

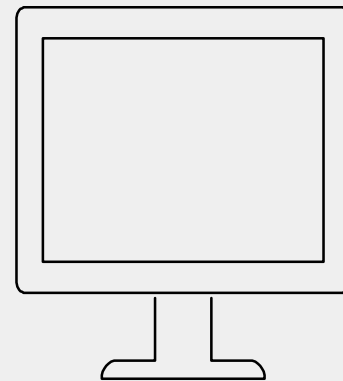


Remote Leadership Skills



Training Objectives

- **Discuss** why remote leadership skills are important
- **Identify** and provide examples of 3 skills:
 - Performance Management
 - Communication
 - Team-Building
- **Practice** these skills in scenario activities
- **Reflect** on our own performance as remote leaders

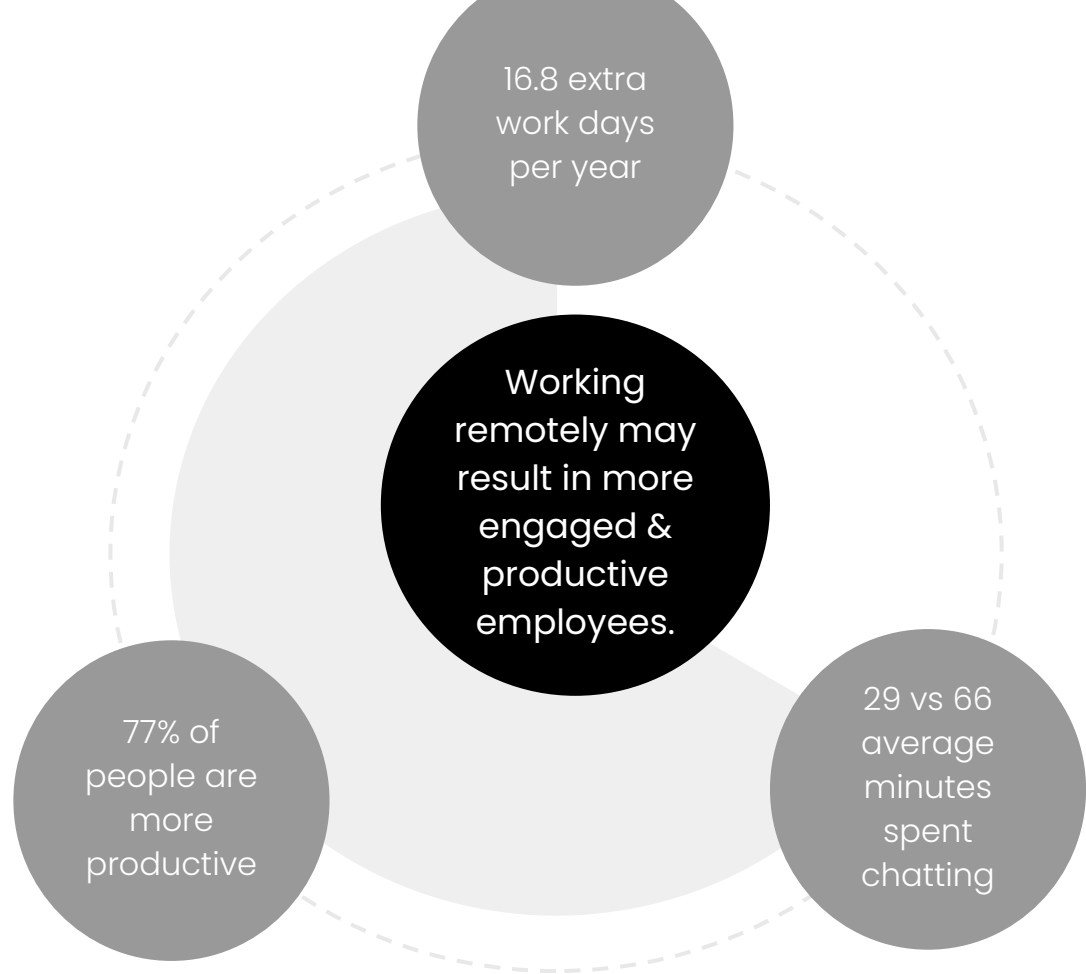




**Why are remote
leadership skills
important?**

Often, leadership techniques employed in the office cannot be easily translated to video chats or emails.

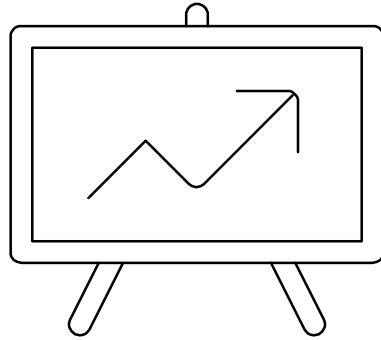
Furthermore, a remote workplace may become permanent for many organizations.





**Before you are a leader,
success is all about
growing yourself. When
you become a leader,
success is all about
growing others.**

-Jack Welch



Performance Management

Let's take a look at strategies you can use to make sure your team is reaching (or exceeding!) goals.



1

Remote Expectations

2

Key Performance Indicators

3

Using Data

4

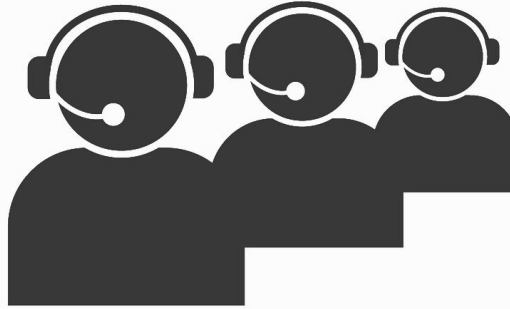
Feedback

5

Recognition



Scenario



An employee has not been meeting their call metrics since transitioning to the remote workplace.




Check-Point

Reinforcement

What do you do well?

Refinement

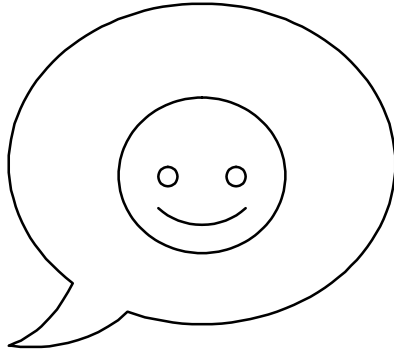
What could you improve on?



“The key to successful leadership is influence, not authority.”

*Kenneth
Blanchard*





Communication

Let's examine five ways to boost remote communication and keep your team engaged!



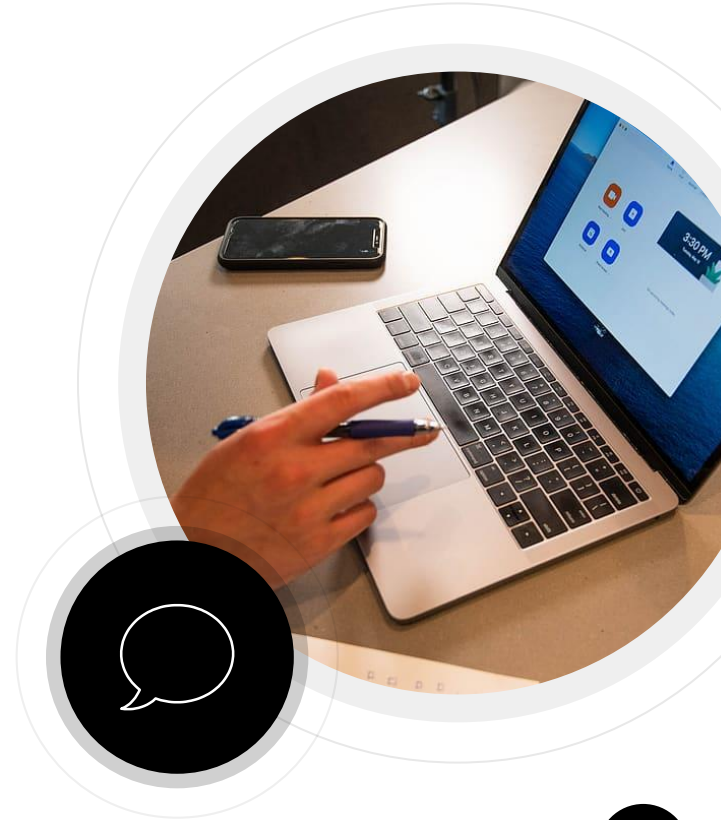
1. Check-Ins

2. Consistency

**3. Team
Connection**

**4. Identify &
Address
Problems**

5. Listen



Scenario



You've had something come up during
your regularly scheduled team
meeting.



Check-Point

Reinforcement

What do you do well?

Refinement

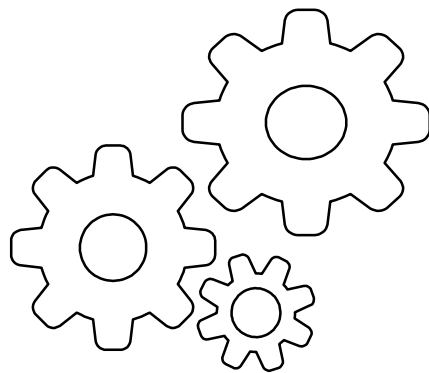
What could you improve on?



“The single biggest problem in communication is the illusion that it has taken place.”

*George
Bernard Shaw*





Team-Building

Managers must get creative when establishing a remote team culture; let's look at five ways you can build a strong team virtually!

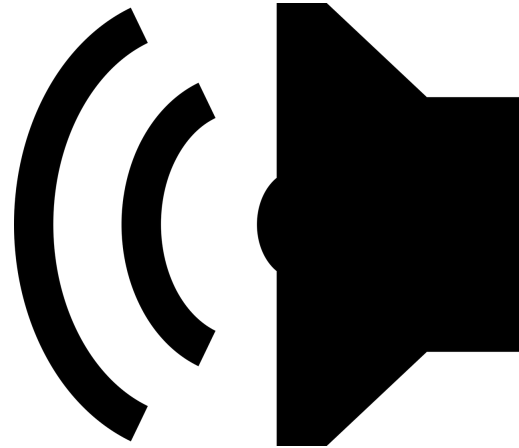


- 1. Informality**
- 2. Special Events**
- 3. Traditions**
- 4. Empathy**
- 5. Optimism**



A graphic consisting of four concentric circles of varying diameters, centered on the left side of the slide.

Scenario



You are leading a (virtual) team meeting when you hear a baby crying.



Check-Point

Reinforcement

What do you do well?

Refinement

What could you improve on?



“Individual
commitment to a
group effort –
that’s what makes
a team work, a
company work, a
society work, a
civilization work.”

*Vince
Lombardi*



Self-Evaluation





Thanks!

*Presentation researched & prepared by
Samantha Collier.*

Any questions?

You can find me at
<https://www.samanthacollier.net>



Credits

Special thanks to all the people who made and released these awesome resources for free:

- Presentation template by [SlidesCarnival](#)
- Photographs by [Unsplash](#) & Google

