

The list of national authorities where you have a statutory right to bring legal action against us in your country in relation to the financial services provided by us.

Poland

Polish Financial Ombudsman

Address: ul. Piękna 20, 00-549 Warsaw, Poland

Email: knf@knf.gov.pl

Phone number: +48 22 262 50 00

Website: <https://www.knf.gov.pl/>

Hungary

Hungarian Financial Arbitration Board

Address: Krisztina krt. 39, 1013, Budapest, Hungary

Email: ugyfelszolgalat@mnbb.hu

Phone number: +36 80 203 776

Website: <https://www.mnbb.hu/en/hungarian-financial-arbitration-board>

Hungarian National Bank

Address: Szabadság tér 9, 1054 Budapest, Hungary

Email: info@mnbb.hu

Phone number: +36 1 428 2600

Website: <https://www.mnbb.hu/en>

Bulgaria

Payment Disputes Conciliation Committee

Address: 1 Vrabcha Str, fl. 4, 1000, Sofia, Bulgaria

Email: anticorruption@kzp.bg

Phone number: +359 2 933 05 77

Website: <https://abanksb.bg/pkps/index-En.html>

Czechia

Czech Financial Arbitrator

Address: Legerova 1581/69, 110 00 Prague 1, Czechia

E-mail: arbitr@finarbitr.cz

Phone number: +420 257 042 070

Website: <https://finarbitr.cz/en/>

Estonia

Consumer Protection and Technical Regulatory Authority

Address: Endla 10A, 10122 Tallinn, Estonia

Email: info@ttja.ee

Phone number: +372 667 2000

Website: <https://www.ttja.ee/en>

Latvia

Ombudsman of the Latvian Finance Association

Email: ombuds@financelatvia.eu

Phone number: +371 67284562

Website: <https://www.financelatvia.eu/en/ombudsman/>

Romania

National Authority for Consumer Protection

Address: Aviatorilor Boulevard 72, sector 1, Bucharest, Romania
Email: office@anpc.ro
Phone number: +40 7590 45333
Website: <https://anpc.ro/>

Romanian Financial Supervisory Authority

Address: Splaiul Independenței nr. 15, sector 5, 050092, București
Email: office@asfromania.ro
Phone number: +40 800 825 627
Website: <https://asfromania.ro/>

Malta

Arbiter for Financial Services

Address: 1st Floor, St Calcedonius Square Floriana FRN 1530, Malta
Email: complaint.info@asf.mt
Phone number: +356 8007 2366
Website: <https://www.financialarbiter.org.mt/>

Cyprus

Financial Ombudsman of Cyprus

Address: Kypranoros 15 Nicosia 1061, Cyprus
Email: complaints@financialombudsman.gov.cy
Phone number: +357 228 48900
Website: <http://www.financialombudsman.gov.cy/>

Greece

Greek General Secretariat of Commerce and Consumer Protection

Address: Nikis 5-7, 10180, Athens, Greece
Phone number: +30 210 333 2000
Website: <http://www.mindev.gov.gr/>

Croatia

National Bank of Croatia

Address: Trg hrvatskih velikana 3, 10000 Zagreb, Croatia
Email: opp@hnb.hr
Phone number: +385 1 45 64 555
Website: <https://www.hnb.hr/en/home>

Slovakia

National Bank of Slovakia

Address: Imricha Karvasa 1, 813 25 Bratislava, Slovakia
Email: info@nbs.sk
Phone number: +421 2 5787 1111
Website: <https://www.nbs.sk/en/home>

Slovenia

National Bank of Slovenia

Address: Slovenska 35, 1505 Ljubljana, Slovenia
Phone number: 01 471 90 00
Website: <https://www.bsi.si/en/>

In addition to the above, you also have the right to make a complaint via the EU online dispute resolution platform Under EU Online Dispute Resolution Rules (Regulation 524/2013). More information can be found [here](#).