ELECTRONIC PRESCRIBING OF CONTROLLED SUBSTANCES

EPICS WORKFLOW AND THE EVOLUTION INTO COMMUNITY PHARMACY PRACTICE

CHALLENGES IN OUR INDUSTRY: HANDWRITING

What is this medication?

CHALLENGES IN OUR INDUSTRY: SOUND ALIKE/LOOK ALIKE DRUG NAMES

- FOLTX/FOLEX
- GLIPZIDE/GLYBURIDE
- GUANFACINE/GUAIFENESIN
- HYDRAZINE/HYDOXYZINE
- INTUNIV/INVEGA
- JANUVIA/JANUMET
- KEFLEX/KEPPRA

“ISMP’s list of confused drug names” (Go to ISMP.org for complete drug list)

Advantages of E-scripts in the Community Setting – EPICS Focus

- ELIMINATE PAPER AND SAVES TIME
- ENHANCES PATIENT SAFETY - DECREASES ERRORS
- POOR HANDWRITING
- PRE-POPULATED
- DUR REVIEW
- DECREASES FRAUD
- CAN IMPROVE HEALTH OUTCOMES
- PATIENTS DON'T HAVE TO GO INTO THE OFFICE TO PICK UP PAPER REFILL
- **CAN REDUCE WAIT TIMES (WILL DISCUSS EPICS WORKFLOW IN THE COMMUNITY SETTING)
- INCORPORATED WORKFLOW SHOULD ALSO IMPROVE OVERALL PATIENT SATISFACTION INCREASING LIKELIHOOD OF REMAINING ADHERENT TO THERAPY
- IMPROVED PRESCRIBER SATISFACTION – CUTS DOWN ON TIME
- NO HARD COPY PRINTING REQUIRED IN MICHIGAN – IMPROVED WORKFLOW
- DECREASE PHONE CALLS INTO THE PHARMACY OR OFFICE
ADVANTAGES OF E-SCRIPTS IN THE COMMUNITY SETTING

- A MORE COMPLETE PRESCRIPTION HISTORY IN THE MEDICAL RECORD
- ADVERSE DRUG EFFECTS REDUCTION
- AUTOMATED REFILLS
- STREAMLINED TECHNOLOGY THAT IMPROVES EFFICIENCY

OPIOIDS AND EPCS

- PAPER PRESCRIPTIONS INCREASES CHANCE OF PRESCRIPTIONS BEING ALTERED
- ALLOWS CONTROLLED SUBSTANCE PRESCRIPTION TO BE SENT WITHOUT EXPOSING A PRESCRIBER'S DEA NUMBER
- ALL 50 STATES ARE NOW ALLOWED TO E-PRESCRIBE CONTROLLED SUBSTANCES
- NEW YORK NOW IS 100% E-PRESCRIBED, MORE STATES ARE ADOPTING THIS
- I-STOP: INTERNET SYSTEM TRACKING OF OVERPRESCRIBING ACT
- DESIGNED TO CURB PRESCRIPTION ABUSE
- ELECTRONICALLY TRACKS PRESCRIPTIONS
- NO PHONE IN SCRIPTS
- NO PAPER SCRIPTS
- DECREASE IN DOCTOR SHOPPING

ELECTRONIC PRESCRIBING – THINGS FOR A PHARMACIST TO LOOK FOR TO PREVENT ERRORS

- DATA ENTRY INTO THE E-SCRIPT SERVICE
- SELECTION OF INCORRECT MEDICATION OR PATIENT
- TRANSMITTAL TO THE INCORRECT PHARMACY
- NOTES ADDED AT THE BOTTOM OF THE E-SCRIPT THAT DIFFER FROM THE SIG CODE
- DOCTOR OFFICES SENDING PATIENTS IN QUICKLY AND COMMUNICATION AROUND WAIT TIMES
WORKFLOW: DROP OFF/DATA ENTRY: HOW EPCS AND E-SCRIPTS IN GENERAL HAVE CHANGED THE COMMUNITY PHARMACY WORKFLOW

Historically, data entry is the origination of a large % of pharmacy errors

TRANSFERING OF CONTROLLED SUBSTANCE PRESCRIPTIONS THAT WERE PREVIOUSLY FILLED

- PART 1306 — PRESCRIPTIONS
- CONTROLLED SUBSTANCES LISTED IN SCHEDULES III, IV, AND V
- §1308.25 TRANSFER BETWEEN PHARMACIES OF PRESCRIPTION INFORMATION FOR SCHEDULES III, IV, AND V CONTROLLED SUBSTANCES FOR REFILL PURPOSES.
- (A) THE TRANSFER OF ORIGINAL PRESCRIPTION INFORMATION FOR A CONTROLLED SUBSTANCE LISTED IN SCHEDULE III, IV, OR V FOR THE PURPOSE OF REFILL DISPENSING IS PERMISSIBLE BETWEEN PHARMACIES ON A ONE-TIME BASIS ONLY. HOWEVER, PHARMACIES ELECTRONICALLY SHARING A REAL-TIME, ONLINE DATABASE MAY TRANSFER UP TO THE MAXIMUM REFILLS PERMITTED BY LAW AND THE PRESCRIBER'S AUTHORIZATION.

UNFILLED, ON-HOLD CONTROLLED SUBSTANCE PRESCRIPTION “FORWARDING”

- THE DRUG ENFORCEMENT ADMINISTRATION RECENTLY CLARIFIED FOR Pharmacists the protocol for forwarding unfilled prescriptions for controlled substances.
- The DEA’s Associate Section Chief of the Liaison and Policy Section of the DEA’s Diversion Control Division Loren Miller clarified that an original e-prescription can be forwarded from one DEA-registered retail pharmacy to another in the event they can’t fill it for any reason.
- This includes prescriptions in the C-II category.
- The DEA published information in the preamble of the Notice of Proposed Rulemaking (NPRM) on EPCS, 73 FR 36722, and the preamble of the Interim Final Rule (IFR) on EPCS, 73 FR 16233.