



112 W. Call Street; Algona, IA 50511
Phone: 515-295-2411
www.algonaiowa.gov

Dispatcher Job Opening

Job Title: Communications Officer/Dispatcher
Organization: City of Algona Police Department – Law Enforcement Center
Position Type: FLSA Non-Exempt, Full-Time with Benefits
Wage Range: \$22.00 - \$25.00 per hour, DOQ
Posting Date: August 5, 2025
Closing Date: August 18, 2025

Description

The City of Algona is seeking applicants to join the Algona Police Department as Communications Officer/Dispatcher. Algona (pop. 5,487) is located in north-central Iowa and is the county seat of Kossuth County (pop. 14,529). Through a 28E Agreement, the City of Algona operates the emergency dispatch services for all of Kossuth County.

Dispatchers provide efficient communications between the general public and emergency service agencies through the receipt of telephone calls and radio communications. The successful candidate will possess strong communications skills and be familiar with the principals of community/problem solving policing. Candidates must be committed to training, professional development, and community engagement. Previous experience as a dispatcher and National Crime Information (NCIC) certification preferred, but not necessary. This position reports to the Dispatch Supervisor and the Chief of Police.

The City offers competitive wages, an excellent benefits package which includes health, dental and vision insurance, paid vacation time, sick, holiday and bereavement leave, life insurance and IPERS. Wage dependent upon experience, qualifications, and certifications.

Application Process

To apply, send a cover letter, resume, and three references to Deputy City Clerk/Human Resources Manager Nancy Lindell at nlindell@algonaiowa.gov. The full job description can be viewed at www.algonaiowa.gov.

The City of Algona is an Equal Opportunity Employer.