



Return Instructions

If you need to make a return, please follow these steps:

1. **Print this page.**
2. **Box up the item with all original packing (shoebox).**
3. **Enclose this completed return form inside the box.**
4. **Write your order number, if known, on the return shipping label.**
5. **Complete and affix the return label to the outside of the box.**
6. **Return your package through the carrier of your choice.**
7. **Please note: Customers are responsible for the safe return of merchandise. Worn shoes are not returnable.**

Note: We cannot accept C.O.D. packages. Shipping charges will not be refunded and return shipping charges must be paid by customer. It is recommended that you insure your return and send it in a traceable method. Rens Original is not responsible for returns until they are received in our headquarters.

Customer information

*First Name

*Last Name

*Phone Number

*Email Address

Order number if known

Item(s) returned for exchange

*Item 1. Style

*Size

*Item 2. Style (if applicable)

*Size

*Item 3. Style (if applicable)

*Size

*Item 4. Style (if applicable)

*Size

*Required information

From:

Postage required on all mail packages.

To:

Order # _____

Ufaktoy Oy

Mechelininkatu 6

00100 Helsinki, Finland