



# 2019-20 MEN'S BASKETBALL TICKET GUIDE





We thank you and greatly value your support!

Please call the Aztec Athletic Ticket Office at 619.283.7378 with any questions regarding your account.

Regular office hours:

SDCCU Stadium, Window E (phone or window) are Monday through Friday 9 a.m. to 5 p.m. Hours vary during holiday season.

## ACCOUNT INFORMATION

The Aztec Athletic Ticket Office will reprint season tickets during regular weekday business hours or at the Season Service window (Viejas Arena starting 2 hours prior to tip) on game day. The season ticket holder of record or the secondary account name are the only persons who may request and receive the reprinted tickets - no exceptions. Once your tickets have been reprinted or forwarded, the barcodes on the original tickets will be invalid and entry will be denied. Please be aware the Aztec Athletic Ticket Office follows a strict NO REFUNDS/NO EXCHANGES policy for tickets.

## TICKETMASTER TEAMEXCHANGE

If you can't use your tickets you may transfer or resell them. Eligible accounts may transfer or resell tickets by simply going to Goaztecs.com, click tickets and then "Account Manager Login." Seller/buyer fees associated with these sales and the payment schedule is determined by Ticketmaster. Ticketmaster Teamexchange is the official resale option for 2019-20 men's basketball tickets and resale customers receive game day assistance if needed since these tickets are verified by Ticketmaster. Tickets resold on any other sites are not verified through Ticketmaster and are not eligible for game day support. Tickets may be transferred now and posted for resale starting Monday, October 1st at 9 a.m. The forwarding and reselling of tickets is available up to game time.





## GAME TIMES

Please continue to check [goaztecs.com](http://goaztecs.com) for updates on tip-off times.

## PARKING INFORMATION

\$200 (west lots) & \$155 (east lots) discounted season parking permits are on sale through the Aztec Athletic Ticket Office. This permit is good for all 16 home games.

- Parking structure 7 is a “parking pass structure” only. No cash attendants will be present. Structure 12 will continue to accept parking passes and game night \$20 cash payments.
- The purchase of parking passes will be an exclusive benefit of men’s basketball season ticket holders. The season ticket holder of record is the only person that may order and passes will be only mailed to the address on file.





## MOUNTAIN WEST TOURNMANET TICKETS ON SALE NOW!

The 2020 Mountain West Conference Men's and Women's Basketball Championships in Las Vegas will be played at the Thomas & Mack Center on March 1st through March 7th, 2020. All-Session tickets are \$250 each.

There is no limit on the number of tickets an account may order; however, the priority point placement of seats will only apply to the current number of Men's Basketball season tickets on file. Only the season ticket holder of record may order. Remaining seats will be allocated after all priority accounts have been placed; therefore, the seats will not be together. Tickets ordered through the SDSU Aztec Athletic Ticket Office will be allocated using the SDSU Athletics Priority Point System. Your seat location will be determined by the allotment issued by the conference and how many priority orders are received.

We will have a minimal amount of VIP (\$500/\$775) seating. Accounts should purchase \$250 tickets and request an automatic upgrade should these tickets become available. If the VIP upgrade is not available, your order will be filled with the \$250 priced all-session ticket.

Once tickets have been ordered, there will be no refunds or exchanges.

Call the Aztec Athletic Ticket Office at 619.283.7378 to advance order. The priority deadline is January 14th.





## IMPORTANT VIEJAS ARENA INFORMATION

- Viejas Arena Box Office regular hours of operation:  
Monday through Thursday: 10 a.m. to 5:30 p.m.  
Friday: 10 a.m. to 4:30 p.m.  
Hours vary during holiday season.
- For all weekday games, the Viejas Arena Box Office will open from 10 a.m. until the end of halftime. For weekend games, the Viejas Arena Box Office will open 3 hours prior to tip off.
- Gates and doors to Viejas Arena will open 90 minutes prior to tip-off and re-entry is not allowed.
- Children two (2) years and younger will be admitted free and must sit on a ticket holder's lap.
- Guests may bring food for personal consumption, and factory-sealed bottles of water (20 ounces or less) will be permitted in Viejas Arena.
- For security purposes, backpacks, coolers, and large bags are not permitted. Please allow extra time to enter the facility through the security checkpoints. Bags are limited to 16"x8"x16" and are subject to search at any time. Visit [www.viejasarena.com](http://www.viejasarena.com) for specific arena policies and procedures including a list of prohibited items and a Code of Conduct.
- Parking is \$20(cash only) per car if are not a season ticket holder with a season parking pass. Parking spaces for our guests with a disability are located in P12. Spaces are first come, first serve. We suggest all guests arrive at least 60 minutes prior to the start of the game. P7 is designated for season ticket holder parking passes and SDSU Faculty/Staff only. General parking is not available in this structure.
- Please note that the Aztec Athletic Ticket Office follows a strict no refunds/no exchange policy for all ticket purchases.

Viejas Arena, as well as the entire SDSU campus, is non-smoking (including vaping).