

# Ryan Hillman

704-787-6680 | Charlotte, NC | ryanhillman0@gmail.com | [LinkedIn](#) | [GitHub](#)

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## Experience

### **Accenture - Consultant**

September 2021 - October 2025

*Cloud Application Developer - New York City Employees Retirement System (NYCERS)*

- Designed Java microservice solutions to transition legacy systems towards the cloud
- Executed IaaS and PaaS migration paths to improve scalability and cost efficiency
- Strengthened system security and resilience through architecture assurance and compliance enhancements
- Utilized Simflopy with JavaScript tasks to convert PDF records into XFDF and RDF data files

*Pegasystems Support - Bank of America*

- Implemented Generative AI to automate system recovery processes
- Diagnosed complex issues as second-level support resource
- Collaborated with engineers to discuss objectives and process resolution updates

### **Freshpire Inc - Data Migration**

December 2020 - January 2021

- Architected data infrastructure using Airtable workflows to create a centralized online platform for local farms
- Partnered directly with the founder to enhance visibility and efficiency across the agricultural supply chain

### **CliftonLarsonAllen LLP - Tax Accounting Internship**

Dec 2016 - April 2017

- Prepared 1040, 1120, and state property tax returns for individual clients and small businesses
- Collected and uploaded client financial documents to streamline data processing
- Met with clients to clarify tax documentation, explain deductions, and resolve filing-related inquiries

### **CPI Security - Inventory Internship**

May 2016 - September 2016

- Maintained weekly inventory records, reporting part usage and restock needs to ensure uninterrupted field operations
- Tested incoming components for defects to coordinate manufacturer returns, preserving product quality
- Distributed security system parts to service technicians based on daily schedules

## Education

The University of North Carolina at Charlotte

August 2021

Bachelor of Science in Computer Science - Software, Systems, & Networks concentration

## Certifications

Amazon Web Services Certified Cloud Practitioner

August 2023

Microsoft Certified: Azure Fundamentals

September 2025

Google Cloud Digital Leader

December 2025

## Skills

Languages: Java, Python, JavaScript, SQL, R

Frameworks & Libraries: Spring Boot, Angular, React, FastAPI, Flask, Vue, Pandas, JUnit

Platforms: AWS, Microsoft Azure, Google Cloud, Pegasystems, LangFlow

DevOps: CI/CD, Terraform, Docker, Kubernetes, Kustomize, Caddy

Databases: PostgreSQL, Airtable, Redis