

A person is shown from the chest down, wearing a grey long-sleeved shirt, cleaning a light-colored stone countertop with a white cloth. In the background, a kitchen sink with a chrome faucet and a black coffee machine are visible. To the right, a glass bowl contains several lemons and limes. The overall scene is a clean, modern kitchen.

# CARE & MAINTENANCE GUIDE

**POLOSTONE**  
ARCHITECTURAL STONEWARE

# Care and Maintenance Guide for PoloStone Stoneware

When it comes to our PoloStone Stoneware, just a little bit goes a long way. With the proper care, you can maintain the longevity and beauty of your PoloStone Stoneware installation for generations. If you have any questions that aren't covered in this guide, please don't hesitate to reach out to our Support Team at [info@polostone.com](mailto:info@polostone.com).

PoloStone Stoneware is known for its durability, beauty, and its versatility, making them ideal for a wide range of surfaces, including countertops, floors, and wall installations. However, to maintain their pristine condition and longevity, proper care and maintenance are essential. Below is a comprehensive guide on how to care for large-sized PoloStone Stoneware.

**To maintain the beauty and longevity of your PoloStone Stoneware, proper care and maintenance are essential. This guide will provide you with key tips and techniques to keep your stoneware in top condition, ensuring it remains a cherished part of your culinary experience for years to come.**

## (1) Daily Cleaning

PoloStone Stoneware are resistant to stains and easy to clean, but regular maintenance will help preserve their appearance.

### USE A SOFT CLOTH OR MOP:

For routine cleaning, use a microfiber cloth, mop, or sponge with warm water and a mild, pH-neutral detergent.

### AVOID HARSH CHEMICALS:

Strong cleaners containing acid, bleach, or ammonia can damage the surface of the stoneware. Stick to mild solutions specifically designed for stoneware tiles or natural stone.

### DRY THOROUGHLY:

After cleaning, dry the surface with a clean, soft towel or microfiber cloth to prevent water spots and maintain the slab's glossy finish.



## (2) Stain Removal

Although stoneware is stain-resistant, certain substances can leave a mark if not cleaned promptly.

### SPILLS:

Wipe spills immediately using a damp cloth to prevent stains, particularly from acidic substances such as wine, vinegar, or lemon juice.

### TOUGH STAINS:

For tougher stains, use a soft brush or non-abrasive pad with a mixture of baking soda and water. Gently scrub the affected area in a circular motion and rinse thoroughly with water.

### AVOID ABRASIVE CLEANERS:

Never use scouring pads, steel wool, or abrasive powders, as these can scratch the surface of the PoloStone Stoneware.





### (3) Preventing Damage

#### **USE PROTECTIVE PADS:**

When placing heavy objects, such as pots, pans, or furniture, on stoneware surfaces, use felt or rubber pads underneath to avoid any potential scratches.

#### **AVOID DROPPING HEAVY ITEMS:**

While stoneware is strong, dropping heavy objects from a height can cause chips or cracks. Be mindful, especially in high-traffic areas or on countertops.

#### **SEAL THE GROUT LINES:**

Although PoloStone Stoneware themselves do not require sealing, the grout between them may benefit from periodic sealing to prevent staining and mildew growth.



### (4) Deep Cleaning and Periodic Maintenance

#### **USE A NEUTRAL CLEANER:**

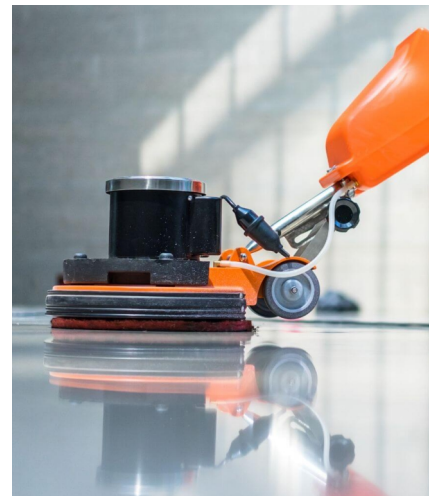
For periodic deep cleaning, use a cleaner specifically designed for stoneware surfaces. Apply it following the manufacturer's instructions and rinse with clean water.

#### **STEAM CLEANING:**

For large stoneware slab floors, steam cleaning is a safe and effective way to remove dirt and sanitize the surface without harsh chemicals. Be sure not to overuse water, as excess moisture can seep into the grout lines.

#### **REGULAR INSPECTION:**

Periodically inspect the grout lines, edges, and joints to ensure they remain intact. Re-grout or re-seal any areas that show signs of wear or cracking.



### (5) Outdoor Use Considerations

PoloStone Stoneware are highly resistant to scratches, chips, and cracks, but extra care can prevent accidental damage.

#### **SWEEP REGULARLY:**

Keep outdoor slabs free of dirt and debris by sweeping regularly to prevent any accumulation that can cause surface wear over time.

#### **REMOVE ALGAE OR MOSS:**

In damp environments, algae or moss may form on outdoor slabs. Use a mild solution of water and dish soap with a soft brush to remove them, and rinse with clean water.

#### **PROTECT FROM FREEZE-THAW CYCLES:**

While stoneware is frost-resistant, the grout between slabs can be susceptible to freezing and thawing cycles. Regularly inspect and re-seal grout lines to ensure they are water-resistant.



## (6) Dealing with Chips and Cracks

Although rare, PoloStone Stoneware can chip or crack due to heavy impact.

### PROFESSIONAL REPAIR:

For any chips, cracks, or significant damage, it is best to contact a professional. Attempting to repair large slabs on your own can lead to further damage or aesthetic issues.



## (7) Recommended Cleaning Products

Use cleaners specifically designed for stoneware to avoid damaging the surface.

### A FEW SAFE OPTIONS INCLUDE:

- Mild dish soap diluted with water
- pH-neutral cleaners
- stoneware or tile-specific cleaning solutions
- Natural stone and stoneware-safe cleaners for tougher dirt and grime.
- **To refer more about cleaning products refer to exhibit table 1 below.**



## (8) Conclusion

By following these simple care and maintenance guidelines, you can keep your large PoloStone Stoneware looking stunning for years. Their durability and timeless appeal make them an excellent investment for both indoor and outdoor spaces, and with the right upkeep, they'll remain in pristine condition for decades.

Always refer to the manufacturer's guidelines for specific cleaning products and maintenance tips to ensure the longevity of your PoloStone Stoneware.



EXHIBIT ONE TABLE

TYPES OF STAIN	TYPES OF DETERGENT (Where sale is permitted)	SOLVENTS (Bleach, Turpentine, Acetone, Trichloroethylene, Nitro Thinner)	ACIDS (Muriatic Acid, Hydrochloric Acid, Phosphoric Acid)	ACIDS (Muriatic Acid, Hydrochloric Acid, Phosphoric Acid)	ALKALINE-BASED DETERGENTS (Alkali - Professional Alkaline Detergents)	ALKALINE-BASED DETERGENTS (Alkali - Professional Alkaline Detergents)
	MATT	POLISHED	MATT	POLISHED	MATT	POLISHED
Beer				✓	✓	
Coffee		✓				
Lime scale			✓	✓		
Tar	✓					
Concrete			✓	✓		
Candle wax	✓	✓				
Coca Cola		✓				
Glue	✓	✓				
Chewing gum	✓	✓				
Rubber Marks from Tyres/Shoes	✓	✓				
Grease, Oil					✓	✓
Ink	✓	✓				
Nicotine	✓	✓				
Felt-tip pen	✓	✓				
Tomato		✓				
Resins	✓	✓				
Rust		✓	✓	✓		
Nail varnish	✓	✓				
Cigarette burns			✓	✓		
Tea		✓				
Wall Paint	✓	✓	✓	✓		
Red wine		✓				





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