



Meet the Crew



Jose Olivera, Erik Walter, Sean Brown, Pat Gillin, Phil Witt General Foreman

Your water service

is made possible from the dedication and skill of the PHWD crew. Experienced, trained, and certified water workers, these men maintain, repair, and upgrade the delivery system of 11 tanks and 80 miles of pipeline. They also meet with customers to answer questions about leaks or pressure related issues.

For your safety,

recognize our crew members by a blue striped uniform shirt with the District patch. Our crew will never ask to enter your home without your request.

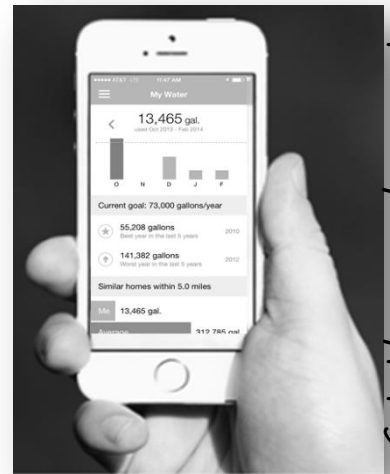
The drought continues... please keep saving

Now you can easily monitor your monthly water use and progress meeting water saving goals.

Dropcountr shows you how much water you use every month and it will help you set a water budget that's right for your household. Want to upgrade your home while saving money? Dropcountr connects you with valuable rebates on home appliances that save time, money, and water.

Download at **dropcountr.com**

Browsers required: Safari or Google Chrome



Get the new dropcountr app

PHWD has partnered with Dropcountr to provide you with easy access to your water usage data. PHWD strives to deliver superior service to its customers, and giving you convenient access to your information is part of that commitment.

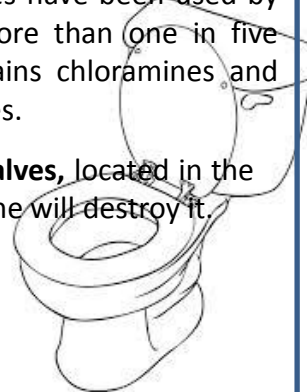
The District buys water from the San Francisco Public Utility Commission which disinfects with chloramine.

What is chloramine? Chloramines are most commonly formed when ammonia is added to chlorine to disinfect drinking water. The typical purpose of chloramines is to provide longer-lasting water treatment as the water moves through pipes to consumers. Chloramines have been used by water utilities for almost 90 years, and their use is closely regulated. More than one in five Americans uses drinking water treated with chloramines. Water that contains chloramines and meets EPA regulatory standards is safe to use for drinking, and all household uses.

Natural rubber products used in household appliances such as **toilet flapper valves**, located in the tank, deteriorate faster in chloramine than with chlorine. If it's black, chloramine will destroy it.

Black rubber flapper valves eventually 

Blue, red, or orange silicon based flappers that are specifically developed for chemical resistance are better. New toilets come with the color flapper. If your home has older toilets, take a look in the tank and consider replacing black flappers with more durable products.



Innovations in Water Conservation

March 12, 7-9pm, Los Altos Hills Town Hall

26379 Fremont Road, Los Altos Hills

As our economy and population grow, so must innovations in water conservation and water reuse. Garth Hall, Deputy Operating Officer with Santa Clara Valley Water District will offer an overview of water supply and demand locally and statewide. The District's most impressive innovation is the new Advanced Water Purification Center, producing 8 million gallons a day of potable water. Small scale innovations are also advancing. Forrest Linebarger, CEO of Inhabiture will discuss smart irrigation controllers, time of use water meters, home water usage reports, and other water saving innovations for homes and businesses.

Speakers

Garth Hall, Deputy Operating Officer, Santa Clara Valley Water District

Garth is a Civil Engineer with a wide variety of experience in water management and environmental planning. Prior to his work at SCVWD, he held a director level position at PG&E. He holds a Master's degree from Stanford University and a PhD in Hydrology and Water Resource Science from University of the Witwatersrand.

Forrest Linebarger, CEO, Inhabiture

A graduate of UC Berkeley, Forrest has spent decades committed to sustainable design and building. He has created environmentally sensitive designs that are cost competitive with conventional construction. He is nationally known for his design of zero energy homes, use of green roofs, and innovating means of creating healthy indoor air environments.

Sponsors: CalWater, City of Los Altos/Environmental Commission, Los Altos Hills Environmental Initiatives Committee, Purissima Hills Water District, Santa Clara Valley Water District