



ANNUAL REVIEW

1 April 2018 – 31 March 2019



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WELCOME!

In 2017/18 we brought a lot of exciting changes for SCVO, when we welcomed our new Chief Executive and Convenor to the organisation. In 2018/19 we kept the momentum going through consultation with charities, social enterprises and community groups across the country, to inform our new Strategic Plan for 2019-22. This helped us understand how we can evolve what we do and how we do it, so we can be as relevant and responsive to the needs of the sector as possible.

Read on to find out what else we've been up to...

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Trustee appointments

In August 2018 we welcomed three new members to our Board of Trustees - Kenneth Pinkerton, Fiona Gillespie and Sean Duffy – who will play a key role in helping SCVO advance the interests of our members and the people and communities they support.





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Charity survey

As part of our I Love Charity campaign we released a **short animation** in September 2018 called 'What is a modern charity?' after survey findings showed that while four out of five people used a charity in the last year, a quarter were unaware they had.



So, there's a good chance the modern charity sector
might not be quite what you imagine.



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Storytelling conference

As part of our I Love Charity campaign work to inspire trust in charities we hosted a storytelling conference in November 2018, bringing together senior staff from over 100 charities and voluntary organisations to look at how the sector can get better at promoting our overall impact and that of individual organisations within it.





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Free sanitary products

Since May 2018 we have provided free sanitary products for all staff, tenants and visitors in our buildings, as part of the wider campaign to end period poverty in Scotland ahead of the introduction of the Sanitary Products (Free Provision) (Scotland) Bill, which will introduce a legal duty on the Scottish Government to develop a universal system in Scotland which will provide free sanitary products for anyone who needs them.





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Funding Scotland

Our free online platform, which allows users to search for funding opportunities across the country, has now reached just under 30,000 registered users.

@fundingscotland



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Community Capacity & Resilience Fund (CCRF)

In our fourth round of the Community Capacity & Resilience Fund – funded by the Scottish Government - we awarded 53 organisations a total of £439,000 to support them to mitigate the impact of welfare reform, poverty and social inequality.

Directly assisted more than

3,000 people

by providing services and support



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Carers Act Transformation Support (CATS) Fund

Following SCVO's strong track record in administering the CCRF we were successful in winning the contract to manage the Carers Act Transformation Support (CATS) Fund. A total of £448,000 was awarded in small grants to support 50 carers organisations to develop their systems and infrastructure to deliver services under the new Carers Act.

its totalling
£448,000 over both years

92% of respondents said that the CATS fund was **extremely helpful** in meeting their organisational needs

94% of respondents said that the application process was **'easy'** or **'very easy'**

Funding was requested for ipads, tablets, CRM systems, web design, AV equipment and consultancy services

Unexpected benefits included...

- mobile devices saving on staff travel time and cost

- new data and GDPR knowledge resulting in successful tender bids

- collaborative working and sharing

- positive impact on environmental footprint
- regular connection between orgs

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Funding the Future

We kick-started our Funding the Future programme with an event at The Gathering in February 2019, bringing together funders and organisations from across the sector to establish modern principles for good funding relationships.



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Digital Participation Charter Fund

We awarded 26 organisations a total of £222,000 through the sixth round of the Scottish Government funded Digital Participation Charter Fund, to tackle digital exclusion with a particular focus on reducing social isolation.

**Sign Up &
Skill Up for a
Digitally Smarter
Scotland**



**DIGITAL
PARTICIPATION
CHARTER** 



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Cyber Essentials Grants

We also awarded 61 small grants to voluntary organisations to help them achieve Cyber Essentials accreditation.





DIGITAL 1 / 2 / 3

Creating a digitally confident third sector in Scotland: what next

After working with 80 senior leaders on their digital journeys, we published 'Creating a Digitally Confident Third Sector in Scotland: What Next' in October 2018, which provides practical examples of how organisations are adapting and evolving in our digital world. This included a handy '15 things' tool to drive and shape our Senior Leaders Programme, as well as our digital evolution work in the sector working in collaboration and partnership.

something that
know doesn't work

Use solutions that
are off the shelf and
low-cost – and move
to the cloud

Get your teams to
own guidance on
what different tools
should be used for
(e.g. email etiquette)

Review all
your recurring
meetings and try
new approaches
to make them
more effective

Achieve cyber

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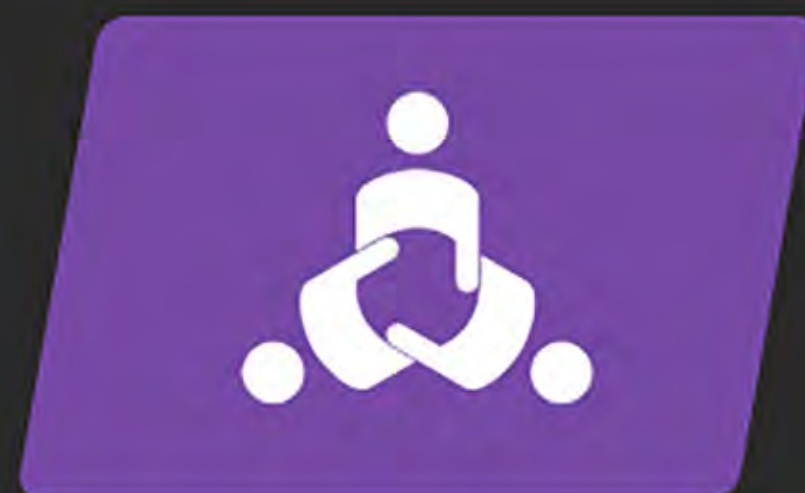


DIGITAL 1 / 2 / 3

Digital Check-Up

A new online Digital Check-Up tool was launched to enable organisations to assess their digital maturity and how this compares to others, and provided one-to-one tailored support to the 64 teams who completed it.

Identify the strengths and the gaps your organisation is facing with digital technology



Leadership, culture, and skills



Tools and equipment



Content, marketing and data



Cyber resilience and online threats

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Digital Champions

We supported the training and development of 118 Digital Champions in charities across Scotland who are now helping people to get online and develop their essential digital skills.



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Goodmoves

In October 2018 we relaunched our Goodmoves recruitment website with improved search functionality and greater speed of use for mobile users, which has increased the number of unique page views on the site by over 60% since. In the past year we have advertised 4,487 jobs for 1,108 organisations.

Welcome to
goodmoves

Charity and voluntary sector recruitment

Keywords

Location

Distance
within 10 mil

Search

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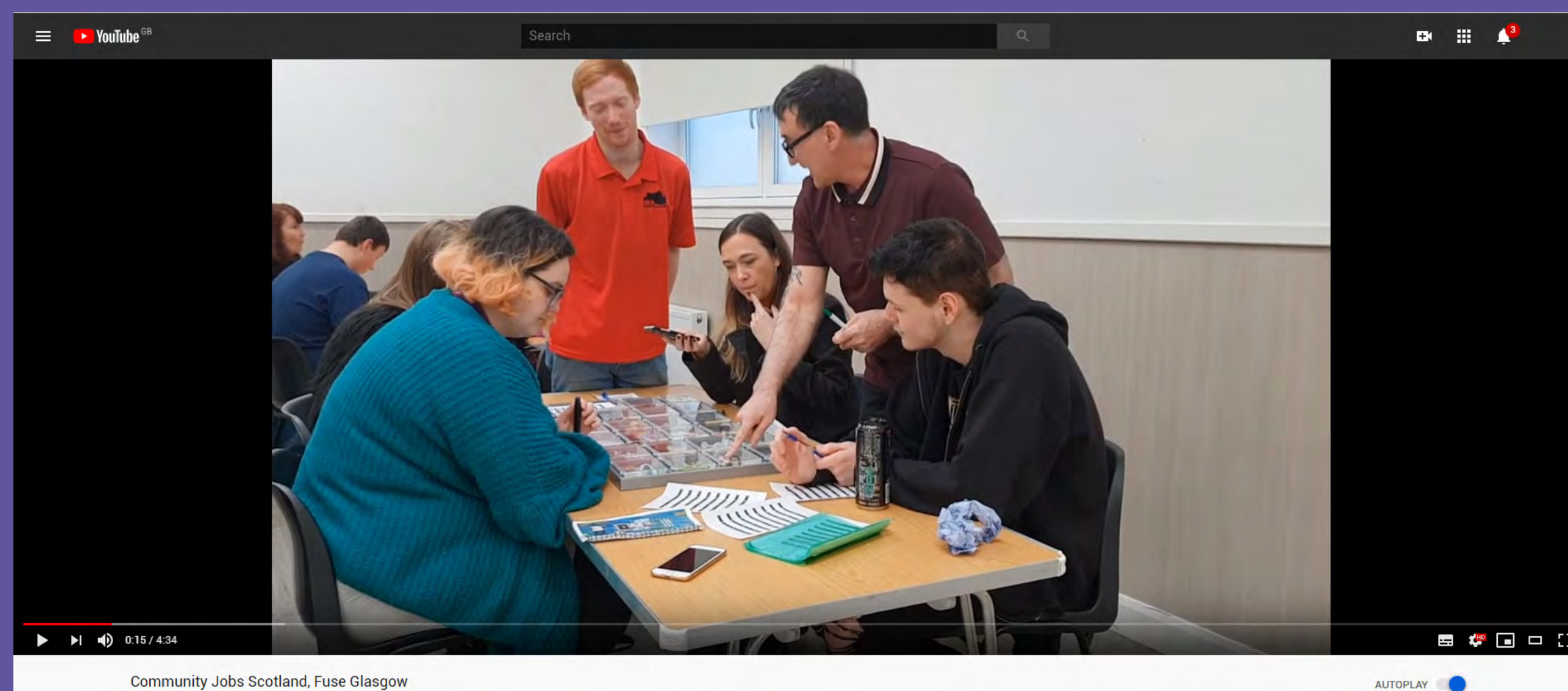
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Community Jobs Scotland (CJS)

In 2018/19 the CJS team created jobs for 710 young people in voluntary sector organisations across Scotland, 49 of which were a result of three recruitment events held with employers in different areas of the country. Since the programme began, the team have found jobs for 9,216 young people. In November 2018 the team worked in partnership with the University of Edinburgh to deliver nine ESIF funded post-graduate internships in voluntary sector organisations running food projects in the Highlands and Islands.

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15 YEARS OF THE GATHERING

This year we celebrated 15 years of The Gathering - our annual two-day event in Glasgow's SEC for all things voluntary sector. With 115 exhibitors and 65 events covering everything from fundraising and governance to creative communications and digital transformation, the event attracted over 2,800 visitors. To mark the 15 years celebration SCVO teamed up with the Scottish Event Campus and Trussell Trust to encourage donations to the venue's local charity, the Glasgow North West Foodbank. Gathering attendees were asked to bring along a small item each to help out – and true to form, charitable colleagues from across the country delivered, donating hundreds of items.

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SERVICES

Payroll, managed IT and shared office space

SCVO's payroll service has introduced online payslips, giving staff of our 400 payroll clients safe, secure and GDPR-compliant access to their salary information. Our managed IT services have gone from strength to strength, enabling access to the latest comprehensive IT support that's geared towards the voluntary sector. We have invested in our shared office space for the voluntary sector, and now provide affordable meeting and training spaces to 52 organisations in our buildings in Edinburgh, Glasgow and Inverness.

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SCOTTISH CHARITY AWARDS 2018 ¹/₂

We received hundreds of applications for the SCVO Scottish Charity Awards 2018, and over 13,000 votes for the 'People's Choice' award category. Our annual award ceremony attracted over 400 attendees who joined us to recognise and celebrate the best of Scotland's voluntary sector.

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SCOTTISH CHARITY AWARDS 2018 WINNERS

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Charity of the Year AND People's Choice Awards: **Blood Bikes Scotland**

Leading Light: **Ewan Aitken, Cyrenians**

Charity Champion: **Fiona Shapcott, Kids Love Clothes**

Cracking Campaign: **PrEP for Scotland, HIV Scotland**

Pioneering Project: **Personal safety courses for the blind & visually impaired, The Scottish Centre for Personal Safety**

Celebrating Communities: **Point & Sandwick Trust**

Terrific Trustee: **Robert Nolan, Deafblind Scotland**

Demonstrating Digital: **Marie Curie**



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Our policy team continue to experiment with new digital tools to increase opportunities for engagement with the sector, developing an ever-growing online community engaging over 300 policy colleagues and hosting a webinar with Professor Philip Alston, the UN Special Rapporteur on extreme poverty and human rights.

The team have continued to work on our #EUareValued campaign, with an aim to both encourage EU nationals living and working in Scotland to continue to do so and provide resources and information for voluntary sector employers to support their employees through the Brexit process.

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#EUareValued

In April 2019 Minister for International Development & Europe Alasdair Allan launched our #EUareValued campaign at Camphill Scotland's Tiphereth Community. The campaign aims to encourage EU nationals to stay and continue to live and work in Scotland despite uncertainty around Brexit, while providing voluntary sector employers and employees with resources so they can understand the background and the changes affecting EU colleagues, and access useful resources.

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Our policy colleagues have also worked in partnership with various voluntary sector organisations from across the country on key areas, including a joint letter to the Secretary of State for Work and Pensions demanding a halt to the rollout of Universal Credit and another calling for MSPs to support an amendment to the Social Security (Scotland) Bill, on the subject of independent advocacy.

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INFORMATION SERVICE

SCVO's Information Team continues to deliver easy-to-access information on how to set up and run voluntary organisations, generating over 15,000 unique page views on the SCVO website every month. The team also worked in partnership with Scotland's Third Sector Governance Forum to consult the sector and launch the Scottish Governance Code for the Third Sector – a set of core good governance principles for the boards of charities, voluntary organisations and social enterprises in Scotland.

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Governance Code

Scotland's Third Sector Governance Forum developed a Scottish Governance Code for the Third Sector. The Code sets out the core principles of good governance for the boards of charities, voluntary organisations and social enterprises in Scotland.

the sector, by the sector.





TRAINING

From April 2018 – March 2019 we delivered 60 training courses to over 700 learners, providing a platform for colleagues in the voluntary sector to gain new skills, refresh existing ones and be supported in their professional development.

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TFN

In August 2018, after 22 years of producing a weekly newspaper for the voluntary sector, we launched the new Third Force News (TFN) monthly magazine, which has led to a five per cent growth in circulation.

The TFN team also published its second 'Guide to Running a Charity or Social Enterprise', which included a copy of the new Governance Code for every reader.

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/scvo



SCVOtv

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Intermediaries Network

Policy Officers Network

Communications Network

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Community Jobs Scotland

Funding Scotland

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Trustee News

The Scottish Council for Voluntary Organisations (SCVO) is a Scottish Charitable Incorporated Organisation. Registration number SC003558.



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