Updating your C2k password on personal devices

When your C2k password has been changed in school, access to applications like Outlook or MySchool from home may be restricted.

A student will need to change the saved password on their personal devices manually. To do this:

Apple devices

1. Open the Settings App
2. Scroll down and the open Passwords section
   (They may be asked for their face or passcode to open this)
3. Scroll to C
4. You will see **c2kschools.net** listed. Click on the **Edit** option (top right) then delete all passwords saved for **c2kschools.net**
5. Open Myschool or any other school App
6. You will be asked for a password, enter the new one
7. When prompted, click update saved passwords

Android devices

1. Open settings
2. Autofill
3. Passwords (scroll down and you will see all saved passwords)
4. All passwords related to school will show C2ken.net under the website section.
5. Click the 3 dots beside this password and then remove
6. Open Myschool or any other school App
7. You will be asked for a password, enter the new one
8. When prompted, click update saved passwords

The above steps for Android can also be done when using a Chrome Browser by clicking on the 3 dots under the X to close the page.