



RECOVERY NETWORK
when anyone, anywhere, reaches out for help

EHR Data Access Authorization

Facility CEO / Executive Director & Recovery Network Inc.

Granting RNI legal permission to connect to your EHR as your authorized Health Technology Partner.

SMART on FHIR Epic / Cerner Auth	facility_id PHI Scoped	HIPAA BAA Backed	<24 Hours Contract to Live
---	---	---	--

1. PARTIES & AUTHORIZATION SCOPE

Field	Value
Authorizing Facility	[FULL LEGAL FACILITY NAME]
Facility Address	[STREET ADDRESS, CITY, STATE, ZIP]
EHR System	[Epic / Oracle Cerner / Kipu / Netsmart / athenahealth / NextGen / Qualifacts]
EHR Instance / URL	[PRODUCTION INSTANCE URL OR IDENTIFIER]
Authorized Representative	[CEO / EXECUTIVE DIRECTOR FULL NAME]
Representative Title	[TITLE]
Representative Email	[EMAIL ADDRESS]
RNI Facility ID	[ASSIGNED BY RNI AT ACTIVATION]
Effective Date	[DATE OF SIGNATURE]
Authorization Expiry	[12 MONTHS FROM EFFECTIVE DATE — AUTO-RENEWABLE]

2. PURPOSE AND DEFINITIONS

"EHR Authorization" means this Letter of Authority granting RNI permission to connect to the Authorizing Facility's designated EHR system as its authorized Health Technology Partner, pursuant to the Master Service Agreement ("MSA") and Business Associate Agreement ("BAA") executed concurrently.



"PHI" means Protected Health Information as defined at 45 CFR § 160.103 that RNI creates, receives, maintains, or transmits on behalf of Covered Entity through authorized EHR access.

"Authorized Data Flow" means the specific read, write, and exchange operations permitted under Section 3 of this Authorization.

3. GRANT OF AUTHORITY

The Authorizing Facility grants RNI permission to act as its authorized Health Technology Partner with respect to the EHR system identified in Section 1. This authorization permits RNI to:

- Authenticate to the designated EHR system using SMART on FHIR OAuth 2.0, native API credentials, or HL7 v2 interface as applicable to the identified EHR platform;
- Read and retrieve patient clinical records — including admission/discharge records, medication lists, vital signs, lab results, clinical notes, ICD-10 diagnosis codes, and care plans — solely for patients enrolled in the RNI platform at this facility;
- Retrieve patient longitudinal history via CommonWell Health Alliance and Carequality network exchange where the EHR system participates;
- Write back RNI-generated risk scores, stability signals, and care alerts to the designated EHR patient record, where the EHR permits and where explicitly enabled by the facility administrator;
- Transmit retrieved data to RNI's secure, HIPAA-compliant cloud environment hosted within Google Cloud Platform (GCP), solely to deliver services under the MSA.

This authorization explicitly does NOT permit RNI to:

- Access records of patients not enrolled in the RNI platform at this facility;
- Modify, delete, or archive source EHR records without explicit facility administrator action;
- Share, sell, or transfer retrieved PHI to any third party outside the subprocessors listed in the BAA;
- Use retrieved PHI for model training, product development, or any purpose other than direct service delivery under the MSA.

4. SECURITY AND COMPLIANCE

RNI is a HIPAA Business Associate of the Authorizing Facility as defined by 45 CFR § 160.103. This Authorization is subordinate to and governed by the BAA executed between the parties. RNI maintains:

- AES-256 encryption at rest and in transit for all EHR data flows;
- Facility-scoped access controls at the database layer ensuring no data from one facility is accessible to any other organization;
- Immutable 10-year audit log with cryptographic integrity verification on all EHR read/write events;



- Automated compliance validation systems reviewing all outputs for clinical, privacy, and regulatory alignment prior to delivery to the Authorizing Facility;
- Breach notification to your privacy officer within 72 hours of discovery, consistent with 45 CFR § 164.410.

RNI provides analytical insights, risk indicators, and decision-support tools only. RNI does not provide medical advice, diagnosis, or treatment. All clinical decisions remain solely the responsibility of the Authorizing Facility and its licensed providers.

RNI shall use commercially reasonable efforts to maintain system availability but does not guarantee uninterrupted access to EHR integrations due to dependencies on third-party systems, including EHR vendors and network infrastructure.

5. TECHNICAL IMPLEMENTATION

EHR / Service	Protocol	Direction	PHI Contact	Auth Method
Epic	SMART on FHIR R4	Read + Write-back	Yes — PHI	OAuth 2.0
Oracle Cerner	SMART on FHIR R4	Read + Write-back	Yes — PHI	OAuth 2.0
Kipu	Native REST API	Read	Yes — PHI	API Key
Netsmart	HL7 v2 / FHIR	Read	Yes — PHI	API Key
athenahealth	REST API	Read	Yes — PHI	API Key
NextGen	FHIR / API	Read	Yes — PHI	API Key
Qualifacts	Web Services	Read	Yes — PHI	API Key
Digital Dropzone	HTTPS Upload	Read (OCR)	Yes — PHI	Secure Upload
CommonWell / Carequality	FHIR Exchange	Read (longitudinal)	Yes — PHI	Network Auth
Anthropic (Claude)	HTTPS REST	Processing only	De-identified	RNI Internal
Google Vertex AI	HTTPS REST	Processing only	De-identified	RNI Internal

Anthropic and Google Vertex AI receive only de-identified, tokenized signals — never raw PHI. All PHI processing occurs within GCP infrastructure under RNI's HIPAA-compliant BAA chain.

6. TERM AND TERMINATION



This Authorization is effective upon execution and remains in force for twelve (12) months from the Effective Date, coterminous with the MSA pilot or subscription term. It shall automatically renew for successive twelve-month periods unless terminated.

Either party may terminate this Authorization by providing thirty (30) days written notice. The Authorizing Facility retains the right to immediately suspend or revoke RNI's access to the EHR system at any time for security, compliance, or operational concerns — without prior notice and without penalty. Revocation may be executed by revoking the OAuth token in the EHR app management console or by contacting support@recoverynetwork.ai. Upon termination or revocation, RNI shall immediately cease all EHR access and return or destroy all PHI per the BAA within 30 days.

7. SUBCONTRACTORS

RNI shall ensure that any subcontractor that creates, receives, maintains, or transmits PHI on its behalf agrees to the same restrictions and conditions through a written agreement prior to allowing access to PHI. RNI remains responsible for subcontractor compliance. Current covered subprocessors: Google Cloud Platform (GCP), Anthropic, and Google Vertex AI (Gemini). RNI shall provide reasonable advance notice of any material changes to subprocessors where required under the BAA.

8. MINIMUM NECESSARY STANDARD

RNI shall limit all access, use, and disclosure of PHI to the minimum amount required to perform the services described in the MSA, consistent with 45 CFR § 164.502(b). RNI shall implement technical controls ensuring that each component of the platform accesses only the specific data elements required for its designated clinical function.

9. DATA OWNERSHIP

All Protected Health Information (PHI) remains the exclusive property of the Authorizing Facility. RNI acts solely as a Business Associate and data processor and acquires no ownership rights to any PHI or facility data. RNI may only use PHI as necessary to perform services under the MSA and BAA. Upon termination, RNI shall return or destroy all PHI within 30 days per the BAA.

10. INDEMNIFICATION

Each party agrees to indemnify and hold harmless the other party from any claims, damages, or liabilities arising from its own negligence, willful misconduct, or breach of this Authorization, the MSA, or the BAA. This indemnification obligation survives termination of this Authorization.

11. GOVERNING LAW

This Authorization shall be governed by the laws of the State of Washington, without regard to conflict of law principles. This Authorization is incorporated by reference into the MSA. In the event of conflict between this Authorization and the MSA with respect to EHR data access, the terms of this Authorization shall govern.



RECOVERY NETWORK
when anyone, anywhere, reaches out for help

SIGNATURES

By signing below, each party represents that it has the authority to enter into this Authorization and agrees to be bound by its terms.

COVERED ENTITY (CUSTOMER)

RECOVERY NETWORK INC.

Authorized Signature

Authorized Signature

Print Name & Title

Print Name & Title

Organization

Organization

Date

Date

predict the risk — prevent the crisis — prove the roi