Restoration King Mitigation Services FAQ

Answers to common questions about emergency mitigation services in Colorado Springs.

Based on Mitigation Services Colorado by Restoration King

Q: What exactly is mitigation?

A: Mitigation is the urgent, technical work that happens immediately after property damage to stop it from getting worse. It's not restoration or cleanup, but the critical first step that prevents a manageable claim from becoming catastrophic.

Q: What's the difference between mitigation and restoration?

A: Mitigation is the emergency response to stop damage from spreading, involving tasks like water extraction and board-up. Restoration is the subsequent process of rebuilding and repairing the property after mitigation is complete.

Q: How quickly do I need to call for mitigation after water damage?

A: You need to call immediately. Water continues to spread, soaking into subfloors and behind drywall. Within 24 to 48 hours, mold can begin to grow, turning a water damage situation into a mold remediation project as well.

Q: What types of water damage mitigation do you handle?

A: We handle all categories of water damage. This includes Category 1 (clean water), Category 2 (grey water from appliances), and Category 3 (black water from sewage backups or floods), which requires complete decontamination.

Q: What does fire and smoke mitigation involve?

A: Fire mitigation includes securing the structure by boarding up openings, inventorying and protecting contents, setting up containment barriers, running air scrubbers to remove soot, and performing odor mitigation using techniques like thermal fogging.

Q: How do you handle storm damage mitigation?

A: For storm damage, we provide emergency tarping for roofs, board-up for window and door openings, and safe removal of any fallen trees. We document all damage before making any stabilization efforts.

Q: What is involved in mold mitigation?

A: Mold mitigation involves sealing off affected areas, creating negative air pressure to prevent spore spread, finding and eliminating the moisture source, and physically removing mold through HEPA vacuuming or material removal. Post-remediation testing confirms completion.

Q: Is sewage mitigation dangerous?

A: Yes, sewage is Category 3 water, containing dangerous bacteria and contaminants. Mitigation involves immediate containment, removal of contaminated porous materials, decontamination of hard surfaces, and air quality testing to ensure safety.

Q: Will my insurance cover mitigation costs?

A: Generally, yes. Mitigation is a required first step for most insurance policies. We work directly with your insurance company to handle documentation and billing, often through direct billing once the claim is approved.

Q: Do you work directly with my insurance company?

A: Yes, we work directly with your insurance company. We speak their language, provide the required documentation in the expected format, and align our estimates with Xactimate software.

Q: What happens if I wait too long to start mitigation?

A: Waiting too long allows damage to worsen significantly. Water spreads, mold grows, smoke residue etches surfaces, and storm damage can lead to further intrusion. This increases costs, extends timelines, and can even lead to claim denial.

Q: What does emergency mitigation include?

A: Emergency mitigation includes immediate actions like water extraction, structural drying, emergency board-up, smoke and soot containment, air scrubbing, sewage decontamination, and roof tarping, depending on the type of damage.

Q: How long does the mitigation process take?

A: The duration varies depending on the extent of the damage. However, the goal is to stop the damage as quickly as possible. We provide detailed documentation throughout the process for your insurance claim.

Q: Can I stay in my home during mitigation?

A: This depends on the severity and type of damage. For extensive issues like sewage or significant fire damage, it may not be safe or advisable. We will discuss your specific situation and options.

Resources & Further Reading

Related guides for these FAQs:

- Restoration King Mitigation Services Process (Process Flow)

https://storage.googleapis.com/restoration-king-checklists-20260707-5a3f0b/restoration-king/Process%20Flow/mitigation-services-colorado-process-flow.pdf

- Restoration King: Colorado Springs Mitigation Cheat Sheet

https://storage.googleapis.com/restoration-king-checklists-20260707-bf4204/restoration-king/Cheat%20Sheet/mitigation-services-colorado-cheatsheet.pdf

- Water Damage Restoration

https://restorationking.com

- Water Damage Restoration Colorado Springs

https://restorationking.com/water-damage-restoration-colorado-springs/

- Fire Damage Restoration Colorado Springs

https://restorationking.com/fire-damage-restoration-colorado-springs/

- Mold Removal & Remediation Colorado Springs

https://restorationking.com/mold-removal-remediation-colorado-springs/

- Asbestos Removal & Testing in Colorado Springs

https://restorationking.com/asbestos-removal-testing-in-colorado-springs/

- Attic Mold Removal Colorado Springs

https://restorationking.com/attic-mold-remediation-colorado-springs/

- Crawl Space Repair & Encapsulation Colorado Springs

https://restorationking.com/crawl-space-repair-colorado-springs/

Restoration King | 2336 E Platte Ave, Colorado Springs, CO 80909
(719) 282-0997 | restorationking.com
Mitigation stops the damage, creating a stable foundation for restoration.