



Chief Information Officer - City of Des Moines, Iowa

Extending over 80 square miles, Des Moines is home to over 214,000 people and the central city of a metropolitan area of approximately 699,000. Des Moines is a river city, intersected by the Des Moines and Raccoon Rivers. Des Moines is the capital city and is the commercial, financial, transportation, and governmental center of Iowa.

The Des Moines metro boasts a strong local economy that is based in financial activities, agriculture, manufacturing, technology, education, health care, government, and other services. The variety of components contributing to the city's economy creates a stability that is apparent from consistently low unemployment figures. The city has historically enjoyed a relatively low unemployment rate: 2.9 percent for 2023, 2.6 percent for 2022, and 3.8 percent for 2021.

Des Moines is a city with many cultural amenities, ease of commuting, Iowa State government, three higher education institutions, good schools, ample shopping, affordable housing, fine dining, great health care, and a stable high-performing local government. It also is the home of the annual Iowa State Fair in August and is the host to numerous conventions and trade shows each year.

The Information Technology Department:

The Information Technology Department manages and supports the operation of essential city computer systems, software applications, and networks. The department also provides IT project management and business analysis services to city departments for process improvement, hardware and software acquisition, and long-term technology planning. The department consists of four divisions:

- Enterprise Application Management
- Geographic Information Systems
- Infrastructure Management
- User Services

Position Overview:

The City of Des Moines is seeking a Chief Information Officer (CIO) who will be responsible for directing and coordinating the development, operation, and maintenance of the city's technology systems. This position will lead a highly technical staff in the planning, development, and coordination of the city's computing infrastructure, network, and applications. This is an executive management position that coordinates with all city departments, and other government and public agencies to maintain a secure environment for the City's technology needs. The CIO also prepares and makes recommendations for the annual operating and capital budgets for the IT Department.

The Ideal Candidate Will Possess:

The ideal candidate will be a decisive, dynamic, insightful leader that naturally presents information in a clear, concise, and direct manner. Additionally, the candidate must possess the technical acumen to provide strategic planning for the future and people skills to act as a coach and mentor to staff. Strong candidates will have a substantial background in managing a comprehensive information technology department. Experience working in a complex government entity is preferred. Working in a fast-paced environment, this position requires strength in multi-tasking, excellent organizational skills, and a track record of collaborating with leadership to strategize and prioritize projects, programs, and issues. The City is seeking candidates who possess the following strengths and abilities:

- Strong leadership and decision-making skills, as well as flexibility to adjust and support management to do what is right for the organization.
- Experience with Cyber Security including creating policies and procedures, technical expertise, and end-user training.

- Willingness to collaborate and the ability to build positive relationships, embrace innovative ideas, and motivate a high-performing team.
- Action and results-oriented with the ability to create, implement, and communicate new processes and procedures effectively, efficiently, and in a timely manner.
- Ability to oversee multiple projects and their requirements, while prioritizing critical needs.
- Professional assessment of the “big picture,” in order to set the tone for a positive, well-trained, and talented workforce to thrive.
- Strategic leader and strategist, with the ability to make and stand by difficult decisions and articulate those to key stakeholders.
- A visionary who is able to anticipate business financial needs and collaborate with key staff members to address the issues and ensure goals are met.
- Able to engender trust and credibility, with a high degree of integrity and ethical conduct.
- Excellent communicator and politically astute.

Desired Qualifications:

- Graduation from an accredited four-year college or university with specialization in business or public administration, information technology, data management or appropriately related field.
- Five years of progressively responsible knowledge of modern hardware and software technology and experience in managing a comprehensive information technology department in a complex government or corporate entity.
- Knowledge of modern communication systems including cellular, digital, video, etc. and the infrastructure required to support such systems.
- Knowledge of principles and practices of public administration, including budgeting, and cost accounting systems.
- Knowledge of preparatory and continuing education required to ensure IT staff competencies.
- Experience with Tyler Technologies software applications is a plus.
- Must possess or be able to obtain a driver’s license issued by the State of Iowa.
- Must pass a post-employment offer physical examination and drug screen.

The hiring range is between \$175,000 to \$200,000. Residency within the incorporated limits of the City of Des Moines is required within 6 months of appointment with the ability to maintain residency throughout duration of appointment. This is a full time/40 hours per week direct hire position with the City of Des Moines. The City of Des Moines offers a competitive salary and [comprehensive benefits package](#) including Health Insurance, Dental Insurance, Life Insurance (two times annual salary provided by the City), Supplemental Life Insurance is available, Flexible Spending Accounts available, Defined Benefit and Defined Contribution Retirement Programs, Tuition Reimbursement, Paid sick leave, vacation and holidays, Vehicle allowance, Cell phone allowance.

The position is open until April 26, 2024. Qualified candidates should apply online at www.GovHRjobs.com at once with résumé, cover letter, and contact information for five professional references, Attn: Don Carlsen, GovHR USA. Tel: 847-380-3240 x 152.

The City of Des Moines strives to continuously develop and serve its community and citizens through its mission and vision:

Mission:

- Financially strong
- Provide exceptional municipal services
- Customer friendly
- Involved community residents and businesses

Vision:

- Vibrant capital city
- Great neighborhoods, alive downtown
- Thriving regional economy

- Recognized leader in community sustainability
- Abundant opportunities for leisure
- Effective transportation system connecting the region
- Residents and businesses take tremendous pride in the Des Moines community

