



Habitat Inmobiliaria – Quality Policy

Rev 0

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1.- Introduction

The Management Board of PROMOCIONES HABITAT, S.A.U., (hereinafter, together with its subsidiaries and investees, referred to as “HABITAT” or the “Company”) is responsible for the non-delegable task of determining the Company’s strategy and corporate policies, and for the supervision of its internal control systems. The Management Board, in the exercise of its duties and in accordance with our Code of Ethics, adopts the present Quality Policy as a subsequent commitment to sustainable and transparent quality management.

1.1.- Purpose

The purpose of the present Policy is to establish HABITAT’s overall framework for action in order to constantly improve the effectiveness of its Quality and Environmental Management System by gradually reducing the nonconformities that may occur in our activities, ensuring the appropriate mechanisms to take corrective and preventive measures and reviewing its implementation and effectiveness.

1.2.- Scope

The present policy is applicable to all activities undertaken by HABITAT and must be complied with by all employees (permanent and temporary), managers and members of the Board of Directors, (hereinafter, referred to together as “Subject People”).

2.- General Principles of Action

In accordance with the present policy, the principles that will guide the action undertaken by HABITAT and the Subject People are:

- ▲ Implementing, maintaining, and improving an environmental and quality management system in accordance with international standards.
- ▲ Complying with and/or exceeding any legal requirement applicable to property developments and introducing other requirements that HABITAT may wish to voluntarily endorse according to the needs and expectations of our stakeholders.
- ▲ Providing the necessary resources and channels to guarantee communication, awareness, training, and motivation of employees in relation to quality and environmental issues and extending the environmental awareness to clients and suppliers.
- ▲ Ensuring transparent communication, keeping clients permanently informed.
- ▲ Listening to our clients in order to understand their needs and provide products and services that meet our client’s requirements and expectations.
- ▲ Favoring the construction of high-quality, functional, versatile, sustainable housing that includes the latest viable technology, according to our client’s needs and expectations.
- ▲ Creating an environment to favor pollution prevention and environmental protection within our company. This will allow an improved management and a reduction of consumption, waste and emissions related to our activities.

- ▲ Undertaking our property development activities in a responsible and sustainable manner, preventing and mitigating the environmental negative impact that may be derived from our activities.
- ▲ Permanently monitoring the performance of our processes and our environmental aspects through the measuring and follow-up of the results obtained in the defined indicators.
- ▲ Establishing and periodically reviewing environmental and quality objectives. This will result in constant progress and improvement and will allow us to offer the best possible performance to all our stakeholders.
- ▲ Promoting continuous improvement in processes and management, including within the environmental performance.

3.- Approval, Review and Distribution

3.1.- Approval and Review

The approval and review, if applicable, of the present Policy is a responsibility of HABILAT's Management Board.

3.2.- Distribution

The present Policy will be made available on HABILAT's corporate web page and on its Intranet.