



A Message from the Board President

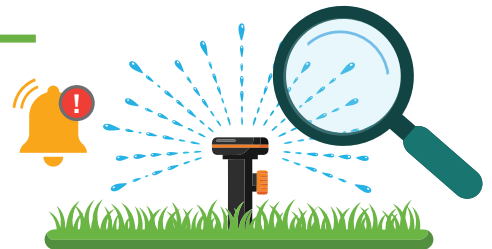
Dear Neighbors,

When Lucille Glassman took the reins as Purissima Hills Water District Board President for 2025, none of us anticipated it would become one of the most challenging years in the District's memory. Approving a new Operations Center, managing its financial impacts, negotiating a new wholesale water agreement, addressing ADU-related demands, and modernizing billing systems all became significantly more complex following the unexpected departure of our

General Manager. Through it all, President Glassman led with steady resolve, rallying both staff and Board to ensure continuity and progress ending the year with District operations stronger than ever. She would likely downplay her impact, but her humility is a defining strength of her leadership. If my 2026 term proves to be even half as successful and half as dramatic. I would gladly accept that outcome.

– Kind Regards, Brian Holtz ■

Water Irrigation Reminder



As we move through the winter season, Purissima Hills Water District encourages customers to review and reduce their irrigation schedules. Cooler temperatures, shorter days, and seasonal rainfall mean landscapes require significantly less supplemental watering during winter months, yet many irrigation controllers remain set to summer schedules. Adjusting irrigation now helps conserve water, reduce runoff, and lower utility costs. Customers can also stay informed by opting in to PHWD General Notifications, which will soon provide seasonal irrigation reminders, conservation tips, and other helpful updates to support efficient water use throughout the year. ■

KEEP YOUR CONTACT INFO CURRENT



PHWD is updating customer contact information to better serve our community. Having your current phone number and email address on file allows us to reach you quickly in the event of urgent water issues, planned maintenance, or important service updates. Many districts statewide are improving their notification systems, and accurate customer information is essential for timely communication.

Please take a moment to easily update your contact details at PurissimaWater.org/update or by scanning the QR code at right. Have your account number or service address ready. Your participation helps us keep you informed, prepared, and connected.



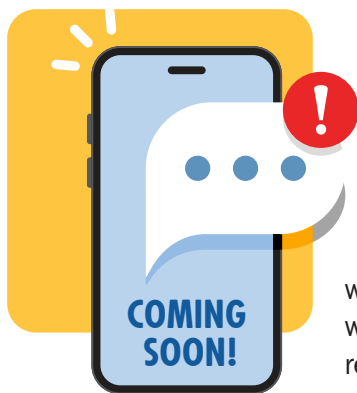


Capital Improvement Projects in Progress

The **West Fremont, St. Francis Water Main Improvements (WFSF)** is the latest investment in the modernization and resilience of the District's water infrastructure. The project will replace the existing 10-inch cast iron pipe with new 8-inch ductile iron pipe along West Fremont Road from Concepcion Road to Arastradero Road and along St. Francis

Road from West Fremont

Road to Ascension Drive. The project includes multiple cathodic protection features to guard against corrosion and the installation of ten new fire hydrants to improve fire protection. Work along West Fremont Road will start in January 2026 with anticipated completion by the end of May 2026. Please expect minor traffic delays along West Fremont Road and near adjoining side streets during the work hours of Monday – Friday, 8am to 5pm. Residential and business access will be maintained at all times during construction. If it becomes necessary to restrict access for a short time, a separate advance notice will be sent to you. Construction near Pinewood School will be scheduled to avoid peak pick up/drop off times. Thank you for your patience as we improve the fire protection and reliability of your water system. ■



PHWD Emergency & General Notifications

Purissima Hills Water District will soon launch a Mass Notification Messaging Program using CivicPlus to improve communication during water system events. Customers will be automatically enrolled in Emergency Alerts, which will provide location-based notifications for critical situations such as water shut-offs, water main breaks, and road closures that may affect service access. Customers will also have the option to opt in to General Notifications, including summer and winter irrigation reminders, conservation tips, and PHWD events, which we highly recommend. Additional details, including enrollment options and notification preferences, will be available on the District's website prior to launch. ■



Notice of Rate Increase

Just a reminder! A rate increase went into effect on January 1, 2026 as part of the 5-year rate increase approved at the March 2022 Board Meeting. For more details, please visit PurissimaWater.org