

# Terms and Conditions

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The up-to-date version of this document is available on

[https://storage.googleapis.com/roboxonepublic-legal/2025-Terms\\_and\\_Conditions\\_VPN.pdf](https://storage.googleapis.com/roboxonepublic-legal/2025-Terms_and_Conditions_VPN.pdf)

These Terms and Conditions are an integral part of the RoboxOne OU Products. By using our Products you express your consent to these Terms and Conditions and accept liability for the violation of these Terms and Conditions. These Terms and Conditions come into effect the moment you start interacting with our Products. Please read them carefully before starting to use our Products.

## Definitions

In this paragraph, we collected the definitions of the main concepts used in this document.

**RoboxOne** (We, Us, Our) — RoboxOne OU is an Estonian Company with registration number 16558589, the owner and developer of the Products.

**Product(s)** — all products that RoboxOne makes accessible to users combined, including but not limited to our websites, mobile applications, software, services, etc.

**User(s)** (You) — a person(s) that accesses and uses RoboxOne's Products.

**Terms (Agreement)** — these Terms and Conditions that regulate the relationship between User and RoboxOne.

**Digital Asset(s)** — any digital representation of value or medium of exchange which is recorded on a cryptographically secure distributed ledger.

**Service(s)** — the ability to use our Products for their designated purpose.

**Minimum age** — usually, it means that a User must be at least 18 years old to use some of our Products without parental consent. The minimum age in most countries is 18, however, it may be different in your case. Please, consider that when using our age-restricted Products.

## Acceptable use policy

RoboxOne may be accessed from all around the world, so it is your responsibility to assess whether using the Site, Apps, Software, or Services complies with local laws and regulations. Whenever you use the Products or Services, you should comply with these Terms and applicable laws, regulations, and policies.

You understand that it is your responsibility to keep your RoboxOne account information confidential. You are responsible for all activity under your account. If you ever discover or suspect that someone has accessed your account without your authorization, you are advised to inform us immediately so that we may terminate your account and issue new credentials for you.

RoboxOne gives access to a dashboard that allows you to get rewarded with tokens on different blockchains (Solana and others). Tokens distributed in the app are utility tokens [for example, used for in-app voting, participating in leaderboard rankings]. In the app, solely you have full control over your private and public keys, which allow you to perform interaction with the blockchain directly.

The Company to not provide any financial or cryptocurrency services related to: (i) Cryptocurrency exchanges (crypto to crypto exchanges or crypto to fiat), (ii) Cryptocurrency software wallets, (iii) Cryptocurrency coin trusts, (iv) Hardware wallets designed to hold the private keys for cryptocurrencies, NFTs, or other crypto-based assets, (v) financial, tax, accounting, investment, business, or legal advice, (vi) issuance, offer or sale of a virtual asset, (vii) any services related to securities, (viii) Complex speculative financial products, such as contracts for difference, financial spread betting, and synonymous products.

Learn more about RoboxOne features on the [website](#).

In-app purchases or subscriptions allow users to boost the speed of receiving tokens. Each Boost has a speed-increasing coefficient, for example, a 5X boost increases basic receiving speed by 5 times. The price depends on the coefficient. The subscription is billed once a month and will stay active till the cancellation. The duration for in-app purchases can be 1/3/6/12 months, depending on the product.

All subscriptions in RoboxOne are down- and up-gradable. If a subscription is changed, the speed coefficient will be changed accordingly. In case several Boosts were bought, their speed coefficients are not multiplying but adding. For example, a 5X boost together with a 10X boost will get a 15X boost (not a 50X boost).

RoboxOne aims to provide the best service possible to all of our Users. In that sense, we require that you do not misuse our Products or Services. Misuse refers to any use, access, or interference with the Products or Services contrary to these Terms and/or applicable laws and regulations.

In order to protect the Products from being misused or used to harm someone, RoboxOne reserves the right to take appropriate measures when our Products are being used contrary to these Terms and/or applicable laws and regulations. You agree that RoboxOne may terminate your account, without providing a refund for Products already paid, if you misuse the Products.

By using our Products, you agree **not to**:

- Send or transmit unsolicited advertisements or content (i.e., “spam”) over the Service.
- Send, post, or transmit over the Service any content which is illegal, hateful, threatening, insulting, or defamatory; infringes intellectual property rights; invades privacy; or incites violence.
- Upload, download, post, reproduce or distribute any content protected by copyright, or any other proprietary right without first having obtained permission from the owner of the proprietary content.
- Upload, download, post, reproduce, or distribute any content that includes sexual or explicit depictions of minors.

- Engage in any conduct that restricts or inhibits any other User from using or enjoying the Product.
- Attempt to access, probe, or connect to computing devices without proper authorization (i.e. any form of “hacking”).
- Attempt to compile, utilise, or distribute a list of IP addresses operated by RoboxOne in conjunction with the Service.
- Create more than one account. Note that, using multiple accounts will result in an immediate block of all accounts created by the User.
- Use the Product for anything other than lawful purposes.
- Create more than one account (including creating self-referred accounts). Note that, using multiple accounts will result in an immediate block of all accounts created by the user.

And confirm that:

- You accept the risks relating to Virtual Assets.
- You have enough knowledge relating to Virtual Assets to use our Services, and understand that you are solely responsible for determining the nature, potential value, suitability, risks, and appropriateness of our Services.
- You agree to indemnify and hold harmless the Company and any of its affiliated persons against all suits, claims, costs, losses, damages, or demands (including w/r/t property loss, tax claims, infringements of intellectual or personal rights) in case of your non-compliance with these Terms.
- It is legal to accept Virtual Assets according to legislation in your country of residence; ☐ You agree with our AML/KYC measures and policies.

## **Licence**

RoboxOne grants you a personal, worldwide, non-exclusive, revocable and terminable, nontransferable, non-assignable licence (without the right to sublicense) to access and use Products and Services, made available by the Company.

RoboxOne lets you create unique login credentials to use the Products. You must not share your credentials with anyone, otherwise, you may be held responsible for any unlawful or harmful use of Products by any person using your login credentials. RoboxOne may deactivate any login credentials for any suspected unauthorised use or any misuse of any Product or Service.

You shall not attempt to reverse engineer, decompile, discover the source code, or otherwise tamper with the Software without the Licensor's prior consent. You may not copy, reproduce, distribute, disseminate, publicly broadcast or otherwise replicate the Software or make it public, nor shall you attempt to re-create the Software or create any derivative works on its basis. It is also prohibited to interfere with the operation of the app in any way, including but not limited to using the app's API directly or by automated scripts (bots). Violation of Licence could be the basis for blocking or banning your account. In such cases, purchases or subscriptions will not be refunded.

The use of RoboxOne’s Products is subject to this Agreement and RoboxOne’s Privacy Policy and is available in the Privacy Policy sections of our websites and in our Products.

## **Affiliate Program**

Users may participate in the Robox Affiliate Program to earn referral rewards. A referral reward is credited for each eligible user ("Referral") who registers via the User's referral link. The referral reward is equivalent to 15% of the referral's earnings.

- Referrals are considered eligible if they have not previously created an account in the app.
- A reward for the current Referral earning session is credited after a Referral activates their next earning session or makes a withdrawal.
- A reward for the Referral's account with basic earning speed (a Boost-free account) is credited only if the Referral gets authorized through Google/Apple (or any other option provided in the app).
- Self-referrals are strictly prohibited under the Robox Affiliate Program. Any attempt to generate referral rewards through self-referrals will result in the removal of such referrals from the user's referral list. Additionally, accounts found engaging in self-referral activities may be subject to suspension or termination.

By participating in the Affiliate Program, users agree to comply with these Terms. RoboxOne reserves the right to modify, suspend, or terminate the Affiliate Program at any time without prior notice.

## **Intellectual property**

RoboxOne retains all copyright and other intellectual property rights, including inventions, discoveries, know-how, processes, marks, methods, compositions, formulae, techniques, information, and data, whether or not patentable, copyrightable, or protectable by trademark, and any trademarks, copyrights or patents based thereon overall content and other materials found on RoboxOne websites, or in Products, including, without limitation, the RoboxOne Products logos, and all designs, text, graphics, pictures, information, data, software, source code, as well as the compilation thereof, sound files, other files and the selection and arrangement thereof. These materials are protected by European and international copyright laws and other intellectual property rights laws. These Terms shall not be understood and interpreted in a way that they would mean the assignment of copyright or other intellectual property rights unless it is explicitly defined so in these Terms.

## **Social network login**

RoboxOne may allow you to link our Products to your social network accounts. In such cases, your social media accounts are subject to the Terms and Policies of other companies. RoboxOne does not carry responsibility for any of your accounts or the violation of third-party Terms or Policies when linking accounts with RoboxOne's Products.

RoboxOne may be lawfully required to set an age restriction for some Products. You must be at least the minimum age to use such Products. If you are below the minimum age, you will not be able to use age-restricted Products. By giving your consent to these Terms you confirm that you are at least the minimum age. You understand and acknowledge that if RoboxOne detects that you don't meet

the requirement of the minimum age, you may be banned from using our Products and Services permanently.

## **Risk of Blockchain Technology Usage**

You should only use our Services if you fully understand and accept the risks involved. You understand that blockchain technologies including RoboxOne technology and other associated and related technologies are new, untested and outside of your or the Company's control and adverse changes in market forces or the technology, broadly construed, may cause non-performance by the Company under this Agreement. By utilizing RoboxOne or interacting with the content in any way, you represent that you understand the inherent risks associated with blockchain systems; and warrant that you have an understanding of the usage and intricacies of blockchain-based software systems and crypto tokens.

## **Risk of Managing Private Keys**

We provide a variety of features and tools to assist you in backing up your keys. However, it is you who is solely responsible for their management and security. RoboxOne cannot be held liable for any compromised private keys, nor do we have the means to restore or recover them in the event of loss.

## **Volatility of Cryptocurrencies**

You understand that crypto assets and other blockchain technologies and associated currencies or tokens are highly volatile due to many factors including but not limited to adoption, speculation, regulatory changes, technology, and security risks. Changes in relevant networks may result in sudden changes to the value and/or usability of your crypto assets. You acknowledge these risks and represent that the Company cannot be held liable for such risks and related costs.

## **Sophistication**

The services of RoboxOne are complex and carry a high level of risk and are not appropriate for users who do not possess the appropriate level of knowledge and experience to deal with crypto assets. The Company is not obliged to assess the suitability of the services for users and any comment or statement which may be made by the Company as to the suitability of the services for users should under no circumstances be considered as investment or legal advice and should not be received or relied upon as such.

## **Jurisdiction and dispute resolution**

This Agreement shall be governed by and construed in accordance with the laws of the Republic of Estonia, unless otherwise expressly provided.

All disputes arising out of or in connection with the present Agreement shall be finally settled by arbitration in accordance with the Rules of the Arbitration Court of the Estonian Chamber of Commerce and Industry. The Parties shall attempt to resolve all disputes relating to this Agreement by negotiations. If the Parties fail to resolve the disputes relating to this Agreement through

negotiations, the dispute shall be conclusively resolved in the Arbitration Court of the Chamber of Commerce and Industry of Estonia in Tallinn (hereinafter: The Arbitration Court) in accordance with the Rules of the Arbitration Court. The dispute shall be resolved on the basis of the laws of Estonia. The language of the Arbitration Court shall be Estonian. By joint decision of all parties, of the dispute the language of the Arbitration Court may be changed to English. The Arbitration Court shall consist of 3 (three) members. Each Party shall appoint one arbitrator within the time period prescribed by the Council of the Arbitration Court of the Chamber of Commerce and Industry of Estonia. Each Party shall ask the arbitrator chosen by him to appoint a third arbitrator together with the arbitrator chosen by the other Party, who shall be the chairman of the Arbitration Court in the resolution of the dispute. If the arbitrators appointed by the Parties fail to choose a third arbitrator within the time period prescribed by the Council of the Arbitration Court of the Chamber of Commerce and Industry of Estonia, the third arbitrator who shall also be the chairman of the Arbitration Court shall be appointed by the Council of the Arbitration Court of the Chamber of Commerce and Industry. If the Parties fail to form the Arbitration Court in accordance with the provisions of this Agreement and the Rules of the Arbitration Court, the Arbitration Court shall be formed by the Council of the Chamber of Commerce and Industry of Estonia. The award of the Arbitration Court shall be final and binding upon the Parties.

## **Disclaimer**

Reasonable efforts are taken to improve the accuracy and integrity of our Services, but complex software is never wholly free from defects, errors, and bugs. We give no warranty or representation that the Services will be wholly free from defects, errors, and bugs, such as downtime, loss of data, corrupt data, service delay, mistakes, out-of-date information, or others. Notwithstanding any other provision of these Terms, we reserve the right to change, suspend, remove, or disable access to the Services, or any functionality comprising a part of the Services at any time without notice. In no event will we be liable for making these changes. As a registered user in good standing, you may be provided with limited service by RoboxOne OU. We do not warrant and will not have any liability or responsibility for your use of our Services or other products or services we provide. We may also impose limits on the use of or access to our Services, for any reason, and without notice or liability. Our Services may be unavailable from time to time due to human, digital, mechanical, telecommunication, software, and other failures. We cannot predict or control when such downtime may occur and cannot control the duration of such downtime.

THE PRODUCTS (INCLUDING, WITHOUT LIMITATION, OUR SOFTWARE, MOBILE APPLICATIONS, SERVICES, AND WEBSITE) ARE PROVIDED «AS IS» AND WITH ALL FAULTS. WE MAKE NO REPRESENTATION OR WARRANTY WHATSOEVER REGARDING THE COMPLETENESS, ACCURACY, ADEQUACY, SUITABILITY, FUNCTIONALITY, AVAILABILITY, OR OPERATION OF THE SERVICES. YOU ACKNOWLEDGE THAT WE DO NOT HAVE CONTROL OVER YOUR USE OF THE SERVICES, AND WE DO NOT GUARANTEE THE PERFORMANCE OR RESULTS THAT MAY BE OBTAINED THROUGH YOUR USE OF THE SERVICES. YOU ASSUME ALL RISKS AND RESPONSIBILITY FOR YOUR USE OF THE SERVICES AND FOR ANY LOSS OF OR ERRORS IN ANY DATA OR INFORMATION. TO THE FULL EXTENT PERMISSIBLE BY APPLICABLE LAW, WE DISCLAIM ALL WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF

MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT, AND ANY WARRANTIES ARISING THROUGH COURSE OF DEALING OR USAGE OF TRADE. WITHOUT LIMITING THE FOREGOING, WE NEITHER WARRANT NOR REPRESENT THAT YOUR USE OF THE PRODUCTS WILL NOT INFRINGE THE RIGHTS OF ANY THIRD PARTIES, NOR THAT THE SERVICES WILL BE AVAILABLE FOR YOUR ACCESS OR USE, NOR THAT OPERATION OF THE SERVICES WILL BE ERROR-FREE OR UNINTERRUPTED. PLEASE NOTE THAT SOME JURISDICTIONS MAY NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES, SO SOME OF THE ABOVE EXCLUSIONS MAY NOT APPLY TO YOU. IN ADDITION, YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM ONE JURISDICTION TO ANOTHER JURISDICTION.

### **Limitation of liability**

YOUR USE OF THE SERVICES IS AT YOUR OWN RISK. IN NO EVENT ROBBOXONE NOR ANY OF ITS PARENTS, SUBSIDIARIES OR AFFILIATES SHALL BE LIABLE FOR ANY DIRECT, INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR OTHER DAMAGES (INCLUDING, WITHOUT LIMITATION, LOSS OF DATA OR INFORMATION OF ANY KIND, LOSS OF BUSINESS, LOST PROFITS, INTERRUPTION OF BUSINESS, COST OF COVER OR ANY OTHER DAMAGES) ARISING OUT OF OR IN ANY WAY RELATED TO THIS AGREEMENT OR THE USE OR INABILITY TO USE THE PRODUCTS AND SERVICES, WHETHER BASED ON CONTRACT, TORT, STRICT LIABILITY OR OTHERWISE, EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

### **Indemnification**

You shall indemnify, defend and hold RoboxOne, its subsidiaries, parents, affiliates, or employees from all liabilities, losses, claims, and expenses, including reasonable attorneys' fees, that arise from or relate to (i) your use or misuse of, or access to, Products, or (ii) your violation of the Terms of Use or any applicable law, contract, policy, regulation or other obligation. RoboxOne reserves the right to assume the exclusive defence and control of any matter otherwise subject to indemnification by you, in which event you will assist and cooperate with RoboxOne in connection therewith.

### **Termination and suspension**

RoboxOne may terminate or suspend your access to all or part of our Products and Services at any time immediately, without notice or liability, if you breach any conditions of these Terms. Upon termination of your access, your right to use our Products and Services will immediately cease. Upon termination or suspension of the access, Refund and cancellation terms specified in these Terms apply.

Upon any termination, the paragraphs and provisions of these Terms, which shall survive termination by their nature, will survive, including Disclaimer, Indemnity, Limitation of liability, Intellectual property, and Termination and suspension.

## **Third-party websites**

We in our Products and Services or third parties on our behalf may provide links to other Internet sites, applications, or resources. Since we have no control over such Internet sites, applications, or resources, you acknowledge that RoboxOne is not responsible for such external resources, the information provided there, or anything at all that can be found there. That means that you will not hold RoboxOne liable in any way for the information provided there, any potential damage or loss caused by or in connection with use of or reliance on any such content, goods, or services available on or through any such site or resource.

## **Country and device restrictions**

RoboxOne opens its products worldwide however, restrictions may apply that can render our Products or Services unavailable in some regions partially or completely. We advise you to check the availability of our Products, Services, their features, or paid benefits in your Country prior to making a purchase. We will not provide a refund if you purchase our Products, Services, their features, or paid benefits in a Country, where they are not officially available.

Please note that not all devices are supported by our Products and Services. Prior to purchasing our Products or Services, you need to make sure that your device is supported by the Product or Service you are going to purchase.

## **Changes of Terms**

RoboxOne reserves a right to change or replace these Terms at any time if it is deemed necessary by us. RoboxOne will not make changes to cause obstructions to your interaction with our Products. RoboxOne will inform you if and when it decides to make changes to these Terms. The new version of the Terms will be posted on our website and included in our Products. The new version comes into force as soon as it becomes accessible. RoboxOne will always include the date effective in every new version of the Terms.

## **Language and translation of content**

All of our content was originally written in English. Any translation of our content is done on a besteffort basis. We cannot guarantee the accuracy of translated content. In the event of any discrepancy between the translated content and the English content, the English content shall prevail.

## **Communication**

You can send us your questions, complaints, or claims regarding the Products and Services via email: [contactus@roboxvpn.com](mailto:contactus@roboxvpn.com)