

# Men's Basketball Season Ticket FAQs

## **What are the Covid protocols?**

None at this time. COVID protocols are subject to change prior to the season and/or during the season.

## **When is my payment due?**

A payment plan must be set up by June 1<sup>st</sup>. Initial payment must be made by that time.

## **Can I set up my payment plan to start on a different date?**

Yes, we will work with you to create a custom payment plan if needed. Initial payment must still be made by June 1<sup>st</sup>.

## **What if I want to pay half now and half before the start of the season?**

We can create a custom payment plan for you. Initial payment must still be made by June 1<sup>st</sup>.

## **When do I get my tickets?**

Tickets will be accessible digitally about a month before our first home game.

## **When can I upgrade or relocate my seats?**

Relocation and upgrades will take place the last two weeks of June.

## **What if I do not have a smartphone?**

You can manage/transfer your tickets from your home computer and on game days if you and your guests do not have a smartphone to enter the arena you can go to the Box Office for assistance.

## **How can I add or drop seats?**

You can drop seats now over the phone or by email. Adding seats will take place during the relocation/upgrade and add-on process in late June.

## **How many games will there be?**

There will be 16 to 17 home game this season.

## **Can we pay with cash?**

Yes, but we prefer credit card payments. Cash payments may be done in person at our Experience Center located at 8954 Rio San Diego Dr. Ste 112, San Diego, CA 92108