

2024 SDSU Football
Season Ticket FAQ & Aztec Club Membership
FAQ

What is a Stadium Excellence Gift (STADC)?

A required one-time payment for all season ticket members that goes towards the construction and funding of Snapdragon Stadium. It can be paid upfront or pledged over three years. The Stadium Excellence Gift is 100% tax deductible.

What is the Aztec Club Membership?

The [Aztec Club Membership](#) is your annual contribution component that helps provide the necessary resources for our student-athlete experience, both in the classroom and in competition. The Aztec Club Membership is factored into your overall annual giving level for benefits and recognition as well as counts toward your Aztec Club priority point total.

Fans Renewing for the 2024 Season:

What happens to my Stadium Excellence Gift if I want to add or drop seat locations?

If you want to add or drop seat locations, your Stadium Excellence Gift will be adjusted accordingly. Adding seats may require an additional gift, while dropping seats may prorate your remaining gift requirement.

Seat Release Disclaimer:

- Upon release of your seats, you forfeit all rights to the dropped seats for the 2024 season and all future football seasons and will not receive a refund for any 2023 paid contributions for the released seats. This pledge is to help pay the debt on Snapdragon Stadium.
- SDSU reserves the right to adjust your seat block to preserve the integrity of available seat inventory on a particular row or section. The middle seats of a seat block cannot be dropped. Example: If you have seats 4,5,6 and 7 and want to drop one seat, only seats 4 or 7 would be eligible to be dropped.

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Where can I see how much I've paid towards my current Stadium Excellence Gift?

- <https://am.ticketmaster.com/sdsu/invoice>
 - Please be sure to login with the correct email address.
- If you have any further questions, please contact us directly at aztix@sdsu.edu or (619) 283-7378

When is my next Stadium Excellence Gift payment due?

Next payment is due June 30th, 2024.

Do I have to renew my current seats before I change them?

Yes, you have to renew your current seats to be eligible to be a part of the relocation process.

When is my payment due?

Your first payment is due at the time you renew your seats. You can opt into our 3 interest-free payment plans: 4 months, 6 months, and 10 months. You can also pay in full.

Can I set up my payment plan to start on a different date?

Yes, we will work with you to create a custom payment plan if needed. Must be paid in full by November 1st.

What if I want to pay half now and half before the start of the season?

We can create a custom payment plan for you. Final payment must still be made by November 1st.

What is the deadline to renew my current seats?

Deadline to guarantee your current seat location is February 7, 2024.

When & How do I get my tickets?

Tickets will be accessible digitally in August. Here's a step-by-step instructional video on how to set up your account and access your tickets: [SDSU Aztec Mobile Ticketing Guide - YouTube](#). You can get your tickets printed and mailed to you by early August for a fee of \$25 per seat for the entire season.

When can I upgrade or relocate my seats?

Relocation and upgrades will take place in Spring.

NOTE: If you decide to relocate to other seats that are less expensive, your original Stadium Excellence Gift pledged will remain the same. This pledge is to help pay the debt on Snapdragon Stadium.

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What if I do not have a smartphone?

You can manage/transfer your tickets from your home computer. On game days if you and your guests do not have a smartphone to enter the stadium, you can go to the Box Office located in the South-East corner for assistance.

How can I add or drop seats?

You can drop seats over the phone (619) 283-SDSU (7378) or by emailing your rep or our Ticketing Office: aztix@sdsu.edu. Adding seats will take place during the relocation/upgrade and add-on process in the Spring.

How many games will there be?

There will be 6 home games this season.

Can we pay with cash?

Yes, but we prefer card payments. Cash payments may be done in person at the Snapdragon Stadium Box Office located in the South-East corner: 2101 Stadium Way, San Diego, CA 92108.

Can I purchase a season parking pass?

We will have season parking passes available for purchase closer to the start of the season. An email will be sent with a link to purchase your discounted season parking pass online. [Please visit our parking information page for more information.](#)

Miscellaneous

For bag policy and other questions pertaining to accessing – entering – experiencing Snapdragon Stadium, please visit our [Stadium Policy Page](#).