

## Information on accessibility

The company specified in the imprint (hereinafter referred to as "We", "Our", or "Us") strives to provide the digital services on our website <https://rbleipzig.com> including the subdomains <https://tickets.rbleipzig.com/content?lang=de>, <https://rblyouth.rbleipzig.com/de/portal/memberclubs/3-rbl-youth>, <https://fussballschule.rbleipzig.com/de/portal/events>, <https://bullisbande.rbleipzig.com/de/portal/events> and the other subdomains (hereinafter referred to as the "Offer") in accordance with the Directive (EU) 2019/882 on the accessibility requirements for products and services (hereinafter referred to as "EAA") and the German Implementation Act of the BFGG. The implementation of the accessibility requirements is based on the guideline for accessible web content – WCAG 2.1.

The offer provides information about the products and activities of RasenBallsport Leipzig GmbH and RasenBallsport Leipzig e.V., events, athletes, teams and junior teams and provides access to audiovisual content. In addition, various products can be booked or purchased via the offer. This includes in particular tickets for the games of the teams of RasenBallsport Leipzig GmbH, the Youth Community, Bullis Bande and the football school of RasenBallsport Leipzig e.V. The Offer is not entirely subject to the scope of the EAA.

### Non-accessible content

The content listed below, which is subject to accessibility requirements, is currently not or only partially accessible:

- WCAG Success Criteria 1.1.1 Non-Text Content

Not all logos used when taking out a membership in Bullis Bande or the Youth Community are backed up with alternative texts.

- WCAG Success Criteria 1.2.4 Subtitles (live)

Not all live audio content contains subtitles, which means that deaf users cannot understand the content.

- WCAG Success Criteria 1.4.3 Contrast (Minimum)

Deliberately greyed out and non-clickable fields (to make it easier for the user to understand) lack sufficient contrast.

In the menu item "Options" for the membership for Bullis Bande and the Youth Community, the text contrast is not sufficient.

- WCAG Success Criteria 1.4.4 Changing Text Sizes

For the payment methods in the ticket shop and for forms created on the basis of headless forms, the meta viewport prevents zooming.

On the website, a zoom in the font sizes is generally possible. However, this is not yet fully optimized to guarantee smooth display even with larger font sizes.

- WCAG Success Criteria 1.4.6 Contrast (Elevated)

In the menu item "Options" for the membership for Bullis Bande and the Youth Community, the text contrast is not sufficient.

- WCAG Success Criteria 1.4.10 Reflow  
For forms created on the basis of headless forms, the Meta Viewport prevents zooming.
- WCAG Success Criteria 3.1.1. Page Language  
For forms created on the basis of Headless Forms, the stored language does not correspond to the displayed page language.
- WCAG Success Criteria 3.3.3 Error Recommendation  
The user is not yet provided with an error recommendation for all input fields when an input error is automatically detected and a correction recommendation is known.
- WCAG Success Criteria 4.1.2 Name, Role, Value  
In the ticket shop, there is no additional name in the stadium map (3D view and individual widgets).  
  
When paying in the ticket shop with VISA, MasterCard or Amex, the so-called ARIA ID must be unique.  
  
When stating the age of the child when registering for membership in Bullis Bande or the Youth Community, no accessible name is stored in the form field.

### **Creation of information on accessibility**

This information on accessibility was prepared on the basis of an internal assessment of the compatibility of the offer with the accessibility requirements in the form of a self-test according to WCAG 2.1. on 25.06.2025.

Our offering is regularly tested and improved to ensure that all content added or edited meets accessibility requirements. If you encounter barriers that hinder or restrict your use and that must be designed in accordance with the applicable accessibility requirements, please let us know at the following e-mail address: [privacy-rbleipzig@redbull.com](mailto:privacy-rbleipzig@redbull.com). In this case, please briefly describe the problem and include the URL of the affected website or document. We will process your message and contact you as soon as possible.

### **Competent market surveillance authority**

The market surveillance authority responsible for us is the Marktüberwachungsstelle der Länder für die Barrierefreiheit von Produkten und Dienstleistungen (MLBF) in Magdeburg (Sachsen-Anhalt).