



112 W. Call Street; Algona, IA 50511  
Phone: 515-295-2411  
[www.ci.algona.ia.us](http://www.ci.algona.ia.us)

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## Dispatcher Job Opening

**Job Title:** Dispatcher/Communications Officer  
**Organization:** City of Algona Police Department – Law Enforcement Center  
**Position Type:** FLSA Non-Exempt, Full-Time with Benefits  
**Wage Range:** \$18.75 - \$21.50 per hour, DOQ  
**Posting Date:** September 21, 2022  
**Closing Date:** Open until filled

### Description

The City of Algona is seeking applicants to join the Algona Police Department as Dispatcher. Algona (pop. 5,487) is located in north-central Iowa and is the county seat of Kossuth County (pop. 14,529). Through a 28E Agreement, the City of Algona operates the emergency dispatch services for all of Kossuth County.

Dispatchers provide efficient communications between the general public and emergency service agencies through the receipt of telephone calls and radio communications. The successful candidate will possess strong communications skills and be familiar with the principals of community/problem solving policing. Candidates must be committed to training, professional development, and community engagement. Previous experience as a dispatcher and National Crime Information (NCIC) certification preferred. This position reports to the Chief of Police and Assistant Chief of Police.

The City offers competitive wages, an excellent benefits package which includes health, vision and dental insurance, paid vacation time, sick, holiday and bereavement leave, life insurance and IPERS. Wage dependent upon experience, qualifications, and certifications.

### Application Process

To apply, complete an online application at [www.algonaiowa.gov](http://www.algonaiowa.gov) or send a cover letter, resume, and three references to Deputy City Clerk/Human Resources Manager Nancy Lindell at [nlindell@ci.algona.ia.us](mailto:nlindell@ci.algona.ia.us).

For more information about the position, contact Police Chief Bo Miller at [bmiller@kcsso.net](mailto:bmiller@kcsso.net) or at (515) 295-3515.

Position open to applications until filled. Equal Opportunity Employer.