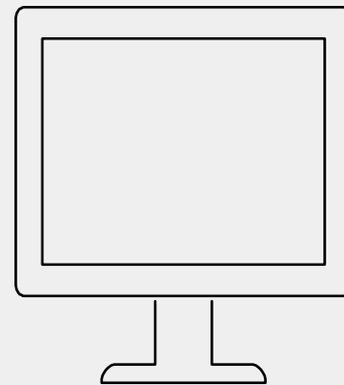


Remote Leadership Skills



Training Objectives

- **Discuss** why remote leadership skills are important
- **Identify** and provide examples of 3 skills:
 - Performance Management
 - Communication
 - Team-Building
- **Practice** these skills in scenario activities
- **Reflect** on our own performance as remote leaders

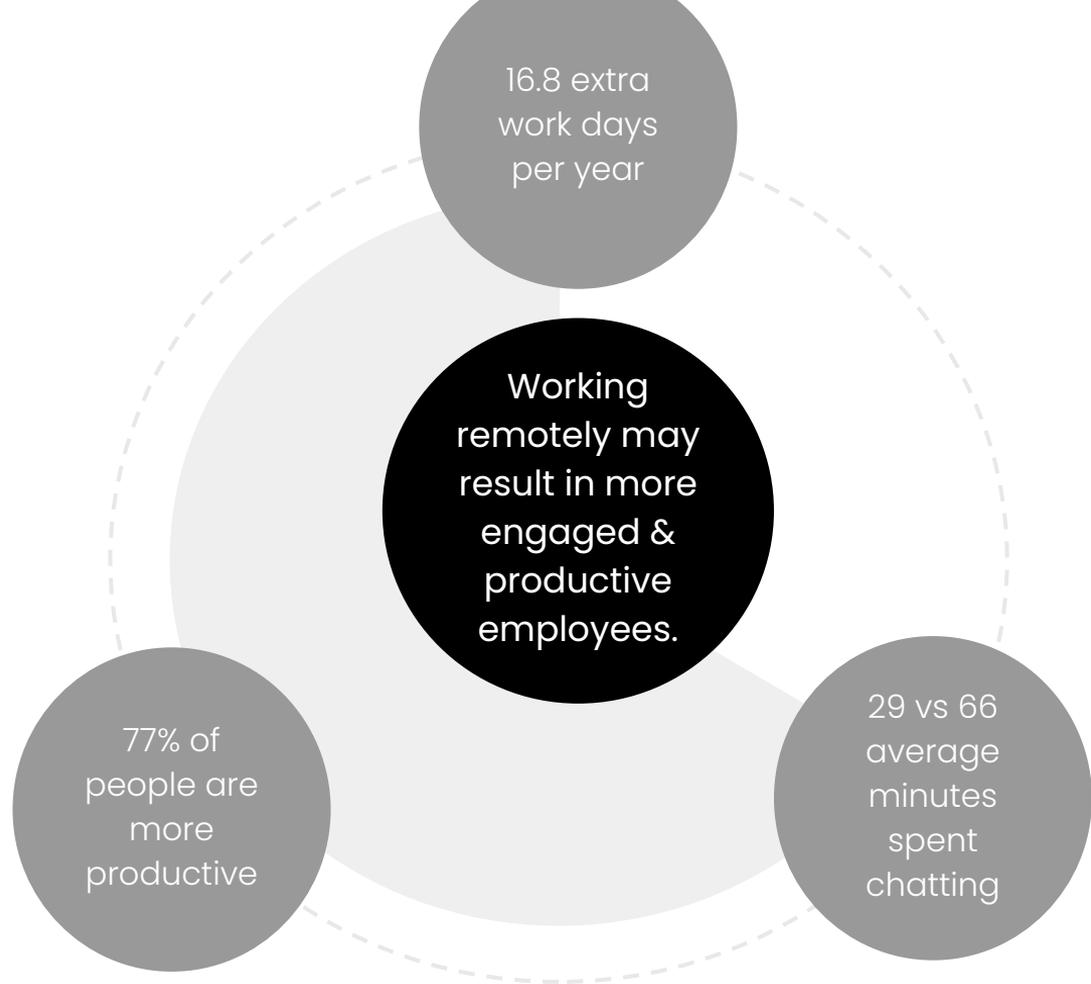


The image features a large white circle in the center, set against a black background. To the left of the white circle, there are several overlapping circles in various shades of gray, some with thin white outlines. To the right, there are several concentric white circles of varying diameters, also overlapping. The text is centered within the white circle.

**Why are remote
leadership skills
important?**

Often, leadership techniques employed in the office cannot be easily translated to video chats or emails.

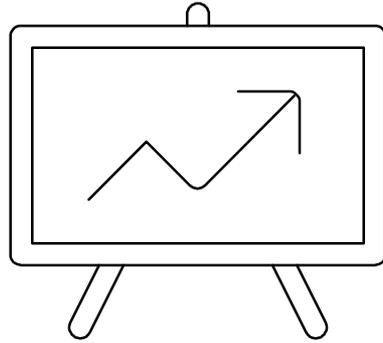
Furthermore, a remote workplace may become permanent for many organizations.





**Before you are a leader,
success is all about
growing yourself. When
you become a leader,
success is all about
growing others.**

-Jack Welch



Performance Management

Let's take a look at strategies you can use to make sure your team is reaching (or exceeding!) goals.



1

Remote Expectations

2

Key Performance Indicators

3

Using Data

4

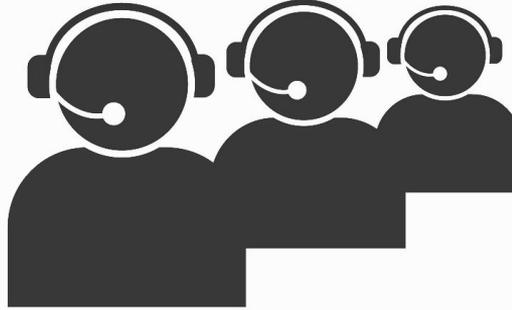
Feedback

5

Recognition



Scenario



An employee has not been meeting their call metrics since transitioning to the remote workplace.



Check-Point

Reinforcement

What do you do well?

Refinement

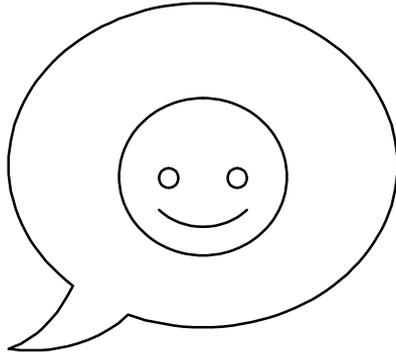
What could you improve on?



“The key to successful leadership is influence, not authority.”

*Kenneth
Blanchard*





Communication

Let's examine five ways to boost remote communication and keep your team engaged!



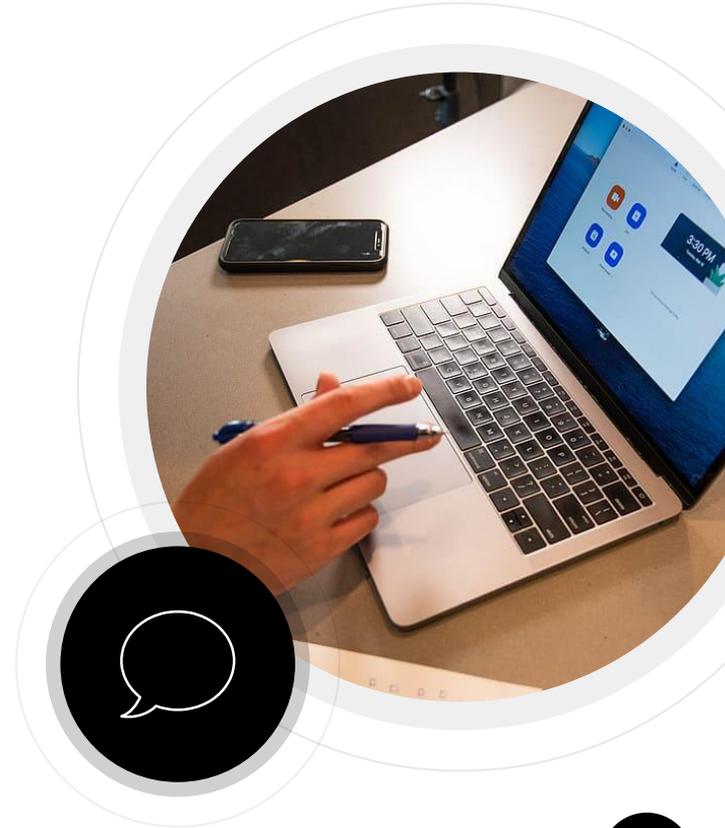
1. Check-Ins

2. Consistency

**3. Team
Connection**

**4. Identify &
Address
Problems**

5. Listen



Scenario



You've had something come up during
your regularly scheduled team
meeting.



Check-Point

Reinforcement

What do you do well?

Refinement

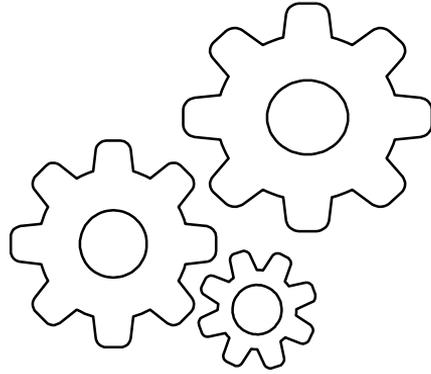
What could you improve on?



“The single biggest problem in communication is the illusion that it has taken place.”

*George
Bernard Shaw*





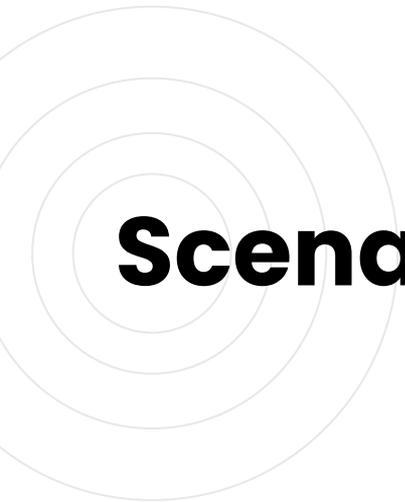
Team-Building

Managers must get creative when establishing a remote team culture; let's look at five ways you can build a strong team virtually!

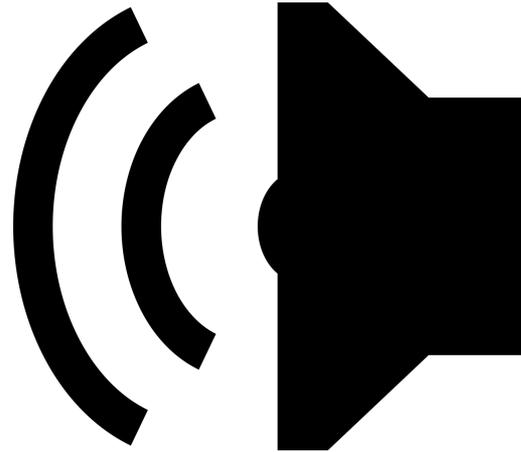


- 1. Informality**
- 2. Special Events**
- 3. Traditions**
- 4. Empathy**
- 5. Optimism**



A graphic consisting of four concentric circles of varying diameters, centered on the left side of the slide.

Scenario



You are leading a (virtual) team meeting when you hear a baby crying.



Check-Point

Reinforcement

What do you do well?

Refinement

What could you improve on?



“Individual commitment to a group effort – that’s what makes a team work, a company work, a society work, a civilization work.”

Vince Lombardi



Self-Evaluation





Thanks!

*Presentation researched & prepared by
Samantha Collier.*

Any questions?

You can find me at
<https://www.samanthacollier.net>



Credits

Special thanks to all the people who made and released these awesome resources for free:

- Presentation template by [SlidesCarnival](#)
- Photographs by [Unsplash](#) & Google

