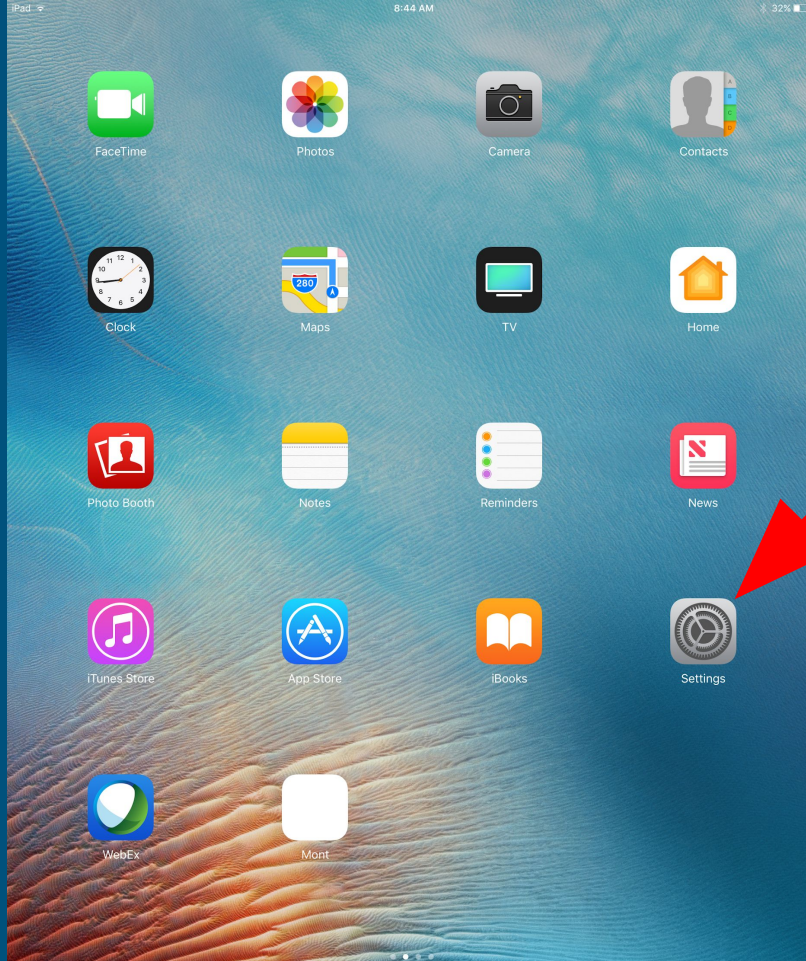




How to Erase and Reset a District iPad at Home



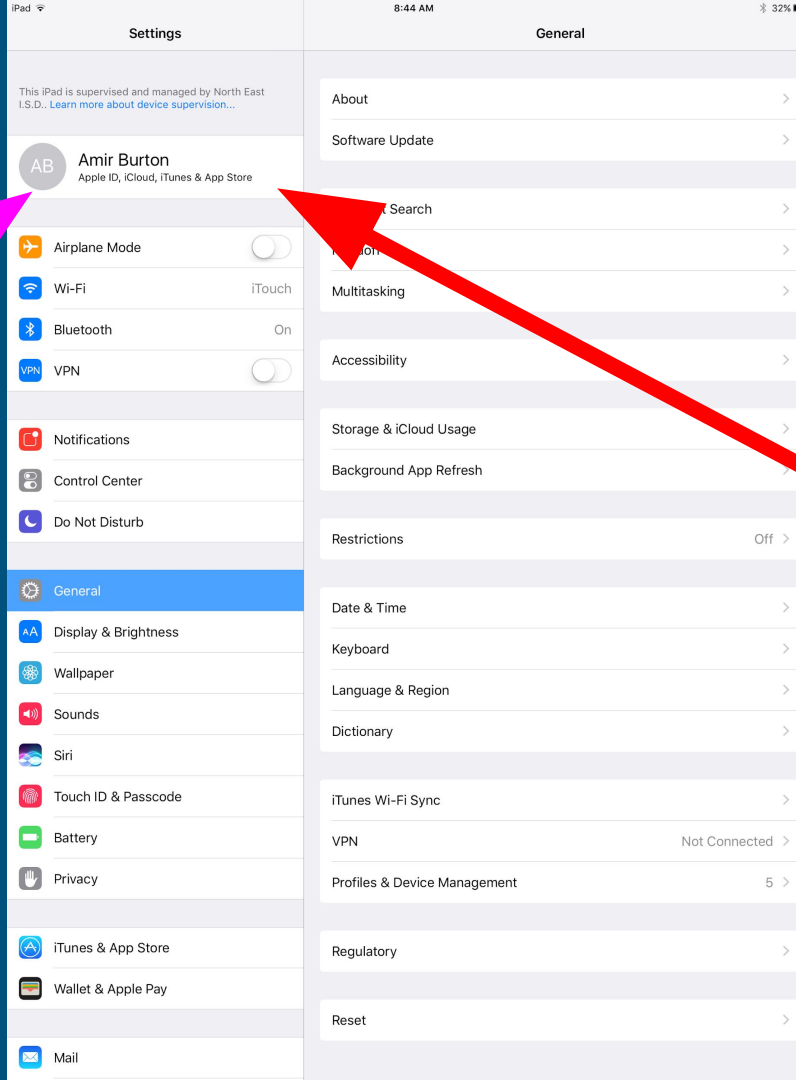
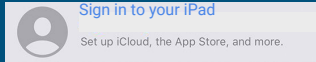


Click the Settings icon



If there is no Apple ID continue to the next slide.

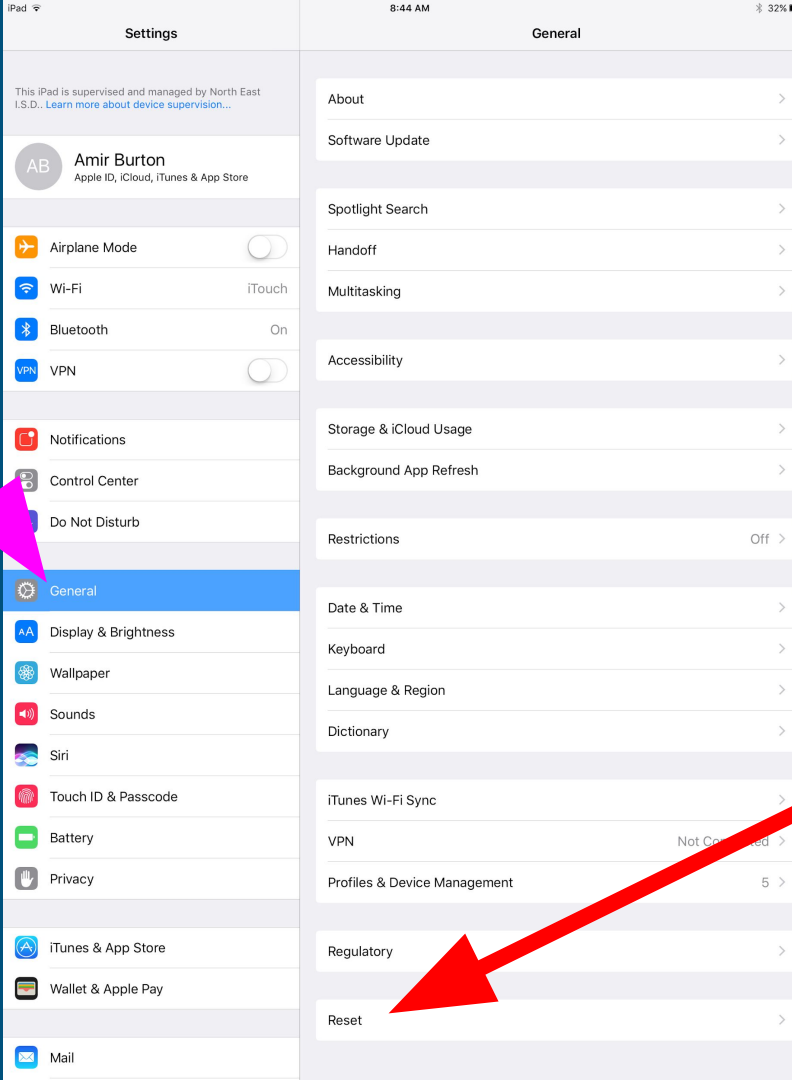
You will see a "Sign in to your iPad" message.



If you see an Apple ID associated to the iPad it will need to be returned to the campus so it may be reset.

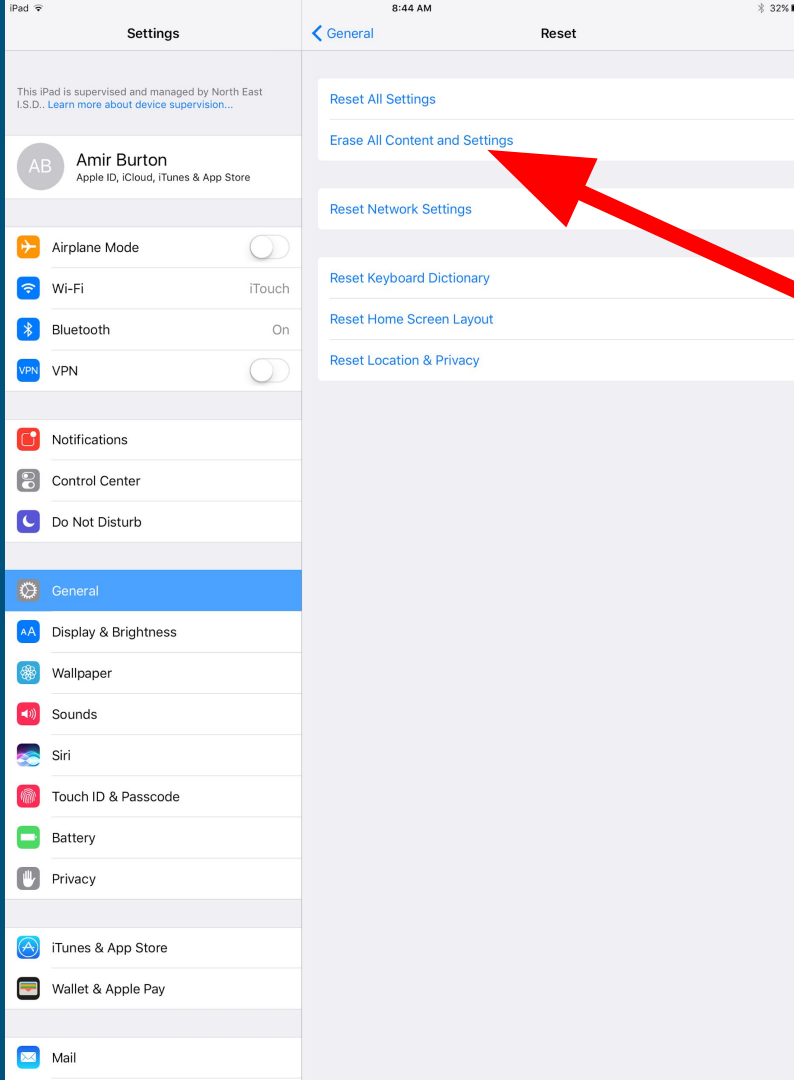


Make sure you are
in the General tab



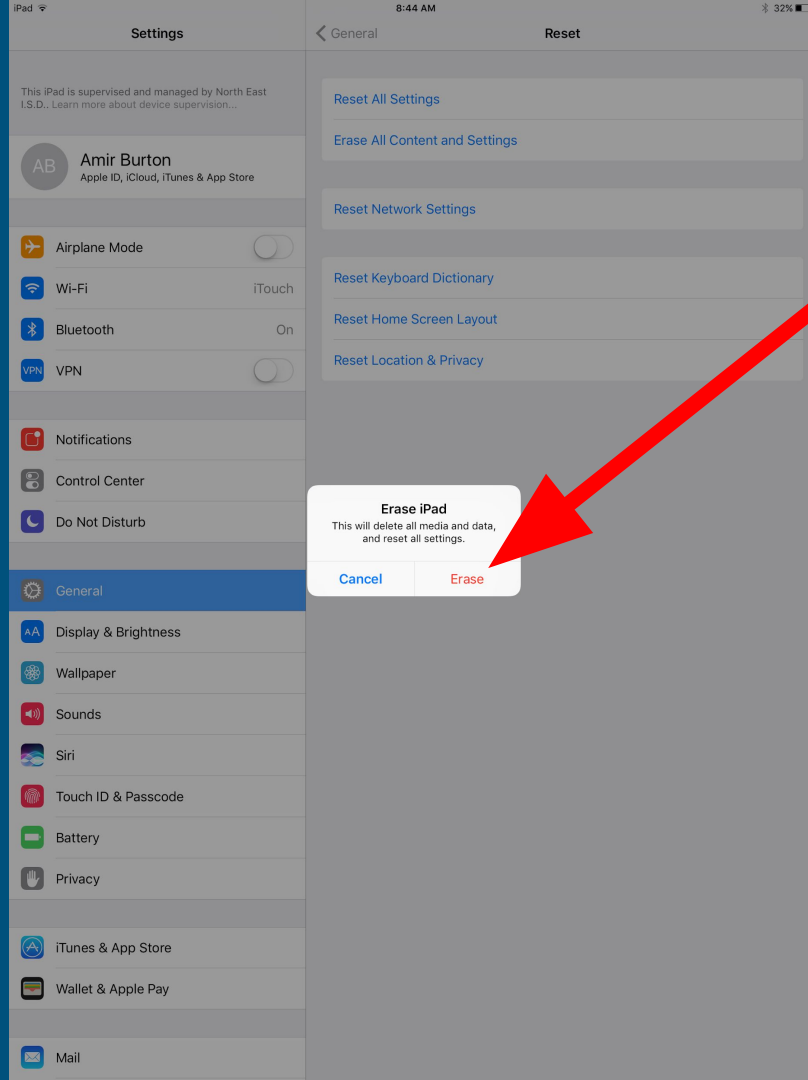
Scroll down so
that you can
see Reset and
tap Reset





Tap on “Erase All Content and Settings”





Tap Erase

You will get a confirmation to "Erase iPad"

Click Erase



Hallo

After the iPad resets you will come to the Hello screen. Tap the home button.

Zum Öffnen Home Taste drücken



- English >
- Español >
- 简体中文 >
- 繁體中文 >
- 日本語 >
- Français >
- Deutsch >
- Русский >
- Português >
- Italiano >
- 한국어 >
- Türkçe >
- Nederlands >



Tap English



Select Your Country or Region

United States >

MORE COUNTRIES AND REGION

Afghanistan >

Åland Islands >

Albania >

Algeria >

American Samoa >

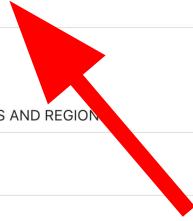
Andorra >

Angola >

Anguilla >

Antarctica >

Antigua & Barbuda >



Tap United States

[← Back](#)

Choose a Wi-Fi Network

DepEnroll	🔒	📶
DIRECT-12-HP OfficeJet 250	🔒	📶
DIRECT-48-HP OfficeJet 4650	🔒	📶
DIRECT-92-HP OfficeJet 250	🔒	📶
NEISD Guest		📶
NEISD WiFi	🔒	📶

[Choose Another Network](#)[Connect to iTunes](#)

Set up your iPad using iTunes if your Wi-Fi network is not available.

*If you are at home
select your Home
Wifi.*

*Only select NEISD
WiFi if you are at a
Campus.*

Select your
Home Wifi
connection.



Choose a Wi-Fi Network

Enter the password for "NEISD WiFi"

[Cancel](#) **Enter Password** [Join](#)

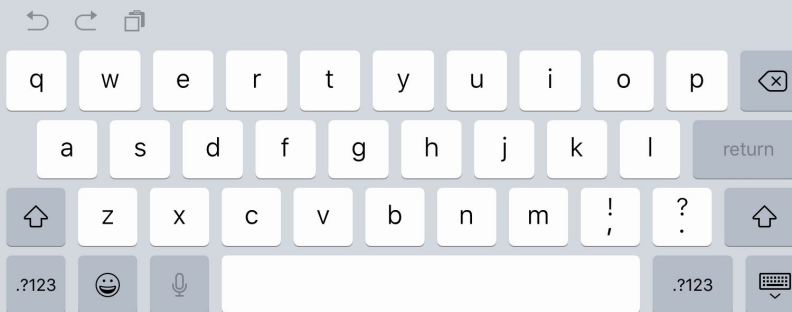
Username

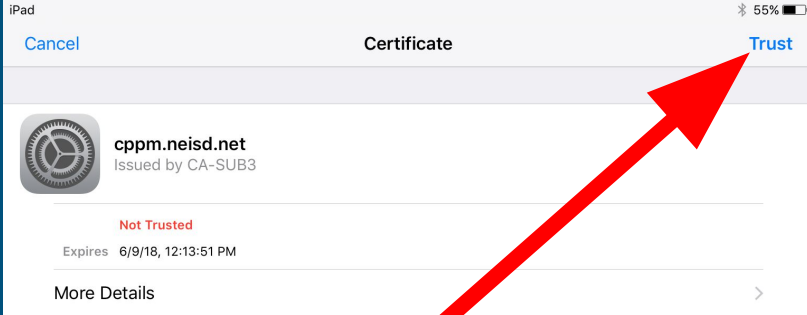
Password

Enter your wifi Password.

Enter your HOME WiFi username and password.

If on campus enter the student username and password.





Tap Trust





Location Services

Location Services allows Maps and other apps and services like Find My iPad to gather and use data indicating your approximate location.

[About Location Services](#)

Tap Enable Location



[Enable Location Services](#)

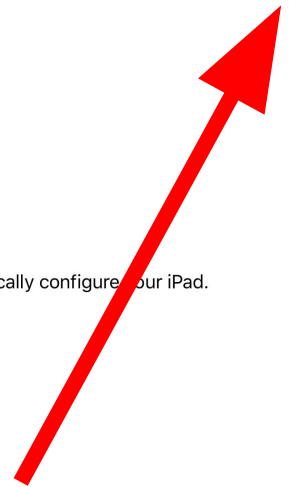
[Disable Location Services](#)

If you see an Activation Locked screen, instead of Locations services, to enter the Apple ID.

Please contact the campus to resolve this issue.



North East Indep School Dist will automatically configure your iPad.



Tap Next

About Configuration



iPads on a newer OS may give you a Light and Dark mode option screen.

Choose whichever option you would like.

Welcome to iPad

Tap Get Started



Get Started

Final Step



After the iPad has been reset please update the device to the Latest iOS Version if able.

Do Not Turn off the iPad until you see the Self Service application.



Self Service

If there are any issues please contact your Campus or NEISD Help Desk.