

**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION**  
Washington, D.C. 20549

**FORM 10-Q**

☒ **QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

**For the Quarterly Period Ended September 30, 2024**

or

☐ **TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

**For the Transition Period from \_\_\_\_\_ to \_\_\_\_\_**

**Commission file number: 001-39785**

**LIFEMD, INC.**

(Exact name of registrant as specified in its charter)

**Delaware**

(State or other Jurisdiction of  
Incorporation or Organization)

**76-0238453**

(I.R.S. Employer  
Identification No.)

**236 Fifth Avenue, Suite 400**

**New York, New York**

(Address of Principal Executive Offices)

**10001**

(Zip Code)

**(866) 351-5907**

(Registrant's telephone number, including area code)

Securities registered pursuant to Section 12(b) of the Act:

| <b>Title of each class</b>  | <b>Trading symbol(s)</b> | <b>Name of exchange on which registered</b> |
|---|--------------------------|---|
| Common Stock, par value \$.01 per share   | LFMD                     | The Nasdaq Global Market                    |
| 8.875% Series A Cumulative Perpetual Preferred Stock,<br>par value \$0.0001 per share | LFMDP                    | The Nasdaq Global Market                    |

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes ☒ No ☐

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (\$232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files). Yes ☒ No ☐

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a small reporting company. See the definitions of "large accelerated filer," "accelerated filer," a "smaller reporting company" and "emerging growth company" in Rule 12b-2 of the Exchange Act.

|                         |                          |                           |                                     |
|-------------------------|--------------------------|---------------------------|-------------------------------------|
| Large accelerated filer | <input type="checkbox"/> | Accelerated filer         | <input checked="" type="checkbox"/> |
| Non-accelerated filer   | <input type="checkbox"/> | Smaller reporting company | <input checked="" type="checkbox"/> |
|                         |                          | Emerging growth company   | <input type="checkbox"/>            |

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act: ☐

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes ☐ No ☒

As of November 6, 2024, there were 43,312,117 shares of the registrant's common stock outstanding.

**LIFEMD, INC.**  
**FORM 10-Q**  
**FOR THE QUARTERLY PERIOD ENDED SEPTEMBER 30, 2024**

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**PART I – FINANCIAL INFORMATION**  
**ITEM 1. FINANCIAL STATEMENTS**

**LIFEMD, INC.**  
**CONDENSED CONSOLIDATED BALANCE SHEETS**

|   | <u>September 30, 2024</u> | <u>December 31, 2023</u> |
|---|---------------------------|--------------------------|
|   | <i>(Unaudited)</i>        |                          |
| <b>ASSETS</b>   |                           |                          |
| Current Assets  |                           |                          |
| Cash  | \$ 37,587,253             | \$ 33,146,725            |
| Accounts receivable, net  | 6,049,501                 | 5,277,250                |
| Product deposit   | 136,755                   | 485,850                  |
| Inventory, net  | 2,645,443                 | 2,759,932                |
| Other current assets  | 2,238,005                 | 934,510                  |
| Total Current Assets  | 48,656,957                | 42,604,267               |
| Non-current Assets  |                           |                          |
| Equipment, net  | 1,420,052                 | 476,303                  |
| Right of use assets   | 6,750,256                 | 594,897                  |
| Capitalized software, net   | 13,457,432                | 11,795,979               |
| Intangible assets, net  | 2,275,225                 | 3,009,263                |
| Total Non-current Assets  | 23,902,965                | 15,876,442               |
| Total Assets  | <u>\$ 72,559,922</u>      | <u>\$ 58,480,709</u>     |
| <b>LIABILITIES, MEZZANINE EQUITY AND STOCKHOLDERS' (DEFICIT) EQUITY</b>   |                           |                          |
| Current Liabilities   |                           |                          |
| Accounts payable  | \$ 15,867,469             | \$ 11,084,855            |
| Accrued expenses  | 21,013,174                | 13,937,494               |
| Notes payable, net  | -                         | 327,597                  |
| Current operating lease liabilities   | 403,319                   | 603,180                  |
| Current portion of long-term debt   | 5,277,778                 | -                        |
| Deferred revenue  | 16,390,541                | 8,828,598                |
| Total Current Liabilities   | 58,952,281                | 34,781,724               |
| Long-term Liabilities   |                           |                          |
| Long-term debt, net   | 12,951,280                | 17,927,727               |
| Noncurrent operating lease liabilities  | 6,511,425                 | 73,849                   |
| Contingent consideration  | 100,000                   | 131,250                  |
| Total Liabilities   | 78,514,986                | 52,914,550               |
| Commitments and contingencies (Note 10)   |                           |                          |
| Mezzanine Equity  |                           |                          |
| Preferred Stock, \$0.0001 par value; 5,000,000 shares authorized  |                           |                          |
| Series B Convertible Preferred Stock, \$0.0001 par value; 5,000 shares authorized, zero shares issued and outstanding, liquidation value, \$0 per share as of September 30, 2024 and December 31, 2023                |                           |                          |
|   | -                         | -                        |
| Stockholders' (Deficit) Equity  |                           |                          |
| Series A Preferred Stock, \$0.0001 par value; 1,610,000 shares authorized, 1,400,000 shares issued and outstanding, liquidation value approximately, \$25.55 per share as of September 30, 2024 and December 31, 2023 |                           |                          |
|   | 140                       | 140                      |
| Common Stock, \$0.01 par value; 100,000,000 shares authorized, 41,909,572 and 38,358,641 shares issued, 41,806,532 and 38,255,601 outstanding as of September 30, 2024 and December 31, 2023, respectively            |                           |                          |
|   | 419,096                   | 383,586                  |
| Additional paid-in capital  | 227,394,727               | 217,550,583              |
| Accumulated deficit   | (235,370,384)             | (214,265,236)            |
| Treasury stock, 103,040, at cost, as of September 30, 2024 and December 31, 2023  | (163,701)                 | (163,701)                |
| Total LifeMD, Inc. Stockholders' (Deficit) Equity   | (7,720,122)               | 3,505,372                |
| Non-controlling interest  | 1,765,058                 | 2,060,787                |
| Total Stockholders' (Deficit) Equity  | (5,955,064)               | 5,566,159                |
| Total Liabilities, Mezzanine Equity and Stockholders' (Deficit) Equity  | <u>\$ 72,559,922</u>      | <u>\$ 58,480,709</u>     |

The accompanying notes are an integral part of these unaudited condensed consolidated financial statements.

**LIFEMD, INC.**  
**CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS**  
(Unaudited)

|   | <b>Three Months Ended September 30,</b> |                       | <b>Nine Months Ended September 30,</b> |                        |
|---|---|-----------------------|--|------------------------|
|   | <b>2024</b>                             | <b>2023</b>           | <b>2024</b>                            | <b>2023</b>            |
| <b>Revenues</b>   |   |                       |  |                        |
| Telehealth revenue, net   | \$ 40,275,546                           | \$ 24,342,789         | \$ 108,549,257                         | \$ 66,896,719          |
| WorkSimpli revenue, net   | 13,117,611                              | 14,271,122            | 39,650,009                             | 40,790,439             |
| Total revenues, net   | 53,393,157                              | 38,613,911            | 148,199,266                            | 107,687,158            |
| <b>Cost of revenues</b>   |   |                       |  |                        |
| Cost of telehealth revenue  | 4,300,877                               | 4,479,760             | 13,049,315                             | 12,525,887             |
| Cost of WorkSimpli revenue  | 712,664                                 | 301,746               | 1,589,318                              | 1,019,018              |
| Total cost of revenues  | 5,013,541                               | 4,781,506             | 14,638,633                             | 13,544,905             |
| <b>Gross profit</b>   | <b>48,379,616</b>                       | <b>33,832,405</b>     | <b>133,560,633</b>                     | <b>94,142,253</b>      |
| <b>Expenses</b>   |   |                       |  |                        |
| Selling and marketing expenses  | 26,611,672                              | 19,776,797            | 77,164,480                             | 56,062,345             |
| General and administrative expenses                                     | 18,925,844                              | 13,398,387            | 52,752,961                             | 36,120,723             |
| Customer service expenses   | 2,804,210                               | 2,106,252             | 7,385,669                              | 5,573,734              |
| Other operating expenses  | 2,112,169                               | 1,622,137             | 6,318,791                              | 4,640,690              |
| Development costs   | 2,611,833                               | 1,498,213             | 7,101,655                              | 4,062,498              |
| Total expenses  | 53,065,728                              | 38,401,786            | 150,723,556                            | 106,459,990            |
| <b>Operating loss</b>   | <b>(4,686,112)</b>                      | <b>(4,569,381)</b>    | <b>(17,162,923)</b>                    | <b>(12,317,737)</b>    |
| Interest expense, net   | (558,597)                               | (713,766)             | (1,567,743)                            | (1,973,901)            |
| Loss on debt extinguishment   | -                                       | -                     | -                                      | (325,198)              |
| <b>Net loss before income taxes</b>                                     | <b>(5,244,709)</b>                      | <b>(5,283,147)</b>    | <b>(18,730,666)</b>                    | <b>(14,616,836)</b>    |
| Income tax expense  | (232,523)                               | -                     | (232,523)                              | -                      |
| <b>Net loss</b>   | <b>(5,477,232)</b>                      | <b>(5,283,147)</b>    | <b>(18,963,189)</b>                    | <b>(14,616,836)</b>    |
| Net (loss) income attributable to non-controlling interest              | (345,767)                               | 839,288               | (187,729)                              | 2,247,055              |
| <b>Net loss attributable to LifeMD, Inc.</b>                            | <b>(5,131,465)</b>                      | <b>(6,122,435)</b>    | <b>(18,775,460)</b>                    | <b>(16,863,891)</b>    |
| Preferred stock dividends   | (776,563)                               | (776,563)             | (2,329,688)                            | (2,329,688)            |
| <b>Net loss attributable to LifeMD, Inc. common stockholders</b>        | <b>\$ (5,908,028)</b>                   | <b>\$ (6,898,998)</b> | <b>\$ (21,105,148)</b>                 | <b>\$ (19,193,579)</b> |
| Basic loss per share attributable to LifeMD, Inc. common stockholders   | \$ (0.14)                               | \$ (0.20)             | \$ (0.52)                              | \$ (0.58)              |
| Diluted loss per share attributable to LifeMD, Inc. common stockholders | \$ (0.14)                               | \$ (0.20)             | \$ (0.52)                              | \$ (0.58)              |
| Weighted average number of common shares outstanding:                   |   |                       |  |                        |
| Basic   | 42,020,965                              | 34,472,904            | 40,857,344                             | 32,959,665             |
| Diluted   | 42,020,965                              | 34,472,904            | 40,857,344                             | 32,959,665             |

The accompanying notes are an integral part of these unaudited condensed consolidated financial statements.

**LIFEMD, INC.**  
**CONDENSED CONSOLIDATED STATEMENTS OF CHANGES IN STOCKHOLDERS' (DEFICIT) EQUITY**  
**(Unaudited)**

|  | LifeMD, Inc.             |               |                   |                  |                      |                        |                    |                       |                     |                       |
|--|--------------------------|---------------|-------------------|------------------|----------------------|------------------------|--------------------|-----------------------|---------------------|-----------------------|
|  | Series A Preferred Stock |               | Common Stock      |                  | Additional           | Accumulated            | Treasury           | Total                 | Non-controlling     | Total                 |
|  | Shares                   | Amount        | Shares            | Amount           | Paid-in Capital      | Deficit                | Stock              |                       | Interest            |                       |
| <b>Balance, January 1, 2023</b>                      | <b>1,400,000</b>         | <b>\$ 140</b> | <b>31,552,775</b> | <b>\$315,528</b> | <b>\$179,015,250</b> | <b>\$(190,562,994)</b> | <b>\$(163,701)</b> | <b>\$(11,395,777)</b> | <b>\$ (475,548)</b> | <b>\$(11,871,325)</b> |
| Stock compensation expense                           | -                        | -             | 149,375           | 1,494            | 2,662,020            | -                      | -                  | 2,663,514             | -                   | 2,663,514             |
| Stock issued for noncontingent consideration payment | -                        | -             | 337,895           | 3,379            | 638,621              | -                      | -                  | 642,000               | -                   | 642,000               |
| Warrants issued for debt instruments                 | -                        | -             | -                 | -                | 1,088,343            | -                      | -                  | 1,088,343             | -                   | 1,088,343             |
| Series A Preferred Stock Dividend                    | -                        | -             | -                 | -                | -                    | (776,563)              | -                  | (776,563)             | -                   | (776,563)             |
| Distribution to non-controlling interest             | -                        | -             | -                 | -                | -                    | -                      | -                  | -                     | (36,000)            | (36,000)              |
| Adjustment of membership interest in WorkSimpli      | -                        | -             | -                 | -                | (220,582)            | -                      | -                  | (220,582)             | (85,932)            | (306,514)             |
| Net (loss) income                                    | -                        | -             | -                 | -                | -                    | (4,008,456)            | -                  | (4,008,456)           | 565,983             | (3,442,473)           |
| <b>Balance, March 31, 2023</b>                       | <b>1,400,000</b>         | <b>\$ 140</b> | <b>32,040,045</b> | <b>\$320,401</b> | <b>\$183,183,652</b> | <b>\$(195,348,013)</b> | <b>\$(163,701)</b> | <b>\$(12,007,521)</b> | <b>\$ (31,497)</b>  | <b>\$(12,039,018)</b> |
| Stock compensation expense                           | -                        | -             | 53,000            | 530              | 2,861,439            | -                      | -                  | 2,861,969             | -                   | 2,861,969             |
| Stock issued for noncontingent consideration payment | -                        | -             | 455,319           | 4,553            | 637,447              | -                      | -                  | 642,000               | -                   | 642,000               |
| Cashless exercise of stock options                   | -                        | -             | 16,471            | 165              | (165)                | -                      | -                  | -                     | -                   | -                     |
| Series A Preferred Stock Dividend                    | -                        | -             | -                 | -                | -                    | (776,562)              | -                  | (776,562)             | -                   | (776,562)             |
| Distribution to non-controlling interest             | -                        | -             | -                 | -                | -                    | -                      | -                  | -                     | (36,000)            | (36,000)              |
| Adjustment of membership interest in WorkSimpli      | -                        | -             | -                 | -                | (8,443)              | -                      | -                  | (8,443)               | 9,332               | 889                   |
| Net (loss) income                                    | -                        | -             | -                 | -                | -                    | (6,733,000)            | -                  | (6,733,000)           | 841,784             | (5,891,216)           |
| <b>Balance, June 30,</b>                             | <b>1,400,000</b>         | <b>\$ 140</b> | <b>32,564,835</b> | <b>\$325,649</b> | <b>\$186,673,930</b> | <b>\$(202,857,575)</b> | <b>\$(163,701)</b> | <b>\$(16,021,557)</b> | <b>\$ 783,619</b>   | <b>\$(15,237,938)</b> |

| 2023   |           |        |            |           |               |                 |             |                |             |                |
|--|-----------|--------|------------|-----------|---------------|-----------------|-------------|----------------|-------------|----------------|
| Stock compensation expense                                 | -         | -      | 137,500    | 1,375     | 3,316,878     | -               | -           | 3,318,253      | -           | 3,318,253      |
| Stock issued for noncontingent consideration payment       | -         | -      | 158,129    | 1,581     | 640,419       | -               | -           | 642,000        | -           | 642,000        |
| Stock issued for legal settlement                          | -         | -      | 100,000    | 1,000     | 531,000       | -               | -           | 532,000        | -           | 532,000        |
| Cashless exercise of stock options                         | -         | -      | 57,901     | 579       | (579)         | -               | -           | -              | -           | -              |
| Sale of common stock under ATM, net                        | -         | -      | 180,021    | 1,800     | 897,767       | -               | -           | 899,567        | -           | 899,567        |
| Series B Preferred Stock conversion                        | -         | -      | 1,560,864  | 15,609    | 5,057,205     | -               | -           | 5,072,814      | -           | 5,072,814      |
| Warrants issued for debt instruments fair value adjustment | -         | -      | -          | -         | (215,243)     | -               | -           | (215,243)      | -           | (215,243)      |
| Series A Preferred Stock Dividend                          | -         | -      | -          | -         | -             | (776,563)       | -           | (776,563)      | -           | (776,563)      |
| Distribution to non-controlling interest                   | -         | -      | -          | -         | -             | -               | -           | -              | (36,000)    | (36,000)       |
| Net (loss) income  | -         | -      | -          | -         | -             | (6,122,435)     | -           | (6,122,435)    | 839,288     | (5,283,147)    |
| Balance, September 30, 2023                                | 1,400,000 | \$ 140 | 34,759,250 | \$347,593 | \$196,901,377 | \$(209,756,573) | \$(163,701) | \$(12,671,164) | \$1,586,907 | \$(11,084,257) |

|  | LifeMD, Inc.             |               |                   |                  |                            |                        |                    |                      | Non-controlling    |                      |
|--|--------------------------|---------------|-------------------|------------------|----------------------------|------------------------|--------------------|----------------------|--------------------|----------------------|
|  | Series A Preferred Stock |               | Common Stock      |                  | Additional Paid-in Capital | Accumulated Deficit    | Treasury Stock     | Total                |                    |                      |
|  | Shares                   | Amount        | Shares            | Amount           | Capital                    | Deficit                | Stock              | Total                | Interest           | Total                |
| <b>Balance, January 1, 2024</b>                      | <b>1,400,000</b>         | <b>\$ 140</b> | <b>38,358,641</b> | <b>\$383,586</b> | <b>\$217,550,583</b>       | <b>\$(214,265,236)</b> | <b>\$(163,701)</b> | <b>\$ 3,505,372</b>  | <b>\$2,060,787</b> | <b>\$ 5,566,159</b>  |
| Stock compensation expense                           | -                        | -             | 943,375           | 9,434            | 2,534,996                  | -                      | -                  | 2,544,430            | -                  | 2,544,430            |
| Stock issued for noncontingent consideration payment | -                        | -             | 95,821            | 958              | 641,042                    | -                      | -                  | 642,000              | -                  | 642,000              |
| Exercise of stock options                            | -                        | -             | 1,250             | 13               | 7,800                      | -                      | -                  | 7,813                | -                  | 7,813                |
| Cashless exercise of warrants                        | -                        | -             | 1,268,476         | 12,685           | (12,685)                   | -                      | -                  | -                    | -                  | -                    |
| Cashless exercise of options                         | -                        | -             | 64,113            | 641              | (641)                      | -                      | -                  | -                    | -                  | -                    |
| Series A Preferred Stock Dividend                    | -                        | -             | -                 | -                | -                          | (776,563)              | -                  | (776,563)            | -                  | (776,563)            |
| Distribution to non-controlling interest             | -                        | -             | -                 | -                | -                          | -                      | -                  | -                    | (36,000)           | (36,000)             |
| Net (loss) income                                    | -                        | -             | -                 | -                | -                          | (6,768,355)            | -                  | (6,768,355)          | 119,432            | (6,648,923)          |
| <b>Balance, March 31, 2024</b>                       | <b>1,400,000</b>         | <b>\$ 140</b> | <b>40,731,676</b> | <b>\$407,317</b> | <b>\$220,721,095</b>       | <b>\$(221,810,154)</b> | <b>\$(163,701)</b> | <b>\$ (845,303)</b>  | <b>\$2,144,219</b> | <b>\$ 1,298,916</b>  |
| Stock compensation expense                           | -                        | -             | 142,250           | 1,423            | 4,189,753                  | -                      | -                  | 4,191,176            | -                  | 4,191,176            |
| Exercise of stock options                            | -                        | -             | 75,000            | 750              | 99,250                     | -                      | -                  | 100,000              | -                  | 100,000              |
| Cashless exercise of stock options                   | -                        | -             | 448,664           | 4,486            | (4,486)                    | -                      | -                  | -                    | -                  | -                    |
| Cashless exercise of warrants                        | -                        | -             | 361,982           | 3,620            | (3,620)                    | -                      | -                  | -                    | -                  | -                    |
| Series A Preferred Stock Dividend                    | -                        | -             | -                 | -                | -                          | (776,562)              | -                  | (776,562)            | -                  | (776,562)            |
| Distribution to non-controlling interest             | -                        | -             | -                 | -                | -                          | -                      | -                  | -                    | (36,000)           | (36,000)             |
| Net (loss) income                                    | -                        | -             | -                 | -                | -                          | (6,875,640)            | -                  | (6,875,640)          | 38,606             | (6,837,034)          |
| <b>Balance, June 30, 2024</b>                        | <b>1,400,000</b>         | <b>\$ 140</b> | <b>41,759,572</b> | <b>\$417,596</b> | <b>\$225,001,992</b>       | <b>\$(229,462,356)</b> | <b>\$(163,701)</b> | <b>\$(4,206,329)</b> | <b>\$2,146,825</b> | <b>\$(2,059,504)</b> |
| Stock compensation expense                           | -                        | -             | 150,000           | 1,500            | 2,392,735                  | -                      | -                  | 2,394,235            | -                  | 2,394,235            |
| Series A Preferred Stock Dividend                    | -                        | -             | -                 | -                | -                          | (776,563)              | -                  | (776,563)            | -                  | (776,563)            |
| Distribution to non-                                 | -                        | -             | -                 | -                | -                          | -                      | -                  | -                    | (36,000)           | (36,000)             |

|                                    |                  |               |                   |                  |                      |                        |                    |                      |                    |                    |  |
|------------------------------------|------------------|---------------|-------------------|------------------|----------------------|------------------------|--------------------|----------------------|--------------------|--------------------|--|
| controlling interest               |                  |               |                   |                  |                      |                        |                    |                      |                    |                    |  |
| Net loss                           | -                | -             | -                 | -                | -                    | (5,131,465)            | -                  | (5,131,465)          | (345,767)          | (5,477,232)        |  |
| <b>Balance, September 30, 2024</b> | <u>1,400,000</u> | <u>\$ 140</u> | <u>41,909,572</u> | <u>\$419,096</u> | <u>\$227,394,727</u> | <u>\$(235,370,384)</u> | <u>\$(163,701)</u> | <u>\$(7,720,122)</u> | <u>\$1,765,058</u> | <u>(5,955,064)</u> |  |

The accompanying notes are an integral part of these unaudited condensed consolidated financial statements.



**LIFEMD, INC.**  
**CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS**  
(Unaudited)

|   | <b>Nine Months Ended September 30,</b> |                 |
|---|--|-----------------|
|   | 2024                                   | 2023            |
| <b>CASH FLOWS FROM OPERATING ACTIVITIES</b>                                     |  |                 |
| Net loss  | \$ (18,963,189)                        | \$ (14,616,836) |
| Adjustments to reconcile net loss to net cash provided by operating activities: |  |                 |
| Amortization of debt discount   | 301,331                                | 233,495         |
| Amortization of capitalized software  | 5,884,893                              | 3,787,716       |
| Amortization of intangibles   | 737,836                                | 725,496         |
| Accretion of consideration payable  | 13,644                                 | 148,481         |
| Depreciation of fixed assets  | 321,698                                | 146,286         |
| Loss on debt extinguishment   | -                                      | 325,198         |
| Operating lease payments  | 529,038                                | 562,073         |
| Stock issued for legal settlement   | -                                      | 532,000         |
| Stock compensation expense  | 9,129,841                              | 8,843,736       |
| Changes in Assets and Liabilities   |  |                 |
| Accounts receivable   | (772,251)                              | (1,583,832)     |
| Product deposit   | 349,095                                | 42,497          |
| Inventory   | 114,489                                | (87,283)        |
| Other current assets  | (1,303,495)                            | (616,938)       |
| Operating lease liabilities   | (446,682)                              | (589,744)       |
| Deferred revenue  | 7,561,943                              | 691,848         |
| Accounts payable  | 4,782,614                              | (469,403)       |
| Accrued expenses  | 7,704,036                              | 5,611,131       |
| Other operating activity  | -                                      | (579,319)       |
| Net cash provided by operating activities                                       | 15,944,841                             | 3,106,602       |
| <b>CASH FLOWS FROM INVESTING ACTIVITIES</b>                                     |  |                 |
| Cash paid for capitalized software costs  | (7,546,346)                            | (6,273,295)     |
| Purchase of equipment   | (1,265,447)                            | (94,482)        |
| Purchase of intangible assets   | (3,798)                                | (148,868)       |
| Net cash used in investing activities   | (8,815,591)                            | (6,516,645)     |
| <b>CASH FLOWS FROM FINANCING ACTIVITIES</b>                                     |  |                 |
| Proceeds from long-term debt, net   | -                                      | 19,466,887      |
| Proceeds from notes payable   | -                                      | 2,347,691       |
| Repayment of notes payable, net of prepayment penalty                           | (327,597)                              | (5,043,916)     |
| Cash proceeds from exercise of options  | 107,813                                | -               |
| Sale of common stock under ATM, net   | -                                      | 899,567         |
| Preferred stock dividends   | (2,329,688)                            | (2,329,688)     |
| Contingent consideration payments for ResumeBuild acquisition                   | (31,250)                               | (187,500)       |
| Net payments for membership interest in WorkSimpli                              | -                                      | (305,625)       |
| Distributions to non-controlling interest                                       | (108,000)                              | (108,000)       |
| Net cash (used in) provided by financing activities                             | (2,688,722)                            | 14,739,416      |
| Net increase in cash  | 4,440,528                              | 11,329,373      |
| Cash at beginning of period   | 33,146,725                             | 3,958,957       |
| Cash at end of period   | \$ 37,587,253                          | \$ 15,288,330   |
| <b>Cash paid for interest</b>   |  |                 |
| Cash paid during the period for interest  | \$ 1,913,049                           | \$ 1,485,242    |
| <b>Non-cash investing and financing activities</b>                              |  |                 |
| Cashless exercise of options  | \$ 5,127                               | \$ 744          |
| Cashless exercise of warrants   | \$ 16,305                              | \$ -            |
| Stock issued for noncontingent consideration payment                            | \$ 642,000                             | \$ 1,926,000    |
| Series B Preferred Stock conversion   | \$ -                                   | \$ 5,072,814    |
| Warrants issued for debt instruments  | \$ -                                   | \$ 873,100      |
| Right of use asset  | \$ 6,684,397                           | \$ 155,168      |
| Operating lease liabilities   | \$ 6,684,397                           | \$ 155,168      |

The accompanying notes are an integral part of these unaudited condensed consolidated financial statements.

**LIFEMD, INC.**  
**NOTES TO UNAUDITED CONDENSED CONSOLIDATED FINANCIAL STATEMENTS**

**NOTE 1 – NATURE OF THE ORGANIZATION AND BUSINESS**

*Corporate History*

LifeMD, Inc. was formed in the State of Delaware on May 24, 1994, under its prior name, Immudyne, Inc. The Company changed its name to Conversion Labs, Inc. on June 22, 2018 and then subsequently, on February 22, 2021, it changed its name to LifeMD, Inc. Effective February 22, 2021, the trading symbol for the Company's common stock, par value \$0.01 per share on The Nasdaq Stock Market LLC changed from "CVLB" to "LFMD".

On April 1, 2016, the original operating agreement of Immudyne PR LLC ("Immudyne PR"), a joint venture to market the Company's skincare products, was amended and restated and the Company increased its ownership and voting interest in Immudyne PR to 78.2%. Concurrent with the name change of the parent company to Conversion Labs, Inc., Immudyne PR was renamed to Conversion Labs PR LLC ("Conversion Labs PR"). On April 25, 2019, the operating agreement of Conversion Labs PR was amended and restated in its entirety to increase the Company's ownership and voting interest in Conversion Labs PR to 100%. On February 22, 2021, concurrent with the name of the parent company to LifeMD, Inc., Conversion Labs PR was renamed to LifeMD PR, LLC.

In June 2018, the Company closed the strategic acquisition of 51% of LegalSimpli Software, LLC, which operates a software as a service application for converting, editing, signing, and sharing PDF documents called PDFSimpli. In addition to LegalSimpli Software, LLC's growth business model, this acquisition added deep search engine optimization and search engine marketing expertise to the Company. On July 15, 2021, LegalSimpli Software, LLC, changed its name to WorkSimpli Software LLC, ("WorkSimpli"). Effective January 22, 2021, the Company consummated a transaction to restructure the ownership of WorkSimpli and concurrently increased its ownership interest in WorkSimpli to 85.6%. Effective September 30, 2022, two option agreements were exercised which further restructured the ownership of WorkSimpli. As a result, the Company's ownership interest in WorkSimpli decreased to 73.6%. Effective December 15, 2022, LifeMD PR, LLC merged into WorkSimpli, with WorkSimpli being the surviving entity.

Effective March 31, 2023, the Company redeemed 500 membership interest units in WorkSimpli and, as a result, the Company's ownership interest in WorkSimpli increased to 74.1%. Effective June 30, 2023, an option agreement was exercised which further restructured the ownership of WorkSimpli. As a result, the Company's ownership interest in WorkSimpli decreased to 73.3%. See Note 8 for additional information.

On January 18, 2022, the Company acquired Cleared Technologies, PBC, a Delaware public benefit corporation ("Cleared"), a nationwide allergy telehealth platform that provides personalized treatments for allergy, asthma, and immunology (See Note 3).

*Nature of Business*

The Company is a direct-to-patient telehealth company providing a high-quality, cost-effective, and convenient way to access comprehensive, virtual and in-home healthcare. The Company believes the traditional model of visiting a doctor's office, traveling to a retail pharmacy, and returning for follow up care or prescription refills is complex, inefficient, and costly, and discourages many individuals from seeking medical care. The Company is improving the delivery of healthcare through telehealth with our proprietary technology platform, affiliated-and-dedicated provider network, broad and expanding treatment capabilities, and unique ability to nurture patient relationships. Direct-to-patient telehealth technology companies, like the Company, connect consumers to affiliated, licensed, healthcare professionals for care across numerous indications, including urgent and primary care, weight management, sleep, hair loss, men's and women's health, hormonal therapy and dermatology, chronic care management and more.

The Company's telehealth platform helps patients access their licensed providers for diagnoses, virtual care, and prescription medications, often delivered on a recurring basis. In addition to its telehealth prescription offerings, the Company sells over-the-counter ("OTC") products. All products are available on a subscription or membership basis, where a patient can subscribe to receive regular shipments of prescribed medications or products. This creates convenience and often discounted pricing opportunities for patients and recurring revenue streams for the Company.

With its first brand, ShapiroMD, the Company has built a full line of proprietary OTC products for male and female hair loss—including Food and Drug Administration ("FDA") approved OTC minoxidil and an FDA-cleared medical device—and now a personalized telehealth platform offering that gives consumers access to virtual medical treatment from their providers and, when appropriate, a full line of oral and topical prescription medications for hair loss. The Company's men's brand, RexMD, currently offers access to provider-based treatment for erectile dysfunction, as well as treatment for other common men's health issues, including premature ejaculation and hair loss. In the first quarter of 2021, the Company launched NavaMD, a tele-dermatology and skincare brand for women. The Company has built a platform that allows it to efficiently launch telehealth and wellness product lines wherever it determines there is a market need.

In the first quarter of 2022, we launched our virtual primary care offering under the LifeMD brand, LifeMD Primary Care. This offering provides patients with 24/7 access to an affiliated high-quality provider for their primary care, urgent care, and chronic care needs.

In April 2023, we launched our GLP-1 Weight Management program providing primary care, weight loss, holistic healthcare, lab work and prescription services, as appropriate, to patients seeking to access a medically supported weight loss solution. In September 2024, we expanded our Weight Management program with an alternative designed for patients who are unable or unwilling to use GLP-1 medications. This treatment plan consists of three oral medications – metformin, bupropion, and topiramate.

### *Business and Subsidiary History*

In June 2018, the Company closed the strategic acquisition of 51% of WorkSimpli. As a result of various ownership restructurings, the Company's ownership interest in WorkSimpli is 73.3% as of December 31, 2023. See Note 8 for additional information.

On January 18, 2022, the Company acquired Cleared, a nationwide allergy telehealth platform that provides personalized treatments for allergy, asthma, and immunology. Under the terms of the agreement, the Company acquired all outstanding shares of Cleared at closing in exchange for a \$460 thousand upfront cash payment, and two non-contingent milestone payments for a total of \$3.46 million (\$1.73 million each on or before the first and second anniversaries of the closing date). The Company purchased a convertible note from a strategic pharmaceutical investor for \$507 thousand which was converted upon closing of the Cleared acquisition. The Company also agreed to a performance-based earnout based on Cleared's future net sales, payable in cash or shares at the Company's discretion. On February 4, 2023, the Company entered into the First Amendment (the "Cleared First Amendment") to the Stock Purchase Agreement, dated January 11, 2022, between the Company and the sellers of Cleared (the "Cleared Stock Purchase Agreement"). The Cleared Stock Purchase Agreement was amended to, among other things: (i) reduce the total purchase price by \$250 thousand to a total of \$3.67 million; (ii) change the timing of the payment of the purchase price to \$460 thousand paid at closing (which has already been paid by the Company), with the remaining amount to be paid in five quarterly installments beginning on or before February 6, 2023 and ending January 15, 2024; (iii) remove all "earn-out" payments payable by the Company to the sellers; and (iv) remove certain representations and warranties of the Company and sellers in connection with the transaction (See Note 3). The Company issued the following shares of common stock to the sellers of Cleared under the Cleared First Amendment: (1) 337,895 shares on February 6, 2023, (2) 455,319 shares on April 17, 2023, (3) 158,129 shares on July 17, 2023, (4) 117,583 shares on October 17, 2023 and (5) 95,821 shares on January 16, 2024.

In February 2022, WorkSimpli closed on an Asset Purchase Agreement (the "ResumeBuild APA") with East Fusion FZCO, a Dubai, UAE corporation (the "Seller"), whereby WorkSimpli acquired substantially all of the assets associated with the Seller's business, offering subscription-based resume building software through software as a service online platforms (the "Acquisition"). WorkSimpli paid \$4.0 million to the Seller upon closing. The Seller is also entitled to a minimum of \$500 thousand to be paid out in quarterly payments equal to the greater of 15% of net profits (as defined in the ResumeBuild APA) or approximately \$63 thousand, for a two-year period ending on the two-year anniversary of the closing of the Acquisition. As of September 30, 2024, WorkSimpli has paid the Seller \$500 thousand in accordance with the ResumeBuild APA. WorkSimpli borrowed the purchase price from the Company pursuant to a promissory note with the obligation secured by an equity purchase guarantee agreement and a stock option pledge agreement from Fitzpatrick Consulting, LLC and its sole member Sean Fitzpatrick, who is Co-Founder and President of WorkSimpli (See Note 3). As of September 30, 2024, there is no remaining balance outstanding related to the promissory note.

Unless otherwise indicated, the terms "LifeMD," "Company," "we," "us," and "our" refer to LifeMD, Inc. (formerly known as Conversion Labs, Inc.), Cleared, a Delaware public benefit corporation and our majority-owned subsidiary, WorkSimpli. The affiliated network of medical Professional Corporations and medical Professional Associations administratively led by LifeMD Southern Patient Medical Care, P.C. ("LifeMD PC") is the Company's affiliated, variable interest entity in which we hold a controlling financial interest. Unless otherwise specified, all dollar amounts are expressed in United States dollars.

### *Liquidity Evaluation*

As of September 30, 2024, the Company has an accumulated deficit of approximately \$235 million and has experienced significant losses from its operations. Although the Company is showing significant positive revenue trends, the Company expects to incur further losses through 2024. Additionally, the Company expects its burn rate of cash to continue to improve and to maintain positive operating cash flows for the next 12 months following the date of this report. To date, the Company has been funding operations primarily through the sales of its products, issuance of common and preferred stock, and through loans and advances. The Company's continued operations are dependent upon obtaining an increase in its sale volumes or the issuance of additional shares of common stock. There can be no assurances that we will be successful in increasing revenues and improving operational efficiencies.

On March 21, 2023, the Company entered into and closed on a loan and security agreement (the “Avenue Credit Agreement”), and a supplement to the Credit Agreement (the “Avenue Supplement”), with Avenue Venture Opportunities Fund II, L.P. and Avenue Venture Opportunities Fund, L.P. (collectively, “Avenue”). The Avenue Credit Agreement provides for a convertible senior secured credit facility of up to an aggregate amount of \$40 million, comprised of the following: (1) \$15 million in term loans funded at closing, (2) \$5 million of additional committed term loans which the Company received on September 26, 2023 under the First Amendment to the Avenue Credit Agreement (the “Avenue First Amendment”) and (3) \$20 million of additional uncommitted term loans, collectively referred to as the “Avenue Facility”. The Avenue Facility matures on October 1, 2026. The Company issued Avenue warrants to purchase \$1.2 million of the Company’s common stock at an exercise price of \$1.24, subject to adjustments (the “Avenue Warrants”). In addition, Avenue may convert up to \$2 million of the \$15 million in term loans funded at closing into shares of the Company’s common stock at any time while the loans are outstanding, at a price per share equal to \$1.49. Proceeds from the Avenue Facility were used to repay the Company’s outstanding notes payable balances with CRG Financial and are expected to be used for general corporate purposes. The Company is subject to certain affirmative and negative covenants under the Avenue Facility, including the requirement, beginning on the closing date, to maintain at least \$5 million of unrestricted cash to be tested at the end of each month, and beginning on the period ended September 30, 2023, and at the end of each quarter thereafter, a trailing six-month cash flow, subject to certain adjustments as provided by the Avenue Credit Agreement, of at least \$2 million. As of September 30, 2024, there was \$19 million outstanding under the Avenue Facility, and the Company was in compliance with the Avenue Facility covenants. Loans under the Avenue Facility accrue interest at a variable rate per annum equal to the greater of (i) the sum of 4.75% plus the Prime Rate (as defined in the Avenue Supplement) and (ii) 12.50%. Payments are interest only for up to 24 months and then fully amortized thereafter. The Avenue Facility matures on October 1, 2026. The Company may prepay the loans, subject to a prepayment penalty of 1.00% to 3.00% of the principal amount prepaid, depending on the timing of the prepayment.

On December 11, 2023, the Company entered into a collaboration with Medifast, Inc. through and with certain of its wholly-owned subsidiaries (“Medifast”). Pursuant to certain agreements between the parties, Medifast has agreed to pay to the Company the amount of \$10 million to support the collaboration, funding enhancements to the Company platform, operations and supporting infrastructure, of which \$5 million was paid at the closing on December 12, 2023, \$2.5 million was paid during the three months ended March 31, 2024, and the remaining \$2.5 million was paid during the three months ended June 30, 2024 (the “Medifast Collaboration”).

In addition, in connection with the Medifast Collaboration, the Company entered into a stock purchase agreement and registration rights agreement with Medifast’s wholly-owned subsidiary, Jason Pharmaceuticals, Inc., whereby the Company issued 1,224,425 shares of its common stock in a private placement (the “Medifast Private Placement”) at a purchase price of \$8.1671 per share, for aggregate proceeds of approximately \$10 million.

The Company entered into an At Market Issuance Sales Agreement (the “ATM Sales Agreement”) with B. Riley Securities, Inc. and Cantor Fitzgerald & Co. relating to the sale of its common stock. In accordance with the terms of the ATM Sales Agreement, the Company may, but is not obligated to, offer and sell, from time to time, shares of common stock, through or to the Agents, acting as agent or principal. Sales of common stock, if any, will be made by any method permitted that is deemed an “at the market offering” as defined in Rule 415 under the Securities Act. On June 7, 2024, the Company filed a shelf registration statement on Form S-3 under the Securities Act, which was declared effective on July 18, 2024 (the “2024 Shelf”). Under the 2024 Shelf at the time of effectiveness, the Company had the ability to raise up to \$150.0 million by selling common stock, preferred stock, debt securities, warrants, and units including \$53.3 million of its common stock under the ATM Sales Agreement. As of September 30, 2024, the Company had \$53.3 million available under the ATM Sales Agreement, which is part of the \$150.0 million available under the 2024 Shelf.

The Company has a current cash balance of approximately \$32.6 million as of the filing date. The Company reviewed its forecasted operating results and sources and uses of cash used in management’s assessment, which included the available financing and consideration of positive and negative evidence impacting management’s forecasts, market, and industry factors. Positive indicators that lead to the Company’s expectation that it will have sufficient cash over the next 12 months following the date of this report include: (1) the Company’s continued strengthening of its revenues and improvement of operational efficiencies across the business, (2) the expected improvement in its cash burn rate over the next 12 months and positive operating cash flows during the nine months ended September 30, 2024, (3) cash on hand of \$37.6 million as of September 30, 2024, (4) \$53.3 million available under the ATM Sales Agreement, which is part of the \$150.0 million available under the 2024 Shelf, (5) management’s ability to curtail expenses, if necessary, and (6) the overall market value of the telehealth industry, which it believes that will continue to drive interest in the Company as already evidenced by the Medifast Collaboration and Medifast Private Placement noted above.

## NOTE 2 – BASIS OF PRESENTATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

### *Basis of Presentation*

The accompanying unaudited condensed consolidated financial statements have been prepared in accordance with accounting principles generally accepted in the United States of America for interim financial information and in accordance with the instructions to Form 10-Q and Article 8 of Regulation S-X. Accordingly, they do not include all of the information and note disclosures required by accounting principles generally accepted in the United States (“U.S. GAAP”) for complete audited financial statements. The accompanying unaudited financial information should be read in conjunction with the audited consolidated financial statements, including the notes thereto, as of and for the year ended December 31, 2023, included in our 2023 Annual Report on Form 10-K filed with the SEC. The information furnished in this report reflects all adjustments (consisting of normal recurring adjustments), which are, in the opinion of management, necessary for a fair presentation of our financial position, results of operations and cash flows for each period presented. The results of operations for the three and nine months ended September 30, 2024 are not necessarily indicative of the results for the year ending December 31, 2024 or for any future period.

### *Principles of Consolidation*

The Company evaluates the need to consolidate affiliates based on standards set forth in Accounting Standards Codification (“ASC”) 810, *Consolidation*.

The unaudited condensed consolidated financial statements include the accounts of the Company, Cleared, its majority owned subsidiary, WorkSimpli, and LifeMD PC, the Company’s affiliated, variable interest entity in which we hold a controlling financial interest. During the year ended December 31, 2021, the Company purchased an additional 34.6% of WorkSimpli for a total equity interest of approximately 85.6% as of December 31, 2021. Effective September 30, 2022, two option agreements were exercised which further restructured the ownership of WorkSimpli. As a result, the Company’s ownership interest in WorkSimpli decreased to 73.6%. Effective March 31, 2023, the Company redeemed 500 membership interest units in WorkSimpli and, as a result, the Company’s ownership interest in WorkSimpli increased to 74.1%. Effective June 30, 2023, an option agreement was exercised which further restructured the ownership of WorkSimpli. As a result, the Company’s ownership interest in WorkSimpli decreased to 73.3%. See Note 8 for additional information.

All significant intercompany transactions and balances have been eliminated in consolidation.

### *Cash and Cash Equivalents*

Highly liquid investments with a maturity of three months or less when purchased are considered to be cash equivalents. As of September 30, 2024 and December 31, 2023, there were no cash equivalents. The Company maintains deposits in financial institutions in excess of amounts guaranteed by the Federal Deposit Insurance Corporation. Cash and cash equivalents are maintained at financial institutions, and at times, balances may exceed federally insured limits. These balances could be impacted if one or more of the financial institutions in which we deposit monies fails or is subject to other adverse conditions in the financial or credit markets. We have never experienced any losses related to these balances.

### *Variable Interest Entities*

In accordance with ASC 810, *Consolidation*, the Company determines whether any legal entity in which the Company becomes involved is a variable interest entity (a “VIE”) and subject to consolidation. This determination is based on whether an entity has sufficient equity at risk to finance their activities without additional subordinated financial support from other parties or whose equity investors lack any of the characteristics of a controlling financial interest and whether the interest will absorb portions of a VIE’s expected losses or receive portions of its expected residual returns and are contractual, ownership, or pecuniary in nature and that change with changes in the fair value of the entity’s net assets. A reporting entity is the primary beneficiary of a VIE and must consolidate it when that party has a variable interest, or combination of variable interests, that provides it with a controlling financial interest. A party is deemed to have a controlling financial interest if it meets both of the power and losses/benefits criteria. The power criterion is the ability to direct the activities of the VIE that most significantly impact its economic performance. The losses/benefits criterion is the obligation to absorb losses from, or right to receive benefits from, the VIE that could potentially be significant to the VIE.

The Company determined that the LifeMD PC entity, the Company’s affiliated network of medical Professional Corporations and medical Professional Associations administratively led by LifeMD Southern Patient Medical Care, P.C., is a VIE and subject to consolidation. LifeMD PC and the Company do not have any stockholders in common. LifeMD PC is owned by licensed physicians, and the Company maintains a managed service agreement with LifeMD PC whereby we provide all non-clinical services to LifeMD PC. The Company determined that it is the primary beneficiary of LifeMD PC and must consolidate, as we have both the power to direct the activities of LifeMD PC that most significantly impact the economic performance of the entity and we have the obligation to absorb the losses. As a result, the Company presents the financial position, results of operations, and cash flows of LifeMD PC as part of the unaudited condensed consolidated financial statements of the Company. There is no non-controlling interest upon consolidation of LifeMD PC.

Total revenue for LifeMD PC was approximately \$20.0 million and \$1.9 million for the three months ended September 30, 2024 and 2023, respectively, and \$41.5 million and \$2.7 million for the nine months ended September 30, 2024 and 2023, respectively. Total net income for LifeMD PC was approximately \$6.2 million and \$440 thousand for the three months ended September 30, 2024 and 2023, respectively. Total net income for LifeMD PC was approximately \$3.4 million for the nine months ended September 30, 2024 and net loss for LifeMD PC was approximately \$1.1 million for the nine months ended September 30, 2023.

## Use of Estimates

The Company prepares its unaudited condensed consolidated financial statements in conformity with accounting principles generally accepted in the United States of America which requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Some of the more significant estimates required to be made by management include returns and allowances, stockholders' equity-based transactions, the capitalization and impairment of capitalized software and impairment of other long-lived assets, estimates to cash flow projections, and liquidity assessment. Actual results could differ from those estimates.

## Revenue Recognition

The Company records revenue under the adoption of ASC 606, *Revenue from Contracts with Customers*, by analyzing exchanges with its customers using a five-step analysis:

1. Identify the contract
2. Identify performance obligations
3. Determine the transaction price
4. Allocate the transaction price
5. Recognize revenue

For the Company's product-based contracts with customers, the Company has determined that there is one performance obligation, which is the delivery of the product; this performance obligation is transferred at a discrete point in time. The Company generally records sales of finished products once the customer places and pays for the order, with the product being simultaneously shipped by a third-party fulfillment service provider. In all cases, delivery is considered to have occurred when the customer obtains control, which is usually commensurate upon shipment of the product. In the case where delivery is not commensurate upon shipment of the product, recognition of revenue is deferred until that time. In the case of its product-based contracts, the Company provides a subscription sensitive service based on the recurring shipment of products. The Company records the related revenue under the subscription agreements subsequent to receiving the monthly product order, recording the revenue at the time it fulfills the shipment obligation to the customer.

For its product-based contracts with customers, the Company records an estimate for provisions of discounts, returns, allowances, customer rebates, and other adjustments for its product shipments and are reflected as contra revenues in arriving at reported net revenues. The Company's discounts and customer rebates are known at the time of sale; correspondingly, the Company reduces gross product sales for such discounts and customer rebates. The Company estimates customer returns and allowances based on information derived from historical transaction detail and accounts for such provisions, as contra revenue, during the same period in which the related revenues are earned. The Company has determined that the population of its product-based contracts with customers are homogenous, supporting the ability to record estimates for returns and allowances to be applied to the entire product-based portfolio population.

For its LifeMD PC contracts with customers, the Company offers one-time and subscription-based access to the Company's telehealth platform. The Company offers monthly and multi-month subscriptions dependent upon the subscriber's enrollment selection. The Company has estimated that there is one performance obligation that is delivered over time, as the Company allows the subscriber to access the telehealth platform for the time period of the subscription purchased. The Company records the revenue over the customer's subscription period for monthly and multi-month subscribers.

Customer discounts, returns and rebates on telehealth revenues approximated \$1.7 million and \$696 thousand during the three months ended September 30, 2024 and 2023, respectively. Customer discounts, returns and rebates on telehealth revenues approximated \$4.5 million and \$1.5 million during the nine months ended September 30, 2024 and 2023, respectively. The increase in customer discounts, returns and rebates on telehealth revenues is primarily due to the increase in sales volume.

The Company, through its majority-owned subsidiary WorkSimpli, offers a subscription-based service providing a suite of software applications to its subscribers, principally on a monthly subscription basis. The software suite allows the subscriber/user to convert almost any type of document to another electronic form of editable document, providing ease of editing. For these subscription-based contracts with customers, the Company offers an initial 14-day trial period which is billed at \$1.95, followed by a monthly subscription, or a yearly subscription to the Company's software suite dependent on the subscriber's enrollment selection. The Company has estimated that there is one product and one performance obligation that is delivered over time, as the Company allows the subscriber to access the suite of services for the time period of the subscription purchased. The Company allows the customer to cancel at any point during the billing cycle, in which case the customer's subscription will not be renewed for the following month or year depending on the original subscription. The Company records the revenue over the customer's subscription period for monthly and yearly subscribers or at the end of the initial 14-day service period for customers who purchased the initial subscription. The Company offers a discount for the monthly or yearly subscriptions being purchased, which is deducted at the time of payment at the initiation of the contract term; therefore the Contract price is fixed and determinable at the contract initiation. Monthly and annual subscriptions for the service are recorded net of the Company's known discount rates. Customer discounts and allowances on WorkSimpli revenues approximated \$1.1 million and \$865 thousand during the three months ended September 30, 2024 and 2023, respectively. Customer discounts and allowances on WorkSimpli revenues approximated \$2.5 million and \$2.6 million during the nine months ended September 30, 2024 and 2023, respectively.

As noted above, on December 11, 2023, the Company entered into the Medifast Collaboration. Pursuant to certain agreements between the parties, Medifast agreed to pay to the Company the amount of \$10 million to support the collaboration, funding enhancements to the Company platform, operations and supporting infrastructure, of which \$5 million was paid at the closing on December 12, 2023, \$2.5 million was paid during the three months ended March 31, 2024, and the remaining \$2.5 million was paid during the three months ended June 30, 2024. The Company determined the transaction price totaled \$10 million, which was fully collected as of September 30, 2024. The Company has allocated the total \$10 million initial transaction price to three distinct performance obligations. As the Company completed its first performance obligation related to this agreement, the \$5 million payment was fully recognized during the year ended December 31, 2023. The Company recognized approximately \$2 million related to the second performance obligation during the three months ended March 31, 2024, and approximately \$3 million related to the second and third performance obligations during the three months ended June 30, 2024.

For the three and nine months ended September 30, 2024 and 2023, the Company had the following disaggregated revenue:

|   | Three Months Ended September 30, |             |                     |             | Nine Months Ended September 30, |             |                      |             |
|---|----------------------------------|-------------|---------------------|-------------|---------------------------------|-------------|----------------------|-------------|
|   | 2024                             | %           | 2023                | %           | 2024                            | %           | 2023                 | %           |
| Telehealth product and subscription revenue | \$20,250,592                     | 38%         | \$22,432,989        | 58%         | \$ 62,034,621                   | 42%         | \$ 64,193,130        | 60%         |
| LifeMD PC subscription revenue              | 20,024,954                       | 37%         | 1,909,800           | 5%          | 41,514,636                      | 28%         | 2,703,589            | 2%          |
| WorkSimpli revenue                          | 13,117,611                       | 25%         | 14,271,122          | 37%         | 39,650,009                      | 27%         | 40,790,439           | 38%         |
| Medifast collaboration revenue              | -                                | -%          | -                   | -%          | 5,000,000                       | 3%          | -                    | -%          |
| Total net revenue                           | <u>\$53,393,157</u>              | <u>100%</u> | <u>\$38,613,911</u> | <u>100%</u> | <u>\$148,199,266</u>            | <u>100%</u> | <u>\$107,687,158</u> | <u>100%</u> |

#### Deferred Revenues

The Company records deferred revenues when cash payments are received or due in advance of its performance. As of September 30, 2024 and December 31, 2023, the Company has accrued contract liabilities, as deferred revenue, of approximately \$16.4 million and \$8.8 million, respectively, which represent the following: (1) \$12.3 million and \$4.2 million as of September 30, 2024 and December 31, 2023, respectively, related to obligations on telehealth in-process monthly or yearly contracts with customers, (2) \$1.6 million and \$2.1 million as of September 30, 2024 and December 31, 2023, respectively, related to obligations for telehealth products which the customer has not yet obtained control due to non-shipment of the product and (3) \$2.5 million and \$2.5 million as of September 30, 2024 and December 31, 2023, respectively, related to obligations on WorkSimpli in-process monthly or yearly contracts with customers.

Deferred revenue increased by \$7.6 million to \$16.4 million as of September 30, 2024 compared to \$8.8 million as of December 31, 2023. The increase is primarily due to the increase in monthly and multi-month subscription revenue related to LifeMD PC of approximately \$38.8 million during the nine months ended September 30, 2024 compared to the nine months ended September 30, 2023. The amount of revenue recognized during the three months ended September 30, 2024, that was included in the deferred revenue balance at the beginning of the period, was \$11.2 million. The amount of revenue recognized during the nine months ended September 30, 2024, that was included in the deferred revenue balance at the beginning of the period, was \$7.4 million.

The Company expects to recognize all of the deferred revenue related to future performance obligations that are unsatisfied or partially unsatisfied as of September 30, 2024 as revenue by September 30, 2025.

The following table summarizes deferred revenue activities for the periods presented:

|                     | Three Months Ended September 30, |                     | Nine Months Ended September 30, |                     |
|---------------------|----------------------------------|---------------------|---------------------------------|---------------------|
|                     | 2024                             | 2023                | 2024                            | 2023                |
| Beginning of period | \$ 15,161,659                    | \$ 5,668,210        | \$ 8,828,598                    | \$ 5,547,506        |
| Additions           | 49,937,216                       | 38,335,297          | 144,979,731                     | 103,301,114         |
| Revenue recognized  | (48,708,334)                     | (37,764,153)        | (137,417,788)                   | (102,609,266)       |
| End of period       | <u>\$ 16,390,541</u>             | <u>\$ 6,239,354</u> | <u>\$ 16,390,541</u>            | <u>\$ 6,239,354</u> |

## Leases

The Company determines if an arrangement is a lease at inception. Operating lease right-of-use (“ROU”) assets are included in right-of-use assets on the unaudited condensed consolidated balance sheets. The current and long-term components of operating lease liabilities are included in the current operating lease liabilities and noncurrent operating lease liabilities, respectively, on the unaudited condensed consolidated balance sheets.

Operating lease ROU assets and operating lease liabilities are recognized based on the present value of the future minimum lease payments over the lease term. As most of the Company’s leases do not provide an implicit rate, the Company uses an incremental borrowing rate based on the information available at the commencement date in determining the present value of future payments. Certain leases may include options to extend or terminate the lease. Lease expense for minimum lease payments is recognized on a straight-line basis over the lease term. Leases with an initial term of 12 months or less are not recorded in the balance sheet.

## Accounts Receivable, net

Accounts receivable principally consist of amounts due from third-party merchant processors, who process our subscription revenues; the merchant accounts balance receivable represents the charges processed by the merchants that have not yet been deposited with the Company. The unsettled merchant receivable amount normally represents processed sale transactions from the final one to three days of the month, with collections being made by the Company within the first week of the following month. Management determines the need, if any, for an allowance for future credits to be granted to customers, by regularly evaluating aggregate customer refund activity, coupled with the consideration and current economic conditions in its evaluation of an allowance for future refunds and chargebacks. As of September 30, 2024 and December 31, 2023, the reserve for sales returns and allowances was approximately \$930 thousand and \$528 thousand, respectively. For all periods presented, as noted above, the sales returns and allowances were recorded in accrued expenses on the unaudited condensed consolidated balance sheets.

## Inventory

As of September 30, 2024 and December 31, 2023, inventory primarily consisted of finished goods, raw materials and packaging related to the Company’s OTC products included in the telehealth revenue section of the table above. Inventory is maintained at the Company’s third-party warehouse location in Wyoming and at various Amazon fulfillment centers. The Company also maintains inventory at a company owned warehouse in Pennsylvania.

Inventory is valued at the lower of cost or net realizable value with cost determined on an average cost basis. Management compares the cost of inventory with the net realizable value and an allowance is made for writing down inventory to net realizable, if lower. As of September 30, 2024 and December 31, 2023, the Company recorded an inventory reserve of approximately \$265 thousand and \$356 thousand, respectively.

As of September 30, 2024 and December 31, 2023, the Company’s inventory consisted of the following:

|  | September 30,<br>2024 | December 31,<br>2023 |
|--|-----------------------|----------------------|
| Finished goods                         | \$ 1,594,216          | \$ 1,216,833         |
| Raw materials and packaging components | 1,316,042             | 1,898,784            |
| Inventory reserve                      | (264,815)             | (355,685)            |
| Total inventory, net                   | <u>\$ 2,645,443</u>   | <u>\$ 2,759,932</u>  |

## Product Deposit

Many of our vendors require deposits when a purchase order is placed for goods or fulfillment services. These deposits typically range from 10% to 33% of the total purchased amount. Our vendors include a credit memo within their final invoice, recognizing the deposit amount previously paid. As of September 30, 2024 and December 31, 2023, the Company has approximately \$137 thousand and \$486 thousand, respectively, of product deposits with multiple vendors for the purchase of raw materials or finished goods. The Company’s history of product deposits with its inventory vendors, creates an implicit purchase commitment equaling the total expected product acceptance cost in excess of the product deposit. As of September 30, 2024, the Company approximates its implicit purchase commitments to be \$1.1 million, of which the vast majority are with two vendors that manufacture the Company’s finished goods inventory for its RexMD product line.

## Capitalized Software Costs

The Company capitalizes certain internal payroll costs and third-party costs related to internally developed software and amortizes these costs using the straight-line method over the estimated useful life of the software, generally three years. The Company does not sell internally developed software other than through the use of subscription service. Certain development costs not meeting the criteria for capitalization, in accordance with ASC 350-40, *Internal-Use Software*, are expensed as incurred. As of September 30, 2024 and December 31, 2023, the Company capitalized a net amount of \$13.5 million and \$11.8 million, respectively, related to internally developed software costs which are amortized over the useful life and included in development costs on our statement of operations.



### *Intangible Assets*

Intangible assets are comprised of: (1) the ResumeBuild brand, (2) a customer relationship asset, (3) the Cleared trade name, (4) Cleared developed technology, (5) a purchased license and (6) four purchased domain names. Intangible assets are amortized over their estimated lives using the straight-line method. Costs incurred to renew or extend the term of recognized intangible assets are capitalized and amortized over the useful life of the asset.

### *Impairment of Long-Lived Assets*

Long-lived assets include equipment and capitalized software. Long-lived assets are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount of an asset may not be recoverable. If such assets are considered to be impaired, an impairment is recognized as the amount by which the carrying amount of the assets exceeds the estimated fair values of the assets. As of September 30, 2024 and December 31, 2023, the Company determined that no events or changes in circumstances existed that would indicate any impairment of its long-lived assets.

### *Income Taxes*

The Company files corporate federal, state and local tax returns. WorkSimpli files a tax return in Puerto Rico. The Company records current and deferred taxes in accordance with ASC 740, *Accounting for Income Taxes*. This ASC requires recognition of deferred tax assets and liabilities for temporary differences between tax basis of assets and liabilities and the amounts at which they are carried in the financial statements, based upon the enacted rates in effect for the year in which the differences are expected to reverse. The Company establishes a valuation allowance, when necessary, to reduce deferred tax assets to the amount expected to be realized. The Company periodically assesses the value of its deferred tax asset, a majority of which has been generated by a history of net operating losses and management determines the necessity for a valuation allowance. ASC 740 also provides a recognition threshold and measurement attribute for the financial statement recognition of a tax position taken or expected to be taken in a tax return. Using this guidance, a company may recognize the tax benefit from an uncertain tax position in its financial statements only if it is more likely-than-not (i.e., a likelihood of more than 50%) that the tax position will be sustained on examination by the taxing authorities, based on the technical merits of the position. The Company's tax returns for all years since December 31, 2020, remain open to audit by all related taxing authorities.

### *Stock-Based Compensation*

The Company follows the provisions of ASC 718, Share-Based Payment. Under this guidance compensation cost generally is recognized at fair value on the date of the grant and amortized over the respective vesting or service period. The fair value of options at the date of grant is estimated using the Black-Scholes option pricing model. The expected option life is derived from assumed exercise rates based upon historical exercise patterns and represents the period of time that options granted are expected to be outstanding. The expected volatility is based upon historical volatility of the Company's common shares using weekly price observations over an observation period that approximates the expected life of the options. The risk-free interest rate approximates the U.S. Treasury yield curve rate in effect at the time of grant for periods similar to the expected option life. Due to limited history of forfeitures, the Company has elected to account for forfeitures as they occur. Many of the assumptions require significant judgment and any changes could have a material impact in the determination of stock-based compensation expense.

### *Earnings (Loss) Per Share*

Basic earnings (loss) per common share ("EPS") is based on the weighted average number of shares outstanding during each period presented. Shares of unissued vested restricted stock units ("RSUs") and restricted stock awards ("RSAs") are included in our calculation of basic weighted average shares outstanding. Convertible securities, warrants and options to purchase common stock are included as common stock equivalents only when dilutive. Potential common stock equivalents are excluded from dilutive earnings per share when the effects would be antidilutive.

The Company follows the provisions of ASC 260, Diluted Earnings per Share. In computing diluted EPS, basic EPS is adjusted for the assumed issuance of all potentially dilutive securities. The dilutive effect of call options, warrants and share-based payment awards is calculated using the "treasury stock method," which assumes that the "proceeds" from the exercise of these instruments are used to purchase common shares at the average market price for the period. The dilutive effect of traditional convertible debt and preferred stock is calculated using the "if-converted method." Under the if-converted method, securities are assumed to be converted at the beginning of the period, and the resulting common shares are included in the denominator of the diluted EPS calculation for the entire period being presented.

The following table summarizes the number of shares of common stock issuable pursuant to our convertible securities that were excluded from the diluted per share calculation because the effect of including these potential shares was antidilutive even though the exercise price could be less than the average market price of the common shares:

|                                 | <b>Three Months Ended September 30,</b> |                   | <b>Nine Months Ended September 30,</b> |                   |
|---------------------------------|---|-------------------|--|-------------------|
|                                 | <b>2024</b>                             | <b>2023</b>       | <b>2024</b>                            | <b>2023</b>       |
| Series B Preferred Stock        | -                                       | -                 | -                                      | 995,994           |
| RSUs and RSAs                   | 2,394,915                               | 2,954,750         | 2,329,055                              | 2,545,875         |
| Stock options                   | 1,397,000                               | 2,616,722         | 1,694,583                              | 3,316,909         |
| Warrants                        | 1,743,730                               | 4,827,380         | 1,960,189                              | 4,827,380         |
| Convertible long-term debt      | 671,141                                 | 1,342,282         | 671,141                                | 1,342,282         |
| Potentially dilutive securities | <u>6,206,786</u>                        | <u>11,741,134</u> | <u>6,654,968</u>                       | <u>13,028,440</u> |

#### *Segment Data*

Our portfolio of brands are included within two operating segments: Telehealth and WorkSimpli. We believe our current segments and brands within our segments complement one another and position us well for future growth. The Company's Chief Executive Officer is the chief operating decision maker and is responsible for reviewing segment operating results to make determinations about resources to be allocated and to assess performance. Other factors, including type of business, revenue recognition and operating results are reviewed in determining the Company's operating segments.

#### *Fair Value of Financial Instruments*

The fair value of a financial instrument is based on the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. Assets and liabilities subject to ongoing fair value measurement are categorized and disclosed into one of the three categories depending on observable or unobservable inputs employed in the measurement. Hierarchical levels, which are directly related to the amount of subjectivity associated with the inputs to the valuation of these assets or liabilities, are as follows:

1. Level 1: Inputs that are unadjusted, quoted prices in active markets for identical assets or liabilities at the measurement date.
2. Level 2: Inputs (other than quoted prices included in Level 1) that are either directly or indirectly observable for the asset or liability through correlation with market data at the measurement date and for the duration of the instrument's anticipated life.
3. Level 3: Unobservable inputs that are supported by little or no market activity and that are significant to the fair value of the assets or liabilities and that reflect management's best estimate of what market participants would use in pricing the asset or liability at the measurement date.

In some circumstances, the inputs used to measure fair value might be categorized within different levels of the fair value hierarchy. In those instances, the fair value measurement is categorized in its entirety in the fair value hierarchy based on the lowest level input that is significant to the fair value measurement.

The carrying value of the Company's financial instruments, including cash, accounts receivable, accounts payable, accrued expenses, and the face amount of notes payable and convertible long term debt approximate fair value for all periods presented.

#### *Concentrations of Risk*

The Company monitors its positions with, and the credit quality of, the financial institutions with which it invests. The Company, at times, maintains balances in various operating accounts in excess of federally insured limits. We are dependent on certain third-party manufacturers and pharmacies, although we believe that other contract manufacturers or third-party pharmacies could be quickly secured if any of our current manufacturers or pharmacies cease to perform adequately. As of September 30, 2024, we utilized four (4) suppliers for fulfillment services, fifteen (15) suppliers for manufacturing finished goods, eight (8) suppliers for packaging, bottling, and labeling, and eight (8) suppliers for prescription medications. As of December 31, 2023, we utilized three (3) suppliers for fulfillment services, nine (9) suppliers for manufacturing finished goods, seven (7) suppliers for packaging, bottling, and labeling, and five (5) suppliers for prescription medications.

#### *Recent Accounting Pronouncements*

In November 2023, the FASB issued ASU 2023-07, *Segment Reporting (Topic 280)*. The amendments in this update improve reportable segment disclosure requirements, primarily through enhanced disclosures about significant segment expenses. ASU 2023-07 will become effective for the Company's annual period beginning on January 1, 2024 and interim periods within beginning after January 1, 2025. The Company does not expect the application of ASU 2023-07 to have a material impact to its consolidated financial statements and related disclosures.

In December 2023, the FASB issued ASU 2023-09, *Income Taxes (Topic 740): Improvements to Income Tax Disclosures*, to improve its income tax disclosure requirements. Under ASU 2023-09, entities must annually: (1) disclose specific categories in the rate reconciliation and (2) provide additional information for reconciling items that meet a quantitative threshold. ASU 2023-09 will become effective for the Company beginning on January 1, 2025. The Company does not expect the application of ASU 2023-09 to have a material impact to its consolidated financial statements and related disclosures.

All other accounting standards updates that have been issued or proposed by the FASB that do not require adoption until a future date are not expected to have a material impact on the unaudited condensed consolidated financial statements upon adoption.

### NOTE 3 – ACQUISITIONS

On January 18, 2022, the Company completed the acquisition of Cleared. The Company accounted for the transaction using the acquisition method in accordance with ASC 805, Business Combinations, with the purchase price being allocated to tangible and identifiable intangible assets acquired and liabilities assumed based on their respective estimated fair values on the acquisition date. Fair values were determined using income approaches. The results of Cleared are included within the consolidated financial statements commencing on the acquisition date.

On February 4, 2023, the Company entered into the Cleared First Amendment. The Cleared Stock Purchase Agreement was amended to, among other things: (i) reduce the total purchase price by \$250 thousand to a total of \$3.67 million; (ii) change the timing of the payment of the purchase price to \$460 thousand paid at closing (which has already been paid by the Company), with the remaining amount to be paid in five quarterly installments beginning on or before February 6, 2023 and ending January 15, 2024; (iii) remove all “earn-out” payments payable by the Company to the sellers; and (iv) remove certain representations and warranties of the Company and sellers in connection with the transaction. The Company issued the following shares of common stock to the sellers of Cleared under the Cleared First Amendment: (1) 337,895 shares on February 6, 2023, (2) 455,319 shares on April 17, 2023, (3) 158,129 shares on July 17, 2023, (4) 117,583 shares on October 17, 2023 and (5) 95,821 shares on January 16, 2024.

In February 2022, WorkSimpli closed on the ResumeBuild APA to purchase the related intangible assets associated with the ResumeBuild brand, a subscription-based resume building software. The acquisition further adds to the capabilities of the WorkSimpli software as a service application. The purchase price was \$4.5 million, including cash paid upfront of \$4.0 million and contingent consideration of \$500 thousand. In accordance with ASC 805, Business Combinations, the Company accounted for the ResumeBuild APA as an acquisition of assets as substantially all the fair value of the gross assets acquired is concentrated in a group of similar assets. The Company has elected to group the complementary intangible assets acquired as a single brand intangible asset. Additionally, the Seller is entitled to quarterly payments equal to the greater of 15% of net profits (as defined in the ResumeBuild APA) or approximately \$63 thousand, for a two-year period ending on the two-year anniversary of the closing of the Acquisition. As of September 30, 2024, WorkSimpli has paid the Seller \$500 thousand in accordance with the ResumeBuild APA. The Company estimated the fair value of the contingent consideration using the income approach.

### NOTE 4 – INTANGIBLE ASSETS

As of September 30, 2024 and December 31, 2023, the Company has the following amounts related to amortizable intangible assets:

|                                       | September 30,<br>2024 | December 31,<br>2023 | Amortizable<br>Life |
|---------------------------------------|-----------------------|----------------------|---------------------|
| <b>Amortizable Intangible Assets:</b> |                       |                      |                     |
| ResumeBuild brand                     | \$ 4,500,000          | \$ 4,500,000         | 5 years             |
| Customer relationship asset           | 1,006,840             | 1,006,840            | 3 years             |
| Cleared trade name                    | 133,339               | 133,339              | 5 years             |
| Cleared developed technology          | 12,920                | 12,920               | 1 year              |
| Purchased licenses                    | 200,000               | 200,000              | 10 years            |
| Website domain names                  | 175,397               | 171,599              | 3 years             |
| Less: accumulated amortization        | (3,753,271)           | (3,015,435)          |                     |
| Total intangible assets, net          | <u>\$ 2,275,225</u>   | <u>\$ 3,009,263</u>  |                     |

The aggregate amortization expense of the Company’s intangible assets for both the three months ended September 30, 2024 and 2023 was \$246 thousand. The aggregate amortization expense of the Company’s intangible assets for the nine months ended September 30, 2024 and 2023 was \$738 thousand and \$726 thousand, respectively. Total amortization expense for the remainder of 2024 is approximately \$245 thousand, \$978 thousand for 2025, \$940 thousand for 2026, and approximately \$113 thousand for 2027.

## NOTE 5 – ACCRUED EXPENSES

As of September 30, 2024 and December 31, 2023, the Company has the following amounts related to accrued expenses:

|  | September 30,<br>2024 | December 31,<br>2023 |
|--|-----------------------|----------------------|
| Accrued selling and marketing expenses | \$ 11,194,487         | \$ 5,198,123         |
| Accrued compensation                   | 3,362,633             | 3,003,007            |
| Sales tax payable                      | 2,267,447             | 2,501,035            |
| Accrued dividends payable              | 776,563               | 776,563              |
| Purchase price payable                 | -                     | 641,042              |
| Other accrued expenses                 | 3,412,044             | 1,817,724            |
| Total accrued expenses                 | <u>\$ 21,013,174</u>  | <u>\$ 13,937,494</u> |

## NOTE 6 – NOTES PAYABLE

### *Working Capital Loans*

In October 2022, the Company received proceeds of \$976 thousand under a 12-month working capital loan with Amazon. The terms of the loan include interest in the amount of \$62 thousand. As of September 30, 2024 and December 31, 2023, the outstanding balance was \$0 and \$111 thousand, respectively, and is included in notes payable, net, on the accompanying unaudited condensed consolidated balance sheet.

In January and February 2023, the Company received proceeds of \$2 million under a \$2.5 million loan facility with CRG Financial, maturing on December 15, 2023. The loan facility includes interest of 12%. The Company repaid the \$2 million outstanding loan balance on March 21, 2023 with the proceeds received from the Avenue Facility and recorded a \$325 thousand loss on debt extinguishment related to the repayment of the CRG Financial loan due to a prepayment penalty and various fees. As of both September 30, 2024 and December 31, 2023, the outstanding balance was \$0 related to the CRG Financial loan.

During the year ended December 31, 2023, the Company financed a \$348 thousand prepaid insurance policy under a 10-month financing agreement with Arthur J. Gallagher Risk Management Services, LLC. The terms of the agreement include finance fees in the amount of \$13 thousand. As of September 30, 2024 and December 31, 2023, the outstanding balance was \$0 and \$217 thousand, respectively, and is included in notes payable, net, on the accompanying consolidated balance sheet.

Total interest expense on notes payable amounted to \$0 and \$216 thousand for the three months ended September 30, 2024 and 2023, respectively. Total interest expense on notes payable amounted to \$7 thousand and \$250 thousand for the nine months ended September 30, 2024 and 2023, respectively.

## NOTE 7 – LONG-TERM DEBT

### *Avenue Capital Credit Facility*

As noted in Note 1 above, on March 21, 2023, the Company entered into the Avenue Credit Agreement and the Avenue Supplement. The Avenue Credit Agreement provides for a convertible senior secured credit facility of up to an aggregate amount of \$40 million, comprised of the following: (1) \$15 million in term loans funded at closing, (2) \$5 million of additional committed term loans received on September 26, 2023 in conjunction with the Avenue First Amendment and (3) \$20 million of additional uncommitted term loans, collectively referred to as the “Avenue Facility”. The Company issued Avenue Warrants to purchase \$1.2 million of the Company’s common stock at an exercise price of \$1.24, subject to adjustments. The Avenue Warrants have a term of five years. The relative fair value of the Avenue Warrants upon closing was \$873 thousand. In addition, Avenue may convert up to \$2 million of the \$15 million in term loans funded at closing into shares of the Company’s common stock at any time while the loans are outstanding, at a price per share equal to \$1.49. As of September 30, 2024, there is \$1 million in term loans remaining to be converted. The relative fair value of the Avenue Warrants was recorded to debt discount and is included as a reduction to long-term debt on the unaudited condensed consolidated balance sheet as of September 30, 2024. The Company incurred other fees associated with the Avenue Facility including: (1) a \$300 thousand financing fee, (2) a \$200 thousand upfront commitment fee of 1% of the total \$20 million in committed capital and (3) \$27 thousand in legal fees. The total debt discount recorded of \$1.4 million will be amortized over a forty-two-month period. Total amortization of debt discount was \$100 thousand and \$80 thousand for the three months ended September 30, 2024 and 2023, respectively, and \$301 thousand and \$234 thousand for the nine months ended September 30, 2024 and 2023, respectively. The Company received gross proceeds of \$15.0 million at closing (net proceeds of \$12.3 million after repayment of the \$2 million outstanding CRG loan balance and various fees).

The Avenue Facility matures on October 1, 2026 and interest is based on the greater of: (1) the Prime Rate (as defined in the Supplement) plus 4.75% and (2) 12.5%. As of September 30, 2024, the interest rate was 13.25%. As of September 30, 2024, interest only payments were extended until May 2025. The Company may prepay the loans, subject to a prepayment penalty of 1.00% to 3.00% of the principal amount prepaid, depending on the timing of the prepayment. Proceeds from the Avenue Facility were used to repay the Company's outstanding notes payable balances with CRG Financial and are expected to be utilized for general corporate purposes.

As of September 30, 2024, the Company will pay \$8.4 million in 2025 and \$10.6 million in 2026 in principal payments under the Avenue Facility.

The Company is subject to certain affirmative and negative covenants under the Avenue Facility, including the requirement, beginning on the closing date, to maintain at least \$5 million of unrestricted cash to be tested at the end of each month, and beginning on the period ended September 30, 2023, and at the end of each quarter thereafter, a trailing six-month cash flow, subject to certain adjustments as provided by the Avenue Credit Agreement, of at least \$2 million. As of September 30, 2024, there was \$19 million outstanding under the Avenue Facility and the Company was in compliance with the Avenue Facility covenants.

Total interest expense on long-term debt, inclusive of amortization of debt discounts, amounted to \$681 thousand and \$594 thousand for the three months ended September 30, 2024 and 2023, respectively. Total interest expense on long-term debt, inclusive of amortization of debt discounts, amounted to \$2.0 million and \$1.3 million for the nine months ended September 30, 2024 and 2023, respectively.

#### **NOTE 8 – STOCKHOLDERS' EQUITY**

The Company has authorized the issuance of up to 100,000,000 shares of common stock, \$0.01 par value, and 5,000,000 shares of preferred stock, \$0.0001 par value, of which 5,000 shares are designated as Series B Convertible Preferred Stock, 1,610,000 are designated as Series A Preferred Stock and 3,385,000 shares of preferred stock remain undesignated.

The Company entered into the ATM Sales Agreement whereby the Company may offer and sell, from time to time, shares of common stock. On June 7, 2024, the Company filed the 2024 Shelf. Under the 2024 Shelf at the time of effectiveness, the Company had the ability to raise up to \$150.0 million by selling common stock, preferred stock, debt securities, warrants, and units including \$53.3 million of its common stock under the ATM Sales Agreement. As of September 30, 2024, the Company had \$53.3 million available under the ATM Sales Agreement, which is part of the \$150.0 million available under the 2024 Shelf.

##### *Options and Warrants*

During the nine months ended September 30, 2024, the Company issued an aggregate of 512,777 shares of common stock related to the cashless exercise of options.

During the nine months ended September 30, 2024, the Company issued an aggregate of 1,630,458 shares of common stock related to the cashless exercise of warrants.

During the nine months ended September 30, 2024, the Company issued an aggregate of 76,250 shares of common stock related to the exercise of options for total proceeds of approximately \$107 thousand.

##### *Common Stock*

#### **Common Stock Transactions During the Nine Months Ended September 30, 2024**

During the nine months ended September 30, 2024, the Company issued an aggregate of 1,235,625 shares of common stock for service, including vested restricted stock.

On February 4, 2023, the Company entered into the Cleared First Amendment between the Company and the sellers of Cleared. The Cleared Stock Purchase Agreement was amended to, among other things change the timing of the payment of the purchase price to \$460 thousand paid at closing (which has already been paid by the Company), with the remaining amount to be paid in five quarterly installments beginning on or before February 6, 2023 and ending January 15, 2024. The Company issued the following shares of common stock to the sellers of Cleared under the Cleared First Amendment: (1) 337,895 shares on February 6, 2023, (2) 455,319 shares on April 17, 2023, (3) 158,129 shares on July 17, 2023, (4) 117,583 shares on October 17, 2023 and (5) 95,821 shares on January 16, 2024. The fair value of the stock issuances under the Cleared First Amendment was \$3.2 million.

### *Noncontrolling Interest*

Net loss attributed to the non-controlling interest amounted to \$346 thousand for the three months ended September 30, 2024 compared to net income of \$839 thousand for the three months ended September 30, 2023. During both the three months ended September 30, 2024 and 2023, the Company paid distributions to non-controlling shareholders of \$36 thousand. Net loss attributed to the non-controlling interest amounted to \$188 thousand for the nine months ended September 30, 2024 compared to net income of \$2.2 million for the nine months ended September 30, 2023. During both the nine months ended September 30, 2024 and 2023, the Company paid distributions to non-controlling shareholders of \$108 thousand.

### *WorkSimpli Software Capitalization Update*

On September 30, 2022, Sean Fitzpatrick and Varun Pathak exercised their options to purchase 10,300 and 2,100 membership interest units, respectively, of WorkSimpli for an exercise price of \$1.00 per membership interest unit under the Option Agreements. Following the exercise of the Option Agreements, Conversion Labs PR decreased its ownership interest in WorkSimpli from 85.6% to 73.6%. Effective March 31, 2023, the Company redeemed 500 membership interest units in WorkSimpli. Following the retirement, Conversion Labs PR's ownership interest in WorkSimpli increased to 74.1%. On June 30, 2023, WorkSimpli's Chief Operating Officer, exercised her option agreement (the "WorkSimpli COO Option Agreement") to purchase 889 membership interest units of WorkSimpli for an exercise price of \$1.00 per membership interest unit. Following the exercise of the WorkSimpli COO Option Agreement, Conversion Labs PR decreased its ownership interest in WorkSimpli from 74.1% to 73.3%.

On March 31, 2024, WorkSimpli declared a cash dividend in the amount of \$11.20 per membership interest unit to all unit holders of record as of March 31, 2024 and was paid on April 10, 2024. The total dividends declared to noncontrolling interest holders was \$267 thousand for the three months ended March 31, 2024, and is included in the Company's results of operations for the three months ended March 31, 2024. On July 1, 2024, WorkSimpli declared a cash dividend in the amount of \$9.05 per membership interest unit to all unit holders of record as of June 30, 2024 and was paid on July 1, 2024. The total dividends declared to noncontrolling interest holders was \$0 and \$495 thousand for the three and nine months ended September 30, 2024, respectively, and is included in general and administrative expenses for the three and nine months ended September 30, 2024. On June 30, 2023, WorkSimpli declared a cash dividend in the amount of \$22.40 per membership interest unit to all unit holders of record as of June 30, 2023 and was paid on July 3, 2023. On July 31, 2023, WorkSimpli declared a cash dividend in the amount of \$11.20 per membership interest unit to all unit holders of record as of July 28, 2023 and was paid on August 1, 2023. On August 31, 2023, WorkSimpli declared a cash dividend in the amount of \$16.80 per membership interest unit to all unit holders of record as of August 30, 2023 and was paid on September 1, 2023. On September 30, 2023, WorkSimpli declared a cash dividend in the amount of \$14.00 per membership interest unit to all unit holders of record as of September 30, 2023 and was paid on October 5, 2023. The total dividends declared to noncontrolling interest holders was \$1.0 million and \$1.5 million for the three and nine months ended September 30, 2023, respectively, and is included in general and administrative expenses for the three and nine months ended September 30, 2023.

### *Dividends*

The Company pays cumulative dividends on its Series A Preferred Stock, in the amount of \$2.21875 per share each year, which is equivalent to 8.875% of the \$25.00 liquidation preference per share. Dividends on the Series A Preferred Stock are payable quarterly in arrears, on or about the 15th day of January, April, July, and October of each year. Dividends declared and paid on the Series A Preferred Stock during the nine months ended September 30, 2024 are as follows: (1) quarterly dividend declared on March 26, 2024 to holders of record as of April 5, 2024, which was paid on April 15, 2024, (2) quarterly dividend declared on June 25, 2024 to holders of record as of July 5, 2024 which was paid on July 15, 2024, and (3) quarterly dividend declared on September 24, 2024 to holders of record as of October 4, 2024 which was paid on October 15, 2024. Dividends declared and paid on the Series A Preferred Stock during the nine months ended September 30, 2023 are as follows: (1) quarterly dividend declared on March 28, 2023 to holders of record as of April 7, 2023 and was paid on April 17, 2023, (2) quarterly dividend declared on June 27, 2023 to holders of record as of July 7, 2023 and was paid on July 17, 2023 and (3) quarterly dividend declared on September 26, 2023 to holders of record as of October 6, 2023 and was paid on October 16, 2023. The dividends are included in the Company's results of operations for the three and nine months ended September 30, 2024 and 2023.

### *Stock Options*

On January 8, 2021, the Company approved the Company's 2020 Equity and Incentive Plan (the "2020 Plan"). Approval of the 2020 Plan was included as Proposal 1 in the Company's definitive proxy statement for its Special Meeting of Stockholders filed with the Securities and Exchange Commission on December 7, 2020. The 2020 Plan is administered by the Compensation Committee of the Board of Directors (the "Board") and initially provided for the issuance of up to 1,500,000 shares of Common Stock. The number of shares of Common Stock available for issuance under the 2020 Plan automatically increases by 150,000 shares of Common Stock on January 1st of each year, for a period of not more than ten years, commencing on January 1, 2021 and ending on (and including) January 1, 2030. Awards under the 2020 Plan can be granted in the form of stock options, non-qualified and incentive options, stock appreciation rights, restricted stock, and restricted stock units.

On June 24, 2021, at the Annual Meeting of Stockholders, the stockholders of the Company approved the amendment to the 2020 Plan to increase the maximum number of shares of the Company's common stock available for issuance under the 2020 Plan by 1,500,000 shares. On June 16, 2022, at the Annual Meeting of Stockholders, the stockholders of the Company approved the second amendment and restatement of the 2020 Plan, which amended the 2020 Plan to increase the maximum number of shares of the Company's common stock available for issuance under the 2020 Plan by 1,500,000 shares. On June 14, 2024, at the Annual Meeting of Stockholders, the stockholders of the Company approved the third amendment and restatement to the 2020 Plan (the "Amended 2020 Plan"), which further amended the 2020 Plan by increasing the maximum number of shares of the Company's common stock available for issuance under the Amended 2020 Plan by 3,000,000 shares.

As of September 30, 2024, the Amended 2020 Plan provided for the issuance of up to 8,100,000 shares of Common Stock. Remaining authorization under the Amended 2020 Plan was 2,753,276 shares as of September 30, 2024.

The forms of award agreements to be used in connection with awards made under the Amended 2020 Plan to the Company's executive officers and non-employee directors are:

- Form of Non-Qualified Option Agreement (Non-Employee Director Awards)
- Form of Non-Qualified Option Agreement (Employee Awards); and
- Form of Restricted Stock Award Agreement.

Previously, the Company had granted service-based stock options and performance-based stock options separate from the Amended 2020 Plan. The following is a summary of outstanding options activity under our Amended 2020 Plan for the nine months ended September 30, 2024:

|                                   | <b>Options<br/>Outstanding<br/>Number of<br/>Shares</b> | <b>Exercise Price<br/>per Share</b> | <b>Weighted<br/>Average<br/>Remaining<br/>Contractual<br/>Life</b> | <b>Weighted<br/>Average<br/>Exercise Price<br/>per Share</b> |
|-----------------------------------|---|-------------------------------------|--|--|
| Balance, December 31, 2023        | 726,889   | \$ 1.84 – 13.74                     | 6.11 years   | \$ 8.08  |
| Granted                           | -   | -                                   | -  | -  |
| Exercised                         | (172,222)   | 6.00 – 7.50                         | 6.11 years   | 6.44   |
| Balance at September 30, 2024     | <u>554,667</u>  | \$ 1.84 – 13.74                     | 5.13 years   | \$ 8.59  |
| Exercisable at December 31, 2023  | 604,758   | \$ 1.84 – 13.74                     | 6.23 years   | \$ 8.44  |
| Exercisable at September 30, 2024 | 532,877   | \$ 1.84 – 13.74                     | 5.19 years   | \$ 8.82  |

Total compensation expense under the Amended 2020 Plan options above was \$109 thousand and \$1.2 million for the three months ended September 30, 2024 and 2023, respectively, with unamortized expense remaining of \$59 thousand as of September 30, 2024. Total compensation expense under the Amended 2020 Plan options above was \$1.2 million and \$3.5 million for the nine months ended September 30, 2024 and 2023, respectively. During the nine months ended September 30, 2024, 172,222 options were exercised on a cashless basis, which resulted in 62,781 shares issued. As of September 30, 2024, aggregate intrinsic value of vested service-based options outstanding was \$237 thousand.

The following is a summary of outstanding service-based options activity (prior to the establishment of our Amended 2020 Plan above) for the nine months ended September 30, 2024:

|                                   | <b>Options<br/>Outstanding<br/>Number of<br/>Shares</b> | <b>Exercise Price<br/>per Share</b> | <b>Weighted<br/>Average<br/>Remaining<br/>Contractual<br/>Life</b> | <b>Weighted<br/>Average<br/>Exercise Price<br/>per Share</b> |
|-----------------------------------|---|-------------------------------------|--|--|
| Balance, December 31, 2023        | 1,124,333   | \$ 1.00 – 11.98                     | 4.60 years   | \$ 3.69  |
| Granted                           | -   | -                                   | -  | -  |
| Exercised                         | (222,000)   | 1.00 – 6.25                         | 2.91 years   | 2.24   |
| Cancelled/Forfeited/Expired       | (150,000)   | 1.40 – 7.73                         | -  | 3.82   |
| Balance at September 30, 2024     | <u>752,333</u>  | \$ 1.00 – 11.98                     | 4.47 years   | \$ 4.10  |
| Exercisable December 31, 2023     | 1,090,083   | \$ 1.00 – 11.98                     | 4.62 years   | \$ 3.66  |
| Exercisable at September 30, 2024 | 752,333   | \$ 1.00 – 11.98                     | 4.47 years   | \$ 4.10  |

Total compensation expense under the above service-based option plan was \$25 thousand and \$367 thousand for the three months ended September 30, 2024 and 2023, respectively, with unamortized expense remaining of \$25 thousand as of September 30, 2024. Total compensation expense under the above service-based option plan was \$266 thousand and \$1.5 million for the nine months ended September 30, 2024 and 2023, respectively. As of September 30, 2024, aggregate intrinsic value of vested service-based options outstanding was \$1.4 million. Of the total service-based options exercised during the nine months ended September 30, 2024, 170,750 options were exercised on a cashless basis, which resulted in 134,302 shares issued and 51,250 options were exercised for cash.

The following is a summary of outstanding performance-based options activity for the nine months ended September 30, 2024:

|                                   | <b>Options<br/>Outstanding<br/>Number of<br/>Shares</b> | <b>Exercise Price<br/>per Share</b> | <b>Weighted<br/>Average<br/>Remaining<br/>Contractual<br/>Life</b> | <b>Weighted<br/>Average<br/>Exercise Price<br/>per Share</b> |
|-----------------------------------|---|-------------------------------------|--|--|
| Balance at December 31, 2023      | 485,000   | \$ 1.25 – 2.50                      | 4.13 years   | \$ 1.56  |
| Granted                           | -   | -                                   | -  | -  |
| Exercised                         | (395,000)   | 1.50 – 2.00                         | 3.57 years   | 1.53   |
| Balance at September 30, 2024     | <u>90,000</u>   | \$ 1.25 – 2.50                      | 2.56 years   | \$ 1.69  |
| Exercisable December 31, 2023     | 420,000   | \$ 1.50 – 2.50                      | 4.20 years   | \$ 1.56  |
| Exercisable at September 30, 2024 | 25,000  | \$ 1.75 – 2.50                      | 1.65 years   | \$ 2.05  |

No compensation expense was recognized on the performance-based options above for the three and nine months ended September 30, 2024, as the performance terms have not been met or are not probable. As of September 30, 2024, the aggregate intrinsic value of vested performance options outstanding was \$80 thousand. Of the total performance-based options exercised during the nine months ended September 30, 2024, 370,000 options were exercised on a cashless basis, which resulted in 315,694 shares issued and 25,000 options were exercised for cash.

*RSUs and RSAs (under our Amended 2020 Plan)*

The following is a summary of outstanding RSUs and RSAs activity under our Amended 2020 Plan for the nine months ended September 30, 2024:

|                               | <b>RSU Outstanding<br/>Number of Shares</b> |
|-------------------------------|---|
| Balance at December 31, 2023  | 3,194,375                                   |
| Granted                       | 908,335                                     |
| Vested                        | (1,285,210)                                 |
| Cancelled/Forfeited           | (450,000)                                   |
| Balance at September 30, 2024 | <u>2,367,500</u>                            |

The total fair value of the 908,335 RSUs and RSAs granted was \$6.9 million which was determined using the fair value of the quoted market price on the date of grant. Total compensation expense under the Amended 2020 Plan RSUs and RSAs above was \$2.1 million and \$1.6 million for the three months ended September 30, 2024 and 2023, respectively, with unamortized expense remaining of \$4.1 million as of September 30, 2024. Total compensation expense under the Amended 2020 Plan RSUs and RSAs above was \$6.9 million and \$3.1 million for the nine months ended September 30, 2024 and 2023, respectively. During the nine months ended September 30, 2024, 1,285,210 RSUs and RSAs vested, of which 1,110,625 shares were issued.



### RSUs and RSAs (outside of our Amended 2020 Plan)

The following is a summary of outstanding RSUs and RSAs activity (outside of our Amended 2020 Plan) for the nine months ended September 30, 2024:

|                               | <b>RSU Outstanding<br/>Number of Shares</b> |
|-------------------------------|---|
| Balance at December 31, 2023  | 550,000                                     |
| Granted                       | -   |
| Vested                        | (187,500)                                   |
| Balance at September 30, 2024 | <u>362,500</u>                              |

Total compensation expense for RSUs and RSAs outside of the Amended 2020 Plan was \$202 thousand and \$139 thousand for the three months ended September 30, 2024 and 2023, respectively, with unamortized expense remaining of \$97 thousand as of September 30, 2024. Total compensation expense for RSUs and RSAs outside of the Amended 2020 Plan was \$712 thousand and \$728 thousand for the nine months ended September 30, 2024 and 2023, respectively. During the nine months ended September 30, 2024, 187,500 RSUs and RSAs vested, of which 125,000 shares were issued.

### Warrants

The following is a summary of outstanding and exercisable warrants activity during the nine months ended September 30, 2024:

|                                | <b>Warrants<br/>Outstanding<br/>Number of<br/>Shares</b> | <b>Exercise Price<br/>per Share</b> | <b>Weighted<br/>Average<br/>Remaining<br/>Contractual<br/>Life</b> | <b>Weighted<br/>Average<br/>Exercise Price<br/>per Share</b> |
|--------------------------------|--|-------------------------------------|--|--|
| Balance at December 31, 2023   | 4,730,607  | \$ 1.24 – 12.00                     | 3.95 years   | \$ 4.81  |
| Exercised                      | (2,986,877)  | 1.40 – 5.75                         | 3.38 years   | 4.90   |
| Balance at September 30, 2024  | <u>1,743,730</u>   | \$ 1.24 – 12.00                     | 2.91 years   | \$ 4.65  |
| Exercisable December 31, 2023  | 4,730,607  | \$ 1.24 – 12.00                     | 3.95 years   | \$ 4.80  |
| Exercisable September 30, 2024 | 1,743,730  | \$ 1.24 – 12.00                     | 2.91 years   | \$ 4.63  |

Total compensation expense on the above warrants was \$0 thousand for both the three months ended September 30, 2024 and 2023, with no unamortized expense remaining as of September 30, 2024. Total compensation expense on the above warrants was \$0 and \$18 thousand for the nine months ended September 30, 2024 and 2023, respectively.

### Stock-based Compensation

The total stock-based compensation expense related to common stock issued for services, service-based stock options, performance-based stock options, warrants, RSUs, and RSAs amounted to approximately \$2.4 million and \$3.3 million for the three months ended September 30, 2024 and 2023, respectively. The total stock-based compensation expense related to common stock issued for services, service-based stock options, performance-based stock options, warrants and RSUs, and RSAs amounted to \$9.1 million and \$8.8 million for the nine months ended September 30, 2024 and 2023, respectively. Such amounts are included in general and administrative expenses in the unaudited condensed consolidated statement of operations. Unamortized expense remaining related to service-based stock options, performance-based stock options, warrants, RSUs, and RSAs was \$4.3 million as of September 30, 2024, which is expected to be recognized through 2026.

### NOTE 9 – LEASES

The Company leases office space domestically under operating leases including: (1) the Company's headquarters in New York, New York for which the lease expires in 2028, (2) a marketing and sales center in Huntington Beach, California for which the lease expires in 2027, (3) a patient care center in Greenville, South Carolina for which the lease expires in 2031, with an additional five year option to extend, for which the Company expects to utilize, (4) warehouse and fulfillment centers in Columbia, Pennsylvania and Lancaster, Pennsylvania for which the leases expired in 2024 and (5) a warehouse and pharmacy operations center in Lancaster, Pennsylvania for which the lease expires in 2029, with an additional five year option to extend, for which the Company expects to utilize. WorkSimpli leases two office spaces in Puerto Rico for which the leases expire in 2026.

The following is a summary of the Company's operating right-of-use assets and operating lease liabilities as of September 30, 2024:

|   |    |           |
|---|----|-----------|
| Operating right-of-use assets             | \$ | 6,750,256 |
| Operating lease liabilities -- current    | \$ | 403,319   |
| Operating lease liabilities -- noncurrent | \$ | 6,511,425 |

Total accumulated amortization of the Company's operating right-of-use assets was \$2.7 million and \$1.9 million as of September 30, 2024 and 2023, respectively.

The table below reconciles the undiscounted future minimum lease payments under the above noted operating leases to the total operating lease liabilities recognized on the unaudited condensed consolidated balance sheet as of September 30, 2024:

|  |    |             |
|--|----|-------------|
| Fiscal year 2024                             | \$ | 215,979     |
| Fiscal year 2025                             |    | 1,227,477   |
| Fiscal year 2026                             |    | 1,344,162   |
| Fiscal year 2027                             |    | 1,236,539   |
| Fiscal year 2028                             |    | 936,992     |
| Thereafter                                   |    | 6,316,720   |
| Less: imputed interest                       |    | (4,360,125) |
| Present value of operating lease liabilities | \$ | 6,914,744   |

Operating lease expenses were \$289 thousand and \$214 thousand for the three months ended September 30, 2024 and 2023, respectively, and \$747 thousand and \$643 thousand for the nine months ended 30, 2024 and 2023, respectively, and were included in other operating expenses in our unaudited condensed consolidated statement of operations.

Supplemental cash flow information related to operating lease liabilities consisted of the following:

|   | September 30, |            |
|---|---------------|------------|
|   | 2024          | 2023       |
| Cash paid for operating lease liabilities | \$ 615,281    | \$ 665,129 |

Supplemental balance sheet information related to operating lease liabilities consisted of the following:

|  | September 30,<br>2024 | December 31,<br>2023 |
|--|-----------------------|----------------------|
| Weighted average remaining lease term in years | 10.38                 | 2.18                 |
| Weighted average discount rate                 | 10.97%                | 7.17%                |

We have elected to apply the short-term lease exception to the warehouse and fulfillment center spaces we lease in Columbia, Pennsylvania and Lancaster, Pennsylvania. These leases have a term of less than 12 months and are not recognized on the balance sheet, but rather expensed on a straight-line basis over the lease term. Straight-line lease payments are approximately \$2 thousand and \$3 thousand per month, for Columbia, Pennsylvania and Lancaster, Pennsylvania, respectively. Additionally, Conversion Labs PR utilizes office space in Puerto Rico on a month-to-month basis incurring rental expense of approximately \$3 thousand per month.

## NOTE 10 - COMMITMENTS AND CONTINGENCIES

### Royalty Agreements

During 2016, Conversion Labs PR entered into a sole and exclusive license, royalty and advisory agreement with Pilaris Laboratories, LLC ("Pilaris") relating to Pilaris' PilarisMax shampoo formulation and conditioner. The term of the agreement will be the life of the US Patent held by Pilaris, ten years. As consideration for granting Conversion Labs PR this license, Pilaris will receive on quarterly basis, 10% of the net income collected by the licensed products based on the following formula: Net Income = total income – cost of goods sold – advertising and operating expenses directly related to the marketing of the licensed products. As of September 30, 2024 and December 31, 2023, \$0 and approximately \$5 thousand, respectively, were included in accrued expenses in regard to this agreement. The Company paid Pilaris \$5 thousand and \$138 thousand during the nine months ended September 30, 2024 and 2023, respectively, in regard to this agreement.

During 2018, the Company entered into a license agreement (the “Alphabet Agreement”) with M.ALPHABET, LLC (“Alphabet”), pursuant to which Alphabet agreed to license its PURPUREX business which consists of methods and compositions developed by Alphabet for the treatment of purpura, bruising, post-procedural bruising, and traumatic bruising (the “Product Line”). Pursuant to the license granted under the Alphabet Agreement, Conversion Labs PR obtains an exclusive license to incorporate (i) any intellectual property rights related to the Product Line and (ii) all designs, drawings, formulas, chemical compositions and specifications used or useable in the Product Line into one or more products manufactured, sold, and/or distributed by Alphabet for the treatment of purpura, bruising, post-procedural bruising and traumatic bruising and for all other fields of use or purposes (the “Licensed Product(s)”), and to make, have made, advertise, promote, market, sell, import, export, use, offer to sell, and distribute the Licensed Product(s) throughout the world with the exception of China, Hong Kong, Japan, and Australia (the “License”). The Company shall pay Alphabet a royalty equal to 13% of Gross Receipts (as defined in the Agreement) realized from the sales of Licensed Products. No amounts were earned or owed as of September 30, 2024.

Upon execution of the Alphabet Agreement, Alphabet was granted a 10-year stock option to purchase 20,000 shares of the Company’s common stock at an exercise price of \$2.50. Further, if Licensed Products have gross receipts of \$7.5 million in any calendar year, the Company will grant Alphabet an option to purchase 20,000 shares of the Company’s common stock at an exercise price of \$2.50; (ii) if Licensed Products have gross receipts of \$10.0 million in any calendar year, the Company will grant Alphabet an additional option to purchase 20,000 shares of the Company’s common stock at an exercise price of \$2.50 and (iii) if Licensed Products have gross receipts of \$20.0 million in any calendar year, the Company will grant Alphabet an option to purchase 40,000 shares of the Company’s common stock at an exercise price of \$3.75. The likelihood of meeting these performance goals for the licensed products are remote and, therefore, the Company has not recognized any compensation.

#### *Purchase Commitments*

Many of the Company’s vendors require product deposits when a purchase order is placed for goods or fulfillment services related to inventory requirements. The Company’s history of product deposits with its inventory vendors, creates an implicit purchase commitment equaling the total expected product acceptance cost in excess of the product deposit. As of September 30, 2024, the Company approximates its implicit purchase commitments to be \$1.1 million.

#### *Legal Matters*

In the normal course of business operations, the Company may become involved in various legal matters. As of September 30, 2024, other than as set forth below, the Company’s management does not believe that there are any potential legal matters that could have an adverse effect on the Company’s consolidated financial position.

On August 23, 2023, a purported putative class action complaint captioned *Marden v. LifeMD, Inc.*, Case No. 23-cv-07469, was filed in the United States District Court for the Southern District of New York (the “Marden Complaint”) against the Company’s RexMD brand. The Marden Complaint alleges, *inter alia*, unauthorized disclosure of certain information of class members to third parties. On November 21, 2023, the plaintiffs amended the Marden Complaint. On March 4, 2024, the Company moved to dismiss the Marden Complaint, and that motion is pending. On July 12, 2024, the parties attended a mediation. The results of legal proceedings are inherently uncertain, and the best estimate of cost is reflected in the Company’s financial results.

On September 5, 2023, the Internal Revenue Service (the “IRS”) issued a notice of deficiency to the Company in which the IRS asserted an income tax deficiency of approximately \$1.9 million for the Company’s tax year ending December 31, 2019. The Company timely filed a petition in the United States Tax Court disputing all of the proposed tax deficiency. The case remains in its earliest stages. The Company should be served with the IRS’s answer to the Company’s petition in the near future. The Company filed an amended return well before the notice of deficiency was issued that the Company believes will resolve all or substantially all of the issues in the case. The Company intends to vigorously defend this case.

### **NOTE 11 – RELATED PARTY TRANSACTIONS**

#### *Working Capital Loan*

In January and February 2023, the Company received proceeds of \$2 million under a \$2.5 million loan facility with CRG Financial, maturing on December 15, 2023. The loan facility includes interest of 12%. The Company repaid the \$2 million outstanding loan balance on March 21, 2023 with the proceeds received from the Avenue Facility and recorded a \$325 thousand loss on debt extinguishment related to the repayment of the CRG Financial loan (see Note 6). As of both September 30, 2024 and December 31, 2023, the outstanding balance was \$0 related to the CRG Financial loan. Mr. Bhatia, a member of the Board of the Company, is a 3% owner and also serves on the Board of Directors of CRG Financial.

#### *WorkSimpli Software*

During the nine months ended September 30, 2024 and 2023, the Company utilized CloudBoson Technologies Pvt. Ltd. (“CloudBoson”), formerly LegalSubmit Pvt. Ltd. (“LegalSubmit”), a company owned by WorkSimpli’s Chief Software Engineer, to provide software development services. The Company paid CloudBoson a total of \$838 thousand and \$611 thousand during the three months ended September 30, 2024 and 2023, respectively, and \$2.7 million and \$1.8 million during the nine months ended September 30, 2024 and 2023, respectively, for these services. The Company owed CloudBoson \$50 thousand as of September 30, 2024 and \$226 thousand as of December 31, 2023.

## Legal Services

During the nine months ended September 30, 2024 and 2023, the Company utilized King & Spalding LLP (“King & Spalding”), a large international law firm, for which one of the Company’s Board of Directors’ immediate family members is the Company’s relationship partner, to provide legal services. The Company paid King & Spalding a total of approximately \$140 thousand and \$0 during the three months ended September 30, 2024 and 2023, respectively, and \$591 thousand and \$0 during the nine months ended September 30, 2024 and 2023, respectively, for these services. The Company owed King & Spalding \$98 thousand as of September 30, 2024 and \$48 thousand as of December 31, 2023.

## Director Consulting Agreements

On May 30, 2023, Will Febbo, a member of the Board of the Company, entered into a consulting services agreement with the Company, pursuant to which he provides certain investor relations and strategic business development services, in consideration for 375,000 restricted shares of the Company’s common stock, which will vest in quarterly installments from August 30, 2023 through November 30, 2024. The Company issued 125,000 restricted shares of common stock related to this agreement during the nine months ended September 30, 2024.

On June 14, 2023, Robert Jindal, a member of the Board of the Company, entered into a consulting services agreement (the “Jindal Consulting Agreement”) with the Company, pursuant to which Mr. Jindal provides certain investor relations and strategic business development services, in consideration for 225,000 restricted shares of the Company’s common stock, which will vest in six-month installments from June 14, 2023 through December 31, 2024. On July 17, 2024, Mr. Jindal entered into the First Amendment to the Jindal Consulting Services Agreement with the Company (the “Jindal First Amendment”), pursuant to which the Company shall issue 24,835 restricted shares of the Company’s common stock, all of which vested on September 14, 2024.

On June 14, 2023, Naveen Bhatia, a member of the Board of the Company, entered into a consulting services agreement with the Company, pursuant to which Mr. Bhatia provides certain investor relations and strategic business development services, in consideration for 225,000 restricted shares of the Company’s common stock, which will vest in six-month installments from June 14, 2023 through December 31, 2024.

## Amended Employment Agreement

Effective May 1, 2024, Brian Schreiber, Logistics & Fulfillment Advisor, and a relative of the Company’s Chief Executive Officer, entered into an amended employment agreement. Mr. Schreiber’s compensation package was adjusted to reflect the increased scope of his responsibilities. The compensation adjustment, approved by the Compensation Committee of the Board, includes a base salary increase to \$240 thousand.

## NOTE 12 – SEGMENT DATA

Our portfolio of brands are included within two operating segments: Telehealth and WorkSimpli. We believe our current segments and brands within our segments complement one another and position us well for future growth. Relevant segment data for the three and nine months ended September 30, 2024 and 2023 is as follows:

|                         | Three Months Ended September 30, |                | Nine Months Ended September 30, |                 |
|-------------------------|----------------------------------|----------------|---------------------------------|-----------------|
|                         | 2024                             | 2023           | 2024                            | 2023            |
| <b>Telehealth</b>       |                                  |                |                                 |                 |
| Revenue                 | \$ 40,275,546                    | \$ 24,342,789  | \$ 108,549,257                  | \$ 66,896,719   |
| Gross margin            | 89.3%                            | 81.6%          | 88.0%                           | 81.3%           |
| Operating loss          | \$ (3,624,659)                   | \$ (7,716,355) | \$ (16,695,105)                 | \$ (20,859,582) |
| <b>WorkSimpli</b>       |                                  |                |                                 |                 |
| Revenue                 | \$ 13,117,611                    | \$ 14,271,122  | \$ 39,650,009                   | \$ 40,790,439   |
| Gross margin            | 94.6%                            | 97.9%          | 96.0%                           | 97.5%           |
| Operating (loss) income | \$ (1,061,453)                   | \$ 3,146,974   | \$ (467,818)                    | \$ 8,541,845    |
| <b>Consolidated</b>     |                                  |                |                                 |                 |
| Revenue                 | \$ 53,393,157                    | \$ 38,613,911  | \$ 148,199,266                  | \$ 107,687,158  |
| Gross margin            | 90.6%                            | 87.6%          | 90.1%                           | 87.4%           |
| Operating loss          | \$ (4,686,112)                   | \$ (4,569,381) | \$ (17,162,923)                 | \$ (12,317,737) |

Relevant segment data as of September 30, 2024 and December 31, 2023 is as follows:

|                     | September 30,<br>2024 | December 31, 2023 |
|---------------------|-----------------------|-------------------|
| <b>Total Assets</b> |                       |                   |
| Telehealth          | \$ 63,759,164         | \$ 48,126,006     |
| WorkSimpli          | 8,800,758             | 10,354,703        |
| Consolidated        | \$ 72,559,922         | \$ 58,480,709     |

## NOTE 13 – SUBSEQUENT EVENTS

### Stock Issued for Service

In October 2024, the Company issued 318,085 shares of common stock related to vested restricted stock with a total fair value of \$950 thousand.

*Stock Option Exercise*

In October 2024, the Company issued an aggregate of 10,000 shares of common stock related to the exercise of options for total proceeds of approximately \$13 thousand.

## ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

### *Note Regarding Forward-Looking Statements*

The following discussion should be read in conjunction with the financial statements and related notes contained elsewhere in this Quarterly Report on Form 10-Q. Certain statements made in this discussion are "forward-looking statements" within the meaning of 27A of the Securities Act of 1933, as amended (the "Securities Act"), and Section 21E of the Securities Exchange Act of 1934, as amended (the "Exchange Act"). These statements are based upon beliefs of, and information currently available to, the Company's management as well as estimates and assumptions made by the Company's management. Readers are cautioned not to place undue reliance on these forward-looking statements, which are only predictions and speak only as of the date hereof. When used herein, the words "anticipate," "believe," "estimate," "expect," "forecast," "future," "intend," "plan," "predict," "project," "target," "potential," "will," "would," "could," "should," "continue" or the negative of these terms and similar expressions as they relate to the Company or the Company's management identify forward-looking statements. Such statements reflect the current view of the Company with respect to future events and are subject to risks, uncertainties, assumptions, and other factors, including the risks relating to the Company's business, industry, and the Company's operations and results of operations. Should one or more of these risks or uncertainties materialize, or should the underlying assumptions prove incorrect, actual results may differ significantly from those anticipated, believed, estimated, expected, intended, or planned.

Although the Company believes that the expectations reflected in the forward-looking statements are reasonable, the Company cannot guarantee future results, levels of activity, performance, or achievements. Except as required by applicable law, including the securities laws of the United States, the Company does not intend to update any of the forward-looking statements to conform these statements to actual results.

Our unaudited condensed consolidated financial statements are prepared in accordance with accounting principles generally accepted in the United States ("U.S. GAAP"). These accounting principles require us to make certain estimates, judgments and assumptions. We believe that the estimates, judgments and assumptions upon which we rely are reasonable based upon information available to us at the time that these estimates, judgments and assumptions are made. These estimates, judgments and assumptions can affect the reported amounts of assets and liabilities as of the date of the unaudited condensed consolidated financial statements as well as the reported amounts of revenues and expenses during the periods presented. Our unaudited condensed consolidated financial statements would be affected to the extent there are material differences between these estimates and actual results. The following discussion should be read in conjunction with our financial statements and notes thereto appearing elsewhere in this report.

Risk factors include, by way of example and without limitation:

- changes in the market acceptance of our products;
- the impact of competitive products and pricing;
- our ability to successfully commercialize our products on a large enough scale to generate profitable operations;
- our ability to maintain and develop relationships with customers and suppliers;
- our ability to respond to new technological developments quickly and effectively, including applications and risks of artificial intelligence ("AI");
- our ability to prevent, detect and remediate cybersecurity incidents;
- our ability to protect our trade secrets or other proprietary rights, operate without infringing upon the proprietary rights of others and prevent others from infringing on our proprietary rights;
- our ability to successfully acquire, develop or commercialize new products and equipment;
- our ability to collaborate successfully with other businesses and to integrate acquired businesses or new brands;
- supply chain constraints or difficulties;
- current and potential material weaknesses in our internal control over financial reporting;
- our need to raise additional funds in the future;
- our ability to successfully recruit and retain qualified personnel;
- the impact of industry regulation, including regulation of compounded medications, privacy and digital healthcare;
- general economic and business conditions, including inflation, slower growth or recession;
- changes in the political or regulatory conditions in the markets in which we operate; and
- business interruptions resulting from geo-political actions, including war, and terrorism or disease outbreaks.

Although we believe that the expectations reflected in the forward-looking statements are reasonable, we cannot guarantee future results, levels of activity, or performance. Readers are urged to carefully review and consider the various disclosures made by us in this report and in our other reports filed with the Securities and Exchange Commission ("SEC"). We undertake no obligation to update or revise forward-looking statements to reflect changed assumptions, the occurrence of unanticipated events or changes in the future operating results over time except as required by law. We believe that our assumptions are based upon reasonable data derived from and known about our business and operations. No assurances are made that actual results of operations or the results of our future activities will not differ materially from our assumptions.

Our unaudited condensed consolidated financial statements are prepared in accordance with accounting principles generally accepted in the United States (“U.S. GAAP”). These accounting principles require us to make certain estimates, judgments and assumptions. These estimates, judgments and assumptions can affect the reported amounts of assets and liabilities as of the date of the unaudited condensed consolidated financial statements as well as the reported amounts of revenues and expenses during the periods presented. Our unaudited condensed consolidated financial statements would be affected to the extent there are material differences between these estimates and actual results. The following discussion should be read in conjunction with our financial statements and notes thereto appearing elsewhere in this report.

As used in this Quarterly Report on Form 10-Q and unless otherwise indicated, the terms “Company,” “we,” “us,” and “our” refer to LifeMD, Inc. (formerly known as Conversion Labs, Inc.), Cleared Technologies PBC, a Delaware public benefit corporation (“Cleared”) and our majority-owned subsidiary WorkSimpli Software, LLC (formerly known as LegalSimpli Software, LLC), a Puerto Rico limited liability company (“WorkSimpli”). The affiliated network of medical Professional Corporations and medical Professional Associations administratively led by LifeMD Southern Patient Medical Care, P.C., (“LifeMD PC”) is the Company’s variable interest entity in which we hold a controlling financial interest. Unless otherwise specified, all dollar amounts are expressed in United States (“U.S.”) dollars.

### *Corporate History*

We were formed in the State of Delaware on May 24, 1994, under our prior name, Immudyne, Inc. We changed our name to Conversion Labs, Inc. on June 22, 2018 and then subsequently, on February 22, 2021, we changed our name to LifeMD, Inc. Further, in connection with our name change, we changed our trading symbol to LFMD. In June 2018, the Company closed the strategic acquisition of 51% of WorkSimpli, a company that provides a software as a service for converting, editing, signing and sharing PDF documents called PDFSimpli. Effective January 22, 2021, we consummated a transaction to restructure the ownership of WorkSimpli through a series of agreements and concurrently increased our ownership stake in WorkSimpli to 85.6%. Effective September 30, 2022, two option agreements were exercised which further restructured the ownership of WorkSimpli. As a result, the Company’s ownership interest in WorkSimpli decreased to 73.6%. Effective March 31, 2023, the Company redeemed 500 membership interest units in WorkSimpli and, as a result, the Company’s ownership interest in WorkSimpli increased to 74.1%. Effective June 30, 2023, an option agreement was exercised which further restructured the ownership of WorkSimpli. As a result, the Company’s ownership interest in WorkSimpli decreased to 73.3%. On January 18, 2022, the Company acquired Cleared, a nationwide allergy telehealth platform that provides personalized treatments for allergy, asthma, and immunology.

### *Business Overview*

We are a direct-to-patient telehealth company providing a high-quality, cost-effective, and convenient way to access comprehensive, virtual and in-home healthcare. We believe the traditional model of visiting a doctor’s office, traveling to a retail pharmacy, and returning for follow up care or prescription refills is complex, inefficient, and costly, and discourages many individuals from seeking much needed medical care. LifeMD is improving the delivery of healthcare experience through telehealth with our proprietary technology platform, affiliated and dedicated provider network, broad and expanding treatment capabilities, and unique ability to nurture patient relationships.

The LifeMD telehealth platform integrates best-in-class capabilities including a 50-state medical group, a nationwide pharmacy network, nationwide laboratory and diagnostic testing capabilities, a fully integrated electronic medical records (“EMR”) system and an internal patient care and service call center. These capabilities are integrated by an industry-leading, proprietary telehealth technology that supports a broad range of primary care, chronic disease and lifestyle healthcare needs. Currently, LifeMD treats approximately 269,000 active patient subscribers across a range of their medical needs including primary care, men’s sexual health, weight management, sleep, hair loss and hormonal therapy by providing telehealth clinical services and prescription and over-the-counter (“OTC”) treatments, as medically appropriate. Our virtual primary care services are primarily offered on a subscription basis. Since inception, we have helped approximately 1,059,000 customers and patients by providing them greater access to high-quality, convenient, and affordable care.

Our mission is to empower people to live healthier lives by increasing access to high-quality and affordable virtual and in-home healthcare. We believe our success has been, and will continue to be, attributable to an amazing patient experience, made possible by attracting and retaining the highest-quality providers in the country, and our proprietary end-to-end technology platform. As we continue to pursue long-term growth, we plan to continue to introduce new telehealth product and service offerings that complement our already expansive treatment areas. During April 2023, we launched a highly successful and differentiated GLP-1 Weight Management offering driven by our existing primary care capabilities that already had more than 71,000 patient subscribers as of September 30, 2024. Patients receive a range of weight loss services including prescriptions for GLP-1 medications, as medically appropriate, lab work services, general primary care and holistic healthcare and coaching. The GLP-1 medically supported weight loss market is rapidly growing and is projected to increase from over \$13 billion to over \$100 billion by 2030, according to J.P. Morgan Research.

Our telehealth revenue increased 62% for the nine months ended September 30, 2024 as compared to the nine months ended September 30, 2023. Total revenue from recurring subscriptions is approximately 92%. In addition to our telehealth business, we own 73.32% of WorkSimpli, which operates PDFSimpli, a rapidly growing software as a service platform for converting, signing, editing, and sharing PDF documents. WorkSimpli revenue from recurring subscriptions is 100%.

We are a patient-centric telehealth company dedicated to delivering seamless end-to-end virtual healthcare directly to consumers and through select enterprise (“B2B”) partnerships. Our mission is facilitated by our robust technology platform that is purpose-built to seamlessly connect the various touchpoints involved in delivering complex care, including scheduling for a national provider network, EMR capabilities, secure synchronous and asynchronous communication, digital prescriptions, cloud pharmacy and more. Our platform enables us to deliver modern personalized health experiences and offerings through our websites and mobile applications, spanning customer discovery, purchase and connection with licensed providers, to pharmacy and OTC order fulfillment, through ongoing care. We believe that our seamless approach significantly reduces the complication, cost and time burden of healthcare, incentivizing consumers to stick with our brands.

Our offerings are sold to consumers on a subscription basis thus creating a relationship-driven patient experience to bolster retention rates and recurring revenue. Our offerings range from prescription medication and OTC products fulfilled on a recurring basis, to primary care and weight management clinical services and ongoing care from a team of dedicated medical providers. In general, our offerings seek to serve a patient throughout the lifecycle of both their general and chronic healthcare needs. As appropriate, prescription medications and OTC products are filled by pharmacy fulfillment partners, and are shipped directly to the patient. The number of patients and customers we serve across the nation continues to increase at a robust pace, with approximately 1,059,000 individuals having purchased our products and services to date.

Our platform also includes a robust customer relationship management (“CRM”) system, and performance marketing platform that enables us to acquire and retain new patients and customers at scale by driving brand visibility through strategic media placements, influencer partnerships, and direct response advertising methods across highly visible marketing channels (i.e., national TV, streaming TV, streaming audio, YouTube, podcasts, Out of Home, print, magazines, online search, social media, and digital).

We leverage our telehealth technology platform and services across the three core areas described below:

#### Direct-to-Consumer Virtual Primary Care

In the first quarter of 2022, we launched our flagship virtual primary care offering under the LifeMD brand, LifeMD PC. This offering provides patients with 24/7 access to an affiliated high-quality provider for their primary care, urgent care, and chronic care needs. LifeMD’s virtual primary care offering is a mobile-first full-service destination that provides seamless access to high-quality clinical care including virtual consultations and treatment, prescription medications, diagnostics and imaging, wellness coaching and more. This offering is also supported by robust partnerships that provide our patients benefits such as substantial discounts on lab work and a prescription discount card that can be presented at over 60,000 pharmacies to save up to 92% on their prescription medication.

In April 2023, we launched our rapidly growing GLP-1 Weight Management program providing primary care, weight loss, holistic healthcare, lab work and prescription services, as appropriate, to patients seeking to access a medically supported weight loss solution. Since inception, our Weight Management program has grown exponentially to over 71,000 patient subscribers as of September 30, 2024. We remain at the forefront of the rapidly growing GLP-1 weight loss market, which is expected to exceed \$100 billion by 2030, with our highly differentiated and comprehensive offering. In September 2024, we expanded our Weight Management program with an alternative designed for patients who are unable or unwilling to use GLP-1 medications. This treatment plan consists of three oral medications – metformin, bupropion, and topiramate.

#### Direct-to-Patient Telehealth

We also leverage our telehealth platform’s provider network, cloud pharmacy, and EMR capabilities across our direct-to-patient telehealth brands. Our telehealth brands RexMD, ShapiroMD, NavaMD, and Cleared address largely unaddressed or underserved needs and are leading destinations in their respective treatment verticals of men’s health, hair loss, dermatology, and immunology.

- **RexMD** is a men’s telehealth platform brand that offers access to virtual medical treatment for a variety of men’s health needs. After treatment from an affiliated licensed physician, if appropriate, one of our partner pharmacies will dispense and ship prescription medications and OTC products directly to the customer. Since RexMD’s initial launch in the erectile dysfunction treatment market, it has expanded into additional indications including but not limited to, premature ejaculation, hormone therapy and hair loss. RexMD has served approximately 578,000 customers and patients since inception with a 4.6-star Trustpilot rating.
- **ShapiroMD** offers access to virtual medical treatment, prescription medications, patented doctor formulated OTC products, topical compounded medications and Food and Drug Administration (“FDA”) approved medical devices treating male and female hair loss through our telehealth platform. ShapiroMD has emerged as a leading destination for hair loss treatment across the United States (“U.S.”) and has served approximately 265,000 customers and patients since inception with a 4.9-star Trustpilot rating.



- **NavaMD** is a female-oriented, tele-dermatology brand that offers access to virtual medical treatment from dermatologists and other providers, and, if appropriate, prescription oral and compounded topical medications to treat dermatological conditions such as aging and acne. In addition to the brand's telehealth offerings, NavaMD's proprietary products leverage intellectual property and proprietary formulations licensed from Restorsea, a leading medical-grade skincare technology platform.
- **Cleared** is a telehealth brand that provides personalized treatments for allergy, asthma and immunology. Offerings include in-home tests for both environmental and food allergies, prescriptions for allergies and asthma and FDA-approved immunotherapies for treating chronic allergies. Cleared leverages a 50-state network of affiliated medical professionals and providers, various pharmaceutical partners and treatments and tests that cost up to 50% less than the brand-name competition. The offerings include free consultations, prescription medication, complementary OTC products and ongoing care from U.S.-licensed allergists and nurses.

## B2B Telehealth Partnerships

Organizations selling healthcare products face a challenging commercial landscape. Increased competition, shrinking market sizes and challenges reaching patients via the traditional brick-and-mortar physician offices are forcing pharmaceutical, medical device and diagnostic companies to rethink their commercial strategies and increase their focus on digital patient awareness and engagement initiatives. It is estimated that spending on digital solutions to facilitate greater access to end markets accounts for one-third of the collective \$30 billion commercial spend by these companies in the U.S. We believe LifeMD's unique telehealth technology platform and virtual care expertise is well-positioned to address the unmet needs of healthcare product companies as they relate to digital patient awareness, access to care, adherence and compliance. To date, LifeMD has executed the following enterprise commercial agreements providing access to our industry leading telehealth platform capabilities.

- In September 2023, LifeMD executed a partnership agreement with ASCEND Therapeutics, LLC ("ASCEND"), a subsidiary of Besins Healthcare, and a specialty pharmaceutical company concentrating on women's health, to provide integrated telehealth services to improve access to EstroGel®. Under the terms of the agreement, LifeMD receives fees related to certain corporate services provided to ASCEND while having our telehealth services featured on the [www.estrogel.com](http://www.estrogel.com) website.
- On December 11, 2023, the Company entered into a collaboration with Medifast, Inc. through and with certain of its wholly-owned subsidiaries ("Medifast"). Medifast will utilize the Company's virtual care technology platform to provide its clients access to a clinically supported weight management program, including GLP-1 medications, which are a class of medications that mainly help manage blood sugar (glucose) levels in people with Type 2 diabetes but can also treat obesity. Pursuant to certain agreements between the parties, Medifast has agreed to pay to the Company the amount of \$10 million to support the collaboration, funding enhancements to the Company platform, operations and supporting infrastructure, of which \$5 million was paid at the closing on December 12, 2023, \$2.5 million was paid during the three months ended March 31, 2024, and the remaining \$2.5 million was paid during the three months ended June 30, 2024 (the "Medifast Collaboration").

In addition, in connection with the Medifast Collaboration, the Company entered into a stock purchase agreement and registration rights agreement with Medifast's wholly-owned subsidiary, Jason Pharmaceuticals, Inc., whereby the Company issued 1,224,425 shares of its common stock in a private placement (the "Medifast Private Placement") at a purchase price of \$8.1671 per share, for aggregate proceeds of approximately \$10 million. The Company granted Jason Pharmaceuticals the right, for a period contemporaneous with the ongoing collaboration, to appoint one non-voting observer to the Board of Directors of the Company, entitled to attend Board meetings.

## *Manufacturing and Supply Chain*

We use third parties to manufacture and package our OTC products according to the formulas and packaging guidelines we dictate. In order to minimize costs, we may elect to purchase raw or bulk materials directly from our suppliers and have them shipped to our manufacturers so that we may incur only tableting, encapsulating, and/or packaging costs and avoid the additional costs associated with purchasing the finished product.

FDA potential restrictions on compounding of GLP-1s, including removal of tirzepatide (marketed as Mounjaro® and Zepbound®) and/or semaglutide (marketed as Ozempic® and Wegovy®) from the drug shortage list, have the potential to disrupt patient treatment continuity, by limiting our ability to provide personalized treatment plans that meet individual patient needs, and could adversely impact our financial results. These restrictions may lead to decreased patient satisfaction, increased attrition rates, and potential legal challenges if patients are unable to access needed medications in a timely manner. Additionally, the inability to offer compounded options may drive patients who do not have insurance coverage, or who are unwilling to pay out-of-pocket, for branded GLP-1 medications to seek other medications and/or alternatives outside of telehealth, adversely impacting the growth and viability of the business.

## Majority Owned Subsidiary: WorkSimpli

WorkSimpli is a leading provider of workplace and document services for consumers, gig workers and small businesses. WorkSimpli operates the following brands: (1) PDFSimpli, an online software as a service platform that allows users to create, edit, convert, sign, and share PDF documents, (2) ResumeBuild, a leading provider of digital resume and cover letter services, (3) SignSimpli, a digital signature platform and (4) LegalSimpli, a provider of legal forms for consumers and small businesses. We acquired WorkSimpli through the purchase of 51% of the membership interests of WorkSimpli Software LLC, a Puerto Rico limited liability company, which operates a marketing-driven software solutions business. On January 22, 2021, LifeMD consummated a transaction and increased its ownership of WorkSimpli to 85.6%. Effective September 30, 2022, two option agreements were exercised which further restructured the ownership of WorkSimpli. As a result, the Company's ownership interest in WorkSimpli decreased to 73.6%. Effective March 31, 2023, the Company redeemed 500 membership interest units in WorkSimpli and, as a result, the Company's ownership interest in WorkSimpli increased to 74.1%. Effective June 30, 2023, an option agreement was exercised which further restructured the ownership of WorkSimpli. As a result, the Company's ownership interest in WorkSimpli decreased to 73.3%.

WorkSimpli was ranked in the top 25,000 websites globally, with more than 56 million registrants. Since its launch, WorkSimpli has converted or edited over 276 terabytes of documents for customers from the legal, financial, real-estate and academic sectors. WorkSimpli had over 160,000 active subscriptions as of September 30, 2024.

## Results of Operations

### Comparison of the Three Months Ended September 30, 2024 to the Three Months Ended September 30, 2023

Our financial results for the three months ended September 30, 2024 are summarized as follows in comparison to the three months ended September 30, 2023:

|   | September 30, 2024 |            | September 30, 2023 |            |
|---|--------------------|------------|--------------------|------------|
|   | \$                 | % of Sales | \$                 | % of Sales |
| Telehealth revenue, net                             | \$ 40,275,546      | 75.43%     | \$ 24,342,789      | 63.04%     |
| WorkSimpli revenue, net                             | 13,117,611         | 24.57%     | 14,271,122         | 36.96%     |
| Total revenue, net                                  | 53,393,157         | 100%       | 38,613,911         | 100%       |
| Cost of telehealth revenue                          | 4,300,877          | 8.06%      | 4,479,760          | 11.60%     |
| Cost of WorkSimpli revenue                          | 712,664            | 1.33%      | 301,746            | 0.78%      |
| Total cost of revenue                               | 5,013,541          | 9.39%      | 4,781,506          | 12.38%     |
| Gross profit  | 48,379,616         | 90.61%     | 33,832,405         | 87.62%     |
| Selling and marketing expenses                      | 26,611,672         | 49.84%     | 19,776,797         | 51.22%     |
| General and administrative expenses                 | 18,925,844         | 35.45%     | 13,398,387         | 34.70%     |
| Customer service expenses                           | 2,804,210          | 5.25%      | 2,106,252          | 5.45%      |
| Other operating expenses                            | 2,112,169          | 3.96%      | 1,622,137          | 4.20%      |
| Development costs                                   | 2,611,833          | 4.89%      | 1,498,213          | 3.88%      |
| Total expenses                                      | 53,065,728         | 99.39%     | 38,401,786         | 99.45%     |
| Operating loss                                      | (4,686,112)        | (8.78)%    | (4,569,381)        | (11.83)%   |
| Interest expense, net                               | (558,597)          | (1.04)%    | (713,766)          | (1.85)%    |
| Net loss before income taxes                        | (5,244,709)        | (9.82)%    | (5,283,147)        | (13.68)%   |
| Income tax expense                                  | (232,523)          | (0.44)%    | -                  | -%         |
| Net loss  | (5,477,232)        | (10.26)%   | (5,283,147)        | (13.68)%   |
| Net income attributable to non-controlling interest | (345,767)          | (0.65)%    | 839,288            | 2.18%      |
| Net loss attributable to LifeMD, Inc.               | (5,131,465)        | (9.61)%    | (6,122,435)        | (15.86)%   |
| Preferred stock dividends                           | (776,563)          | (1.46)%    | (776,563)          | (2.01)%    |
| Net loss attributable to common stockholders        | \$ (5,908,028)     | (11.07)%   | \$ (6,898,998)     | (17.87)%   |

Total revenue, net. Revenues for the three months ended September 30, 2024 were approximately \$53.4 million, an increase of 38% compared to approximately \$38.6 million for the three months ended September 30, 2023. The increase in revenues was attributable to an increase in telehealth revenue of 65%, partially offset by a decrease in WorkSimpli revenue of 8%. Telehealth revenue accounts for 75% of total revenue and has increased during the three months ended September 30, 2024 due to an increase in online sales demand primarily for LifeMD primary care which experienced an increase of approximately \$18.1 million during the three months ended September 30, 2024 compared to the three months ended September 30, 2023. WorkSimpli revenue accounts for 25% of total revenue and has decreased slightly year over year due to a lower demand.

Total cost of revenue. Total cost of revenue consists of the cost of (1) telehealth revenues, which primarily include product costs, pharmacy fulfillment costs, physician consult fees, and shipping costs directly attributable to our prescription and OTC products and (2) the cost of WorkSimpli revenue consisting primarily of information technology fees related to providing the services made available on our online platform. Total cost of revenue increased by approximately 5% to approximately \$5.0 million for the three months ended September 30, 2024 compared to approximately \$4.8 million for the three months ended September 30, 2023. The combined cost of revenue increase was due to increased telehealth sales volume during the three months ended September 30, 2024 when compared to the three months ended September 30, 2023. Telehealth costs decreased to 11% of associated telehealth revenues experienced during the three months ended September 30, 2024, from 18% of associated telehealth revenues during the three months ended September 30, 2023 primarily due to improved pricing. WorkSimpli costs were 5% of associated WorkSimpli revenues for the three months ended September 30, 2024 as compared to 2% of associated WorkSimpli revenues for the three months ended September 30, 2023.

Gross profit. Gross profit increased by approximately 43% to approximately \$48.4 million for the three months ended September 30, 2024 compared to approximately \$33.8 million for the three months ended September 30, 2023, as a result of increased telehealth revenue and improved pricing. Gross profit as a percentage of revenues was 91% for the three months ended September 30, 2024 as compared to 88% for the three months ended September 30, 2023. Gross profit as a percentage of revenues for telehealth was 89% for the three months ended September 30, 2024 compared to 82% for the three months ended September 30, 2023, and for WorkSimpli was 95% for the three months ended September 30, 2024 compared to 98% for the three months ended September 30, 2023. The increase in sales volume and demand for LifeMD primary care and improved pricing have contributed to the increase in gross profit.

Total expenses. Operating expenses for the three months ended September 30, 2024 were approximately \$53.1 million, as compared to approximately \$38.4 million for the three months ended September 30, 2023. This represents an increase of approximately 38%, or \$14.7 million. The increase is primarily attributable to:

- (i) Selling and marketing expenses: This mainly consists of online marketing and advertising expenses. During the three months ended September 30, 2024, the Company had an increase of approximately \$6.8 million, or 35% in selling and marketing costs resulting from additional sales and marketing initiatives to drive the current period's sales growth primarily for LifeMD primary care. This ramp up is expected to both increase and maintain sustained revenue growth in future years, based on the Company's recurring revenue subscription-based sales model.
- (ii) General and administrative expenses: During the three months ended September 30, 2024, stock-based compensation was \$2.4 million, with the majority related to stock compensation expense attributable to restricted stock awards, as compared to stock-based compensation expense of \$3.3 million for the three months ended September 30, 2023. This category also consists of merchant processing fees, payroll expenses for corporate employees, taxes and licenses, amortization expense and legal and professional fees. During the three months ended September 30, 2024, the Company had an increase of approximately \$5.5 million in general and administrative expenses, primarily related to increases in compensation costs of \$3.7 million, merchant processing fees of \$1.5 million and legal and professional fees of \$1.0 million, partially offset by the decrease in stock-based compensation noted above.
- (iii) Customer service expenses: This consists of rent, insurance, payroll and benefit expenses related to the Company's customer service department located in South Carolina and Puerto Rico. During the three months ended September 30, 2024, the Company had an increase of approximately \$698 thousand, or 33%, primarily related to increases in infrastructure costs and headcount in the Company's customer service department.
- (iv) Other operating expenses: This consists of rent and lease expense, insurance, office supplies and software subscriptions, royalty expense and bank charges. During the three months ended September 30, 2024, the Company had an increase of approximately \$490 thousand, or 30%, primarily related to software subscriptions.
- (v) Development costs: This mainly relates to third-party technology services for developing and maintaining our online platforms. During the three months ended September 30, 2024, the Company had an increase of approximately \$1.1 million or 74%, primarily resulting from technology platform improvements and amortization expenses.

Interest expense, net. Interest expense, net consists of interest expense related to the Avenue Facility and notes payable, partially offset by interest income on the Company's cash account balances for the three months ended September 30, 2024 and interest expense related to the Avenue Facility, notes payable and interest accrued on the Company's Series B Convertible Preferred Stock for the three months ended September 30, 2023. Interest expense, net decreased by approximately \$155 thousand during the three months ended September 30, 2024 as compared to the three months ended September 30, 2023, primarily due to an increase in interest income on the Company's cash account balances for the three months ended September 30, 2024 as compared to the three months ended September 30, 2023.

## Comparison of the Nine Months Ended September 30, 2024 to the Nine Months Ended September 30, 2023

Our financial results for the nine months ended September 30, 2024 are summarized as follows in comparison to the nine months ended September 30, 2023:

|   | September 30, 2024 |            | September 30, 2023 |            |
|---|--------------------|------------|--------------------|------------|
|   | \$                 | % of Sales | \$                 | % of Sales |
| Telehealth revenue, net                             | \$ 108,549,257     | 73.25%     | \$ 66,896,719      | 62.12%     |
| WorkSimpli revenue, net                             | 39,650,009         | 26.75%     | 40,790,439         | 37.88%     |
| Total revenue, net                                  | 148,199,266        | 100%       | 107,687,158        | 100%       |
| Cost of telehealth revenue                          | 13,049,315         | 8.81%      | 12,525,887         | 11.63%     |
| Cost of WorkSimpli revenue                          | 1,589,318          | 1.07%      | 1,019,018          | 0.95%      |
| Total cost of revenue                               | 14,638,633         | 9.88%      | 13,544,905         | 12.58%     |
| Gross profit  | 133,560,633        | 90.12%     | 94,142,253         | 87.42%     |
| Selling and marketing expenses                      | 77,164,480         | 52.07%     | 56,062,345         | 52.06%     |
| General and administrative expenses                 | 52,752,961         | 35.60%     | 36,120,723         | 33.54%     |
| Customer service expenses                           | 7,385,669          | 4.98%      | 5,573,734          | 5.18%      |
| Other operating expenses                            | 6,318,791          | 4.26%      | 4,640,690          | 4.31%      |
| Development costs                                   | 7,101,655          | 4.79%      | 4,062,498          | 3.77%      |
| Total expenses                                      | 150,723,556        | 101.70%    | 106,459,990        | 98.86%     |
| Operating loss                                      | (17,162,923)       | (11.58)%   | (12,317,737)       | (11.44)%   |
| Interest expense, net                               | (1,567,743)        | (1.06)%    | (1,973,901)        | (1.83)%    |
| Loss on debt extinguishment                         | -                  | -%         | (325,198)          | (0.30)%    |
| Net loss before income taxes                        | (18,730,666)       | (12.64)%   | (14,616,836)       | (13.57)%   |
| Income tax expense                                  | (232,523)          | (0.16)%    | -                  | -%         |
| Net loss  | (18,963,189)       | (12.80)%   | (14,616,836)       | (13.57)%   |
| Net income attributable to non-controlling interest | (187,729)          | (0.13)%    | 2,247,055          | 2.09%      |
| Net loss attributable to LifeMD, Inc.               | (18,775,460)       | (12.67)%   | (16,863,891)       | (15.66)%   |
| Preferred stock dividends                           | (2,329,688)        | (1.57)%    | (2,329,688)        | (2.16)%    |
| Net loss attributable to common stockholders        | \$ (21,105,148)    | (14.24)%   | \$ (19,193,579)    | (17.82)%   |

Total revenue, net. Revenues for the nine months ended September 30, 2024 were approximately \$148.2 million, an increase of 38% compared to approximately \$107.7 million for the nine months ended September 30, 2023. The increase in revenues was attributable to an increase in telehealth revenue of 62%, partially offset by a decrease in WorkSimpli revenue of 3%. Telehealth revenue accounts for 73% of total revenue and has increased during the nine months ended September 30, 2024 due to an increase in online sales demand primarily for LifeMD primary care which experienced an increase of approximately \$38.8 million during the nine months ended September 30, 2024 compared to the nine months ended September 30, 2023 and Medifast Collaboration revenue. WorkSimpli revenue accounts for 27% of total revenue and has decreased slightly year over year due to a lower demand.

Total cost of revenue. Total cost of revenue consists of the cost of (1) telehealth revenues, which primarily include product costs, pharmacy fulfillment costs, physician consult fees, and shipping costs directly attributable to our prescription and OTC products and (2) the cost of WorkSimpli revenue consisting primarily of information technology fees related to providing the services made available on our online platform. Total cost of revenue increased by approximately 8% to approximately \$14.6 million for the nine months ended September 30, 2024 compared to approximately \$13.5 million for the nine months ended September 30, 2023. The combined cost of revenue increase was due to increased telehealth sales volume during the nine months ended September 30, 2024 when compared to the nine months ended September 30, 2023. Telehealth costs decreased to 12% of associated telehealth revenues experienced during the nine months ended September 30, 2024, from 19% of associated telehealth revenues during the nine months ended September 30, 2023 primarily due to improved pricing. WorkSimpli costs increased to 4% of associated WorkSimpli revenues during the nine months ended September 30, 2024, compared to 3% of associated WorkSimpli revenues for the nine months ended September 30, 2023.

Gross profit. Gross profit increased by approximately 42% to approximately \$133.6 million for the nine months ended September 30, 2024 compared to approximately \$94.1 million for the nine months ended September 30, 2023, as a result of increased combined sales. Gross profit as a percentage of revenues was 90% for the nine months ended September 30, 2024 as compared to 87% for the nine months ended September 30, 2023. Gross profit as a percentage of revenues for telehealth was 88% for the nine months ended September 30, 2024 compared to 81% for the nine months ended September 30, 2023, and for WorkSimpli was 96% for the nine months ended September 30, 2024 as compared to 98% for the nine months ended September 30, 2023. The increase in sales volume and demand for LifeMD primary care, Medifast Collaboration revenue, and improved pricing have contributed to the increase in gross profit.

Total expenses. Operating expenses for the nine months ended September 30, 2024 were approximately \$150.7 million, as compared to approximately \$106.5 million for the nine months ended September 30, 2023. This represents an increase of 42%, or approximately \$44.2 million. The increase is primarily attributable to:

- (i) Selling and marketing expenses: This mainly consists of online marketing and advertising expenses. During the nine months ended September 30, 2024, the Company had an increase of approximately \$21.1 million, or 38% in selling and marketing costs resulting from additional sales and marketing initiatives to drive the current period's sales growth primarily for LifeMD primary care. This ramp up is expected to both increase and maintain sustained revenue growth in future years, based on the Company's recurring revenue subscription-based sales model.
- (ii) General and administrative expenses: During the nine months ended September 30, 2024, stock-based compensation was \$9.1 million, with the majority related to stock compensation expense attributable to restricted stock awards, as compared to stock-based compensation expense of \$8.8 million for the nine months ended September 30, 2023. This category also consists of merchant processing fees, payroll expenses for corporate employees, taxes and licenses, amortization expense and legal and professional fees. During the nine months ended September 30, 2024, the Company had an increase of approximately \$16.6 million in general and administrative expenses, primarily related to increases in compensation costs of \$9.5 million, legal and professional fees of \$3.9 million and merchant processing fees of \$2.8 million.
- (iii) Customer service expenses: This consists of rent, insurance, payroll and benefit expenses related to the Company's customer service department located in South Carolina and Puerto Rico. During the nine months ended September 30, 2024, the Company had an increase of approximately \$1.8 million, or 33%, primarily related to increases in infrastructure costs and headcount in the Company's customer service department.
- (iv) Other operating expenses: This consists of rent and lease expense, insurance, office supplies and software subscriptions, royalty expense and bank charges. During the nine months ended September 30, 2024, the Company had an increase of approximately \$1.7 million, or 36%, primarily related to software subscriptions and a reduction in credit card rewards.
- (v) Development costs: This mainly relates to third-party technology services for developing and maintaining our online platforms. During the nine months ended September 30, 2024, the Company had an increase of approximately \$3 million, or 75%, primarily resulting from technology platform improvements and amortization expenses.

Interest expense, net. Interest expense, net consists of interest expense related to the Avenue Facility and notes payable, partially offset by interest income on the Company's cash account balances for the nine months ended September 30, 2024 and interest expense related to the Avenue Facility, notes payable and interest accrued on the Company's Series B Convertible Preferred Stock for the nine months ended September 30, 2023. Interest expense, net decreased by approximately \$406 thousand during the nine months ended September 30, 2024 as compared to the nine months ended September 30, 2023, primarily due to an increase in interest income on the Company's cash account balances for the nine months ended September 30, 2024 as compared to the nine months ended September 30, 2023.

Loss on debt extinguishment. The Company recorded a \$325 thousand loss on debt extinguishment related to the repayment of the CRG Financial loan during the nine months ended September 30, 2023 due to a prepayment penalty and various fees associated with the CRG Financial loan.

#### *Working Capital*

|                     | <b>September 30, 2024</b> | <b>December 31, 2023</b> |
|---------------------|---------------------------|--------------------------|
| Current assets      | \$ 48,656,957             | \$ 42,604,267            |
| Current liabilities | 58,952,281                | 34,781,724               |
| Working capital     | <u>\$ (10,295,324)</u>    | <u>\$ 7,822,543</u>      |

Working capital decreased by approximately \$18.1 million during the nine months ended September 30, 2024. The increase in current assets is primarily attributable to an increase in cash of approximately \$4.4 million. Current liabilities increased by approximately \$24.2 million, which was primarily attributable to an increase in accounts payable and accrued expenses of \$11.9 million as a result of timing of payments and the Company extending payables and credit terms with vendors, an increase in deferred revenue of \$7.6 million as a result of increased recurring telehealth subscription revenue, and an increase in current portion of long-term debt of \$5.3 million.

## Liquidity and Capital Resources

|   | Nine Months Ended September 30, |              |
|---|---------------------------------|--------------|
|   | 2024                            | 2023         |
| Net cash provided by operating activities           | \$ 15,944,841                   | \$ 3,106,602 |
| Net cash used in investing activities               | (8,815,591)                     | (6,516,645)  |
| Net cash (used in) provided by financing activities | (2,688,722)                     | 14,739,416   |
| Net increase in cash                                | 4,440,528                       | 11,329,373   |

Net cash provided by operating activities was approximately \$15.9 million for the nine months ended September 30, 2024, as compared with approximately \$3.1 million for the nine months ended September 30, 2023. The significant factors contributing to the net cash provided by operating activities during the nine months ended September 30, 2024, include: (1) an increase in accounts payable and accrued expenses of \$12.5 million, (2) \$9.1 million in non-cash stock-based compensation charges, (3) an increase in deferred revenue of \$7.6 million, and (4) \$7.3 million in non-cash depreciation and amortization. These increases were partially offset by the Company's net loss of \$19.0 million for the nine months ended September 30, 2024. Net cash provided by operating activities for the nine months ended September 30, 2023, was driven primarily by the following: (1) \$8.8 million in non-cash stock-based compensation charges, (2) \$5.0 million in non-cash depreciation and amortization, (3) a net increase in accounts payable, accrued expenses and other operating activities of \$4.6 million, (4) a \$325 thousand loss on debt extinguishment and (5) an increase in deferred revenue of \$692 thousand. These increases were partially offset by the Company's net loss of \$14.6 million for the nine months ended September 30, 2023.

Net cash used in investing activities for the nine months ended September 30, 2024 was approximately \$8.8 million, as compared with approximately \$6.5 million for the nine months ended September 30, 2023. Net cash used in investing activities for the nine months ended September 30, 2024, was due to cash paid for capitalized software costs of approximately \$7.5 million, and cash paid for the purchase of equipment of approximately \$1.3 million. Net cash used in investing activities for the nine months ended September 30, 2023, was due to cash paid for capitalized software costs of approximately \$6.3 million, cash paid for the purchase of intangible assets of \$149 thousand and cash paid for the purchase of equipment of approximately \$94 thousand.

Net cash used in financing activities for the nine months ended September 30, 2024 was approximately \$2.7 million as compared with approximately \$14.7 million in net cash provided by financing activities for the nine months ended September 30, 2023. Net cash used in financing activities for the nine months ended September 30, 2024, consisted of: (1) preferred stock dividends of \$2.3 million, (2) repayments of notes payable of approximately \$328 thousand, (3) distributions to non-controlling interest of \$108 thousand, and (4) the final contingent consideration payment made related to the ResumeBuild acquisition of approximately \$31 thousand, partially offset by proceeds from the exercise of options of approximately \$108 thousand. Net cash provided by financing activities for the nine months ended September 30, 2023, consisted of: (1) \$19.5 million in net proceeds received from the Avenue Facility, (2) \$2.3 million in proceeds received from notes payable and (3) \$900 thousand in net proceeds received for the sale of common stock under the ATM Sales Agreement (as defined below). These factors contributing to net cash provided by financing activities were partially offset by repayments of notes payable of approximately \$5 million net of a \$325 thousand loss on debt extinguishment on the CRG Financial loan, preferred stock dividends of approximately \$2.3 million, payments made to redeem 500 WorkSimpli membership interest units of approximately \$306 thousand, contingent consideration payments made related to the ResumeBuild brand acquisition of approximately \$188 thousand and distributions to non-controlling interest of \$108 thousand.

## Liquidity and Capital Resources Outlook

To date, the Company has been funding operations primarily through the sales of its products, issuance of common and preferred stock, and through loans and advances. The Company's continued operations are dependent upon obtaining an increase in its sale volumes or the issuance of additional shares of common stock. Our primary short-term and long-term requirements for liquidity and capital are for customer acquisitions, funding business acquisitions and investments we may make from time to time, working capital including our noncancelable operating lease obligations, noncontingent consideration, capital expenditures and general corporate purposes. For more information on our operating lease obligations, see Note 9—Leases to our unaudited condensed consolidated financial statements included in this report. There can be no assurances that we will be successful in increasing revenues and improving operational efficiencies.

On December 11, 2023, the Company entered into a collaboration with Medifast. Pursuant to certain agreements between the parties, Medifast has agreed to pay to the Company the amount of \$10 million to support the collaboration, funding enhancements to the Company platform, operations and supporting infrastructure, of which \$5 million was paid at the closing on December 12, 2023, \$2.5 million was paid during the three months ended March 31, 2024, and the remaining \$2.5 million was paid during the three months ended June 30, 2024.

In addition, in connection with the Medifast Collaboration, on December 11, 2023, the Company entered into a stock purchase agreement with Medifast's wholly-owned subsidiary, Jason Pharmaceuticals, Inc., whereby the Company issued 1,224,425 shares of its common stock in the Medifast Private Placement, at a purchase price of \$8.1671 per share, for aggregate proceeds of approximately \$10 million.

On March 21, 2023, the Company entered into and closed on a Credit Agreement, and a supplement to the Credit Agreement with Avenue. The Credit Agreement provides for a convertible senior secured credit facility of up to an aggregate amount of \$40 million, comprised of the following: (1) \$15 million in term loans funded at closing, (2) \$5 million of additional committed term loans which the Company received on September 26, 2023 under the Avenue First Amendment and (3) \$20 million of additional uncommitted term loans, collectively referred to as the “Avenue Facility”. The Avenue Facility matures on October 1, 2026. The Company issued Avenue warrants to purchase \$1.2 million of the Company’s common stock at an exercise price of \$1.24, subject to adjustments. In addition, Avenue may convert up to \$2 million of the \$15 million in term loans funded at closing into shares of the Company’s common stock at any time while the loans are outstanding, at a price per share equal to \$1.49. Proceeds from the Avenue Facility were used to repay the Company’s outstanding notes payable balances with CRG Financial and are expected to be used for general corporate purposes.

On November 15, 2023, Avenue converted \$1 million of the principal amount of the outstanding term loans into shares of the Company’s common stock. This resulted in 672,042 shares of common stock issued to Avenue. Additionally on November 15, 2023, Avenue exercised 96,773 of the Avenue Warrants on a cashless basis resulting in 79,330 shares of the Company’s common stock issued.

The Company entered into an At Market Issuance Sales Agreement (the “ATM Sales Agreement”) with B. Riley Securities, Inc. and Cantor Fitzgerald & Co. relating to the sale of its common stock. In accordance with the terms of the ATM Sales Agreement, the Company may, but is not obligated to, offer and sell, from time to time, shares of common stock having an aggregate offering price of up to \$60 million, through or to the Agents, acting as agent or principal. Sales of common stock, if any, will be made by any method permitted that is deemed an “at the market offering” as defined in Rule 415 under the Securities Act. On June 7, 2024, the Company filed a shelf registration statement on Form S-3 under the Securities Act, which was declared effective on July 18, 2024 (the “2024 Shelf”). Under the 2024 Shelf at the time of effectiveness, the Company had the ability to raise up to \$150.0 million by selling common stock, preferred stock, debt securities, warrants, and units including \$53.3 million of its common stock under the ATM Sales Agreement. As of September 30, 2024, the Company had \$53.3 million available under the ATM Sales Agreement, which is part of the \$150.0 million available under the 2024 Shelf.

The Company reviewed its forecasted operating results and sources and uses of cash used in management’s assessment, which included the available financing and consideration of positive and negative evidence impacting management’s forecasts, market, and industry factors. Positive indicators that lead to the Company’s expectation that it will have sufficient cash over the next 12 months following the date of this report include: (1) the Company’s continued strengthening of the Company’s revenues and improvement of operational efficiencies across the business, (2) the expected improvement in its cash burn rate over the next 12 months and positive operating cash flows during the nine months ended September 30, 2024, (3) cash on hand of \$37.6 million as of September 30, 2024, (4) \$53.3 million available under the ATM Sales Agreement, which is part of the \$150.0 million available under the 2024 Shelf, (5) management’s ability to curtail expenses, if necessary, and (6) the overall market value of the telehealth industry, which it believes will continue to drive interest in the Company already evidenced by the Medifast Collaboration and Medifast Private Placement noted above.

#### *Critical Accounting Estimates*

We prepare our unaudited condensed consolidated financial statements in accordance with U.S. generally accepted accounting principles, which require our management to make estimates that affect the reported amounts of assets, liabilities and disclosures of contingent assets and liabilities at the balance sheet dates, as well as the reported amounts of revenues and expenses during the reporting periods. To the extent that there are material differences between these estimates and actual results, our financial condition or results of operations would be affected. We base our estimates on our own historical experience and other assumptions that we believe are reasonable after taking into account our circumstances and expectations for the future based on available information. We evaluate these estimates on an ongoing basis.

We consider an accounting estimate to be critical if: (i) the accounting estimate requires us to make assumptions about matters that were highly uncertain at the time the accounting estimate was made, and (ii) changes in the estimate that are reasonably likely to occur from period to period or use of different estimates that we reasonably could have used in the current period, would have a material impact on our financial condition or results of operations. There are items within our financial statements that require estimation but are not deemed critical, as defined above.

Our significant accounting policies are more fully described in Note 2—Basis of Presentation and Summary of Significant Accounting Policies to our unaudited condensed consolidated financial statements included in this report. We believe that these accounting policies are critical for one to fully understand and evaluate our financial condition and results of operations.



In November 2023, the FASB issued ASU 2023-07, *Segment Reporting (Topic 280)*. The amendments in this update improve reportable segment disclosure requirements, primarily through enhanced disclosures about significant segment expenses. ASU 2023-07 will become effective for the Company's annual period beginning on January 1, 2024 and interim periods within beginning after January 1, 2025. The Company does not expect the application of ASU 2023-07 to have a material impact to its consolidated financial statements and related disclosures.

In December 2023, the FASB issued ASU 2023-09, *Income Taxes (Topic 740): Improvements to Income Tax Disclosures*, to improve its income tax disclosure requirements. Under ASU 2023-09, entities must annually: (1) disclose specific categories in the rate reconciliation and (2) provide additional information for reconciling items that meet a quantitative threshold. ASU 2023-09 will become effective for the Company beginning on January 1, 2025. The Company does not expect the application of ASU 2023-09 to have a material impact to its consolidated financial statements and related disclosures.

All other accounting standards updates that have been issued or proposed by the FASB that do not require adoption until a future date are not expected to have a material impact on the unaudited condensed consolidated financial statements upon adoption.

### **ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK**

As a smaller reporting company, we are not required to provide the information required by this Item.

### **ITEM 4. CONTROLS AND PROCEDURES**

#### *Evaluation of Disclosure Controls and Procedures*

We maintain disclosure controls and procedures (as that term is defined in Rules 13a-15(e) and 15d-15(e) under the Exchange Act) that are designed to ensure that information required to be disclosed in our reports under the Exchange Act is recorded, processed, summarized, and reported within the time periods specified in the SEC's rules and forms, and that such information is accumulated and communicated to our management, including our chief executive officer and chief financial officer, as appropriate, to allow timely decisions regarding required disclosures. In designing disclosure controls and procedures, our management necessarily was required to apply its judgment in evaluating the cost-benefit relationship of possible disclosure controls and procedures. The design of any disclosure controls and procedures also is based in part upon certain assumptions about the likelihood of future events, and there can be no assurance that any design will succeed in achieving its stated goals under all potential future conditions. Any controls and procedures, no matter how well designed and operated, can provide only reasonable, not absolute, assurance of achieving the desired control objectives.

Our management, with the participation of our chief executive officer and chief financial officer, has evaluated the effectiveness of the design and operation of our disclosure controls and procedures as of the end of the period covered by this report. Based upon that evaluation and subject to the foregoing, our chief executive officer and chief financial officer concluded that, our disclosure controls and procedures were not effective due to the material weaknesses in internal control over financial reporting described below.

#### *Management's Report on Internal Control Over Financial Reporting*

Management of our Company and its consolidated subsidiaries is responsible for establishing and maintaining adequate internal control over financial reporting. The Company's internal control over financial reporting is a process designed under the supervision of its chief executive and chief financial officers and effected by the Company's Board of Directors, management, and other personnel, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of its consolidated financial statements for external reporting purposes in accordance with U.S. generally accepted accounting principles.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. In addition, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions or that the degree of compliance with the policies or procedures may deteriorate.

#### *Material Weaknesses in Internal Control over Financial Reporting*

Management assessed the effectiveness of the Company's internal control over financial reporting as of September 30, 2024, based on the framework established in Internal Control—Integrated Framework (2013) issued by the Committee of Sponsoring Organizations ("COSO") of the Treadway Commission. Based on this assessment, management has determined that the Company's internal control over financial reporting was not effective.

A material weakness, as defined in the standards established by the Sarbanes-Oxley Act of 2002 (the "Sarbanes-Oxley Act"), is a deficiency, or a combination of deficiencies, in internal control over financial reporting such that there is a reasonable possibility that a material misstatement of our annual or interim financial statements will not be prevented or detected on a timely basis.



Management identified the following control deficiencies during the year ended December 31, 2023 that constituted material weaknesses:

- Ineffective design, implementation, and operation of controls over program change management, user access and vendor management to ensure:
  - (i) information technology (“IT”) program and data changes affecting the Company’s financial IT applications and underlying accounting records, are identified, tested, authorized, and implemented appropriately to validate that data produced by its relevant IT systems were complete and accurate. Automated process-level and manual controls that are dependent upon the information derived from such financially relevant systems were also determined to be ineffective as a result of such deficiency;
  - (ii) appropriate restrictions that would adequately prevent users from gaining inappropriate access to the financially relevant systems; and
  - (iii) key third-party service provider Systems and Organizational Controls (“SOC”) reports were obtained and reviewed.
- Business process controls across the entity’s financial reporting processes were not effectively designed and implemented to properly address the risk of material misstatement from:
  - (i) insufficient evidence to verify the completeness and accuracy of manually generated Information Produced by the Entity (“IPE”) and system generated IPE; and
  - (ii) insufficient evidence of formal review and approval procedures of key information utilized in the performance of the control.

Management is in the process of remediating these identified material weaknesses.

#### *Management’s Plan to Remediate the Material Weaknesses*

To remediate the identified material weaknesses, our management, with oversight from our audit committee, implemented a remediation plan. The Company has taken the following remediation steps during the year ended December 31, 2023:

- (i) engaged an independent third-party consulting firm to conduct internal control walkthroughs and testing and to provide assistance with deficiency remediation;
- (ii) prepared risk assessments of our financial statement accounts in accordance with the COSO 2013 Framework;
- (iii) developed risk and control matrices for critical internal control processes supporting internal control over financial reporting;
- (iv) created key process flowcharts, including documentation of key and compensating controls;
- (v) assessed the design and operating effectiveness of our controls;
- (vi) identified control gaps and weaknesses in the design and operating effectiveness of our controls;
- (vii) implemented a ticketing system for user provisioning, modifications, and termination;
- (viii) formalized information technology change management processes and retention of audit documentation;
- (ix) established policies and procedures related to system backups and monitoring, software development life cycle and cybersecurity;
- (x) started to formalize user access and change management reviews as well as SOC report reviews for in-scope third-party systems; and
- (xi) summarized our control deficiencies identified to date.

Management continues to implement measures designed to ensure that control deficiencies contributing to the material weaknesses are remediated, such that these controls are designed, implemented, and operating effectively. The other remediation actions planned include:

- (i) continue to formalize accounting and financial reporting policies and procedures including entity-level controls and segregation of duties review and analysis;
- (ii) maintain evidence of the completeness and accuracy of manually generated IPE and system generated IPE;
- (iii) enhance documentation and evidence of review of controls; and
- (iv) continue to formalize user access and change management reviews as well as SOC report reviews for in-scope third-party systems.

The remediation plan, once fully implemented and determined to be operating effectively, is expected to result in the remediation of the identified material weaknesses in internal controls over financial reporting. We are committed to maintaining a strong internal control environment and believe that these remediation efforts will represent significant improvements in our control environment. Our management will continue to monitor and evaluate the relevance of our risk-based approach and the effectiveness of our internal controls and procedures over financial reporting on an ongoing basis and is committed to taking further action and implementing additional enhancements or improvements, as necessary.

These material weaknesses did not result in a misstatement of the company’s financial statements; however, they could have resulted in misstatements of interim or annual consolidated financial statements and disclosures that would result in a material misstatement that would not be prevented or detected.

#### *Changes in Internal Control over Financial Reporting*

As discussed above, we are implementing certain measures to remediate the material weaknesses identified in the design and operation of our internal control over financial reporting. Other than those measures, there have been no changes in our internal control over financial reporting (as defined in Rule 13a-15(f) and 15d-15(f) under the Exchange Act) during the three months ended September 30, 2024 that materially affected our internal control over financial reporting as of that date.

## **PART II – OTHER INFORMATION**

### **ITEM 1. LEGAL PROCEEDINGS**

In the ordinary course of our operations, we become involved in ordinary routine litigation incidental to the business. Material proceedings are described under Note 10, “Commitments and Contingencies” to the unaudited condensed consolidated financial statements included in this Quarterly Report on Form 10-Q.

### **ITEM 1A. RISK FACTORS**

An investment in the Company’s common stock involves a number of very significant risks. You should carefully consider the risk factors included in the “Risk Factors” section of our Annual Report on Form 10-K for the year ended December 31, 2023, as filed with the SEC on March 11, 2024, in addition to other information contained in our reports and in this quarterly report in evaluating the Company and its business before purchasing shares of our common stock. There have been no material changes to our risk factors contained in our Annual Report on Form 10-K for the year ended December 31, 2023. The Company’s business, operating results and financial condition could be adversely affected due to any of those risks.

### **ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS**

The following disclosures set forth certain information with respect to all securities sold by the Company during the three months ended September 30, 2024 without registration under the Securities Act:

On July 1, 2024 and August 26, 2024, the Company issued 100,000 and 50,000 shares, respectively, of common stock for services, including vested restricted stock to employees.

The above transactions did not involve any underwriters, underwriting discounts or commissions, or any public offering. The Company relied upon the exemption from the registration requirements of the Securities Act by virtue of Section 4(a)(2) thereof and/or Regulation D promulgated by the SEC under the Securities Act.

### **ITEM 3. DEFAULTS UPON SENIOR SECURITIES**

None.

### **ITEM 4. MINE SAFETY DISCLOSURES**

Not Applicable.

### **ITEM 5. OTHER INFORMATION**

On August 30, 2024, Schreiber Holdings LLC, an entity wholly owned by Justin Schreiber, Chief Executive Officer, adopted a Rule 10b5-1 trading arrangement that is intended to satisfy the affirmative defense of Rule 10b5-1(c) for the sale of up to 400,000 shares of the Company’s common stock, with such transactions to occur during sale periods beginning on or after December 2, 2024 and ending on the earlier of May 29, 2026 or the date on which all shares authorized for sale have been sold in conformance with the terms of the arrangement.

## ITEM 6. EXHIBITS

| Exhibit<br>Number | Exhibit Description  | Incorporated by Reference |         |                                   |
|-------------------|--|---------------------------|---------|-----------------------------------|
|                   |  | Form                      | Exhibit | Filing<br>Date/Period<br>End Date |
| 10.1*             | <a href="#">Warehouse Lease Agreement, dated February 20, 2024, by and between Running Pump Business Center, LLC and LifeMD, Inc.</a>                                      |                           |         |                                   |
| 10.2*             | <a href="#">First Amendment to Warehouse Lease Agreement, dated February 20, 2024, by and between Running Pump Business Center, LLC and LifeMD, Inc.</a>                   |                           |         |                                   |
| 10.3*             | <a href="#">Second Amendment to Warehouse Lease Agreement, dated February 20, 2024, by and between Running Pump Business Center, LLC and LifeMD Pharmacy Services, LLC</a> |                           |         |                                   |
| 10.4*             | <a href="#">First Amendment to Office Lease Agreement, dated May 6, 2024, by and between 236 Fifth Leasehold, LLC and LifeMD, Inc.</a>                                     |                           |         |                                   |
| 10.5*             | <a href="#">201 Brookfield Parkway Lease Agreement, dated September 17, 2024, by and between Front Street - Brookfield, LLC and LifeMD, Inc.</a>                           |                           |         |                                   |
| 10.6#*            | <a href="#">First Amendment to Consulting Services Agreement, dated July 17, 2024, by and between LifeMD, Inc. and Robert Jindal</a>                                       |                           |         |                                   |
| 31.1*             | <a href="#">Rule 13a-14(a) / 15d-14(a) Certification of Chief Executive Officer.</a>   |                           |         |                                   |
| 31.2*             | <a href="#">Rule 13a-14(a) / 15d-14(a) Certification of Chief Financial Officer.</a>   |                           |         |                                   |
| 32.1**            | <a href="#">Section 1350 Certification of Chief Executive Officer.</a>   |                           |         |                                   |
| 32.2**            | <a href="#">Section 1350 Certification of Chief Financial Officer.</a>   |                           |         |                                   |
| 101.INS*          | Inline XBRL Instance Document  |                           |         |                                   |
| 101.SCH*          | Inline XBRL Taxonomy Extension Schema Document   |                           |         |                                   |
| 101.CAL*          | Inline XBRL Taxonomy Extension Calculation Linkbase Document   |                           |         |                                   |
| 101.DEF*          | Inline XBRL Taxonomy Extension Definition Linkbase Document  |                           |         |                                   |
| 101.LAB*          | Inline XBRL Taxonomy Extension Label Linkbase Document   |                           |         |                                   |
| 101.PRE*          | Inline XBRL Taxonomy Extension Presentation Linkbase Document  |                           |         |                                   |
| 104*              | Cover Page Interactive Data File (formatted as Inline XBRL and contained in Exhibit 101.INS)   |                           |         |                                   |

# Indicates management contract or compensatory plan, contract or arrangement.

\* Filed herewith.

\*\* Furnished herewith

## SIGNATURES

Pursuant to the requirements of Section 13 or 15(d) of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, thereunto duly authorized.

### **LIFEMD, INC.**

By: */s/ Justin Schreiber*

\_\_\_\_\_  
Justin Schreiber  
Chief Executive Officer and Chairman of the Board of Directors

Date: November 7, 2024

By: */s/ Marc Benathen*

\_\_\_\_\_  
Marc Benathen  
Chief Financial Officer

Date: November 7, 2024

By: */s/ Maria Stan*

\_\_\_\_\_  
Maria Stan  
Chief Accounting Officer

Date: November 7, 2024