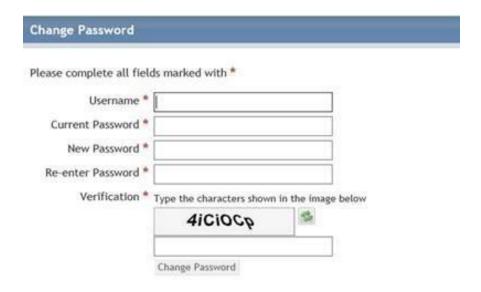# C2k Password Reset Instructions From Home

C2k Passwords automatically expire 120 days after they were last reset in order to maintain a level of security on the system.

- If a password expires, or needs to be reset and the user knows their old password they can go to https://services.c2kni.net/ums.

- Enter the required details as per the screenshot below and the new password will be registered.

- New password must be at least 8 characters or if using a previous add a number to the start/end

If a password expires and you don't remember your password contact
info@rathfrilandhigh.rathfriland.ni.sch.uk