

ORDINANCE NO. 2003-01

AN ORDINANCE ESTABLISHING RULES AND REGULATIONS  
PROHIBITING WASTEFUL WATER USE AND PROVIDING FOR ENFORCEMENT  
THEREOF

PURISSIMA HILLS WATER DISTRICT

WHEREAS, the Purissima Hills Water District ("District") obtains all of its water from the City and County of San Francisco, acting by the San Francisco Public Utilities Commission ("SFPUC") and is entirely dependent on the SFPUC source of supply for its water; and

WHEREAS, the District currently exceeds its water supply assurance by over 25%, and in the past has exceeded its water supply assurance by as much as 35%; and

WHEREAS, the District has evaluated, and continues to evaluate, the augmentation of its water supply, including constructing wells and developing additional water service interconnections and additional sources of water supply; and

WHEREAS, in order to conserve the District's water supply for the greatest public benefit, and to reduce the quantity of water used by District customers, the District desires to prohibit the wasteful use of water pursuant to its authority set forth in the California Water Code; and

WHEREAS, the District published a notice of, and provided an opportunity for public input at, a public hearing prior to adopting this Ordinance.

NOW, THEREFORE, BE IT ORDAINED BY THE BOARD OF DIRECTORS OF THE PURISSIMA HILLS WATER DISTRICT AS FOLLOWS:

Section 1. Findings and Declarations

It is hereby declared by the Board of Directors that, in order to conserve the District's water supply for the greatest public benefit and to reduce the quantity of water unnecessarily used by the District's customers, the wasteful use of water should be minimized and, if possible, eliminated.

Section 2. Water Use Prohibitions

The following uses of water are declared to be unreasonable and to constitute waste and are hereby prohibited:

A. Use of water when the customer has been given written notice by the District to repair broken or defective plumbing, sprinkler watering or irrigation systems, and the customer has failed to effect such repairs within 5 calendar days after the District provides notice to the customer. Notwithstanding the foregoing, in circumstances when there is a water leak in the customer's plumbing or water distribution facilities that may cause property damage ("major leak"), the District, after consultation with the customer, may require that the customer repair the major leak promptly, and the District may shut off the water until the major leak is repaired.

B. Use of water which results in flooding or runoff in gutters or streets.

C. Use of water for washing cars, buses, boats, trailers or other vehicles through a hand-held hose, unless the hose is equipped with a nozzle with a positive shutoff valve or other similar device to control the flow of water.

D. Use of water in landscape irrigation which results in runoff into the street or pooling due to super-saturation of the ground.

E. Use of water in non-recirculating decorative fountains.

### Section 3. Exceptions

A. Any customer who believes that the application of this Ordinance would create an undue hardship or would cause a substantial risk to the health or safety of the customer may submit a written request for an exception to the requirements of this Ordinance to the District's General Manager.

B. The General Manager will review the written request and, if the customer will suffer an undue hardship or substantial risk to their health and safety, the General Manager may grant an exception to this Ordinance.

### Section 4. Investigation

The District will promptly investigate all reports of uses of water that are prohibited by this Ordinance. This investigation will include at a minimum discussing the circumstance with the person making the report and with the customer alleged to have violated this Ordinance, if these people are available, and visually inspecting the property where the water is being used. The District may determine that further investigation is necessary to evaluate if this Ordinance has been violated and may conduct a further investigation if determined necessary.

### Section 5. Enforcement

A. If the District believes that a customer has been or is using water in violation of this Ordinance, the General Manager will send a written notice to the customer that includes the following: (1) specifying the nature of the waste and the time of occurrence, to the extent known by the District; (2) requesting that the customer cease such use; (3) informing the customer of the process to seek an exception based on undue hardship or substantial risk to the health and safety of the customer; and (4) informing the customer that failure to comply with this Ordinance may result in the termination of water service, fine and imprisonment ("violation notice"). The District will make a reasonable, good faith effort to contact an adult person residing at the premises by telephone or in person to provide the customer with the violation notice.

B. If the customer does not correct the violation within 72 hours of receiving the violation notice and the customer does not request an exception to the application of this Ordinance, the General Manager will post the violation notice on the property where the violation is occurring. If the customer does not correct the violation within 48 hours of the posting of the violation notice, the District may seek to enforce this Ordinance by terminating the customer's water service. In addition, if a customer has received multiple violation notices for violating this Ordinance, the District may seek to enforce this Ordinance pursuant to California Water Code Section 31029, which states that a violation of this Ordinance is a misdemeanor punishable by imprisonment in the county jail, a fine of not more than \$600, or both, by coordinating with the District Attorney's Office in Santa Clara County.

C. The customer shall be responsible for paying the District's costs incurred in enforcing this Ordinance, including terminating and restoring water service.

D. In unusual situations when circumstances beyond the customer's control prevents the customer from correcting or remedying a violation of this Ordinance, the General Manager may extend the time period for enforcing this Ordinance until the circumstances that prevent the customer from correcting or remedying the violation ceases.

Section 6. Effective Date

This Ordinance shall become effective 30 days after it has been published as required by Section 8 and shall be effective at all times thereafter.

Section 7. Severability

If any provision of this Ordinance is held to be invalid, or unenforceable in particular circumstances, such invalidity shall not affect the remainder of the Ordinance which shall continue to be in full force and effect, and the Board declares this Ordinance to be severable for that purpose.

Section 8. Publication

The Secretary is hereby directed to arrange for this Ordinance in full to be published once in a newspaper of general circulation in the District within 10 days of after this Ordinance is adopted by the District.

Adopted this 12<sup>th</sup> day of November, 2003, by the following vote of the Board:

AYES: Directors Fenwick, Johnson, Seidel, Solomon and Vayntrub

NOES: None

ABSENT: None

Janet M. Fenwick  
President, Board of Directors  
Purissima Hills Water District

ATTEST:

Lucy C. Xavier  
Secretary of the District