

Restoration King FAQ Sheet

Your Guide to Water Damage Restoration and More in Colorado Springs

Based on <https://restorationking.com/> by Restoration King

Q: What kind of water damage emergencies does Restoration King handle?

A: Restoration King handles emergencies like floods, burst pipes, and appliance leaks. They offer 24/7 emergency water damage restoration in Colorado Springs and El Paso County.

Q: Can Restoration King help with basement flooding?

A: Yes, they specialize in basement flood restoration, addressing issues from foundation leaks and sump pump failures to finished basement water damage. They provide water extraction, drying, and mold prevention.

Q: What should I do if I have a burst pipe?

A: For burst pipe emergencies, Restoration King offers immediate water extraction, structural drying, and coordination for pipe repair. They provide 24/7 emergency response.

Q: Do you offer sewage backup cleanup services?

A: Yes, Restoration King provides professional sewage cleanup for Category 3 water damage, toilet overflows, and sewer backups. They ensure safe extraction, sanitization, and deodorization to protect your health.

Q: How quickly can Restoration King respond to an emergency?

A: Restoration King offers a 30-minute response time for emergency restoration services, available 24/7. Their goal is to mitigate damage and prevent secondary issues.

Q: What is involved in flood damage cleanup?

A: Flood damage cleanup includes industrial water extraction, dehumidification, and sanitization for issues like basement floods, storm damage, and sewage backups. They also focus on preventing mold growth.

Q: Can you help with fire and smoke damage?

A: Yes, Restoration King offers professional fire damage restoration, including smoke removal, soot cleanup, and structural repairs. They also handle smoke odor removal using methods like thermal fogging and ozone treatment.

Q: Do you handle mold removal and remediation?

A: Restoration King provides certified mold removal and remediation services, including black mold and toxic mold elimination. They use HEPA filtration and antimicrobial treatments to protect your health.

Q: What is involved in attic mold inspection?

A: Attic mold inspection includes detecting mold from roof leaks or ventilation issues using thermal imaging and air quality testing to protect your home's integrity and air quality.

Q: Do you offer crawl space encapsulation?

A: Yes, Restoration King offers crawl space encapsulation services, including vapor barrier installation and moisture control, to prevent mold, improve air quality, and increase energy efficiency.

Q: Does Restoration King assist with insurance claims?

A: Yes, they provide insurance claim assistance, working with adjusters from companies like State Farm and Allstate. They help with documentation, estimates, and claim advocacy to maximize your coverage.

Q: What types of properties do you restore?

A: Restoration King provides restoration services for both residential properties (homes, condos) and commercial properties (offices, retail spaces, restaurants).

Q: Are your technicians certified?

A: Yes, Restoration King employs IICRC certified technicians who are experts in water damage, fire damage, and mold remediation, ensuring professional and ethical service.

Q: What is content restoration?

A: Content restoration involves cleaning and restoring damaged items like furniture, electronics, documents, and artwork after water or smoke damage, including pack-out and secure storage services.

Resources & Further Reading

Related guides for these FAQs:

■ Restoration King: Your Colorado Springs Damage Experts (Infographic)

<https://storage.googleapis.com/restoration-king-checklists-20260707-d75763/restoration-king/Infographic/page-infographic.pdf>

■ Water Damage Restoration Services Comparison

<https://storage.googleapis.com/restoration-king-checklists-20260707-35aa2c/restoration-king/Comparison/page-comparison.pdf>

■ Best Colorado Springs Mitigation Services

<https://restorationking.com/mitigation-services-colorado/>

■ Water Damage Restoration Colorado Springs

<https://restorationking.com/water-damage-restoration-colorado-springs/>

■ Fire Damage Restoration Colorado Springs

<https://restorationking.com/fire-damage-restoration-colorado-springs/>

■ Mold Removal & Remediation Colorado Springs

<https://restorationking.com/mold-removal-remediation-colorado-springs/>

■ Asbestos Removal & Testing in Colorado Springs

<https://restorationking.com/asbestos-removal-testing-in-colorado-springs/>

■ Attic Mold Removal Colorado Springs

<https://restorationking.com/attic-mold-remediation-colorado-springs/>

■ Crawl Space Repair & Encapsulation Colorado Springs

<https://restorationking.com/crawl-space-repair-colorado-springs/>

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Restoration King provides rapid, professional restoration services for water, fire, and mold damage in Colorado Springs.