



Mailing address: P.O. Box 217, Ridgeland, MS 39158
Street address: 100 W School St, Ridgeland, MS 39157

Gene McGee, Mayor
www.ridgelandms.org

Welcome to Ridgeland!

City Hall	601-856-7113	Community Development	601-856-3877
Fire Department	601-856-7004	Police Department	601-856-2121
Public Works	601-853-2027	Recreation and Parks	601-853-2011
Water Billing	601-856-3938		

Water Billing: Water, Ridgeland sewer, Jackson sewer, garbage and recycling are included in your water bill. The water bill is mailed and/or emailed (based on your preference) by the 1st of the month. Payments are due by 5 p.m. on the 16th of each month. Manage your account online where you may utilize quick pay, schedule payments or enroll in card-based auto pay (fees apply).

Payment Methods:

- In person or by Mail
- By Phone at 1-888-284-9025 (3% + \$2.00 card fees apply)
- Drop box (located outside the front entrance to City Hall)
- Bank draft (See "Forms" on our website or contact Utility Billing for instructions)
- Online at www.municipalonlinepayments.com/ridgelandms (card fees apply)



Scan with your phone's camera to
connect to the online payment portal

Online Services: Through the City's website above, you can...

- Pay your water bill or traffic tickets
- Submit requests for action by the City for code enforcement, animal control, roadway concerns, street light maintenance and more
- See our City Calendar for dates and info on meetings, holidays, & events.
- View public notices, official meeting minutes & government auction items
- Obtain copies of an accident report
- Find useful information under Residential Services

Stay Informed:

- **Visit** our website & sign up for Ridgeland Alerts at www.ridgelandms.org
- **Like & Follow** us on Facebook & Instagram at *City of Ridgeland, Mississippi Government*.
- **Read** *Ridgeland Life*, the City's quarterly magazine, which is mailed to homes and businesses, delivered to apartment rental offices, distributed at various public and retail locations in Ridgeland, and available at City Hall.
- **Attend** City meetings, which are open to the public. Seven Aldermen and the Mayor are elected to serve the citizens of Ridgeland. To learn the name and contact information of your Alderman, view the ward map in *Ridgeland Life* or on the City website.

Helpful Information

Auto Tags	Madison County Tax Collector , 171 Cobblestone, Madison New Mississippi residents must purchase Mississippi auto tags within 30 days of establishing residency. Tags may be purchased at the Madison County tax collector's office located off Highway 51 at the first traffic light after entering the City of Madison.	601-856-4472
Newspapers	<u>Daily:</u> <i>The Clarion-Ledger</i> <u>Weekly:</u> <i>Madison County Journal</i>	601-961-7000 601-853-4222
Driver's License	Mississippi Department of Public Safety Motorists must obtain a Mississippi driver's license within 60 days of moving to the state. Visit www.dps.ms.gov for information.	601-987-1212
Electricity	Entergy Rental properties must be inspected by the City in order for an Entergy permit to be issued. For more information, visit www.energy.com . Homeowners can call the City's Community Development department at 601-856-3877 for more information or to obtain an Entergy permit. Please have your account number handy.	800-368-3749
Natural Gas	Delta Utilities , www.deltautilities.com Atmos Energy , www.atmosenergy.com	800-371-5417 888-286-6700
Garbage & Recycling	Waste Management A 64-gallon recycling cart is assigned to each property & must remain there if you move. Please keep your cart and garbage can out of view of the street on non-collection days. A Recycling and Solid Waste Guide is attached, and also available online and at City Hall.	601-922-9647
Health Department	Madison County Health Department , 309 Park Drive, Canton	601-859-3316
Marriage Licenses & Voter Registration	Madison County Circuit Clerk , 128 W. North Street, Canton To vote, you must register either in person, at the Circuit Clerk's Office, any Madison County City Clerks' Office, or at a Public Service Agency (like DPS), or by mail-in registration application at least 30 days prior to the date of the election.	601-859-4365
Post Office	USPS , 611 S. Pear Orchard Rd, Ridgeland	601-991-0249
Telephone, Internet & Cable	Comcast A T & T C Spire <i>Sign up for ultra-fast fiber available in certain areas at www.cspire.com/ridgeland.</i>	601-982-0922 888-757-6500

Payments for Comcast, Entergy, Atmos and AT&T may be made at Kroger in Ridgeland. Fees may apply.

Local Public Schools and Resources

Madison County Schools Central Office	476 Highland Colony Parkway	601-499-0800 www.madison-schools.com
Ann Smith Elementary (K-2)	306 S. Pear Orchard Rd	601-856-6621
Highland Elementary (grades 3-5)	330 Brame Rd	601-853-8103
Old Town Middle (grades 6-8)	210 Sunnybrook Rd	601-898-8730
Ridgeland High (grades 9-12)	586 Sunnybrook Rd	601-898-5023
Ridgeland Chamber of Commerce www.ridgelandchamber.com	754 S. Pear Orchard Rd	601-991-9996
Ridgeland Public Library www.mclsms.org	397 Highway 51	601-856-4536
Ridgeland Tourism Commission www.visitridgeland.com	1000 Highland Colony Pkwy, Suite 3002	601-605-5252

Important Ridgeland Laws

You may wish to review the following local ordinances online at www.ridgelandms.org.

Animal Control	A breed ban is in effect in Ridgeland for American Pit Bull Terrier, Staffordshire Bull Terrier, American Staffordshire Terrier, and Wolf-dog hybrid. No more than three dogs are allowed at any residence. It is unlawful for any animal to run at-large. Caretakers are to remove animal wastes and dispose in a sanitary way.
Bicycle Helmets	Helmets must be worn while riding on any street, sidewalk, bikeway, trail or other public property.
Parking Codes	Parking on grass and parking on the street is a violation of city parking ordinances.
Property Maintenance	Private property must be maintained to ensure the protection of public health, safety and welfare. Violations include tall grass, poor conditions of exterior structure, and accumulation of items visible from the street.
Privilege Licenses	All businesses (including home-based businesses) are required to have a privilege license from the City of Ridgeland.
Smoking & Vaping in Public	Smoking & vaping in enclosed public places and all workplaces is prohibited in Ridgeland. Smoking & vaping in outdoor areas must follow distance restrictions.

Recreational Facilities and Programs

Ridgeland Recreational Center	Superstar Seniors programs	137 Old Trace Park
Freedom Ridge Park	Softball and soccer fields, pavilions, playgrounds, trail	235 W. School St.
Friendship Park	Pavilion, lighted trail, fitness court, playground	475 Lake Harbour Dr.
Ridgeland Tennis Center & Pickle Ball Courts	Largest public tennis facility in the state	201 McClellan Dr.
Ridgeland Disc Golf Course	18-hole course with average distance of 330'	Old Trace Park
Ridgeland Trails	Mountain bike and hiking trails, www.tricountymtb.org	521 Giles Ln., Madison
Wolcott Park	Baseball/softball fields, playground, batting cages	349 McClellan Dr.
Multi-Use Trail System	Public parking at Rice Rd/Harbor Dr., Old Town Crossing/W. Jackson St. & Natchez Trace Parkway Cabin	
Barnett Reservoir	Recreational lake, 115 Madison Landing Circle	www.therez.ms.gov
Magnolia Ridge BMX	BMX track, www.magnoliaridgebmx.com	344 Old Town Crossing
Youth Organizations	Mississippi Futbol Club Madison Ridgeland Youth Club	www.mfcsoccer.com www.mryouthclub.com

Solid Waste and Recycling

The City of Ridgeland contracts its garbage and recycling collection with Waste Management, Inc. The city provides your recycling cart, but you will need to provide your own trash container. Waste Management will empty no more than two garbage cans per household per collection day.

Get rewarded for recycling in Ridgeland through Ridgeland Recycling Rewards. Please visit ridgelandrecyclerewards.com to activate your account. Select Ridgeland from the community list and follow the instructions to get started. Ridgeland Recycling Rewards provides faster access to hundreds of great money saving offers.

Lawn Debris Collection

Waste Management collects yard debris on your first collection day of the week. Waste Management requires that yard debris be bundled or bagged, cut into lengths of no longer than 5 feet, 8 inches in diameter, and not weighing more than 60 pounds. Leaves must be bagged. Limbs and branches must be no larger than an armful. If you have a large amount of yard debris, it may take more than one collection day for it to be completely removed. Please do not sweep grass clippings, leaves and limbs into the storm drains. It could lead to flooding on your street.

The City of Ridgeland Public Works Department uses a knuckle boom truck to collect yard debris that is too large to meet Waste Management's collection guidelines. Lawn debris should be placed within 10 feet of the curb by Monday morning of your collection week. Collection may occur on any day of your collection week, so please have your debris ready for pick up by Monday morning of that week.

Exception: Professionally cut trees, branches and limbs will not be collected by the City of Ridgeland.

Backyard composting is a way to recycle leaves, grass clippings, pruned plant material, and certain food waste. Decomposed organic material can be returned to the garden and landscape, adding beneficial nutrients to the soil and reducing the amount of garbage sent to the landfill.

Large Item Pick-up

Waste Management will pick up large items/appliances that will not fit in your in your garbage can. Please call Waste Management at 601-922-9647 to schedule collection the day before your first pick-up of the week.

Hazardous Wastes

Hazardous wastes such as lawn and household chemicals, tires, batteries, TV's, office equipment and more may be recycled and/or safely disposed during Household Hazardous Waste Collection Day which is held once or twice per year, in the spring and possibly the fall. Check www.ridgelandms.org for the dates, hours and location.

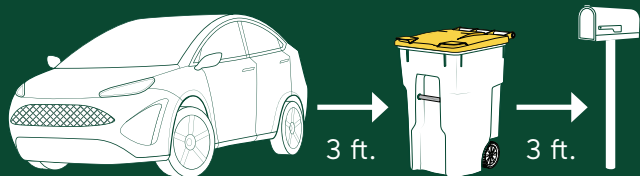
To dispose of hazardous waste throughout the year, go to the Jackson Environmental Service Center located at 1570 University Blvd. They may be contacted at 601-960-1193.

Important Service Information

Beginning October 1, 2024, WM will transition to automated recycling collection. Existing 32 or 64-gallon carts can be used.

Service Guidelines

Remember to place your carts at least 3 feet apart and 3 feet away from any obstacles (trees, cars, mailboxes, etc.) to allow the automatic arm to lift and empty the carts. Place the wheels of cart toward the house.



Recycling cart with yellow lid - Please place recyclables directly into your cart and break down cardboard. Do not bag recyclables. No material outside the cart will be collected.



Have your carts at the curb the night before or **no later than 6:00 a.m.** on your collection day.

**RECYCLE
RIGHT**

To learn more, visit wm.com/recycleright



Always Recycle



Plastic Bottles
& Containers



Paper



Food & Beverage
Cans



Flattened Cardboard
& Paperboard



Do Not Include In Your Recycling Container



No Food
or Liquids



No Foam Cups
& Containers



No Yard Waste



No Loose Plastic Bags,
Recyclables in Plastic
Bags, or Film
Empty recyclables directly
into your cart



No Glass Bottles
& Containers



No Clothing,
Furniture or Carpet



No Hazardous
Waste or Batteries



Welcome to
Ridgeland
Recycle
Rewards!

**Now Active in Ridgeland, Activate
your Free Account Today!**

How It Works: It's easy to activate your account! Simply go to RidgelandRecycleRewards.com, select Ridgeland from the community list and follow the simple instructions to get started. Ridgeland Recycling Rewards provides faster access to hundreds of great money saving offers! Get started today... Go to RidgelandRecycleRewards.com.



the city of RIDGELAND



the city of RIDGELAND



- Save money on everyday purchases!
- Over a thousand offers available!

Many great offers such as these are currently available for active recycling reward members!

Activate your account and get rewarded today!



How To Get Started: To activate your free privacy protected account, go to RidgelandRecycleRewards.com and click the "Sign Up" button at the top. From there you will select your community then create your username and account password. Every time you report your recycling you will gain access to cash savings at hundreds of local and national businesses! Go Green and get rewarded for supporting the City of Ridgeland recycling initiative!



the city of RIDGELAND



SOLID WASTE AND RECYCLING

DATE: 06/20/2022

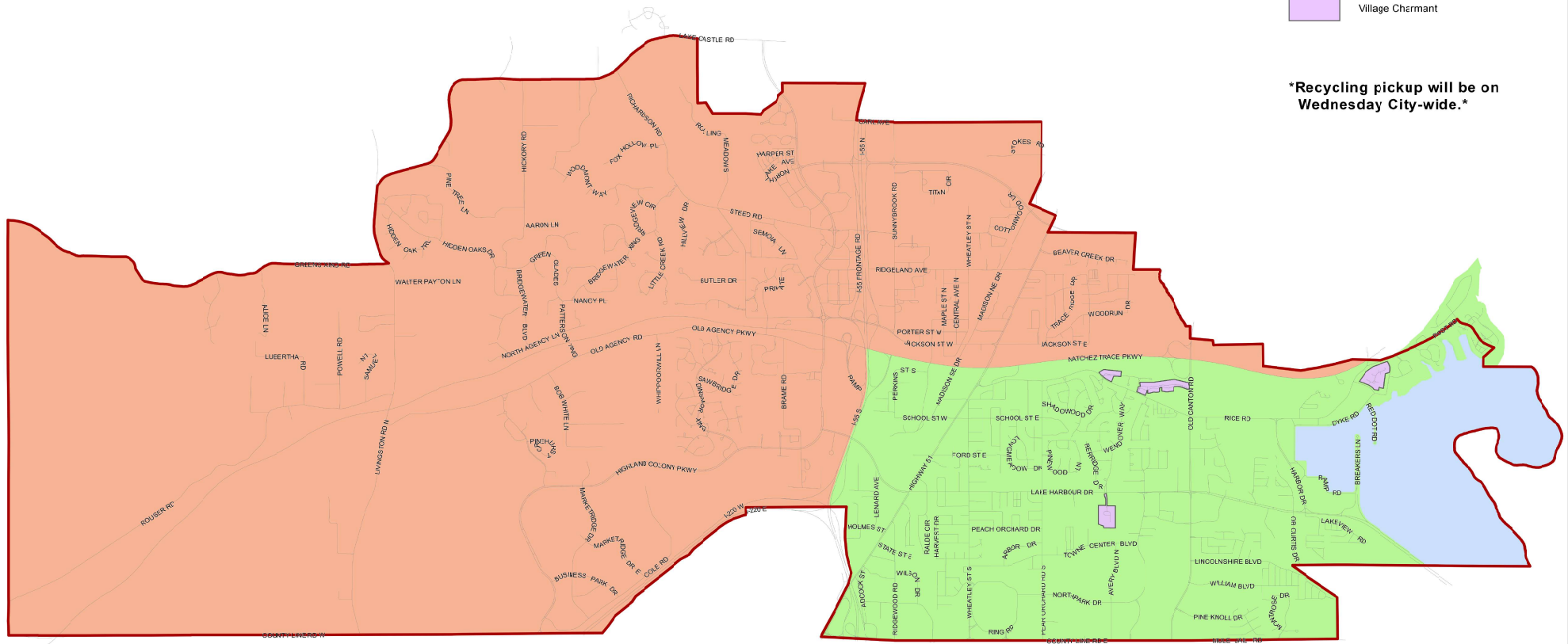
Curbside Collection Days

- Monday/Thursday
- Tuesday/Friday

Tuesday Pickup Only

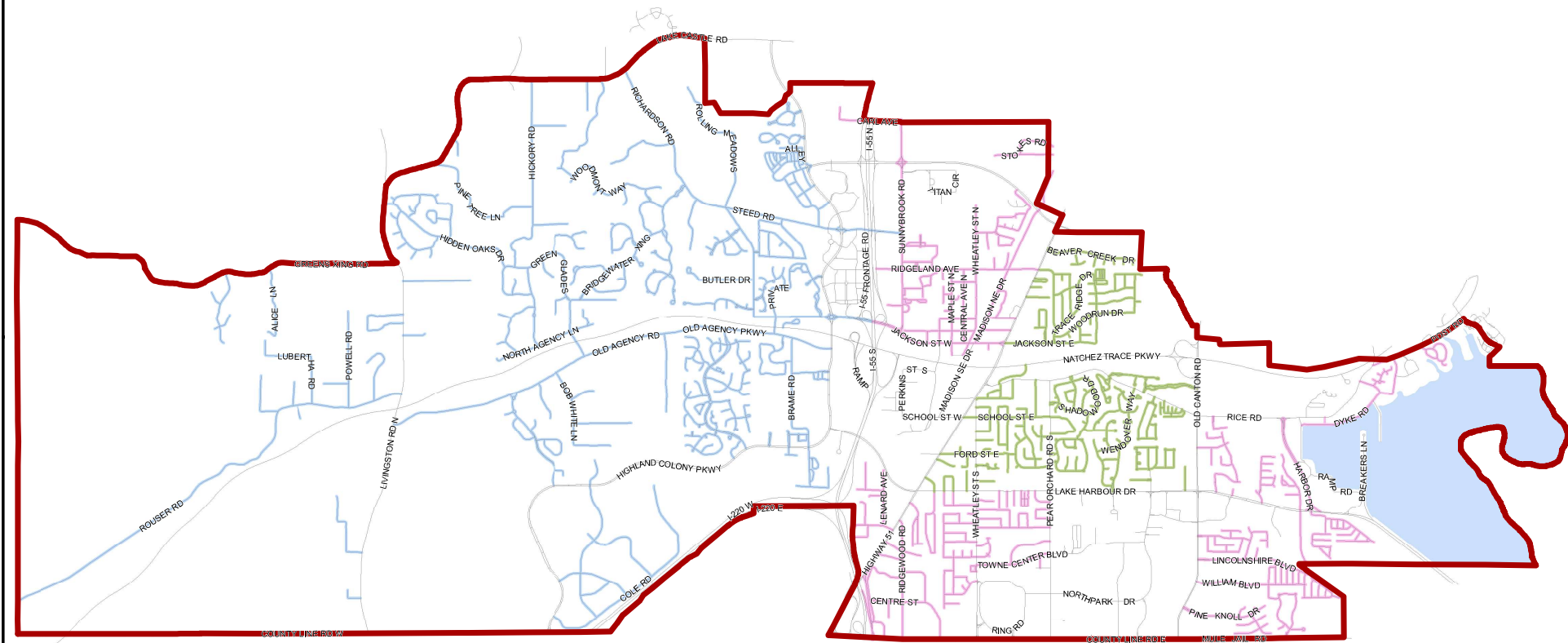
- Gallaghers Pass
- Hartortowne
- Oakmont
- Village Chermant


Recycling pickup will be on Wednesday City-wide.



Yard Debris Pick Up Schedule

- First Week of the Month
- Second Week of the Month
- Third Week of the Month





Don't wait in line. Pay by phone!

- Pay by credit or debit card.
- Hear real-time balances and due dates.
- Secure automated system.
- You will need your account number and street number

Call 888-284-9025 today to make your payment over the phone!

A 3% convenience fee & \$2.00 technology fee will apply.

RIDGELAND ALERTS

Sign-up to receive emergency alerts and city notifications!
3 easy ways to sign-up:

- Ridgeland-MS.myfreealerts.com/
- Visit our website and sign-up by clicking Ridgeland Alert on the Homepage
- Text your zip code to 38276 to receive emergency alerts via SMS only



The CivicReady solution will allow the City of Ridgeland to issue emergency alerts and city notifications to subscribed citizens via email, text message, and voice alert, to keep citizens safe and informed.



A clean, well-kept city increases property values and enhances community pride.

The City of Ridgeland's Code Enforcement Division provides the requirements to ensure public health, safety, and welfare of its residents.

The division is designed to help residents identify and correct violations which detract from the appearance of their home, neighborhood and community.

How you can help...

1. Keep grass and weeds cut and maintained.
2. Park all vehicles in driveway, not in yard.
3. Trailers, Boats & ATV's must be parked in a garage, carport or back yard.
4. Accumulation should not be visible from street.
5. No inoperative or unlicensed motor vehicle shall be parked or stored on any premises.
6. The exterior of a structure shall be maintained in good repair.
7. All accessory structures (garages, fences and walls) shall be maintained structurally sound and in good repair.
8. Accumulation shall not be stored inside a carport to the extent that such storage prevents the use for parking.
9. Garbage or refuse containers shall be stored behind the front line of the building and shall not be visible from the street, except when put out for collection.
10. Construction materials, wood fencing and other items not picked up by WM, must be taken to the landfill.

*Refer to our website for a full list of our codes and ordinances.
Contact us if you have any questions.*

THE CITY OF RIDGELAND

COMMUNITY DEVELOPMENT • 601-856-3877 • www.ridgelandms.org

The City of Ridgeland has completed its water meter improvement project. **As of January 1, 2025, we will no longer mail courtesy leak letters & you must get leak alerts from Eye On Water.**



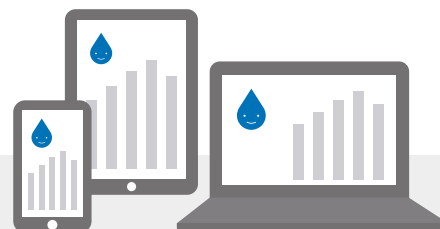
EyeOnWater



Download on the
App Store

GET IT ON
Google Play

Powered By  Badger Meter



Monitor your household's hourly water use.

As part of our ongoing efforts to improve services to our customers, we are now offering you direct and secure access to your water usage data. The City of Ridgeland has partnered with **Eye on Water** to make it easy for you to review and analyze your household's water usage through a secure website portal or smartphone app.

With these tools, you can view your hourly water usage activity and gain greater understanding and control of the amount of water you use. The **Eye on Water** website and app provide easy-to-understand graphs and the ability to set customized leak alerts.

Access your hourly water usage information at **www.eyeonwater.com** or download the **EyeOnWater app** from the Apple App Store or Google Play Store. Scan the QR Code with your smartphone to get started.



If questions, please contact
Water Billing at 601-856-3938 or
utilitybilling@ridgelandms.org

You will need the following information to create your Eye on Water account:

- ✓ Account Number from your water bill (including dashes)
- ✓ Zip Code
- ✓ E-mail Address