

NOTIFICATION OF PROCESS MONITORING VIOLATION

The San Francisco Public Utilities Commission (SFPUC) is required to notify its customers of a monitoring violation within one year after it learns of the violation. This notice is to inform you that the San Francisco Regional Water System (SFRWS), which is operated by the SFPUC, failed to monitor for recycled filter backwash water turbidity (very small or microscopic particles in the water) at its Sunol Valley Water Treatment Plant (SVWTP) from June 23, 2025, to July 2, 2025. This monitoring violation was the result of equipment failure and was corrected on July 3, 2025, as soon as it became apparent to plant staff. Even though this failure was not an emergency and did not impact water quality, as our customers, we want you to know what happened and what we did to correct this situation.

Treated or “backwash” water is used to wash the filters at the treatment plant after they have completed a run cycle. Instead of wasting this backwash water, the SVWTP treats it and then recycles it to the front of the plant where it blends with the source or lake water and then goes through the whole treatment process again. Monitoring at downstream locations at the SVWTP indicated that the plant’s effluent or final product was consistently of very high quality and exceeded all drinking water standards.

There is nothing you need to do at this time. The instrument (turbidimeter) that monitors turbidity for the recycled water was not operating during the period mentioned above. The instrument was subsequently repaired and put back into operation on July 3, 2025, and since that time the daily monitoring of recycled filter backwash water turbidity has resumed with no interruption. Operations staff were retrained on monitoring requirements and additional operational and maintenance activities were implemented to prevent a recurrence. If you need more information, please contact the resources listed on the last page of this report.

This notice is provided by Purissima Hills Water District, PWSID CA4310021 on behalf of the SFRWS and distributed on June 30, 2026.

WHAT THIS MEANS

- Water remained safe to drink
- No action was required by customers
- Monitoring equipment malfunctioned temporarily
- Water quality standards continued to be met

