get this family discount you must have at least two children in your cart and the children must all have the same last name spelled identically. Once you have 2 children in the card you will see a promo code box by the credit card info. The code for this is "freesibling" all lowercase.

Please note that there are digital options to buy the image and discounted options to add the digital image to your package. You may order from one photo & get a discounted order from the second pose.

Digital files are not an immediate download & still need color correction & retouching will be emailed to you around the same time the photos are shipped.

Please remember this is a school fundraiser.

Please have your order in by Oct 8th 2024. Although you will always be able to order your child's photos, orders placed after Oct 8th 2024 may be delayed and not delivered with the rest of the school.

If you are dissatisfied with your photos and would like a reshoot, please make note that you will not be able to order from the first round and those images will be deleted. Please contact Rebecca Avallone@[bmessschoolphotos@gmail.com](mailto:bmessschoolphotos@gmail.com) to get on our makeup day list & be notified once a makeup day has been set. Children will not be rephotographed on makeup day without having registered with the photo coordinator contact listed above.

Sample photos referenced above:



Thank you,  
Cassiday Studios

If there are any questions or concerns you can reach out to Rebecca Avallone:  
[bmessschoolphotos@gmail.com](mailto:bmessschoolphotos@gmail.com)