

Remote

Leadership Skills



Performance Management

- Set & communicate clear remote expectations
- Establish Key Performance Indicators (KPI) that are specifically related to output & work product
- Interpret & use KPI data to maximize team performance
- Provide consistent, quality feedback
- Arrange incentives & celebrate achievements



Communication

- Establish frequent check-ins with the team & individuals
- Be consistent with your meetings
- Set up ways for team member to connect with each other
- Identify causes of communication breakdown & address them
- Be an engaged listener and empathize with others



Team-Building

- Include time for informality
- Establish bi-weekly or monthly special events
- Create team traditions
- Introduce & sustain empathy
- Demonstrate optimism