



MAKE EVERY DROP COUNT!

32%

2022 IS THE YEAR TO MAKE BIG CUTBACKS TO OUR WATER USAGE!

At the December, 2021 Board of Directors Meeting, the PHWD Board considered long term weather forecasts for the winter rainy season and the dire storage conditions of California's largest reservoirs pointing to extended drought conditions into 2022. In addition, Governor Newsom proclaimed a statewide State of Emergency to exist in California due to drought conditions on October 19, 2021 with the SFPUC declaring a Water Shortage Emergency on November 23, 2021. As a result, the PHWD Board passed Ordinance No. 2021-01

establishing rules and regulations for prohibiting wasteful water usage and achieving the goal of 32% water reduction by the District in 2022, in line with SFPUC's cutbacks.

The District is investigating new sources of water such as accessing groundwater through new wells and purchasing water from other sources. These are longer term solutions requiring funding and infrastructure. Cutting back on wasteful uses of water is a pragmatic and immediate solution we can all perform today.

WHAT WASTEFUL USES OF WATER ARE BEING RESTRICTED?

To ensure the greatest public benefit, Ordinance 2021-01 prohibits wasteful uses of water summarized below:

- Non-drip irrigation systems should irrigate up to two days a week, 20 minutes a day and should irrigate after 8 p.m. and before 10 a.m.
- Irrigation should be off during rainfall and off for two days after rainfall.
- Repair or turn off leaky/broken plumbing.
- Don't let water run off your property into streets and gutters.
- Only wash vehicles with a hose that has a positive shutoff valve.
- Pools must be covered to limit evaporation.
- Don't waste water on non-recirculating decorative fountains.
- Only fill ponds and decorative fountains with recycled water or rain water.
- Ponds and decorative fountains can now only receive non-potable water.
- Don't attempt to use water from fire hydrants without authorization.
- Ensure the irrigation of properties with new homes are compliant with town requirements.
- Customers must make their best effort to cut down their water usage by 32%.



For exact requirements, see ordinance No. 2021-01 and Resolution No. 2021-09 on the new Purissima Hills Water District website at www.PurissimaWater.org



FREE Water Conservation Devices

We want to help you conserve water for free! We have faucet aerators, hose nozzles, toilet leak detector tablets, toilet flappers, shower heads, shower timers, shower buckets, and native wildflower seeds, so come on down and take something home! The District Office is open Monday through Friday (non-holidays) from 7 a.m. – 4 p.m. at 26375 W. Fremont Road, Los Altos Hills.



CUSTOMER SERVICE

PHWD Launches New Website

In order to provide better customer service and greater transparency, Purissima Hills Water District has recently unveiled its new website. PHWD believes that customers will now have easier access to PHWD services, such as **View My Bill** and **Eye On Water**, and valuable information such as water conservation, Board meetings, and capital improvement projects. The website will also provide more timely information to customers in an effort to be more responsive to issues of interest to customers.

We invite customers to browse the website and discover all the new features it offers. Please feel free to provide feedback through the Contact Us page. **See you on the website at PurissimaWater.org**



NEW PHWD CUSTOMER SERVICE FEATURE

Need help signing up for Eye On Water or need help understanding your usage graphs? Feel free to visit the PHWD District Office at 26375 W. Fremont Road and we can help you at the NEW customer service help station.