



**2012 AZTEC FOOTBALL  
SEASON TICKET GUIDE**

**FEAR THE SPEAR**



**We thank you and greatly value your support! Please call the Aztec Athletic Ticket Office at 619.283.7378 with any questions regarding your account.**

**Office hours, Qualcomm Stadium, Window E (phone or window) are Monday through Friday 9 a.m. to 5 p.m. Window hours on game-day Saturdays are four (4) hours prior to kickoff (October 6th hours are five (5) hours prior to kickoff).**

#### **ACCOUNT INFORMATION**

The Aztec Athletic Ticket Office will reprint season tickets during regular weekday business hours or at the Season Ticket Service window on game day for a fee of \$5. The season ticket holder of record is the only person who may request and receive the reprinted tickets – No exceptions. Please note that once your tickets have been reprinted, the barcodes on the original tickets will be invalid and entry will be denied. Please be aware the Aztec Athletic Ticket Office follows a strict NO refunds/NO exchanges policy for tickets.

If you can't use your tickets, forward them. A reminder that eligible accounts may forward tickets to friends, family, and business associates for just \$3.50 per ticket by simply logging on to "My Aztecs Account" at GoAztecs.com (click "Tickets," and then click the "Season Ticket Holders" bar). If you need personal assistance with your online ticket account, please call our office at 619-283-7378 during regular business hours (9 a.m. – 5 p.m., Monday through Friday). Ticket forwarding will be available beginning Monday, August 13th, and tickets may be forwarded up to two hours prior to kickoff.

**Sport Chalet Mystery Cards** were enclosed in the football season ticket packets for eligible accounts.



### **POST YOUR TICKETS FOR SALE (STARTING August 13th)**

Now you can sell any game of your season tickets anonymously to other fans at the Aztecs TicketExchange via Ticketmaster's secure online exchange service. Simply log in to your personal account and highlight the game tickets you wish to sell. You can list the selling price and post the expiration date you choose for the tickets to be sold. You will be informed of your status via an email notification system. Posting and removing tickets for sale is quick, easy, and secure. Season ticket holders who have paid in full may post their tickets for sale on the Aztecs TicketExchange.

### **WHAT HAPPENS WHEN MY TICKETS ARE SOLD VIA TICKETEXCHANGE?**

Once your posted tickets are purchased, the amount of the sale price less seller fees (10%) is credited to your bank account. You, the seller, will pay a fee of 10% of the posting price and the buyer pays all remaining fees. The buyer pays the cost of the tickets (which includes a fee of 10% of the posting price) and a \$2.50 per ticket fee for the service of having the tickets e-mailed. The barcodes on your original tickets are cancelled and new barcodes are issued. The tickets with the new barcodes are delivered electronically to the buyer. Please do not use your original tickets because they will no longer be valid for entry.

### **WHAT HAPPENS IF MY TICKETS DON'T SELL?**

If your tickets do not sell before the expiration date you've set for your ticket sale, you will be notified immediately via email that your listing has been removed and that your original tickets are still valid for entry.

## **ACCESS YOUR PERSONAL ACCOUNT TODAY**

**STEP 1:** Go to [www.GoAztecs.com](http://www.GoAztecs.com) and click "TICKETS" in the navigation bar at the top, then click "Ticket Information" from the drop-down. Click the large "SEASON TICKET HOLDERS/DONORS" bar and then log in with your customer number or email address and your online password (PIN).

**STEP 2 :** "MANAGE MY TICKETS" under the Quick Links on the left. Find the game tickets you would like to sell, select the tickets, and click "SELL."

**STEP 3:** Under "SET YOUR PRICE", choose one of the three selling options, enter your selling price and expiration date, and click "CONTINUE" (you can repost immediately if your tickets don't sell by the expiration date).

**STEP 4:** Enter your bank account information under "SET PAY METHOD" and click "CONTINUE".

**STEP 5:** Click "LIST MY TICKETS" and you're done! Keep the confirmation and edit your listing at any time

# GAME DAY INFO

**GAME TIMES:** Please check [www.goaztecs.com](http://www.goaztecs.com) for updates on Football kickoff times.

**AZTEC VILLAGE AND THE CHAMPIONS' CLUB TENT:** Located in parking lot section F-1, Aztec Village is the place to be prior to every Aztec home football game with live music, affordable food options, fun games for kids, and appearances by Aztec student-athletes and coaches. The Champions' Club tent is open to all Aztec Club members with football season tickets at the Fighting Aztec \$600 donor level and above, and members will be provided with a catered meal and beverages (number of passes varies according to donor level). Please note, a \$10 entrance fee will be charged per pass to the Champions' Club tent. This includes food & beverage. Both areas will open two (2) hours prior to kickoff and will close 30 minutes prior to kickoff. Call the Aztec Club office with any questions at 619.594.6444.

**WARRIOR WALK:** Welcome the Aztec football team to Qualcomm "Aztec Warrior" Stadium at the "Warrior Walk" two hours prior to kickoff in the Qualcomm Stadium parking lot section F2-F4. Fans are encouraged to tailgate in this area.

**PARKING PRICES:** Parking is still just \$10 per game for vehicles under 20 feet long (vehicles more than 20 feet long will be charged \$20 and must be parked in designated areas: A3 - A4, or J3 - J5, or Warrior Walk F4-F5). Cars are not permitted to park in the 20 foot-plus lots and large-vehicle parking areas are subject to availability. Parking lots will open four (4) hours prior to kickoff. This is our annual reminder to arrive early or take the trolley for the KGB SkyShow game versus Hawaii on October 6th. Patrons with a valid Disabled Parking placard and proper ID may park free of charge when entering through the main parking gate at Qualcomm Stadium.

**NO RE-ENTRY:** Please note re-entry will not be permitted for Aztec home football games (patrons with special needs or medical needs will still be permitted to leave and re-enter via Guest Services Gate F).

## OTHER IMPORTANT NOTES:

- For the convenience of all fans, tailgating must be limited to your individual parking space. Tailgating is NOT permitted on the concrete finger walks. Glass bottles are not permitted in the Qualcomm Stadium parking lots.
- Children two (2) years of age and under are not required to have a ticket for Aztec home games, provided the child sits on a ticket holder's lap.
- Qualcomm Stadium is a non-smoking facility.
- Gates B, D, F, and J open two hours prior to game time.
- CARRY-IN ITEMS: Food in a small plastic bag and factory-sealed plastic water bottles ½ liter, 17 oz. or less (limit two per person) are allowed into the stadium. Bottles, cans, coolers, backpacks, and bags larger than 12"x12"x12" are prohibited from entering the stadium. All items are subject to search and/or may not be admitted.
- Beer sales at concession stands end at the conclusion of the 3rd quarter and patrons may purchase two servings per person through halftime and one beer per person during the 3rd quarter (1 serving per customer in the SDSU Student Section).
- For more information regarding Qualcomm Stadium, visit [www.sandiego.gov/qualcomm/](http://www.sandiego.gov/qualcomm/) and click about us.