

Direct Debit & Credit Card Payment Service Agreement

On receipt of your signed Application for Membership, which includes your payment request, the Union will commence deductions on, or as soon as possible after, the date specified by you.

If you have not nominated a commencement date, we will commence deductions as soon as possible after your membership form has been processed.

By submitting your signed Application for Membership, you acknowledge that you have been informed of your fee amount and aware the Union's fees may be revised from time to time. If there are any changes to the Union's fees, we will notify you via the union magazine or in another form in writing.

By submitting your signed Application for Membership and payment request, you further authorise:

- » The Union to verify the details of the Account with your Financial Institution, if required, and
- » The Financial Institution to release information allowing the Union to verify the above mentioned Account details.

The Direct Debit facility is implemented through the Bulk Electronic Clearing System. It is not available on all accounts. If you are unsure if you have the correct type of account please contact your Financial Institution.

Please ensure that there are sufficient funds/credit in the Account to cover your membership fees as your Financial Institution may charge both yourself and the Union a dishonour fee if there are insufficient funds to cover this transaction.

If your payment is rejected by the Financial Institution for any reason, the Union will attempt to recover the missed payment at the time of, and in conjunction with, your next scheduled payment. A payment failure(s) may affect the status of your membership.

For all matters relating to your payment request, including cancellation, alteration, payment waiver, or to stop or defer a payment, or to query or dispute a previous payment, please contact us to discuss.

If you have been incorrectly debited, we will arrange for either your Account to be credited or your 'paid to' date to be adjusted. If we reasonably believe you have been correctly debited we will inform you of such and provide you with any relevant documents. You may refer the matter to your Financial Institution if we cannot resolve the matter.

Amendments by you

You may change, stop or defer a debit payment, or terminate this agreement by emailing or calling the SDA or arranging it through your own financial institution, which is required to act promptly on your instructions. Please allow 14 days for any requested changes to take effect or for our response to any query or dispute.

If at any time you wish to resign from the Union, this should be done in writing to the Union. All payments will cease from the time of the receipt of your resignation letter.

Confidentiality

The Union will keep your original Membership Application in a secure and private environment.

The Union is bound by the Privacy Act 1988 and any information, such as bank details that you supply, will be treated as confidential and disclosed only in accordance with this Agreement, the Union's Privacy Policy or otherwise with your consent or as required by law.

If any provision of this Agreement is found to be illegal, void or unenforceable, the remaining provisions of the Agreement will continue in force.

Definitions

Account means the account nominated on your Membership Application, whether a credit or debit account or howsoever named, from which we are authorised to arrange for your Union fees to be deducted from or charged to.

Agreement means the Union Membership Fee Agreement, as amended from time to time, which incorporates your signed Membership Application.

Financial Institution means the institution noted on your Membership Application Form where you hold the Account.

Union/We/Our means the SDA.

You/Your means the person who signed the Membership Application Form.

Contact Us

SDA South Australia Branch

Address: 69 Fullarton Road KENT TOWN, SA 5067

Email: ask@sda.com.au

Phone: 08 8139 1000

SDA Queensland Branch

Address: 385 St Pauls Terrace, FORTITUDE VALLEY, QLD 4006

Email: secretary@sdaq.asn.au

Phone: 07 3833 9500 or 1800 657 141

SDA Tasmania Branch

Address: 72 York Street, LAUNCESTON, TAS 7250

Email: secretary@sdatas.asn.au

Phone: 1300 152 851