

REGEN® Retail FAQs

- **Q: I have an account but don't know what to do next to set up my store.**
A: Contact your Account Manager or Business Coordinator to get set up or call us at 800-676-9667.
- **Q: Where do I get started?**
A: Get started by talking to your Business Coordinator or Account Manager.
- **Q: How does shipping cost work? Am I still covering that for my clients?**
A: Shipping charges for your clients are flat rate \$7 on orders, free for orders over \$100. We handle that so you don't have to.
- **Q: I must have my license first, correct?**
A: Yes. Once you obtain your professional skin care license, then you will be able to open an account with us and get this service.
- **Q: Is there a certain amount that must be made to open an account?**
A: Nope! We just want to help you be successful! Free tool for all of our accounts! No sign up fees, no obligations!
- **Q: How?**
A: We set you up with your personal store link. You can add to your website to use as the link in Instagram or Facebook. Share with your clients. They can order 24/7.
- **Q: What is your online store for?**
A: So you can sell GlyMed Plus products to your clients without having the inventory! Your clients, YOUR sale! We package and ship from our warehouse and send straight to your clients!
- **Q: How long do I need to be in business to create an account?**
A: You can get your professional license in the mail, and open an account with us later that day!
- **Q: Are there minimum order requirements?**
A: In the past we've had an opening order to ensure you have what you need to be successful. Now that you have access to our full retail line for your clients without spending a dime, you have what you need to be successful! SO our new opening order minimum is \$0.