

# advocare | Grove Family Medical Associates

## Preparing for your appointment:

- Make a list of your symptoms and health questions.
- Bring a list of all current medications that you take on a regular basis, including over-the-counter and herbal medications.
- Make a list of other doctors you have visited. Write down their names, addresses, phone numbers, and reasons that you visited them.
- Bring copies of any test results, x-rays, and imaging results.
- Bring a copy of your personal and family health history.
- Bring your insurance card or other insurance information.
- If you want to, ask a family member or friend to go to your appointment with you.
- Please complete and bring the forms included within this envelope to your appointment.**

## During your appointment:

- Write down the names of your care team – your doctor, nurse, and Local Care Team Director.
- Use your list of questions.
- Use your own words to repeat what you have discussed with your care team and write down any instructions.
- Ask how your problem can be treated.
- Ask how you can improve your health.
- Ask if you need to come back for a follow up visit or if you need to call your doctor within the next few days about how you are feeling.
- Ask how you reach your doctor after hours.

## Adult Registration Form

New Patient     Edit Information

**\*\*\*For All Patients over 18 years of Age \*\*\***

Please complete this form to ensure proper billing of your services. **Please Print.**

Today's Date: \_\_\_\_\_

### Patient Information Please provide Photo ID

Patient Last Name: \_\_\_\_\_

First Name: \_\_\_\_\_ MI: \_\_\_\_\_

Preferred Name: \_\_\_\_\_

Date of Birth \_\_\_\_\_ SS#: \_\_\_\_\_

Gender:

M    F    Transgender    Neither exclusively M or F

Decline to specify

Marital Status:

Single    Married    Widowed    Separated    Divorced

Life Partner    Significant Other

Other \_\_\_\_\_

Student Status:

Full-time    Part-time    N/A

Primary Care Provider:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Phone: \_\_\_\_\_

Fax: \_\_\_\_\_

Ethnicity:

Hispanic or Latino    Not Hispanic or Latino

Declined to specify

Race:

American Indian/Alaska Native    Asian

African American    Native Hawaiian/Pacific Islander

White    Declined to specify

Preferred Language:

English    Spanish

Other \_\_\_\_\_

Translator?

YES    NO

Comments: \_\_\_\_\_

Referring Provider:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Phone: \_\_\_\_\_

Fax: \_\_\_\_\_

### Patient's Primary Address

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Home Phone: (\_\_\_\_\_) \_\_\_\_\_ Cell Phone: (\_\_\_\_\_) \_\_\_\_\_ Work Phone: (\_\_\_\_\_) \_\_\_\_\_

### Patient's Reminders/Communication

This section is related to communication and Patient Portal access (See 'Patient Portal FAQs')

Due to HIPAA regulations all patients over 18 must use their own information unless a legal guardian/court document is supplied.

Home Phone: (\_\_\_\_\_) \_\_\_\_\_ Cell Phone: (\_\_\_\_\_) \_\_\_\_\_ Work Phone: (\_\_\_\_\_) \_\_\_\_\_

Web Enabled

E-Mail: \_\_\_\_\_

No Email    Patient Refused

*(must be patient's email, not Proxy)*

Voice Enabled Messaging    English    Spanish

Preferred method:    Home    Cell    Work

Text Enabled Messaging    English    Spanish

Preferred method:    Home    Cell    Work

Types of reminders you wish to receive:

Appointments    Lab results    Health Maintenance    RX Confirmation    General    ALL    NONE

### Patient's Employment Information

Emp. Status:

Employed FT    Employed PT    Not Employed    Self    Active Military    Retired    Reserved for Nat'l assignment

Employer: \_\_\_\_\_ Occupation: \_\_\_\_\_

**Preferred Pharmacy Information**

Primary Pharmacy Name, Address & Phone #: \_\_\_\_\_

**Patient's Emergency Contact**

Last Name, First Name: \_\_\_\_\_ Patient's Relationship to Contact: \_\_\_\_\_  
Home Phone: (\_\_\_\_\_) \_\_\_\_\_  
Work Phone: (\_\_\_\_\_) \_\_\_\_\_  
Cell Phone: (\_\_\_\_\_) \_\_\_\_\_

**Insurance Information**

Please provide a copy of ALL Insurance cards

Please let us know if this is a  Worker's Comp Issue  MVA  Legal Case  School Insurance

Self-Pay (no insurance)  
 Medicaid - ID Number: \_\_\_\_\_

Patient relationship to Insured:  
 Self  Spouse  Child  Other \_\_\_\_\_

**PRIMARY INSURANCE NAME:**

**SECONDARY INSURANCE NAME:**

Benefit Plan Name \_\_\_\_\_

Benefit Plan Name \_\_\_\_\_

Member ID: \_\_\_\_\_

Member ID: \_\_\_\_\_

Group#: \_\_\_\_\_ Effective Date: \_\_\_\_\_

Group#: \_\_\_\_\_ Effective Date: \_\_\_\_\_

Subscriber's Name: \_\_\_\_\_

Subscriber's Name: \_\_\_\_\_

Subscriber's DOB: \_\_\_\_\_

Subscriber's DOB: \_\_\_\_\_

Gender:  
 M  F  Transgender  Neither exclusively M or F  
 Decline to specify

Gender:  
 M  F  Transgender  Neither exclusively M or F  
 Decline to specify

PCP listed on Card: \_\_\_\_\_

PCP listed on Card: \_\_\_\_\_

*I have completed this form to the best of my knowledge and I understand I am to contact the office with changes to my personal information. I understand that I am responsible for all outstanding patient liabilities and financial obligations.*

Patient Name: \_\_\_\_\_ Date: \_\_\_\_\_

Patient Signature: \_\_\_\_\_

*If Patient has a Legal Guardian, a copy of the legal document granting you such power must be attached or on file with Advocare LLC.*

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**Medical History**

Date: \_\_\_\_\_

|  |  |                          |
|--|--|--------------------------|
| Name _____   | Age _____  | Birthdate ____/____/____ |
| Address _____  | Sex: <input type="checkbox"/> Male <input type="checkbox"/> Female |                          |
| _____  | Home Phone _____   |                          |
| _____  | Work Phone _____   |                          |
| Occupation _____   | Emergency Contact _____  |                          |
|  | Phone: _____   |                          |
| Marital Status: <input type="checkbox"/> Single <input type="checkbox"/> Married <input type="checkbox"/> Divorced <input type="checkbox"/> Widowed <input type="checkbox"/> Separated |  |                          |
| If Married, Spouse's Name _____  |  |                          |
| Children's Names and Ages _____  |  |                          |

**Allergies to Medications**

Allergies to Medication, X-Ray Dyes, or Other Substances  Yes  No  
(If yes, please list name of medicine and type of reaction):

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Past Medical History & Review of Systems**

Please circle if **you** have had problems with or are presently experiencing any of the following:

|                        |                          |                            |                       |
|------------------------|--------------------------|----------------------------|-----------------------|
| 1. High Blood Pressure | 13. Bronchitis           | 26. Change in Bowel Habits | 39. Arthritis         |
| 2. Diabetes            | 14. Pneumonia            | 27. Unexplained Weight     | 39. Low Back Problems |
| 3. Cancer              | 15. Persistent Cough     | Gain / Loss                | 40. Skin Diseases     |
| 4. Heart Disease       | 16. T.B.                 | 28. Hemorrhoids            | 41. Blood Disorders   |
| 5. Chest Pain / Chest  | 17. Hay Fever            | 29. Gall Bladder Disease   | 42. Venereal Diseases |
| Tightness              | 18. Abdominal Discomfort | 20. Colitis                | 43. Anxiety           |
| 6. Shortness of Breath | 19. Indigestion          | 31. Hepatitis or Jaundice  | 44. Depression        |
| 7. Swollen Ankles      | 20. Nausea               | 32. Thyroid Disease        | 45. Anemia            |
| 8. Palpitations        | 21. Vomiting             | 33. Head or Neck Radiation | 46. Alcohol Abuse     |
| 9. Lightheadedness     | 22. Constipation         | 34. Headache               | 47. Drug Abuse        |
| 10. Frequent Urination | 23. Diarrhea             | 35. Kidney Disease         | 48. Gout              |
| 11. Rheumatic Fever    | 24. Blood in Stool       | 36. Kidney Stones          | 49. _____             |
| 12. Asthma             | 25. Ulcers               | 37. Difficulty Urinating   | 50. _____             |

\_\_\_\_\_

\_\_\_\_\_

**Gynecologic and Obstetric History**

Age at onset of periods: \_\_\_\_\_ Frequency: \_\_\_\_\_ Length of period: \_\_\_\_\_

Pregnancies: \_\_\_\_\_ Births: \_\_\_\_\_ Miscarriages: \_\_\_\_\_

Prolonged or abnormal bleeding:  No  Yes (Please describe) \_\_\_\_\_

Leakage of urine:  No  Yes (Please describe) \_\_\_\_\_

Pelvic Pain:  No  Yes (Please describe) \_\_\_\_\_

Abnormal discharge:  No  Yes (Please describe) \_\_\_\_\_

History of abnormal PAP smear:  No  Yes (Type of treatment) \_\_\_\_\_

Patient Name: \_\_\_\_\_ Date: \_\_\_\_\_

### Medical History

**Please List and Supply the Dates of:**

Operations: \_\_\_\_\_

Hospitalizations other than for surgery: \_\_\_\_\_

Immunization History – Have you had:  
Hepatitis B?  No  Yes When? \_\_\_\_\_  
Other? \_\_\_\_\_  No  Yes When? \_\_\_\_\_  
Pneumovax immunization?  No  Yes  When? \_\_\_\_\_  
Flu immunization?  No  Yes  When? \_\_\_\_\_  
Tetanus immunization?  No  Yes  When? \_\_\_\_\_

When was your last:  
Pap smear? \_\_\_\_\_ Breast exam? \_\_\_\_\_ Stool check for blood? \_\_\_\_\_  
Mammogram? \_\_\_\_\_ Cholesterol check? \_\_\_\_\_ Prostate exam? \_\_\_\_\_

### Family History

Has any member of your family (including parents, grandparents, and siblings) ever had the following?

| Illness                                    | Which Family/Members? | Approx. Age When Diagnosed |
|--|-----------------------|----------------------------|
| Cancer (describe type)                     | _____                 | _____                      |
| Hypertension (High Blood Pressure)         | _____                 | _____                      |
| Heart Disease                              | _____                 | _____                      |
| Diabetes                                   | _____                 | _____                      |
| Strokes                                    | _____                 | _____                      |
| Mental Disease (anxiety, depression, etc.) | _____                 | _____                      |
| Drug or Alcohol Addiction                  | _____                 | _____                      |
| Glaucoma                                   | _____                 | _____                      |
| Bleeding Diseases                          | _____                 | _____                      |
| Other: _____                               | _____                 | _____                      |

### Medications

Medications (Prescriptions, Over-the-Counter, Vitamins, herbs, etc.)

| Drug Name | Dose  | Drug Name | Dose  |
|-----------|-------|-----------|-------|
| _____     | _____ | _____     | _____ |
| _____     | _____ | _____     | _____ |

### Prevention

Do you wear seat belts?  No  Yes If no, why not? \_\_\_\_\_  
Do you wear a bike helmet?  No  No  N/A  
Do you exercise regularly?  No  Yes If yes, type, duration and number of times per week? \_\_\_\_\_  
Do you smoke?  No  Yes If yes, how many packs per day? \_\_\_\_\_  
Do you drink alcoholic beverages?  No  Yes If yes, how much per week? \_\_\_\_\_  
Do you drink coffee?  No  Yes If yes, how many cups per day? \_\_\_\_\_  
Do you drink tea?  No  Yes If yes, how many cups per day? \_\_\_\_\_  
If there is a gun in your home, do you keep it unloaded and out of children's reach?  No  Yes  N/A  
Do you use drugs? (marijuana, cocaine, crack, etc.)  No  Yes If yes, explain: \_\_\_\_\_  
Have you engaged in any activity which has put you at risk of getting AIDS?  No  Yes If yes, explain: \_\_\_\_\_  
Do you wish to be tested for AIDS?  No  Yes  
Have you ever worked with chemicals, paints, asbestos, or other hazardous materials?  No  Yes If yes, explain: \_\_\_\_\_  
Are you in a relationship in which you have been physically hurt (e.g. slapped, kicked, punched, bruised) by your partner?  No  Yes  
Do you ever feel afraid of your partner?  No  Yes  N/A  
Do you have a "living will"?  No  Yes  
Do you have a donor card?  No  Yes  
Method of birth control: \_\_\_\_\_

This information is for use by your physician as part of your confidential medical record.

**New Jersey Department of Health  
Vaccine Preventable Disease Program  
P.O. Box 369, Trenton, NJ 08625-0369  
Phone 609-826-4860 • Fax 609-826-4866  
www.njiis.nj.gov**

**NEW JERSEY IMMUNIZATION INFORMATION SYSTEM (NJIIS)  
CONSENT TO PARTICIPATE**

*RETAIN A COPY OF THIS FORM IN THE MEDICAL RECORD*

| <b>REGISTRANT INFORMATION</b>   | <b>PARENT/GUARDIAN INFORMATION</b><br>(if NJIIS Registrant is a minor) |
|---|--|
| Registrant Name <i>(Print)</i>  | Name <i>(Print)</i>  |
| Date of Birth   | Address  |
| Country of Birth  | City, State, Zip Code  |
| Name of Primary Health Care Provider<br><b>ADVOCARE GROVE FAMILY<br/>MEDICAL ASSOCIATES</b>   | Relationship to Registrant   |
| <p>I have received information about the New Jersey Immunization Information System (NJIIS) and understand that the purpose of this program is to help remind me when my/my child's immunizations are due and to keep a central record of my/my child's immunization history.</p> <p>I understand that the medical information in the NJIIS may be shared with authorized health care providers, schools, licensed child care centers, colleges, public health agencies, health insurance companies, and others as permitted by New Jersey Law at N.J.S.A. 26:4-131 et seq. and rules at N.J.A.C. 8:57-3.</p> <p>I understand that I can get a copy of my/my child's record from my primary health care provider, my local health department, or the New Jersey Department of Health (NJDOH). The NJDOH may be contacted at the website or telephone number listed above.</p> <p>There is no cost to participate in this program.</p> <p><input type="checkbox"/> Yes, I would like to participate in this program.</p> <p><input type="checkbox"/> No, I do not want to participate in this program.</p> |  |
| Signature of Registrant (or Parent/Guardian, IF Registrant under 18 Years of Age)   | Date   |

|                               |                    |                       |
|-------------------------------|--------------------|-----------------------|
| Name of NJIIS Enrollment Site | Registry ID Number | Medical Record Number |
|-------------------------------|--------------------|-----------------------|

*RETAIN A COPY OF THIS FORM IN THE MEDICAL RECORD*



## Annual Consent and Acknowledgment Form

*This form is to be completed annually for Advocare LLC and scanned into each Patient's File*

Patient Name: \_\_\_\_\_ DOB: \_\_\_\_\_

Address: \_\_\_\_\_

As used in this form, the words "I," "me," "my" and similar references means the patient whose name appears above, or the parent, legal guardian or other legally responsible person on behalf of the minor or incapacitated patient named above.

Advocare and its parent, affiliates, associates, agents, services, debt collectors, independent contractors, assigns, successors, subsidiaries and employees (defined here collectively as "ADVOCARE" and referred to as "ADVOCARE" or "we") provide healthcare services (referred to collectively as the "Services"). By using the Services or accessing your account, any recipient of the Services accepts and also agrees to be legally bound by the terms of this Agreement to the extent permitted by law.

### General Consent for Examination and Treatment

I hereby consent and authorize Advocare and all its physicians and ancillary medical personnel to perform medical examinations and provide routine medical care for all my visits. This may include routine diagnostic and laboratory procedures and tests, medication administration and other routine care for which my specific informed consent is not otherwise required. This consent includes consent and authorization to photograph or otherwise take images of me for purposes of identification, diagnosis, treatment, payment and healthcare operations. Any photographs or other images taken will become part of my medical record. Advocare will not use such photographs or images for any other purposes without my specific written consent. I understand that certain procedures will require a specific informed consent, and that Advocare will provide me with information and forms prior to such procedures.

### Acknowledgment of Receipt of Notice of Privacy Practices

I have been offered a copy of Advocare's Notice of Privacy Practices, which contains information on the uses and disclosures of my protected health information ("PHI"). I understand that Advocare has the right to change its Notice of Privacy Practices from time to time and that whenever an important change is made, Advocare will post a new notice in its offices. I may contact Advocare at any time to obtain a current copy of the Notice of Privacy Practices. I may also access a copy on the Advocare website at [www.advocaredoctors.com](http://www.advocaredoctors.com)

### Assignment of Benefits/Authorization/Notice of Collection

I understand I am responsible for knowing the benefits my insurance plan provides. In doing so, it is also my responsibility to verify proof of insurance by ensuring that the office staff has the most current/valid insurance card on file. I further understand that all co-payments are due at time of service and I am also responsible to pay other amounts due; these amounts may include annual deductibles and charges denied by my insurance company as not covered or not medically necessary. You agree to reimburse Advocare the fees of any collection agency, which may be based on a percentage at a maximum of 40% of the debt added to the debt at the time it is placed with the agency for collection, and all costs and expenses, including reasonable attorneys' fees, we incur in such collection efforts.

### Consent to Contact

You expressly authorize, and specifically consent to allowing, ADVOCARE and/or its outside collection agencies, outside counsel, or any other agents acting by or on behalf of ADVOCARE to contact you or any recipient of the Services with informational messages regarding your account, including but not limited to contact in connection with any and all matters relating to unpaid past due charges billed to you. You agree that such contact may be made to any mailing address, telephone number, cellular phone number, e-mail address, or any other electronic address that you or a recipient of the Services have provided, or may in the future provide, to ADVOCARE and to any and all telephone numbers billed on your account or any number where you or a recipient of the Services can be reached by ADVOCARE. You expressly consent and agree that such contact may be made using, among other methods, pre-recorded, artificial voice, or other message delivered by any type of telephone equipment including a dialer, automatic telephone dialing system, predictive dialer, interactive voice recognition system, or text message delivered by an automated system, pre-set e-mail messages delivered by an automatic e-mailing system, or any other pre-set electronic messages delivered by any other automatic electronic messaging system, including numbers assigned to any paging, cellular or mobile service, even for any service for which you are charged for the call or contact. Carrier message and data rates may apply. You agree to provide true, accurate, current and complete contact information about yourself and any recipient of the Services to ADVOCARE and its authorized agents and to promptly update this contact information to keep it true, accurate and complete. If you do not want ADVOCARE to use these telephone contact methods to reach you or a recipient of the Services, please contact us at 856.221.2700 to discuss how we may communicate about this account.

### Vaccine Registry (if applicable)

Our office submits confidential data of children and adult vaccinations to your state's Immunization Registry as permitted by state law. The purpose of this registry is to keep a central record of patients' immunization history.

### Disclosures to Authorized Individuals

I designate the following person(s) listed below as a person(s) involved with my medical treatment and/or payment for my medical treatment. I may revoke this authorization at any time, except to the extent where action has already been taken in accordance to the original authorization for disclosure. My revocation must be in writing, signed by me or on my behalf, and delivered to your office address. A copy of the authorization may be used with the same effectiveness as the original. This authorization replaces any prior written authorization I have made regarding the use, release, and disclosure of my medical information.

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Address: \_\_\_\_\_ Phone: \_\_\_\_\_

Medical Treatment Information: Yes No      Payment Information: Yes No

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Address: \_\_\_\_\_ Phone: \_\_\_\_\_

Medical Treatment Information: Yes No      Payment Information: Yes No

### *Please complete this section if the patient is covered by Medicare*

**In order to comply with Medicare regulations, please answer the following questions:**

Are you or your spouse employed?       Y  N      Has treatment been authorized by the V.A.?       Y  N

Do you or your spouse have other insurance?       Y  N      Are you covered under the Black Lung Program?       Y  N

Are you disabled or have end stage renal disease?       Y  N      Is there Medigap coverage secondary to Medicare?       Y  N

Is illness/injury the result of an auto accident?       Y  N      Is there insurance coverage primary to Medicare?       Y  N

Did illness/injury occur at work?       Y  N      Is there employer supplemental coverage secondary to Medicare?       Y  N

### Consent and Authorization

A copy of this consent and acknowledgment may be used in place of the original. I have read and understand the terms of this document. I have had an opportunity to ask questions about the use or disclosure of my PHI and about the contents of this form. I acknowledge, consent and agree to the terms and conditions of this document:

Patient Name: \_\_\_\_\_ Date: \_\_\_\_\_

Patient Signature: \_\_\_\_\_

Legal Representative (if other than patient) Print Name: \_\_\_\_\_ Date: \_\_\_\_\_

Legal Representative Signature: \_\_\_\_\_ Relationship to Patient: \_\_\_\_\_



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**Medical Record Request  
For Treatment Purposes Only**

Patient Name: \_\_\_\_\_ DOB: \_\_\_\_\_

Advocare Grove Family Medical Associates is committed to protecting the privacy of patients' medical information as set forth by the Health Insurance Portability Accountability Act (HIPAA). In order to provide our patients with the highest quality of care, Advocare Grove Family Medical Associates is requesting a copy of specified medical information for treatment purposes only from:

**Requesting records from:** \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

The following specified medical information is requested:

- Entire medical record
- Partial medical record, specifically \_\_\_\_\_

**Release records to:**                    **Advocare Grove Family Medical Associates**  
**132 Grove Street**  
**Haddonfield, NJ 08033**  
**Phone: 856-354-2211 • Fax: 856-354-6181**

I understand that:

- The information in my medical records may include information about behavioral or mental health services, treatment for alcohol or drug abuse, genetic testing, and testing for sexually transmitted diseases, including HIV or AIDS. I understand that I may inspect a copy of the information used or disclosed under this authorization in accordance with HIPAA regulations.
- This authorization is voluntary and I do not need to sign this form to ensure health care treatment. I have the right to revoke this authorization at any time by notifying the entity releasing medical records. This revocation will not apply to information already released.
- This authorization will expire in ninety (90) days, unless I specify a different time period.

Signature of Parent or Legal Guardian: \_\_\_\_\_ Date: \_\_\_\_\_

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**Patient Portal Signup Sheet**

Name of individual requesting account: \_\_\_\_\_

Select Relationship:  Self  
 Spouse / Legal Guardian / Other (please describe): \_\_\_\_\_  
 Parent

Requester's Home Address: \_\_\_\_\_  
\_\_\_\_\_

Requester's Phone Number: \_\_\_\_\_

Requester's Date of Birth: \_\_\_\_\_

Requester's Email Address: \_\_\_\_\_

Please select a User Name: \_\_\_\_\_  
(case sensitive – at least 5 characters – letters and numbers only)

Please list the name of the individual whose medical you are requesting access to.  
(A proxy authorizing form may need to be completed)

Name: \_\_\_\_\_ DOB: \_\_\_\_\_

# advocare

## Payment Policy

**Insurance:** We participate with most major insurance plans, including Medicare. Knowing what benefits your insurance plan provides for you is your responsibility. Please contact your insurance company with any questions.

**IF WE PARTICIPATE WITH YOUR INSURANCE CARRIER,** all services provided in our office (unless otherwise indicated) will be submitted to your insurance. All co-payments are due at time of service. Deductibles and coinsurance are your responsibility, and will be billed to you by our office. All insurance carriers have a fee schedule from which they will reimburse. The doctor's fees may be higher than what the insurance carrier reimburses, or it may not be a covered service. Therefore, any balances not covered by insurance become the responsibility of the patient.

**IF WE DO NOT PARTICIPATE WITH YOUR INSURANCE CARRIER OR IF YOU DO NOT HAVE HEALTH INSURANCE,** payment in full is expected from you at the time of your visit.

**Proof of Insurance:** All patients must complete our patient registration form before seeing the doctor. Photo identification and a current valid insurance card are required at every visit to provide proof of insurance. It is your responsibility to verify that the office staff has the most current and correct information regarding your health insurance policy. Failure to provide current information may result in non-coverage for services provided, and the resulting charges will be your responsibility.

**Co-payments and Deductibles:** In accordance with your insurance plan and services provided, you are responsible for any and all co-payments, deductibles, and coinsurances at the time of service.

**Referrals:** In accordance with your insurance carrier, it is your responsibility to know if a written referral is required to see a specialist, or for a certain procedure. When a referral is not presented at the time of service to the provider, the patient may be responsible for payment in full at the time of service.

**Claims Submission:** Submission of claims is a courtesy extended to our patients. If your insurance company does not pay your claim within 45 days, the balance will automatically be billed to you. Your insurance coverage is a contract between you and your insurance carrier. We are not party to that contract.

**Non-covered Services:** Certain office procedures or services may not be covered, or may be considered "not medically necessary", "experimental", "cosmetic" or simply "non-covered" by your insurance carrier. You are responsible for payment of these services. In the event your care exceeds a plan limitation, the balance becomes your responsibility.

**Non-payment of patient balances:** Should your account become delinquent, the patient or guarantor agrees to pay all costs associated with collecting the balance due. This includes, but is not limited to, attorney, collection, and contingent fees.

**Non-sufficient funds (NSF)/ Returned Checks:** A fee of \$35.00 will be charged for all returned checks.

**Missed Appointments:** Failure to cancel your appointment without 24 hours notice from your scheduled visit may result in a fee of \$50.00.