

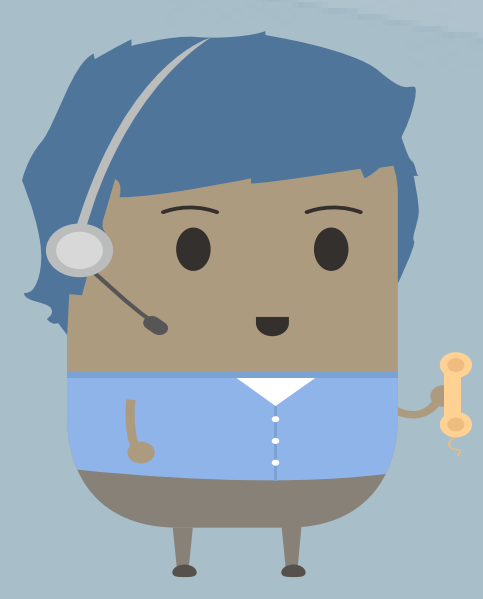
Voluntary Action Shetland (VAS)

Our Work During Lockdown and beyond



On 23 March 2020

VAS's Hub at Market House shut because of the Covid-19 pandemic and Lockdown restrictions. Although the doors may have been closed we were all still working hard to support our local community. This is a snapshot of our work for you over the past 6 months.



We embraced new ways of working to safely deliver our services to you



Including: Homeworking, Microsoft Teams, Distance Learning, Social Media Platforms and Zoom

121 hours of online support for 18 young people through Open Peer Education Project
81 Third Sector Organisations supported with operational and governance issues
48 pre Covid-19 registered service users received weekly or fortnightly telephone support by staff of the Befriending Scheme



we supported

303 Carers from Unst to Virkie received Gift Bags to take time out for themselves
274 Carers supported through the Carers Service
15 new service users accessed weekly telephone support by staff of the Befriending Scheme through new Covid-19 telephone support response service



11 weekly Zoom meetings with 8 young people through Open Peer Education Project
4 Zoom Youth Cafe meetings with 6 young people



we kept in touch

97 Keeping in Touch Bags delivered to service users by Befriending Scheme
120 e-bulletins provided through VISP
7 Android tablets lent out by Carers service to Carers

8 Community Support and Resilience meetings attended
3 Shetland Carers Strategy virtual meetings attended
2 North Alliance Community Learning and Development meetings attended
1 Rural Social Enterprise Network meeting attended

we worked together

10 National meetings attended virtually by Carers service
9 Food Support meetings attended
9 Care for People Multi Agency meetings attended

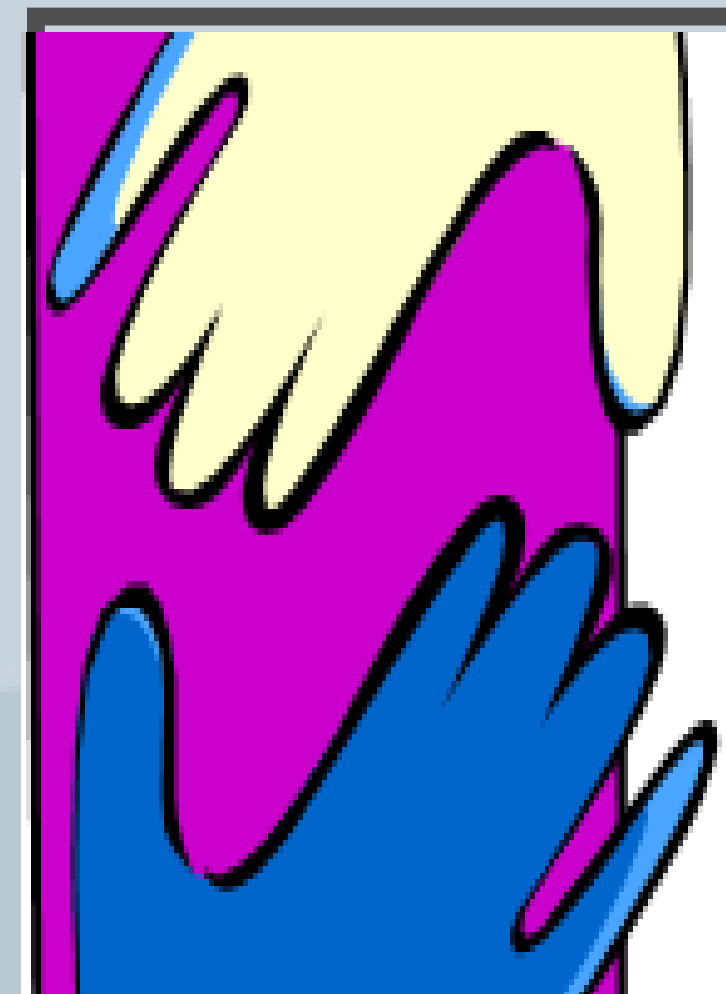


£24,750 Supporting Communities funding to support Covid related activity in Lerwick including-

- Food & electricity vouchers
- PPE, ICT and phones for remote working
- Leaflet distribution
- Volunteer mileage
- Food for foodbanks
- Feel good, care and comfort packages

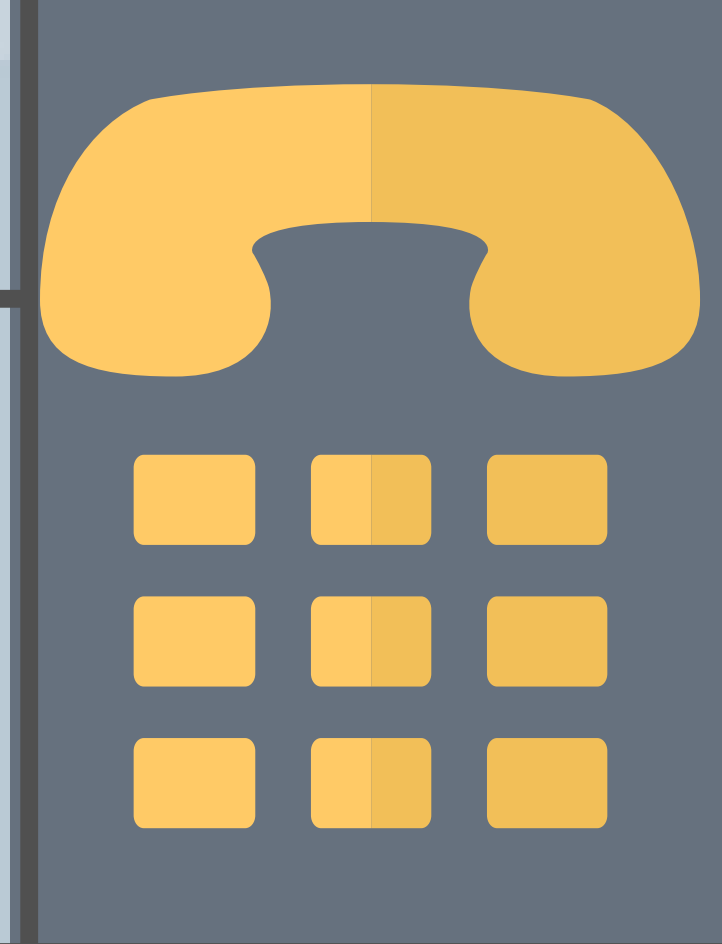
we funded

39 Shetland organisations nominated by VAS to receive £2,000 each bringing £78,000 to Shetland
31 Carers received a grant to have a short break of their choice since Lockdown, total awarded £4,555
30 Carers received an Emergency Grant for costs during Lockdown, total awarded £3,970



1 New Covid-19 Service designed and launched

In April 2020 VAS's Befriending Scheme launched a brand new service called Covid-19 telephone support response. It was designed to meet the need in the community because of the Lockdown restrictions. The service is free to access and it has been a big success.



Virtual Volunteers Week
 f promotion reached **14,961** people
8 stories highlighted

New Volunteers Registered
 Young People for Saltires **121**
 Ready Scotland Volunteers **42**

Virtual Saltire Awards
 f promotion reached **36,393** people
 Young people featured **51**

We did all this 😊

New Shetlander
 Subscribers **80**
 On sale at outlets **27**

Eight
 Payroll Packages for self directed support processed

22 Independent Examination of accounts performed
 Remote PVG's carried out **23**

😊 **and this too**

Funded by

SHETLAND ALCOHOL AND DRUGS PARTNERSHIP (SADP)



#never more needed

Shetland's voluntary sector is #nevermore needed than it is right now. The ability to work flexibly and responsively with our local knowledge has given us the opportunity to truly support our community.

