PUBLIC NOTICE

# Travelling with Lithium-Ion Powered Mobility Aids (Australia)

If you are travelling by air with a lithium-ion powered mobility scooter or wheelchair, Australian aviation safety regulations apply. Airline approval is required prior to travel. Each airline will have their own processes, procedures and forms, so it is important to contact the airline as early as possible to ensure you have written approval before you attempt to travel with your Mobility Aid.

## 1. Battery Information (Our Products)

**The following models use removable lithium-ion batteries:**

- Merits Rothcare Lite Ryder – 240 Watt-hours (Wh)
- K Care Ultra Ryder – 240 Watt-hours (Wh)
- K Care Lite Ryder Plus - 288 Watt-hours (Wh)
- K Care Mag Ryder - 278 Watt-hours (Wh)

The above models fall within the permitted limit under Australian aviation regulations when approved by the airline. Each powered mobility device model has a removable lithium-ion battery and has a UN38.3 Test Report Certificate.

## 2. Australian Aviation Requirements

**Under Civil Aviation Safety Authority (CASA) guidance:**

- Lithium batteries up to 300Wh are generally permitted with airline approval
- One spare battery up to 300Wh OR two spare batteries up to 160Wh each
- Batteries exceeding 300Wh require specific airline approval and may be refused

Airlines have final authority regarding carriage approval.

## 3. Before You Travel (7–14 Days Prior)

**Contact your airline's Special Assistance team and provide:**

- Scooter make and model
- Battery type: Lithium-ion
- Battery rating: 240Wh
- Confirmation battery is removable
- Total weight and folded dimensions

Written approval should be obtained prior to departure.

## 4. Battery Handling Requirements (Removable Batteries)

**For Our Product models listed previously:**

- Battery must be removed before check-in
- Battery must travel in carry-on luggage only
- Terminals must be protected from short circuit. Electrical tape covering the metal of the terminals works effectively

The mobility aid will travel in the aircraft hold.

## 5. At the Airport

- Arrive early (minimum 2 hours domestic 3 hours international)
- Declare lithium battery at check-in
- Carry battery documentation (MSDS and UN38.3 Certificate is available for download here)
- Damaged, modified or recalled batteries will not be accepted

## Assistance

We can provide battery specifications, data sheets and assist with travel compliance documents upon request.

**customerservice@kcare.com.au**

**1300 783 783**

**Disclaimer:** This notice reflects current Australian aviation guidance at the time of publication. Airline policies may vary. Final approval rests with the operating carrier.

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