

Global Patient Services

Innovating care.
Transforming lives.



Table of Contents

Welcome to
Sidra Medicine **03**

Your Gateway
to Exceptional Care **06**

Your Personalized
Health Concierge **09**

Why Choose
Sidra Medicine? **10**

12 Exceptional Pediatric
Care Tailored to Your Family

15 Holistic Care for Every
Stage of Women’s Health

17 Leading Healthcare Innovation
in the Heart of Qatar

18 Visitor
Directions



Your Gateway to Exceptional Care

Global Patient Services

Sidra Medicine delivers personalized, world-class care, ensuring a seamless experience for every patient. With a diverse team of over 3,500 professionals representing more than 80 countries, we are committed to supporting you throughout your healthcare journey.

Our Global Patient Services (GPS) team provides specialized support at every stage of your travel and care. As the primary point of contact for international patients, the GPS team offers comprehensive, end-to-end assistance—before, during, and after your visit to Sidra Medicine. From travel arrangements to medical coordination, we ensure a smooth and stress-free experience tailored to your unique needs.

Our certified interpreters are committed to enhancing health literacy and helping you understand what matters most. We provide interpretation in Arabic, Arabic Sign Language, Chinese, English, French, Korean, Russian, and Turkish. In addition, language assistance via phone or video is available in 66 languages, including American Sign Language, Bengali, Hindi, Nepali, Pashto, Persian, and Urdu, among others.

At Sidra Medicine, we are more than healthcare providers; we are your dedicated partners in health, delivering exceptional care at every step.



Your Personalized Health Concierge

Global Patient Services

We understand that seeking medical treatment abroad can add significant stress. That is why we are dedicated to providing comprehensive, compassionate care that extends beyond our hospital walls.

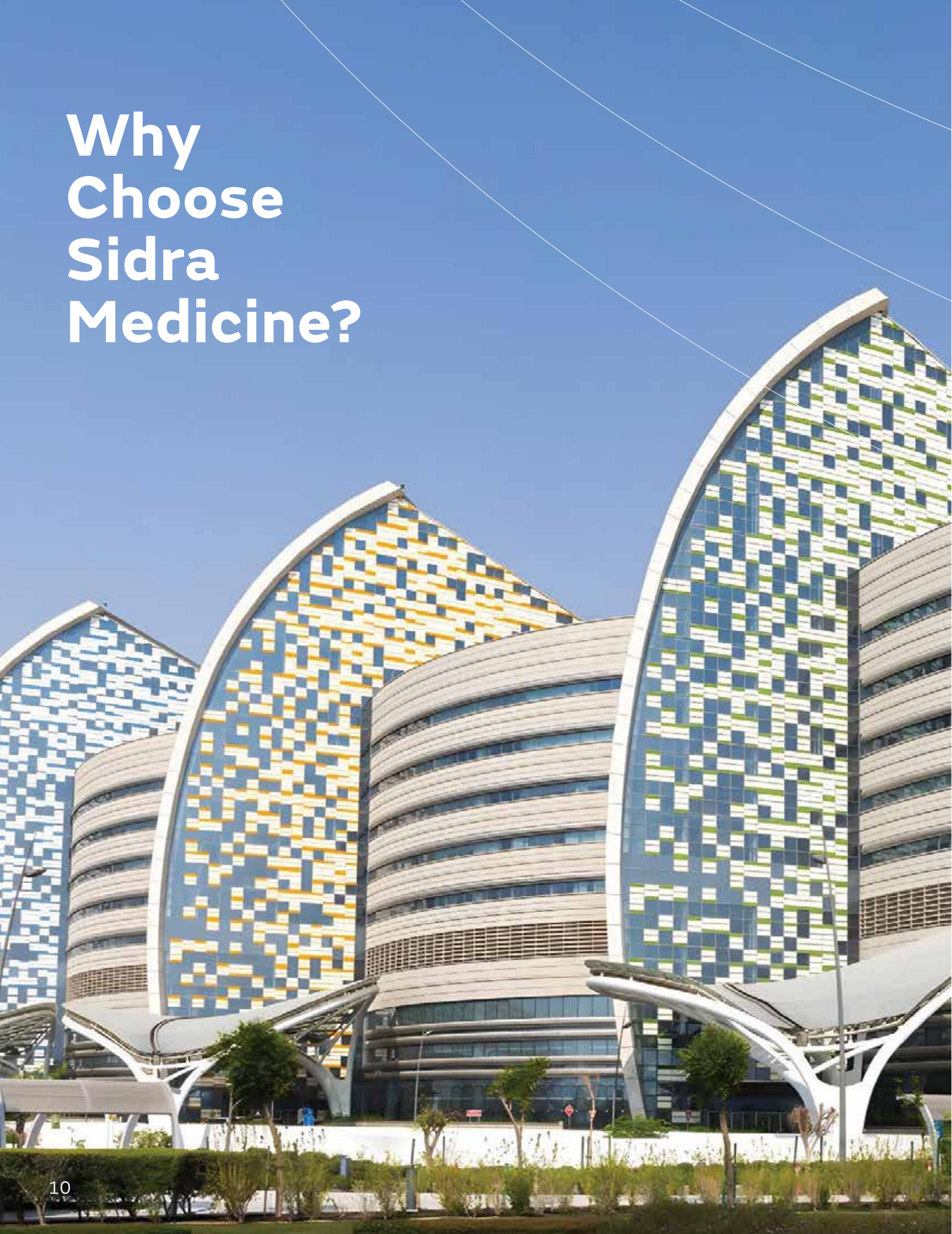
Our multicultural and multilingual Global Patient Services team is your trusted partner throughout your healthcare journey. We are here to support you every step of the way, ensuring your experience with us is as smooth and comfortable as possible.

We help you keep your medical journey as stress-free as possible by offering a range of services designed to support you every step of the way:

- Access to health records via the patient portal
- Appointment scheduling support
- Childcare services for families traveling with children
- Cost of care estimates and financial counseling
- Hospital admission assistance
- Language interpretation services
- Pharmacy refills and medical supplies for post-care in your home country
- Post-discharge medical summaries for your physician back home
- Reservations for both short-term and long-term accommodations
- Second opinion consultations
- Transportation arrangements, including airport pickup and ground/air ambulance services
- Travel planning and coordination
- Treatment plan coordination and support
- Virtual medical consultations
- Visa facilitation services



Why Choose Sidra Medicine?



Exceptional Facilities and Quality of Care

Sidra Medicine provides world-class care in state-of-the-art facilities, where every detail is thoughtfully designed to enhance the patient experience. We offer comprehensive medical and surgical services, with a dedicated focus on meeting the unique healthcare needs of women and children.

Clinical Rooms

Featuring state-of-the-art equipment and technologies allowing for current and for future innovations in care, the operating rooms at Sidra Medicine include top of the range medical equipment and robust processes for infection prevention and control and reconfiguration for patient positioning in the room.

Patient Rooms

The patient rooms at Sidra Medicine are equipped with smart beds that automatically adjust to accommodate each patient's needs. These beds are designed to enhance comfort by supporting mobility and promoting restful sleep. They can also help reduce the occurrence of sleep apneas and assist with elevation when needed.

Our pediatric department features 193 inpatient beds, while our women's hospital includes 27 inpatient beds, providing specialized care in a comfortable and high-tech environment.

International Affiliations

Sidra Medicine partners with leading educational and research institutions, including Weill Cornell Medicine – Qatar.

These collaborations allow us to carry out targeted research projects and initiatives, furthering the advancement of world-class healthcare and medical research.

Second Medical Opinion

For those who are unable to travel or prefer to seek advice from the comfort of their homes, we offer remote second opinions. Our specialists will review your medical history and current diagnosis, providing valuable insights to help you make informed decisions about your care.

Patient Referral

We offer flexibility in patient care by accepting both clinician referrals and self-referrals for treatment, ensuring easy access to world-class healthcare services for everyone.

Safety and Privacy

We understand that seeking healthcare abroad requires trust. That's why we have created an environment where your safety, privacy, and peace of mind are our utmost priorities.

Our Global Patient Services are designed with a strong emphasis on confidentiality and security. Your information and records are only accessed by authorized personnel and medical professionals, especially assigned to take care of you. This means you can focus on what matters most - your health.

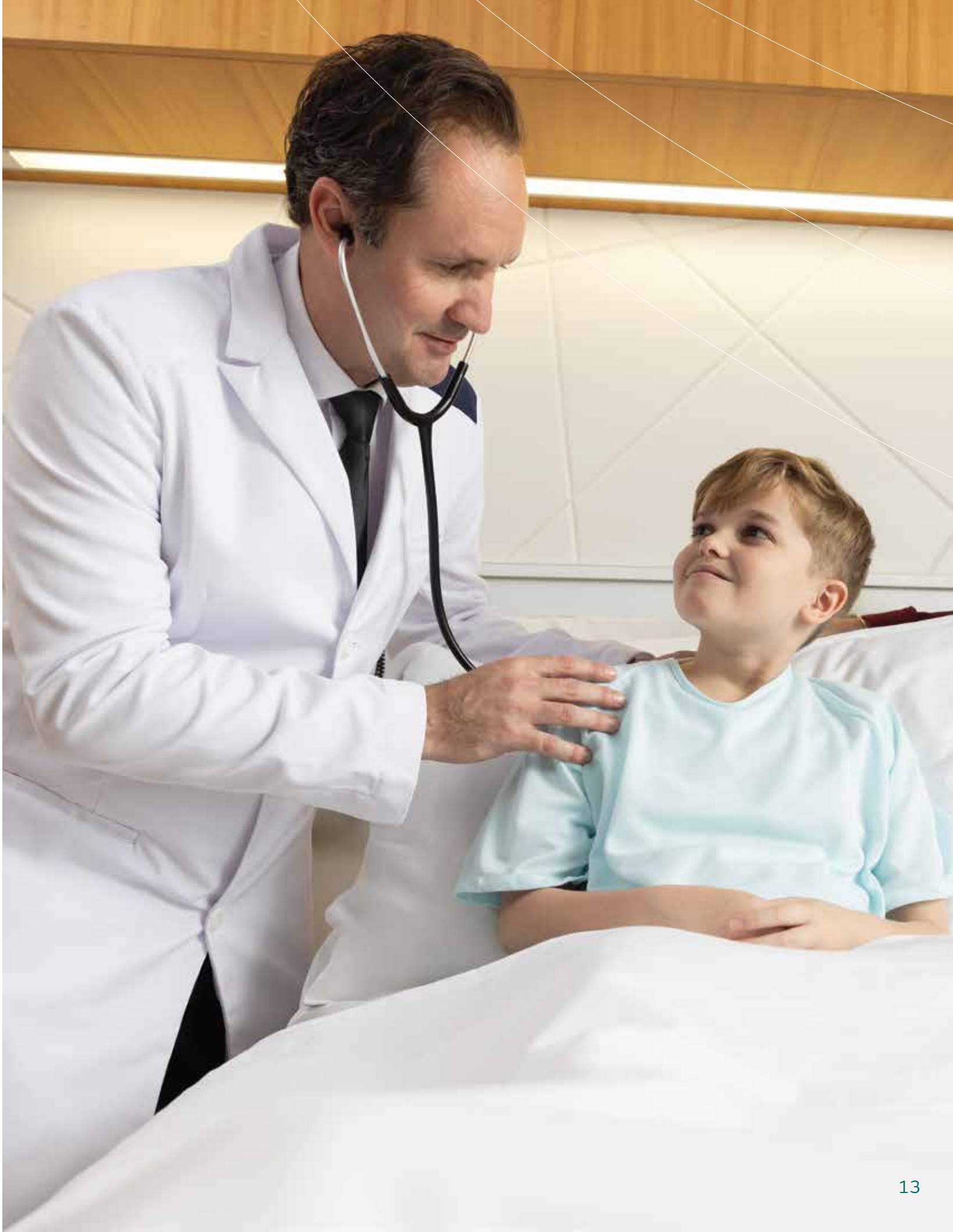
Payment Information

We believe in transparency and are committed to ensuring you have all the information you need upfront. Our experienced staff will guide you through the anticipated charges for our services and coordinate with your embassy, international insurance provider, sponsoring body, or assigned representatives to facilitate payment in advance of your first consultation or appointment.

Exceptional Pediatric Care Tailored to Your Family

Our multidisciplinary pediatric team is committed to providing personalized care for your child. With a full range of services, including general pediatric care and specialized expertise in cardiology, neurology, and other fields, we are dedicated to supporting your child's health and growth at every stage.

- Adolescent Medicine
- Allergy and Immunology
- Cardiology & Cardiovascular Surgery
- Child and Adolescent Mental Health
- Clinical Trials Program
- Critical Care
- Dentistry
- Developmental Pediatrics
- Endocrinology
- Gastroenterology
- General Pediatrics
- General and Thoracic Surgery
- Genetics and Metabolic Diseases
- Hematology and Oncology
- Infectious Diseases
- Neonatology
- Nephrology
- Neurology
- Neurosurgery
- Ophthalmology
- Orthopedic Surgery
- Otolaryngology
- Plastic and Craniofacial Surgery
- Pulmonology
- Rehabilitation Medicine
- Rheumatology
- Urology



Holistic Care for Every Stage of Women's Health

We are committed to delivering exceptional, compassionate, and innovative healthcare tailored to women.

Our state-of-the-art facility and team of highly skilled healthcare professionals ensure that women receive the highest standard of care at every stage of life.

- Adult Endocrinology, Diabetes and Weight Management
- Aesthetic Medicine
- Gynecology
- Internal Medicine and Acute Care
- Maternity, Pregnancy and Childbirth
- Mental Health and Well-Being
- Physiotherapy
- Reproductive Medicine
- Rheumatology



Leading Healthcare Innovation in the Heart of Qatar

Doha, the ultramodern capital of Qatar, is a dynamic city blending tradition and innovation. It is home to a diverse population from all over the world and has quickly become a key destination for medical tourism.

The healthcare systems in Qatar have been ranked among the world's top five in terms of quality of care. Through effective collaboration and partnerships with institutions like Hamad Medical Corporation, Weill Cornell Medicine Qatar, Qatar University, the Accreditation Council for Graduate Medical Education International (ACGMEI), world-class medical centers, and leading research institutions, Sidra Medicine is committed to offering the best medical education and high-quality healthcare to the children and women of Qatar.

Sidra Medicine is part of Education City, a 12-square-kilometer campus housing multiple educational and research institutes. Education City collaborates with organizations and institutions from around the world to facilitate the transfer of ideas, address shared areas of interest, and expand the reach and impact of our research and innovation.

Global partnerships span across industries and academic sectors, including collaborations with TÜBITAK in Turkey, Boeing, Harvard University, MIT, and others, strengthening the fields of industry, academia, tech development, entrepreneurship, and public policy.

We look forward to welcoming you to Doha and providing you with the best possible medical care. With our world-class facilities, exceptional medical professionals, and commitment to excellence, we are dedicated to ensuring your health and well-being every step of the way.

To find out more and explore what Qatar has to offer, please visit [Visit Qatar](#).

Getting to
Sidra Medicine

Visitor Directions

We are conveniently located in Al Gharraffa, across from Education City, next to the Qatar Science & Technology Park, and in front of the National Convention Center.

Accessing Our Facilities

You can easily access our Outpatient Center and the Hospital Building from:

- **Al Luqta Street:** Heading west towards the Dukhan Highway.
- **Qatar Science and Technology Park Entrance:** Off Al Gharrafa Street, heading south towards Al Rayyan Road.

Valet Parking

for your convenience, we offer valet parking at the following locations:

- **Outpatient Clinic:** Main Entrance
- **Hospital:** Women's Entrance (Tower D)
- **Hospital:** Main Entrance (Between Tower B & C)

We wish you all the best on this journey and look forward to supporting you at Sidra Medicine as your trusted healthcare partner.





(+974) 4003 1200
International.Services@sidra.org
Sidra.org