

Restoration King Mitigation Services Process

Immediate steps to stop property damage and secure your insurance claim.

Based on [Mitigation Services Colorado](#) by Restoration King

Step 1: Recognize and Respond to Damage

Damage is happening now. Water spreads, smoke etches, and storm damage worsens with every hour. Immediate action is crucial to prevent a manageable claim from becoming catastrophic.

- Water damage can lead to mold within 24-48 hours.
- Delaying mitigation can increase costs and complexity.



Step 2: Initiate Emergency Mitigation

Contact Restoration King for 24/7 emergency response. Mitigation is the urgent, technical work that stops damage from worsening, occurring before cleanup, restoration, or rebuild.

- Mitigation is the difference between a manageable claim and a total loss.
- We work directly with your insurance company.



Step 3: Water Extraction and Structural Drying

For water damage, we immediately extract standing water using industrial equipment and begin structural drying with commercial dehumidifiers and air movers. Thermal imaging and moisture meters ensure complete drying.

- We differentiate between Category 1 (clean), Category 2 (grey), and Category 3 (black) water.
- All moisture readings and equipment usage are logged for insurance.



Step 4: Fire and Smoke Containment

After a fire, we secure the structure, board up openings, contain smoke and soot, and use air scrubbers to remove airborne particles. Odor mitigation begins early using thermal fogging or ozone treatment.

- Smoke residue continues to corrode surfaces after the fire is out.
- We inventory and protect contents.



Step 5: Storm Damage Stabilization

For storm damage, we immediately tarp roofs and board up window and door openings to prevent further weather intrusion. We also coordinate safe removal of any fallen trees.

- Each rainstorm after initial damage adds new problems like mold growth.
- We document damage before any stabilization efforts.



Step 6: Mold and Sewage Mitigation

Mold requires containment and removal of the moisture source. Sewage mitigation involves immediate containment, removal of porous materials, and decontamination of hard surfaces with EPA-registered agents.

- Mold spores spread easily; containment is critical.
- Sewage is Category 3 water and requires professional decontamination.



Step 7: Comprehensive Documentation for Insurance

We meticulously document all mitigation work, including moisture readings, equipment logs, material disposal, and photographic evidence. This documentation is crucial for your insurance claim.

- We provide documentation in the format your insurance company expects.
- We work with Xactimate, the industry-standard software.



Step 8: Transition to Restoration

Once mitigation is complete, the property is stable, dried, decontaminated, and documented. This creates the foundation for the restoration and rebuild process, which we can also manage.

- Mitigation must be completed before restoration can begin.
- We offer a single point of contact from damage to full restoration.

Resources & Further Reading

Related guides for this process:

■ Property Damage Mitigation Checklist

<https://storage.googleapis.com/restoration-king-checklists-20260707-1a4df3/restoration-king/Checklist/property-damage-mitigation-checklist.pdf>

■ Action Sheet: Colorado Springs Mitigation Services

<https://storage.googleapis.com/restoration-king-checklists-20260707-0cc7c0/restoration-king/Action%20Sheet/mitigation-services-colorado-springs-action-sheet.pdf>

■ Water Damage Restoration

<https://restorationking.com>

■ Water Damage Restoration Colorado Springs

<https://restorationking.com/water-damage-restoration-colorado-springs/>

■ Fire Damage Restoration Colorado Springs

<https://restorationking.com/fire-damage-restoration-colorado-springs/>

■ Mold Removal & Remediation Colorado Springs

<https://restorationking.com/mold-removal-remediation-colorado-springs/>

■ Asbestos Removal & Testing in Colorado Springs

<https://restorationking.com/asbestos-removal-testing-in-colorado-springs/>

■ Attic Mold Removal Colorado Springs

<https://restorationking.com/attic-mold-remediation-colorado-springs/>

■ Crawl Space Repair & Encapsulation Colorado Springs

<https://restorationking.com/crawl-space-repair-colorado-springs/>

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Mitigation stops damage, secures your claim, and bridges the gap to restoration.