



Republic of the Philippines
PHILIPPINE HEALTH INSURANCE CORPORATION

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UNIVERSAL HEALTH CARE
KALUSUGAN AT KALINLA PARA SA LAHAT

October 14, 2022

ALFER F. AQUINO
e-FOI Requestor

Dear Mr. Aquino:

Greetings of good health!

This has reference to your request for clarification coursed through e-FOI with tracking no. # PH-264836830268 on PhilHealth Circular Number 2020-0011 vs. PhilHealth Circular Number 2022-0003 received by this office on 3 October 2022. With the coordination of the Benefits Development and Research Department (BDRD) with the PhilHealth Regional Office-National Capital Region (PRO-NCR), your letter of appeal, together with the denied claim document, was forwarded to Motion for Recommendation (MR) Unit on September 29, 2022. As to the update from the MR Unit, the claim of Mrs. Aquino is currently under medical evaluation.

Should you have any clarification on the matter, please do not hesitate to call the Benefits Administrative Section at 8332-3026 or 8332-3027.

Lastly, may we invite you to please help us improve our processes by answering this quick Satisfaction Survey on our services: <https://tinyurl.com/FOI-Request-Feedback>.

Thank you.

Sincerely,

EDWIN M. ORIÑA, M.D.
Senior Manager
Corporate Planning Department

